

Gonsin Conference Equipment Warranty Commitment Letter

GONSIN CONFERENCE EQUIPMENT CO., LTD.:

Project: Videoconferencing equipment for Ministry of Economic Development and Digitalization

Vendor: Gonsin Conference Equipment Co., Ltd.

Date: 2026/8/19

In view of the special significance of this project and upon mutual confirmation between both parties, Gonsin Conference Equipment Co., Ltd. provides the following warranty scheme:

1. Core Conference System Equipment (including Gonsin Discussion System):
Three-Year Full Warranty

This coverage takes effect from the date of delivery from our factory.

We hereby affirm this commitment.

(Scanned or faxed copies hold equal validity)



ANNEX:

Equipment Quality Commitment & Delivery Assurance:

Gonsin-brand conference system equipment made by our company undergoes strict factory inspection. Products will be delivered per contractual timelines and carry specified warranty periods with lifelong maintenance support.

Equipment eligible for extended warranty:

PRODUCT DESCRIPTION	MODEL NO.	WARRANTY	NOTE
Sever	GONSIN10000N	36-month free warranty	Non-human damage
Chairman Terminal	DCS-2046CG	36-month free warranty	Non-human damage
Delegate Terminal	DCS-2046DG	36-month free warranty	Non-human damage

1.Gonsin Product Warranty Terms:

- 1.Immediate response upon service request receipt.
- 2.Maintain customer service records and conduct periodic usage reviews.
- 3.Non-warranty coverage for human-induced damage (fee-based repair).

2. Third-Party Equipment Clause

Warranty terms for non-Gonsin equipment shall follow the original manufacturer's policies.

Commitment Party (seal):



Aug 19th 2026