Angela Sirbu, MBA, PMP **Project Manager**

Leadership & Team Management End-to-End Project Management Stakeholder Management

Project Management Change

Management

Continuous Business Improvement

Budget Management Analysis & Reporting

Risk Management Mentoring

& Coaching

Degrees: Master in Law, Anticorruption (2016); Master in Business

> Administration, New Port University (2004) Bachelor Degree in Economics and International Economic Relations, Academy of

Economic Studies, Chisinau, Moldova (1998)

Professional Affiliation: Full member of Project Management Institute (PMI®)

Certifications: SAFe Agilest - issued on November 2023

Lean Portfolio Management – issued on 1st of January 2024

CB-PMO issued on July 2022

PMP - certificate number: 1616509 PMI® (2013), valid until 2025

Management of Risks Foundation

DipIFR (Diploma in International Financial Reporting; ACCA) Microsoft Certified Professional; Microsoft Specialist: Managing Microsoft n Dynamics Implementations; Microsoft Specialist:

Microsoft Dynamics AX 2012 Project

Technologies: MS Project, MS Office Suite, Zoom and WebEx, JIRA, Confluence

SharePoint; teams; Azure

Languages: Romanian (native), English (advanced), Russian (advanced), French

(intermediate)

WORK HISTORY

3rd of February 2025 - 31st of December 2025 Chief Digital Officer, National Consultant for the Ministry of Interior Affairs of the Republic of Moldova, NORCAP contract

Managing initiatives for digitalization of the MIA sector, reporting to: Minister, MIA's PMO Main activities:

- Managing all stakeholders in order to meet their expectations from proposed initiatives
- Participating in country strategy 2030 creation
- Participating in ToR creation for prioritized initiatives [eContraventions acquisition stage]
- Proposing contract changes in maintenance service acquisitions
- Introducing GDRP requirements in RFPs/ RFQs for SW implementation
- Proposing legal changes for legal framework harmonization with EU legislation
- Created the sectorial roadmap for initiatives implementation [short, medium and long term].

July 15th 2023 – 31st December 2024 Chief Digital Officer, National Consultant for the Ministry of Interior Affairs of the Republic of Moldova, UNDP contract

Managing initiatives for digitalization of the MIA sector, reporting to: Minister, UNDP, MIA's PMO *Main activities:*

- Managing all stakeholders in order to meet their expectations from proposed initiatives
- Participating in country strategy 2030 creation
- Participating in ToR creation for prioritized initiatives [eContraventions acquisition stage]
- Proposing contract changes in maintenance service acquisitions
- Introducing GDRP requirements in RFPs/ RFQs for SW implementation
- Proposing legal changes for legal framework harmonization with EU legislation
- Created the sectorial roadmap for initiatives implementation [short, medium and long term].

15th November 2022 till September 2023 Senior Program Manager, National Consultant for Government of the Republic of Moldova [digitalization of health sector], USAID contract

Managing initiatives for digitalization of the local health sector, reporting to: Parliament, Government and international donors.

Main activities:

- Managing all stakeholders in order to meet their expectations from proposed initiatives
- Participating in country strategy 2030 creation
- Participating in ToR creation for prioritized initiatives [ePrescription in production]
- Proposing contract changes in maintenance service acquisitions
- Introducing GDRP requirements in RFPs/ RFQs for SW implementation
- Proposing legal changes for legal framework harmonization with EU legislation
- Created the sectorial roadmap for initiatives implementation [short, medium and long term]
- Collaborating with WHO, WB, USAID etc

16th of August 2021 - Project Manager, R Systems

Managing the RSI projects

Main activities:

- Managing the activities of dispersed teams (team members from: Poland, Romania, Canada, India and Republic of Moldova);
- Ensuring alignment of the RSI team activities & plans to the customer's project/program plan
- Ensuring thorough planning and timely execution, monitoring & controlling thus the project delivers expected outcomes
- Participating in projects estimation activities
- Forecasts for the EAC's (estimation at completion) for each project
- Providing support in preparation for FAT and UAT.

Main achievements:

- The projects are on schedule
- The projects are in budgets; savings form 5 % to 10% from the initial budget baselines
- Ensured good quality for all deliverables, minimum reported bugs
- All projects deliverables are deployed on customer's production environment within max 1 month from project's delivery.
- Managing successfully concurrently 4 projects (4 dispersed teams).

11 December 2020 Owner, N.A. IT Consult - ongoing (Chisinau, Moldova) /pm4success

The project aimed to render project management services in Moldova (Dec 2021 – till now, 120k USD)

Main activities and results:

Prepare bid documents for project financed by NPLL for Police Dispatch (contract value 602

k USD); Coordinated and successfully completed the project milestones on repairing dispatcher's premises, installing and configuring the video security system aimed to protect civilians from radioactive substances; delivering and implementing all cyber security equipment & tools & systems for preventing cyber- attacks on Police LAN (now is final acceptance stage); no delays and no any budget overruns are or expected.

- Render consulting services for civil works company in project management: project
 planning, cost efficiency, prepare project documentation [charter, contracts, change logs,
 project plan, resource needs estimates], feasibility studies, budgeting and offer preparations,
 acceptance criteria proposals
- Mentored more than 110 Project managers thorough Tekwill program [IT Hub]
- Drafted the National Framework for Government Project Management
- Trained 37 ToTs during 2025
- Trained 65 participants within the project management course organized by Vector Academy and Mediacor

1st August 2020 – 30th June 2021 Manager, Energotel International (Bucharest, Romania)

Main activities and results:

Providing consulting and professional services in Project Management and IT Security, including but not limited to feasibility study.

Main achievements:

- The projects risk was mitigated by creating risk management plans and risk reserves
- The projects are on schedule
- The projects are in budgets; savings form 5 % to 10% from the initial budget baselines

Business Development Manager, **EBS Integrator June 2020 December 2020** Accountability for developing and implementation customized applications for customers working for different industries worldwide.

Managing a team of 5 sales / business developers.

3rd March 2014 – 30th June 2020 PMO / Program Manage / Project Manager, BASS Systems (acquired by SNT)

Accountability for: ERP implementation, developing and implementation customized applications, and eLearning solutions for customers (telco, health, water, health insurance, social security house, etc.), Public Sector (Moldova).

Accountability for developing and implementation customized applications for customers working for different industries of Moldavian economy.

Key Responsibilities:

- working and liaising with key stakeholders to define requirements and document business cases, use cases, test cases
- planning project activities deadlines, deliverables, resources, responsible
- executing of the project plans, status reports, acceptance tests
- monitoring and control of activities conducted by the project team (including gathering and understanding business requirements);
- making sure the team delivers the highest level of customer satisfaction;
- managing third parties having contributions to the projects (partners and subcontractors)
- risk management &issues management: preventive and corrective actions
- verification of compliance with the deadlines of project deliverables
- change management
- communication with project stakeholders and project sponsor;
- delivering of project progress reports to sponsors and stakeholders
- mentoring and coaching project team
- project budget management
- contract management
- delivering projects on time and within budget in accordance with the quality, scope and governance arrangements agreed with customers
- project closing, formalize acceptance of the project result and release project resources
- prioritize the user stories in MVP and other releases according to product vision

- making sure the Development team delivers the highest level of customer satisfaction;
- Coaching and mentoring for 10 regular Project Managers and 45 team members;

Main achievements:

- Leading 10 projects for up to 7 clients managing budgets up to 16 million USD and using waterfall methodology as well as Agile methodologies
- Successfully recovering and closing 2 red projects (project in crisis) with tight deadlines and limited resources

3 August 1994 – 28 February 2014 Operations Manager, Intracom Telecom

- Responsible for HQ's projects implementation in Moldova, of the 20 projects in cooperation with ICOM GR
- Participate to establish strategy of department in line with the company strategy
- Researching, analyzing, interpreting and applying data (including workforce information) in order to improve business practices and customer satisfaction
- Reporting the operational status in a clear, brief, rigorous and accurate approach, extracting information from different data sources
- Supervising the activities related with technical tenders and financial offers
- Preparing and negotiating more than 10 contracts IT projects, Infrastructure turn key projects with clients (NSIH & MTC) and third parties having contribution to the projects
- Consolidate Time Management and Risk Management at Business Unit level;
- Increased productivity within department up to 5% implementing following actions: efficient task
 allocation for each project, set specific dates and follow-up, clarify expectations, remove barriers,
 etc.

Communication skills Good communication skills gained through my experience as IT Project Manager, Program Manager, and Manager (Portfolio Manager & PMO)

Volunteer activities: PMO Global Awards Member of Judging Committee from 2019

Consultant for Minister of Internal Affairs for digitalization program (end January 2022 – May 2022)