

To whom it may concern,
For Attention of the Tender Committee
no. ocds-b3wdp1-MD-1784811863888/ 21658966 – “Procurement of Automated Endoscope Reprocessing Devices with Channel Drying, according to the Needs of Public Healthcare Institutions – REPEATED”

We, Detro Healthcare Kimya Sanayi A.Ş., hereby declare that Health Medical Solutions SRL, is our officially authorized representative for the distribution, technical service, and maintenance of our Products – Medical Device Disinfectants, Medical Device Cleaning Agents, Endoscope Washer and Disinfector Device, in the Republic of Moldova.

At the same time, as the manufacturer of Endoscope Washer and Disinfector Device, hereby confirm the following:

- Detro Healthcare Kimya Sanayi A.Ş. guarantees the availability of original spare parts for the supplied equipment for a minimum period of 7 (seven) years from the date of delivery and commissioning.
- Detro Healthcare Kimya Sanayi A.Ş. provides, as part of the technical proposal, a detailed list of critical spare parts (Annex A), including their respective part codes and catalog prices. This list ensures transparency and facilitates proper maintenance planning.
- In the event that Detro Healthcare Kimya Sanayi A.Ş. decides to discontinue the manufacturing of the proposed equipment model, we commit to providing a written notification at least 12 (twelve) months in advance to the contracting authority and/or its authorized representatives. This notification will include relevant details regarding the discontinuation, as well as available alternatives or support measures.

ŞEVKET KILIÇ

DEPUTY GENERAL MANAGER

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