

Warranty Certificate

1. The appliance is covered by an 18-month warranty, including electrical parts.
2. The warranty begins on the date of product shipment from the RIMSA warehouse to the buyer.
3. In case of disputes, the date indicated on the "transport document" attached to the goods shall be deemed valid.
4. The warranty only covers the sending of Product spare parts to the buyer or, in the event of RIMSA considering the replacement of spare parts not feasible, the replacement of the entire product, after fabrication faults have been properly ascertained at the undisputable judgement of RIMSA. The warranty does not therefore cover any other costs or expenses (including, by way of example but without limitation, labour costs, packaging costs and transport costs, etc.).
5. The guarantee does not include the components subject to normal wear, such as halogen bulbs, LEDs, fuses, relays, ball bearings, etc.
6. The warranty does not cover:
 - malfunctions due to failure to comply with the instruction manuals;
 - malfunctions due to installation and/or maintenance errors;
 - malfunctions or faults caused by carelessness, negligence, incorrect use or other causes not attributable to RIMSA;
 - malfunctions or faults due to the fact that the electrical system of the premises where the machine is installed is not in compliance with International or local standards for electrical systems in premises used for medical purposes and similar standards.
7. RIMSA shall repay direct damages suffered by the buyer and which are documented as attributable to its product, caused within the warranty period, for an amount not above 40% of the net value of the product as indicated on the buyer's invoice. RIMSA's liability is expressly ruled out for indirect damages or consequential damages (including cases of the lamp not being used) deriving from the supply.
8. This warranty certificate replaces legal warranties for faults and non-conformities and rules out any other possible liability of RIMSA originating from the supplied products.
9. The payment of any damages to persons or things due to product malfunction or faults shall be limited to the maximum amount of RIMSA's insurance coverage for civil liability.
10. The warranty shall be automatically invalidated in the event of:
 - the product having been tampered with or modified by the buyer or third parties;
 - the product having been repaired by the buyer or third parties, without following the instructions in the instruction manuals;
 - the product serial number having been cancelled, defaced or removed;
 - the buyer not being up to date with payments.
11. For jobs to be done under warranty, the buyer shall contact RIMSA only.
12. The component parts replaced under warranty must only be returned to RIMSA, if so requested by RIMSA, carriage free and suitably packed.
13. In case of failure to return a part requested by RIMSA, the cost of the component part will be charged.
14. RIMSA cannot accept returns from end users or in any case from parties other than the buyer.
15. Products returned to RIMSA must be complete with documentation authorising such return and another document describing the malfunction.
16. For everything not indicated on this warranty certificate, reference shall be made to the laws of Italy.
17. For all disputes deriving from or related to the orders to which this warranty certificate applies and which cannot be amicably settled between the parties, the only competent law court shall be that of Milan.

Date.....

The buyer

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