

Certificate of Registration



This is to certify that the Business Continuity Management System of:

Fidelity Information Services (FIS)

601 Riverside Avenue
Jacksonville FL 32204
United States of America

Central function listed above. See appendix for additional locations

applicable to:

Corporate Headquarters (Executive Management, Corporate functions-Accounting / Legal / Human Resources / Communications / Risk Management / Risk-Insurance / Internal Audit) and listed sites for the Business Continuity Management Program for FIS Global Financial Services

has been assessed and approved by National Quality Assurance, U.S.A., against the provisions of:

ISO 22301:2012

For and on behalf of NQA, USA.

Certificate Number: 15242
EAC Code: 32
Certified Since: September 26, 2014
Valid Until: April 30, 2023
Reissued: January 13, 2021
Cycle Issued: September 25, 2020



Certificate of Registration



Appendix to Certificate Number: 15242

Includes Facilities Located at:

Fidelity Information Services (FIS)

Certificate Number 15242

De Entree 230-266

Amsterdam NL-1101

The Netherlands

HQ for WPBV Entity, eCom - Sales, Business Dev, Implementation

Fidelity Information Services (FIS)

Certificate Number 15242

270-289 Science Park

Milton Road

Cambridge CB4 0WE

United Kingdom

Technology, Product & Marketing, eCom, UK & Europe Large Corporate

Fidelity Information Services (FIS)

Certificate Number 15242

Victory House & Mayflower House

Fifth Avenue

Team Valley Trading Estate

Gateshead NE11 0EL

United Kingdom

Global Operations (Boarding, Disputes, Customer Services, eCom Corp Support)

Fidelity Information Services (FIS)

Certificate Number 15242

3 Hardman Square

Manchester M3 3EB

United Kingdom

Finance & HR, Business & Legal Services, Global Operations - Finance Operations

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Includes Facilities Located at:

Fidelity Information Services (FIS)

Certificate Number 15242

The Walbrook Building

25 Walbrook

London EC4N 8AF

United Kingdom

Business & Legal Services, COO Operations,

Finance & HR, Global eCom, Global Security

Services, Product & Marketing, Technology, UK &

Europe, Business Line

Fidelity Information Services (FIS)

Certificate Number 15242

601 Riverside Avenue

Jacksonville FL 32204

United States of America

Corporate Headquarters (Executive Management,

Corporate functions - Accounting / Legal / Human

Resources / Communications / Risk Management /

Risk – Insurance / Internal Audit)

Fidelity Information Services Little Rock

Certificate Number 15242

4001 Rodney Parham Road

Little Rock AR 72212

United States of America

Data Center (Banking – Large Retail, Community,

Nonbank Bank / Card / Non-Financial Commercial),

Item Processing (National Payment Center), Call

Center, Business Functions, Recovery Site

Fidelity Information Services West Deptford

Certificate Number 15242

100 Grove Road

West Deptford NJ 08066

United States of America

Data Center supporting Item Processing (National

Payment Center)

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global assurance

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Includes Facilities Located at:

Fidelity Information Services Chandler PHX2

Certificate Number 15242
2121 South Price Road, Suite J207
Chandler AZ 85286
United States of America

Product Specific Data Center

Fidelity Information Services St. Petersburg

Certificate Number 15242
11601 Roosevelt Boulevard
St. Petersburg FL 33716-2202
United States of America

Call Center, Card Production, Print, Business Functions

Fidelity Information Services Brown Deer (BDOC)

Certificate Number 15242
4900 W Brown Deer Road
Milwaukee WI 53223
United States of America

Data Center (Banking – Banking / Card, Business Functions)

Fidelity Information Services (FIS)

Certificate Number 15242
3/F, Fairmont Building
Mumbai, 400076
INDIA

Operations, facilities

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global assurance

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Includes Facilities Located at:

Fidelity Information Services (FIS)

Certificate Number 15242
402 I Park, Plot No 15
Udyog Vihar, Phase IV
Gurgaon HRY 122016
INDIA

Top management, finance, supply chain
management, human resources, technology,
facilities, operations

Fidelity Information Services (FIS)

Certificate Number 15242
2-3/F, Tower 3, Block Warp, EPIP Zone 1
Whitefield Road
Bangalore, KNTK 560066
INDIA

FIS Application Services & CAPCO, Consulting

Fidelity Information Services

Certificate Number 15242
6/F, Tower 3, Block Warp, EPIP ZONE 1
Whitefield Road
Bangalore KNTK 560066
INDIA

FIS Application Services

Fidelity Information Services (FIS)

Certificate Number 15242
2305 Chino Roces Avenue Ext.
Makati City MM 01231
Republic of the Philippines

Ceridian, Customer Care, EZ Card, Merchants
Solutions

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global assurance

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Includes Facilities Located at:

Fidelity Information Services (FIS)

Certificate Number 15242
Old Door No. 25
New Door No. 22 Sardar Patel Road
Chennai 600032
INDIA

FIS Application Svcs and Intl Markets

Fidelity Information Services (FIS)

Certificate Number 15242
360 Elizabeth Street
Part Level 39 and Part Level 40
Melbourne Central Tower
Melbourne, VIC 03000
Commonwealth of Australia

Card Production

Fidelity Information Services (FIS)

Certificate Number 15242
Landmark Plaza, QuarkCity SEZ, A-40A
Industrial Area, Phase VIII Ext.
Mohali, PUN 160059
INDIA

FIS Application Services

Fidelity Information Services (FIS)

Certificate Number 15242
601 2nd Avenue South
Hopkins MN 55343
United States of America

Phase 3

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Certificate Number 15242

600 Laurel Oak Road

Voorhees NJ 08043

United States of America

SG Computer Services

Fidelity Information Services

Certificate Number 15242

Tricorn House, 51-53 Hagley Rd

Birmingham B16 8TU

United Kingdom

Call Centre Card, Cheque, French Call Centre,
Service Center Support

Fidelity Information Services

Certificate Number 15242

25 Canada Square, Floors 38-40

London E14 5LQ

United Kingdom

Account Management, SG Pricing and Data Services

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