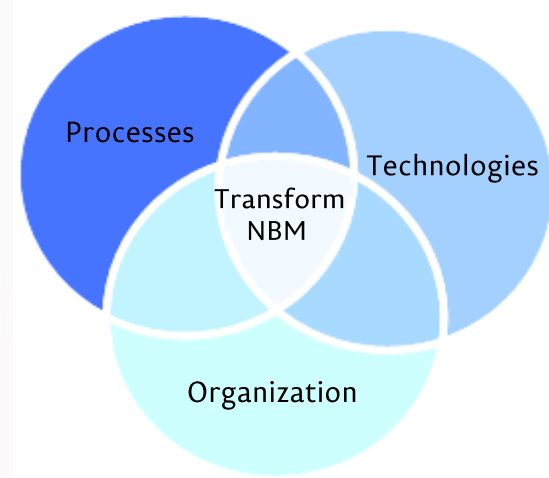




National
Bank of Moldova



Transformation of business processes and
modernization of the banking information system
of the National Bank of Moldova

„Transform NBM”

Procurement object/public tender: Implementation services
of IT solutions for banking operations and enterprise
resource management (licenses, implementation services,
and warranty services)

Submission of Tenders

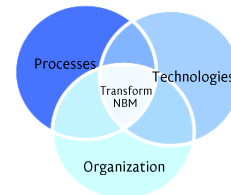


1. Rules for tender submission
2. Requests for Clarification of the Award Documentation
3. Submission of tenders by non-residents
4. Methods of tender submission by non-residents
5. Qualification and selection documents
6. Eligibility requirements
7. Confidential information or commercially sensitive data
8. Submission of Joint tenders (Consortium Submissions)

Rules for Tender Submission

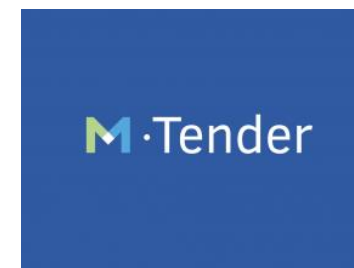
1. Tenders must be submitted exclusively through the [MTender Public Portal](#).
2. The deadline for tender submission is **July 18, 2025, at 11:00 AM**.
3. The tender must include the following documents (*items 1–6 of Section 16 of the Participation Notice*):
 - a) Technical Specification
 - b) Price Specification
 - c) ESPD (to be submitted by each partner, if applicable)
 - d) Tender guarantee (1% of the offer value, excluding VAT), two options:
 - transfer to the account of the contracting authority; or
 - bank guarantee letter – Attention: period of validity of the tender guarantee must cover a period that exceed the period of validity of the tender by 20 calendar days.
 - *e) Detailed financial tender for implementation services
 - *f) Total Cost of Ownership (TCO)
4. All the tender's documents must be signed by the administrator or authorized representative, confirmed by electronic signature.

***Note:** Has been updated and aligned, with additions made in accordance with the provisions of point 16 to the Participation Notice.



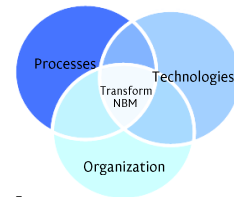
Requests for Clarification of the Award Documentation

- Economic operators may address clarification questions to the contracting authority regarding the tender documentation or the preparation of their tender (offer) exclusively in written format through the MTender e-procurement platform.
- Consequently, the Contracting Authority will respond to clarification questions also in writing through the MTender e-procurement platform.
- All clarification questions and the Contracting Authority's responses will be published and visible to all registered participants in the MTender e-procurement system.



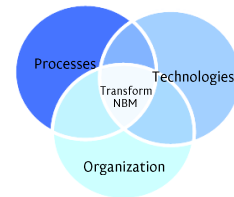
Submission of Tenders by Non-Residents

1. To submit electronic tenders, economic operators must register on one of the platforms: <https://achizitii.md> or <https://mtender.gov.md>.
2. For registration details, contact the platform support teams:
 - Tel: (+373) 79 999 801, Email: info@achizitii.md
 - Tel: (+373) 22 822 038, Email: asistenta@ctif.gov.md
3. The steps for registration are provided at:
<https://support.achizitii.md/support-achizitii/1-inregistrarea-pe-platforma-achizitii-md-furnizor/>
4. The platform <https://mtender.gov.md> accepts tenders from non-residents signed with a **qualified EU electronic/digital signature recognized at the European level**.



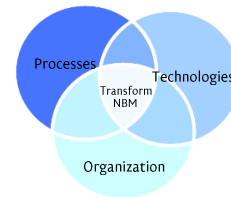
Methods for Submission of Tenders by Non-Residents

1. If the non-resident economic operator does not hold a qualified electronic signature recognized at the European level, **the national authorities suggest the following options:**
 - a) Submitting the tender through an authorized national representative (potential partner)
 - b) Participating in the public procurement procedure through association
 - c) Independently submitting the electronically signed tender after obtaining a legally binding public key certificate
2. To obtain the legally binding certificate, the non-resident must:
 - a) Contact one of the Public Key Certification Centers
 - b) Obtain a **State Identification Number (IDNP)** from the Public Services Agency, valid in the Republic of Moldova



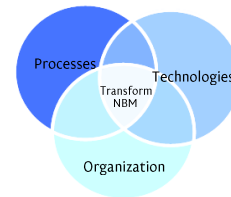
Qualification and Selection Documents

1. Qualification and selection documents ([listed under items 7–30 of Section 16 in the Participation notice](#)) may be submitted together with the tender (*recommended*), or will be presented upon request by the tenderers who qualify based on the initial documents constituting the tender.
2. Original or copy of the qualification and selection documents must be signed electronically by the administrator or authorized person.
3. If the tender and supporting documents are signed by an authorized person, a valid power of attorney must be provided at the time of signing.



Eligibility Requirements

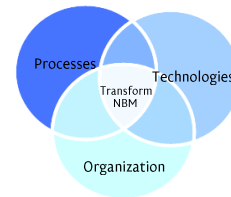
1. The tenderer, including any associates, must meet the eligibility criteria specified in **Article 19 of the Public Procurement Law No. 131/2015** (*also found in Chapter III of the ESPD*), and must qualify as a responsible employer and taxpayer.
2. Operators are **not allowed to participate** if they are:
 - a) Registered, residing, or conducting main economic activities in **jurisdictions or autonomous regions that do not implement international transparency standards**
 - b) Legal entities with founders, shareholders, administrators, or beneficial owners directly or indirectly based in such jurisdictions (per **Article 16(6) of Law No. 131/2015**)



Confidential or Commercially Sensitive Information

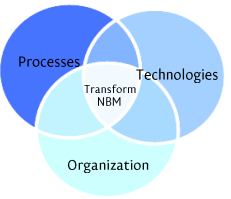
All information submitted by the tenderer in the SIA RSAP M-Tender is **public**.

1. The documents of the tender containing **confidential and/or trade secret information** - to protect intellectual property or personal data - must be sent **password-protected** to the contracting authority via email: achizitii.contracte@bnm.md, before the tender submission deadline. **The password should be sent in a separate email after the submission deadline.**
2. Due to the public nature of the procurement procedure, the following forms **must remain public and cannot be classified** as confidential or trade secrets: Technical Specifications, Price Specifications, ESPD, Tender Guarantee. Failure to comply with this requirement will result in **tender rejection**.



Submission of Joint Tenders

1. Economic operators have the right to associate for the purpose of submitting tenders and/or to act as joint tenderers.
2. Each member of the association must submit a separate ESPD (European Single Procurement Document).
3. The association is required to obtain a specific legal form of organization if such transformation is necessary for the proper performance of the contract, and only after the contract has been awarded.



Thank you for your attention

