

NOTICE OF PARTICIPATION
regarding the procurement of internet services for the Territorial Social Assistance
Agencies/Territorial Social Assistance Structures and their subordinate institutions for the year
2026
through the procurement procedure: Open tender

* The procedure was included in the contracting authority's public procurement plan (Yes/No):
YES

Link to the public procurement plan published: <https://social.gov.md/wp-content/uploads/2026/01/Panul-de-achizitii-pentru-anul-2026.pdf>

Name of the contracting authority: Ministry of Labour and Social Protection

1. IDNO: 1021601000115

2. Address: MD-2009, Chisinau municipality, 1 Vasile Alecsandri Street

3. Telephone/fax number: 022 804 447

4. Email address and official website of the contracting authority: www.social.gov.md, achizitii@social.gov.md

5. The email address or official website from which access to the award documentation can be obtained: *the award documentation is attached during the procedure in the AIS SRPP*

6. Type of the contracting authority and the main object of activity (if applicable, mention that the contracting authority is a central purchasing authority or that the procurement involves another form of joint procurement): central public authority

7. The purchaser invites interested economic operators who can meet its needs to participate in the procurement procedure for the provision of the following services:

No. d/o	CPV code	Name of services	Unit of measurement	Quantity	Full technical specification required, reference standards	Estimated value excluding VAT(to be indicated for each lot separately)
1	7240000-4	Lot 1. Internet services for Territorial Social Assistance Agencies/ Territorial Social Assistance Structures.	Service	1	<p>The company providing access services to the Internet network by optical fiber must connect all the workplaces in the localities indicated in Annex no.1 with the following technical parameters:</p> <p>1) Type 1: For the employment of the Community social worker/territorial office: Provision of services – 24 hours/365 days; Traffic – Unlimited; Upload speed – min 50 Mbps; Download speed – min 50 Mbps; linear physical connection, User Equipment Connection Interface – Ethernet. Number of points – 325</p> <p>2) Type 2: For the employment of the Community social worker/territorial office: Provision of services – 24 hours/365 days; Traffic – Unlimited; Upload speed – min 100 Mbps; Download speed – min 100 Mbps; physical linear fibre-optic connection, User equipment connection interface – Ethernet. Number of points – 609</p>	2 650 000,00

Translation from Romanian into English

					<p>Type of connection equipment:</p> <ul style="list-style-type: none"> • Router; • Static IP address. • Unlimited traffic; • All points are required to be connected by physical linear fiber-optic connections. In the offer will be indicated the type of connection for each point; • The upload/download speed is indicated for the resources of the Internet network segment in the Republic of Moldova. <p>3) Type 3: For the employment of employees of Territorial Social Assistance Agencies, Territorial Social Assistance Structures: Provision of services – 24 hours/365 days; Traffic – Unlimited; Upload speed – min 1 Gbs; Download speed – 1 Gbs; physical linear fibre-optic connection, User equipment connection interface – Ethernet.</p> <p>Type of connection equipment:</p> <ul style="list-style-type: none"> • Router; • Static IP address. • Unlimited traffic; • All points are required to be connected by physical linear fiber-optic connections. In the offer will be indicated the type of connection for each point; • The upload/download speed is indicated for the resources of the Internet network segment in the Republic of Moldova. <p>Number of points – 43.</p> <p>4) Type 4: For the workplace of the employees of the Centres for the Provision of Social Assistance Services subordinated to the Territorial Social Assistance Agencies/Territorial Social Assistance Structures and the Ministry of Labour and Social Protection: Provision of services – 24 hours/365 days; Traffic – Unlimited; Upload speed – min 100 Mbps; Download speed – min 100 Mbps; physical linear fibre-optic connection, User equipment connection interface – Ethernet, including IPTV.</p> <p>Type of connection equipment:</p> <ul style="list-style-type: none"> • Router; • Static IP address. • Unlimited traffic; • All points are required to be connected by physical linear fiber-optic connections. In the offer will be indicated the type of connection for each point; • The upload/download speed is indicated for the resources of the Internet network segment in the Republic of Moldova. <p>Number of points – 88.</p>	
					<ul style="list-style-type: none"> • The necessary equipment shall be included in the total amount of the offer and, if necessary, defective equipment shall be replaced within 72 hours at the expense of the service providing company throughout the duration of the contract. • Connection deadline - by December 31, 2026. • The quality of the services provided must be no less than 99%. • Technical support services 8 hours/5 days. 	

Total estimated value	2 650 000,00
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8. In the case of pre-selection procedures, the minimum number of candidates and, where applicable, the maximum number of candidates shall be indicated: not applicable
9. If the contract is divided into lots, an economic operator may submit a bid (to be selected):
- 1) For a single lot ☒;
 - 2) For several lots;
 - 3) For all lots;
 - 4) Other limitations on the number of lots that can be awarded to the same bidder

10. Admission or prohibition of alternative bids: not allowed

11. The requested terms and conditions of service: the services will be provided throughout the calendar year 2026

12. Period of validity of the contract: December 31, 2026

13. Procurement contract reserved for sheltered workshops or that it can only be performed under sheltered employment programs (as applicable): no

14. The provision of the service is reserved to a particular profession by virtue of laws or administrative acts (as applicable): not applicable

15. Brief description of the criteria for the eligibility of economic operators that may lead to their elimination and the selection criteria; minimum level(s) of the requirements that may be imposed; the information required shall be mentioned (ESPD, documentation):

No. d/o	Qualification and selection criteria (Description of the criterion/requirement)	Method of demonstrating the fulfillment of the criterion / requirement:	Minimum level / Mandatory
1	ESPD	The standard European Single Procurement Document form must be completed in accordance with the Order of the Ministry of Finance No. 146 of 24.11.2020, confirmed by applying an electronic signature. If a ESPD form other than the one uploaded by the Contracting Authority is submitted, or if the ESPD is incomplete, the bid will be rejected.	Mandatory
2	Bid guarantee – equal to 1% of the bid amount excluding VAT	Bank guarantee in accordance with Annex No. 9 of the Standard Documentation approved by MF Order No. 115 of 15.09.2021 or transfer to the contracting authority's account (with proof of transfer attached)	Mandatory
3	Technical specifications	Technical specifications according to Annex No. 22 of the Standard Documentation, confirmed by applying the electronic signature	Mandatory
4	Price specifications	Technical specifications according to Annex No. 23 of the Standard Documentation, confirmed by applying the electronic signature	Mandatory
5	Application for participation	Application for participation in accordance with Annex No. 7 of the Standard Documentation, confirmed by applying the electronic signature	Mandatory
6	Certificate of registration (registration decision) Registration extract	Copy issued by the Public Services Agency, confirmed by applying the electronic signature	Mandatory

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7	Certificate of conformity to quality standards	Copy of the certificate of conformity to the ISO 9001 quality management standard	Mandatory
8	Declaration on the validity of the bid	Declaration regarding the validity of the bid in accordance with Annex No. 8 of the Standard Documentation, confirmed by applying the electronic signature	Mandatory
9	Declaration on the list of main services provided in the last 3 years of activity	Declaration regarding the list of main services provided in the last 3 years of activity according to Annex no. 12, confirmed by applying the electronic signature	Mandatory
10	Declaration on the specialized personnel proposed for the implementation of the contract	Declaration regarding the specialized personnel proposed for the implementation of the contract according to Annex No. 14, confirmed by applying the electronic signature	Mandatory
11	Declaration on one's own responsibility regarding the provision of the requested services for all points	Declaration on own responsibility regarding the provision of the requested services for all points, confirmed by applying the electronic signature	Mandatory
Performance guarantee		Upon award of the contract, the economic operator designated as the winner shall submit a performance guarantee in the amount of 5% of the total value of the public procurement contract, including VAT.	Mandatory
DECLARATION regarding the confirmation of the identity of beneficial owners and their absence of any criminal convictions for participation in the activities of a criminal organization or group, for corruption, fraud, and/or money laundering		In accordance with the Order of the Ministry of Finance No. 145 of 24.11.2020, within 5 days of notification of the results, you must complete and sign. One copy shall be submitted to the contracting authority at the email address achizitii@social.gov.md or on signed paper, and one copy shall be submitted to the Public Procurement Agency. (The declaration is attached to the procurement procedure.)	Mandatory
The bid and all documents uploaded into AIS SRPP shall be signed electronically. If the electronic signature of a person other than the administrator has been applied to the documents, then the power of attorney or any other document empowering that person to apply the electronic signature shall also be uploaded.			

16. **The bid guarantee (bank letter of guarantee)**, issued by a commercial bank, amounting to 1% of the bid amount excluding VAT.
17. **Performance guarantee (bank guarantee)**, issued by a commercial bank, amounting to 5% of the total value of the public procurement contract.
18. **The reason for using the accelerated procedure (in the case of open, restricted, and negotiated procedures)**, where applicable, does not apply
19. **Specific award techniques and instruments (if applicable, specify whether the framework agreement, dynamic purchasing system, or electronic tender will be used)**: does not apply
20. **Special conditions on which the performance of the contract depends (please indicate as appropriate)**: does not apply
21. **Bids shall be submitted in the national currency.**
22. **Evaluation criterion applied for awarding the contract**: the lowest price excluding VAT, meeting the requirements, per lot.

Translation from Romanian into English

23. Factors for evaluating the most economically advantageous bid and their weightings: does not apply

No. d/o	Name of the evaluation factor	Weighting %

24. Deadline for submission/opening of bids:

- according to AIS SRPP (www.achizitii.md)
- on: according to AIS SRPP (www.achizitii.md)

25. Address to which bids or applications for participation must be sent:

Bids or applications for participation shall be submitted electronically via AIS SRPP.

26. Validity period for bids: 60 days

27. Place of opening bids: AIS SRPP (www.achizitii.md)

Late bids will be rejected.

28. Persons authorized to be present at the opening of bids:

The bidders or their representatives have the right to participate in the opening of the bids, unless the bids have been submitted via the AIS "SRPP".

29. Language or languages in which bids or applications for participation must be drawn up:
Romanian

30. That contract relates to a project and/or program financed by European Union funds: does not apply

31. Name and address of the body responsible for settling complaints:

National Agency for Complaints Settlement

Address: Chisinau mun., 124, Stefan cel Mare si Sfânt Blvd. (4th floor), MD 2001;

Tel/Fax/e-mail: 022-820 652, 022 820-651, contestatii@ansec.md

32. Date(s) and reference(s) of previous publications in the Official Journal of the European Union concerning the contract(s) to which the notice relates (if applicable): does not apply

33. In the case of periodic procurements, the estimated timetable for publication of future notices: does not apply

34. The date of publication of the Prior Information Notice or, where appropriate, the indication that no such notice has been published:

35. Date of dispatch for publication of the participation notice: according to AIS SRPP (www.achizitii.md)

36. The following will be used/accepted in the public procurement procedure

Name of the electronic tool	It will be used/accepted or not
Electronic submission of bids or applications for participation	it is accepted
Electronic ordering system	it is accepted
Electronic invoicing	it is accepted
Electronic payments	it is accepted

37. The contract is covered by the Government Procurement Agreement of the World Trade Organization (only in the case of notices submitted for publication in the Official Journal of the European Union): Yes

38. Other relevant information: None

Translation from Romanian into English

Head of the working group:

A handwritten signature in black ink, appearing to read 'Cristina Jandic-Vintila', written in a cursive style.

Cristina JANDÎC-VINTILĂ