



iai industrial systems

Agentia Servicii Publice
str. Puskin, 42
Chişinău
Moldova

Veldhoven, 15th April 2025

Subject: Declaration to confirm the warranty period of the BookMaster Pro® systems
Concerns: Tender - Specialized equipment for personalizing passports/travel documents with polycarbonate data page
Our Ref.: 25069/RW/jb

Dear Sir/Madam,

The subscribed, Ruud Wissink, passport number NSF38HHP6, in my capacity as Director of Finance for IAI industrial systems B.V. (IAI) with address De Run 5406, 5504 DE Veldhoven, The Netherlands, confirms that in regards to the tender "Specialized equipment for personalizing passports/travel documents with polycarbonate data page " where IAI is offering the BookMaster Pro® personalization systems, IAI guarantees a warranty period of 36 months for the aforementioned systems (after delivery, commissioning and signing of the act of receipt-handover of the goods).

Yours sincerely,
IAI industrial systems B.V.



Ronaldus Ludovicus Henricus Maria Wissink
Director of Finance