

Maastricht, January 15th, 2026

We, Steris Netherlands BV, a part of STERIS Corp., USA, with a manufacturing facility at Via Laurentina, 169, 00071 Pomezia (RM), Italy, Cantel Medical (Italy) Srl., which is the producer of endoscope washer-disinfectors & sterilizers Medivators ISA with related accessories, herewith confirm the following:

1. Availability of Spare Parts and Technical Support.

We guarantee the availability of spare parts, accessories, and technical support necessary for the proper operation and maintenance of the Medivators ISA system for a minimum period of seven (7) years from the date of last installation related to this tender.

2. Spare Parts List and Valid Pricing.

We confirm that an official spare parts list for the Medivators ISA system is available, and the critical spare parts with specified prices are listed below, not including delivery and installation services:

Name	Price / pc EUR
ISAKITPM, Annual Preventive Maintenance Kit	1263.00
11061031, Water Filters Kit (0,1 µc + 0,45 µc)	516.60
ISA4400, Air filter set 2 pcs	40.30
MEDT02000303000, Air Pressure Regulator	66.53
SEISAEVM14, Valve 1,5mm	60.25
SEISAEVM14F30, Valve 3mm	60.25
4008260, Water filters manifold	93.75
SS4005944, valve	163.80
ISARID, regulator	203.90
SS4005944, Valve G1/2" EPDM	228.70
SEISAEVM143, Valve (3-ways) 1/4"	66.95

Prices communicated shall remain valid for the period of 12 months, and updated afterwards, according to standard commercial conditions.

3. Advance Notification of Product Discontinuation.

We undertake to provide written notification at least twelve (12) months in advance in the event of:

- discontinuation of the Medivators ISA model production,

- termination of technical support services,
- discontinuation or unavailability of critical spare parts.

This letter is issued at the request of the beneficiary for participation in procurement and technical qualification procedures.

Sincerely yours,
For Steris Netherlands BV
Mr. Andre Kenik
Sales Director, Steris Europe



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