#### Kai Hagedorn

#### Contact:

Address: Mittelweg 143, 20148 Hamburg, Germany Phone: +49 151 12124626 Email: hagedorn@mecom.de

#### Summary

Experienced IT professional with over 20 years of experience in the industry. Specializes in IT security, project management, and business improvement. Proven track record in leading technical teams, implementing IT security management systems, and optimizing business processes to enhance IT stability and security.

#### **Professional Experience**

#### mecom Medien-Communikations-Gesellschaft mbH, Hamburg, Germany

General Manager August 2021 – Present

- Develop and implement company strategy.
- Monitor compliance and regulatory requirements.
- Identify and analyze relevant business risks.
- Introduce and oversee new processes and methodologies.

#### Head of Business Improvement and Technology

January 2020 – Present

- Strategic planning and development of a modern, secure, and cost-efficient IT infrastructure.
- Identify IT trends and developments, including the conceptualization and implementation of innovation topics for continuous digital transformation.
- Optimize business processes and workflows in alignment with customer and service orientation (e.g., ITIL guidelines).
- Plan and execute IT projects.
- Develop, implement, and monitor IT security guidelines.

#### Chief Information Security Officer (CISO)

January 2019 – Present

- Establish an information security management system according to ISO 27001 based on IT-Grundschutz.
- Manage and coordinate the information security process, ensuring compliance through regular audits.
- Lead the Security Operations Team and oversee the implementation of security measures.
- Develop policies, concepts, and recommendations, and conduct internal audits.
- Coordinate security-related projects and investigate security incidents.

#### IT Department Manager (Technical Service)

July 2006 – December 2018

- Develop and support guidelines and team processes.
- Lead and coordinate staff, ensuring personal and professional development.
- Ensure technical service management and coordinate communication during disruptions and maintenance.
- Develop security concepts and oversee implementation measures.
- Implement process topics such as onboarding/offboarding and change management according to BSI IT-Grundschutz.
- Manage external service providers and optimize service level agreements.

#### IT Service Technician

August 2001 – June 2006

- Install and maintain IT systems and satellite installations.
- Conduct hardware and software rollouts.
- Plan and execute IT projects.
- Administer office infrastructure (file servers, Exchange, Active Directory).
- Provide customer training and support the on-call team (24/7/365).

#### Trebing & Himstedt, Hamburg, Germany

Electronics Technician July 2000 – July 2001

Bundeswehr, Germany Soldier September 2000 – June 2001

Siemens AG, Hamburg, Germany

*Electrical Engineer February 1998 – August 1999* 

#### Education

**FernUniversität in Hagen** Bachelor of Science in Business Informatics *October 2008 – March 2012* 

**Institut für Lernsysteme** State-certified Technician (Information and Communication Technology) *October 2001 – March 2005* 

Siemens AG Electronics Technician Training August 1995 – January 1998

Certifications

- Beyond Leading (mastering future leadership) October 2022 – January 2024
- Information Security Officer
  December 2018 January 2019

#### Skills

- IT Security Management
- Project Management
- Business Process Optimization
- IT Infrastructure Development
- Team Leadership

#### Languages

- German (Native)
- English (B2)
- Russian (A2)

## Malte Wulfmeier

#### **Contact:**

Address: Mittelweg 143, 20148 Hamburg, Germany Phone: +49 (40) 411332884, +49 (175) 7242370 Email: malte.wulfmeier@mecom.de

## **Summary**

Accomplished people manager with extensive experience in establishing sales organizations, implementing sales strategies, managing large teams, and negotiating with public authorities and companies. Proven track record in cost reduction, budget management, and international business activities.

## **Professional Experience**

## mecom Medien. Communications- Gesellschaft mbH, Hamburg Head of Business Service

October 2023 – Present

- Established a sales organization
- Implemented sales strategies and developed suitable measures
- Internationalized business activities
- Cooperated and negotiated with public authorities and companies
- Managed costs, budgets, and contracts

#### Metro Deutschland GmbH

#### **Managing Director**

October 2018 – September 2023

- Managed a sales budget of up to €65 million and a team of approximately 150 employees, including 2 Operations Managers and 10 Department Managers
- Contract managed with local suppliers and authorities
- Developed and executed cost reduction programs
- Realized key business figures and budgets
- Managed sales staff in the field

#### **Operations Manager**

December 2013 – September 2018

- Responsible for non-food/food areas
- Ensured compliance with all legal and operational regulations
- Organized food service delivery

#### Aldi GmbH & Co. KG, Kleinaitingen

**Regional Sales Manager** 

*April 2008 – April 2013* 

- Responsible for planning, selection, and development of employees
- Managed the introduction of a training framework for junior store managers

#### E.W.L. Display & Printing Solutions GmbH, Oberhaching

**Consulting & Sales** 

April 2006 – December 2007

- Planned and implemented sales projects
- Implemented Customer Relationship Management (CRM) systems

#### Internship

July 2004 – October 2004

• Supported projects and trade fair preparation and follow-up

#### tecis Finanzdienstleistungen AG, Hannover Trainee & Junior Consultant

December 2000 – October 2003

• Worked in sales on an independent basis

## Education

University of Hanover Diploma in Economics October 1999 – April 2006

- Specializations in Public Finance, Mathematical Economic Theory, and Economic Policy
- Diploma thesis: "Morbidity-oriented risk structure compensation" (Grade: 1.0)
- Final grade: 2.1

German Red Cross, Lemgo Civilian Service August 1998 – August 1999

• Trained as a paramedic

#### Language Skills

- German: Native
- English: Business fluent (C1)
- French: Basic knowledge

# AKOS ERDÖDI

#### EXPERIENCE

2024 – now mecom Medien-Communikations GmbH Hamburg System Support Engineer

- Installation, configuration, monitoring, troubleshooting, network sizing, bandwidth upgrade or downgrade, software upgrade, optimization of network configuration of iDirect Evolution VSAT network
- Evaluation of Link Budget Calculations from satellite operators
- Technical contact for solution architects, supporting preparation of proposals
- Evaluation and testing of telecommunication solutions

2012 – 2023 Signalhorn Trusted Networks GmbH Backnang, Germany Manager, VSAT Platforms System Support

- Installation, configuration, monitoring, troubleshooting, bandwidth upgrade or downgrade, software upgrade of Gilat SkyEdgeII and iDirect Evolution VSAT networks
- Technical contact for Gilat and iDirect TAC
- Third-Level-Support for Network Operation Center
- Technical contact for engineers of customers, for implementation, troubleshooting or reconfiguration
- Technical contact for solution architects, supporting preparation of proposals
- Network sizing for operational and proposed new networks
- Improvement of network monitoring tools
- Optimization of network configuration to reduce space segment costs
- Evaluation of Link Budget Calculations from satellite operators

2002 – 2012Satlynx GmbHBacknang, GermanyManager VSAT Platforms System Support, Gilat 360E SkyEdge VSAT

1999 – 2002Gilat Europe GmbHBacknang, GermanyEngineer, VSAT Platforms System Support for SkyStar Advantage VSAT

1998GE SpacenetMcLean, VA USATrainee, System Integration and Test Engineer for SkyStar Advantage VSAT

1997GE Spacenet, former AT&T TridomMarietta, GA USATrainee, NOC Engineer, AT&T Tridom Clearlink VSAT network

#### EDUCATION

2011 Cisco Certified Network Associate CSCO11975467 (expired	ed)
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1993 – 1999 Technical University of Budapest, Hungary

- M.Sc., Electrical Engineering
- Telecommunication Major, Telecommunication management Minor
- Master's thesis on multiple access technologies in VSAT networks

#### LANGUAGE SKILLS

Fluent in English, German and Hungarian

#### NATIONALITY

German and Hungarian

Kai Roddeck Business Development Manager Address: mecom Medien-Communications-Gesellschaft mbH Mittelweg 143, 20148 Hamburg Telefon: +49<u>40411332800</u> E-Mail: kai.roddeck@mecom.de

**Summary:** Kai Roddeck is an accomplished business development manager with over 16 years of experience across various industries, including safety-critical communications, retail, and real estate. He specializes in financial and economic analysis, people and operations management, achieving sales targets, and fostering international relations. With a strong background in business development and project management, Kai recently completed an EMBA and holds a Diplom in Finance and Risk Management. His expertise includes sales, project management, strategy, and creating dynamic workplaces.

#### Experience:

#### mecom Medien-Communications-Gesellschaft mbH Business Development Manager January 2024 - Present (6 months)

Hamburg, Hamburg, Germany

- Led strategic initiatives to identify and pursue new business opportunities
- Implemented innovative business solutions and partnerships to expand market reach and drive business growth.
- Developed and maintained strong relationships with key stakeholders, ensuring alignment with organizational goals.

## McArthurGlen Group Business Operations Analyst September 2021 - January 2024 (2 years 5 months)

Germany & Austria

- Analyzed and interpreted sales and customer data to provide actionable insights, contributing to a 10% improvement in sales performance.
- Collaborated with the Managing Director and other stakeholders to develop and implement strategic business plans.
- Utilized advanced data modeling and visualization tools (Excel, Tableau, ThinkCell) to enhance decision-making processes.

#### Merkur Casino International GmbH Performance Operations Manager UK and SK January 2018 - September 2021 (3 years 9 months)

Hamburg, Germany

- Conducted comprehensive market analysis for over 280 venues, leading to the development and implementation of new products and standards.
- Achieved a 20% increase in revenue and a 10% reduction in costs through strategic remodeling of venues and improved customer offerings.
- Collaborated with cross-functional teams (HR, Product, Marketing, Construction, Controlling, Compliance) to align activities with company objectives.

Hollister Co. Country Retail Manager October 2015 - December 2017 (2 years 3 months) Hamburg Area, Germany

- Increased brand revenue through market assessment and the implementation of local marketing strategies.
- Provided financial insights and strategic vision for decentralized business operations.
- Managed relationships with key stakeholders, including mall management, real estate, and marketing teams.

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#### Senior District Manager

#### October 2013 - October 2015 (2 years 1 month)

Hamburg Area, Germany

- Recognized as part of the top 10% of district managers globally, mentoring new district managers and participating in advanced leadership training.
- Improved district performance by implementing best practices and innovative management techniques.
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#### **District Manager**

#### August 2010 - October 2013 (3 years 3 months)

Northern Germany, Poland & Sweden

- Successfully opened new stores in Warsaw, Hamburg, and Leipzig, increasing regional presence and revenue.
- Managed high-volume operations with annual sales up to \$14M per store.
- Developed and implemented compliance standards and operational procedures.
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#### Abercrombie & Fitch Department Manager Flagship June 2008 - August 2010 (2 years 3 months)

London, United Kingdom

- Enhanced store experience and staff satisfaction, contributing to overall operational success.
- Developed a team of assistant managers, ensuring high standards of customer service and operational efficiency.

#### Education:

Quantic School of Business and Technology EMBA, Business and Technology November 2020 - February 2022 Hochschule Stralsund Diplom Betriebswirt (FH), Finance & Risk Management 2001 - 2006

#### Skills:

- Financial & Economic Analysis
- Sales & Marketing Strategies
- Project Management
- Safety-Critical Communications
- Data Analysis & Visualization
- Strategic Planning
- Operations Management
- International Relations

Signature: <u>Alexander Feldmann-Buhl</u>

**Email:** feldmann@mecom.de

# **Key Personell**

Final Audit Report

2024-06-28

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