S9 CGM System

Quick Start Guide (mmol/L)



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Simplifying Diabetes

Medtrum

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CGM System Overview





- The Glucose Sensor (MD3660 for 14 days) is inserted under the skin to measure your glucose level in interstitial fluid.
- The Transmitter (MD1160) records Sensor data and sends data to your smart device via Bluetooth Low Energy.
- The Sensor (with Transmitter snapped in) is waterproof at 8 feet (2.5 meters) for 60 minutes (IP28).
- Store the Sensor at temperatures between 2°C (36°F) and 30°C (86°F).
- Store the Transmitter at temperatures between -10°C (14°F) and 55°C (131°F).

Transmitter

Mobile Settings

Smart Device Requirements

- IOS device: IOS 11.0 system or later
- · Android device: Android 8.0 system or later

Set the following for your EasySense App:

- Bluetooth: Available and turn on
- Silent and Do Not Disturb: Turn off
- Volume: Loud enough for you to hear alerts and reminders.
- Internet: Make sure your smart device settings allow EasySense App to use WLAN and mobile data.
- Camera: Grant EasySense access to camera.
- Notifications: Turn on notifications for the EasySense App.
- Time: Do not change your smart device's time because it can make the time on the monitor screen wrong.
- Battery saving mode: Do not activate low battery usage mode. Otherwise, the app will stop uploading data in the background.
- EasySense App is open and running in the background.
- Restart the EasySense App after your smart device is restarted.

Recommended Smart Device Settings

See your smart device instructions to learn how to change its settings.

If you installed the App on an IOS device:

• Make sure the background refresh for EasySense App is turned on.

If you installed the App on an Android device:

- For Android system 8.0 to 11.0, make sure you allow the App to access device's location so that the App can use the Bluetooth feature.
- For Android 12.0 system or later, make sure you turn on Nearby Devices so that the App can use the Bluetooth feature to connect other device.
- Make sure the EasySense App is locked in the background.
- Open auto run in the smart manage (Samsung).

A Method and article (from)

Register

3. Login Tap the national flag on the top right corner and select the country you chose upon registration, and then log in with your account and password.

Register

1. Install the app

- IOS Download EasySense App from Apple App Store.
- Android Download EasySense App from Google Play.

2. Register

• Tap **Register** to enter the register screen.

Forget paseword?

- Tap the flag icon and select your Country / Region.
- Enter your email address, tap **Get code**, then check the Verification Code from the email you received.
- Enter the verification code, your full name and password.
- Read and agree to the privacy policy and terms of use, tick the small boxes and tap **Create Account** to register your Medtrum Account.

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EasySense Settings

1. Set audio options

Main Menu → Settings → General Settings →Audio Options

We recommend that you turn **Audio** and **Vibrate** on. If you turn them both off, your might miss an alert. The snooze time can be set between 10 minutes and 3 hours.

3. Find Transmitter SN

You can find the Transmitter SN on the product box or on the back of the Transmitter.





2. Set the CGM Type

Main Menu → Settings → CGM System → CGM Type

Ensure that S9 is selected.

< .	CGM Type	
Transmitter	& Sensor	
S9		~
All-In-One S	Sensor	

4. Add Transmitter SN

Tap **Add Transmitter** and add Transmitter SN by entering SN manually or scanning QR code.





Glucose Alerts Settings

Main Menu → CGM System → Glucose Alerts

CGM Status			
CGM Type			59
Transmitter		5D12616	700
Status		Unconr	ected
Glucose Alert	5		
High/Low			
High Predic	ted	00 20	
Low Predict	led	00:20	())
Rapid Rise	0.220m	mol/L/Min	(3
Rapid Fall	0.220m	mol/L/Min	0
Factory Calib	ation		
	from t		



Predictive Alerts

You will be reminded of a predicted high or low glucose value some time (the predictive alert time) in advance.

Rate Alerts

You will be reminded of a glucose rise or fall faster than the set rate limits.

High/Low Alerts

- You will be reminded when your glucose is above the set High Limit / below the set Low Limit
- Up to 8 segments for each day

Apply Sensor



Select an insertion site

- Clean, less hair, no sweat, uncovered, enough fat (at least 5mm thick), away from insulin infusion site.
- Choose an insertion site on the upper arm, apply the Sensor vertically.
- Choose an insertion site on your abdomen (buttock for children), apply the Sensor horizontally.



- Wipe the selected insertion area with rubbing alcohol and wait for the area to dry up.
- The Sensor adhesive stays more firmly on dry skin.



Place the Sensor

- Use your thumb and finger to bend off the safe lock by pushing it to the left or right.
- Remove the Protective Liner from the Sensor Support Mount
- Place the Sensor vertically on the upper arm.





Apply Sensor

Insert Sensor needle

• Hold the inserter as shown on the right and press swiftly the inserter.



- Lift the inserter vertically away from the mount.
- Only the Sensor support mount will be left on your body.
- Discard the sensor inserter into a sharp's container or a puncture-proof container with a tight lid.





6 Connect Transmitter

- Snap the Transmitter into the Sensor support mount
- The indicator light will flash green 3 times first then another 6 times within one minute



Start Sensor

1. Connect the Sensor

• Connect the sensor on Monitor Screen or CGM menu.

2. Enter the Sensor code

- If the Factory Calibration is turned on, you can enter the sensor code by scanning the QR code or manually entering the 4-digit code on the back of the sensor, then the calibrations aren't required.
- If the sensor code is not entered, the sensor need to be calibrated twice on the first day.

3. Sensor Warm-up

• When connected, the Sensor will go through a warm-up period for 30 minutes.





4. Calibrate the Sensor

• Tap the calibration icon 🕃 on Monitor Screen, enter BG and confirm the value.

Read CGM

Home Screen



- 1. CGM Signal
- 2. Main Menu
- 3. Calibration
- 4. Add Event
- 5. Sensor Status
- 6. Sensor Trend Graph





Sensor Condition

- Warm-Up Sensor is warming up.
- ERR Sensor shall be recalibrated after 15 minutes.
- · BG Sensor shall be recalibrated now.
- ??? No readings.
- · LOST Sensor signal is lost.
- HIGH Sensor glucose is above 22.2 mmol/L (400mg/dL).
- LOW Sensor glucose is below 2.2 mmol/L (40mg/dL).
- <u>Underlined reading</u> (Only appears when no sensor code is entered) Calibration overdue. A new meter BG is needed for calibration.
- Connecting If this message remains for long time, it indicates Bluetooth communication issue or incorrect SN.
- Connecting Sensor If this message remains for long time, it indicates sensor insertion failure.

Read CGM

Landscape View

Tap 🛃 to view a graph in landscape mode



Detailed Glucose Information

Tap the Sensor Status area to go to Detailed Glucose screen

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20.75			
110			
-00.	- Limite - Hypo • BG II New Sensor	• 56	
Basic	Statistics.		
Distri	bution Statistics		

	Daily Sensor	Report
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ni oa	Units - Hypo BG New Se	• 55 • 55
Besic St	atistics	
Distribu	tion Statistics	

Main Menu

Tap **≡** at the top-left corner to open the Main Menu



Statistics

Main Menu → Statistics

Slide the screen to view four types of Statistics: Daily Sensor Report, Sensor Overlay, Trend Analysis and Event Summary.

CGM Alerts

Alerts:

Alerts are trigged by conditions that may require your attention. Do not ignore the Alerts.

Clear an alert:

- Read the alert message on the App.
- Tap **OK** on the App to acknowledge the alert.
- Follow the instructions in the alert message.



App running in the background



App running in the foreground

Alerts Examples

App Messages	Actions to Take
LOST SENSOR	Move your smart device close to the Transmitter.
METER BG NOW	Enter a new meter BG for calibration.
SENSOR CALIBRATION ERROR	Enter meter BG after 15 minutes.
SENSOR END IN 6 HOURS, SENSOR END IN 2 HOURS, SENSOR END IN 30 MINUTES	Change sensor in time
SENSOR EXPIRED, SENSOR FAILURE, Change Sensor	Change Sensor now.
SENSOR BATTERY LOW	Change Sensor in time.
NO READINGS	Check if the sensor gets bumped or dislodged. If not . If the sensor is dislodged, change sensor.
TRANSMITTER ERROR	Call customer support.
HIGH GLUCOSE, Low GLUCOSE, HIGH PREDICTED, LOW PREDICTED, RAPID RISE, RAPID FALL, BELOW 3.1 mmol/L (BELOW 56 mg/dL)	Check blood glucose and treat as necessary. Continue to monitor blood glucose.

Stop Sensor

Stop Sensor

- If the Sensor Expiration alerts are on, each Sensor session will end automatically 14 days. After that, you can remove the Sensor from body.
- If you want to remove a Sensor before its expiration, you must stop it from your EasySense App first.

Main Menu → CGM → Stop Sensor

Remove the Sensor

- Gently peel the adhesive pad off your skin in one continuous movement to remove the Sensor and Transmitter.
- Fold and break the sensor support mount, and gently pull the Transmitter away from the sensor support mount.
- Discard the Sensor support mount and reuse the Transmitter.
- Make sure the Transmitter was disconnected from the old Sensor for at least 90 seconds before it is connected to a new one.







Glucose A	Alerts	
ON ON	OFF	

Glucoso Limits (mmol/L)

Start Time	Low Limit	High Limit
:		
:		
:		
:		
:		
:		
:		
:		

Predictive Alerts



Rate Alerts (mmol/L/min)

Туре	Status / Rate
Rise	
Fall	

Repea	t/Snooze
High	/
Low	/
Others	/



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This product complies with Directive 93/42/EEC (MDD) and Directive 2014/53/EU (RED).

MD1160 IM883260WW-001 348733 Version: 1.05

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