

TOTAL COST OF OWNERSHIP (TCO)

[The form shall be used for the Tenderer's response to the financial offer requirements as described in Annex 4 (Requirements) of the Tender Specifications and is intended to describe the components of the Total Cost of Ownership (TCO)].

The form is structured as follows:

No	Name	Period under contract	Year 2	Year 3	Year 4	Year 5	Year 6	TOTAL (MDL)
1	Licenses for the software solution for managing business processes, including 1 year of support from the manufacturer	850 000,00	n/a	n/a	n/a	n/a	n/a	850 000,00
2	Standard maintenance and support services from the manufacturer for the licenses of the offered IT solution (after the first year of implementation)*	n/a	170 000,00	170 000,00	170 000,00	170 000,00	170 000,00	850 000,00
3	Installation and configuration services for the software solution for managing business processes	350 000,00	n/a	n/a	n/a	n/a	n/a	350 000,00
4	Training services related to software solution for managing business processes	120 000,00	n/a	n/a	n/a	n/a	n/a	120 000,00
5	50 man/hours for configurations/developments based on change requests	145 000,00	n/a	n/a	n/a	n/a	n/a	145 000,00
TOTAL COSTS		1 465 000,00	170 000,00	170 000,00	170 000,00	170 000,00	170 000,00	2 315 000,00

**- In case the Tenderer is unable to specify the support cost offered by the manufacturer at the time of submission, they must indicate the cost/percentage value that will be applied annually to the manufacturer's list price of the offered licenses for the next 5 years;*

- In the case of offering subscription-based licenses, the Tenderer must indicate in item 2 „Standard maintenance and support services from the manufacturer for the offered IT solution licenses” the annual subscription cost for the next 5 years, after the first 12 months of subscription.

Signed: _____ Name: Leonidas Crisciunas Position: Administrator

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