



I am honored to provide a glowing recommendation for EBS Integrator. Our organization faced a significant challenge in managing the legal and administrative relationships arising from national and international regulations of AEO, but EBS Integrator provided a solution that completely exceeded our expectations. Their e-AEO platform allowed for automated management of all aspects of AEO programs and facilitated the exchange of information between customs authorities. The new system has greatly improved our efficiency and has allowed for seamless mutual recognition of AEO programs.

From the start, the team at EBS Integrator provided unparalleled service, working closely with us to understand our needs and goals. They quickly developed a prototype for our new system architecture and provided us with a well-designed data paradigm and measurable outcomes. We were impressed by their industry knowledge and their ability to meet our tight timelines.

Throughout the project, we were assigned a dedicated project manager, the team worked diligently to completely redesign our system's architecture and overhaul our UX and platform interface. The result has been astounding - our site's response time has decreased, and we have achieved significant cost savings on our server resources.

EBS Integrator's communication was top-notch, with daily meetings and weekly activity reports. Their feedback times were incredibly fast, and we always felt like a top priority. They truly felt like an extension of our team and delivered beyond our expectations. We would highly recommend EBS Integrator for their expertise and quality of service, and we would not hesitate to work with them again in the future.

Tatiana Moraru,
Head of AEO and
Simplified Procedures Unit

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