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Bureau Veritas Certification

# INTERNATIONAL BUSINESS MACHINES CORPORATION



HQ: 1 NORTH CASTLE DRIVE, ARMONK, NEW YORK 10504 U.S.A.

This is a multi-site certificate, additional site(s) are listed on the next page(s)

*Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO 9001:2015

*Scope of certification*

**Design, Develop, Service and Support of Hardware, including Hardware Operating Systems and Customized Software for Servers, Solutions, and Storage. Hardware, Software, and Outsourcing Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions. Supply Chain, Manufacturing of Hardware and Software.**

Original cycle start date: **11 April 2001**

Expiry date of previous cycle: **30 May 2019**

Certification / Recertification Audit date: **28 March 2019**

Certification / Recertification cycle start date: **31 May 2019**

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **30 May 2022**

**Certificate No. 82346-UKAS**

**Version: 05 Issue date: 09 March 2020**

**Signed on behalf of BVCH SAS UK Branch**



0008

*Certification body address: 5<sup>th</sup> Floor, 66 Prescot Street, London E1 8HG, United Kingdom*

*Local office: Bureau Veritas Certification North America, Inc., 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas USA*

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation. To check this certificate validity please call: **+(800) 937-9311**



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# INTERNATIONAL BUSINESS MACHINES CORPORATION

Standard

## ISO 9001:2015

### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM IN AUSTRALIA AND NEW ZEALAND	NSW – IBM CENTRE, 601 PACIFIC HIGHWAY, ST. LEONARDS 2065 AUSTRALIA	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES, INSTALLATION AND SUPPORT OF ALL ACTIVITIES CULMINATING IN THE PROVISIONS OF IT AND BUSINESS SOLUTIONS. SERVICES CENTER, HELPDESK SERVICES AND ASSET MANAGEMENT SERVICES.
IBM IN AUSTRALIA AND NEW ZEALAND	NSW- 259 GEORGE STREET, SYDNEY, 2000 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	VIC – 60 CITY ROAD, SOUTH BANK, MELBOURNE 3000 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	WA – 1060 HAY STREET, WEST PERTH 6005 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	QLD – 348 EDWARD STREET, IBM CENTRE, BRISBANE 4000 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	NSW – 120 SUSSEX STREET, SYDNEY 2000 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	NT – LEVEL 16, CHARLES DARWIN CENTRE, DARWIN 0800 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	QLD – 16 MARIE STREET, MILTON 4064 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	QLD – LEVEL 4, WYNDHAM CORPORATE CENTRE, 1 CORPORATE COURT, BUNDALL 4217 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	NSW – 3 BROOKHOLLOW AVENUE, BAULKHAM HILLS 2154 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	SA – 91 KING WILLIAM STREET, ADELAIDE 5000 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	VIC - CNR UNIVERSITY DRIVE & VINCENT DRIVE, MT HELEN, BALLARAT 3350 AUSTRALIA	

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Site Name/Location	Site Address	Site Scope
IBM IN AUSTRALIA AND NEW ZEALAND	VIC - CNR GEELONG ROAD & GEAR AVENUE, BALLARAT 3350 AUSTRALIA	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES, INSTALLATION AND SUPPORT OF ALL ACTIVITIES CULMINATING IN THE PROVISIONS OF IT AND BUSINESS SOLUTIONS. SERVICES CENTER, HELPDESK SERVICES AND ASSET MANAGEMENT SERVICES.
IBM IN AUSTRALIA AND NEW ZEALAND	VIC - 1279 NEPEAN HIGHWAY, CHELTENHAM 3192 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	WA - DATA CENTRE LOCATION P2 (METRONODE), 1/37 LEMNOS STREET, PERTH 6008 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	VIC - DATA CENTRE LOCATION M1 (METRONODE), 2236 WALSH STREET, WEST MELBOURNE 3003 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	ACT - 28 SYDNEY AVENUE, CANBERRA 2603 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	VIC - 2 DAVIS COURT, MELBOURNE 3030 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	VIC - 333 EXHIBITION STREET, MELBOURNE 3000 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	NSW - 400 HARRIS STREET, ULTIMO 2007 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	WA - 300 MURRAY STREET, PERTH 6000 AUSTRALIA	
IBM IN AUSTRALIA AND NEW ZEALAND	NZ - 42 BUSINESS PARADE SOUTH, Highbrook Business Park, AUCKLAND 2013 NEW ZEALAND	

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IBM IN AUSTRALIA AND NEW ZEALAND	NZ - 164 ST. ASAPH STREET, CHRISTCHURCH 8011 NEW ZEALAND	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES, INSTALLATION AND SUPPORT OF ALL ACTIVITIES CULMINATING IN THE PROVISIONS OF IT AND BUSINESS SOLUTIONS. SERVICES CENTER, HELPDESK SERVICES AND ASSET MANAGEMENT SERVICES.
B.I.T. BLUE IT-SERVICES GES.M.B.H.	OBERE DONAUSTRASSE 95, 1020 WIEN, AUSTRIA	
OeCS Computer Service GmbH	LAXENBURGERSTRASSE 252, 1230 WIEN, AUSTRIA	
IBM BELGIUM	AVENUE DU BOURGET / BOURGETLAAN 42, B-1130 BRUSSELS, BELGIUM	
IBM BULGARIA	BUL. "DRAGAN TSANKOV" 36, 1113 G.K. IZGREV, SOFIA, BULGARIA	
IBM CROATIA	MIRAMARSKA CEST 23, 10000, ZAGREB, CROATIA	
IBM CYPRUS	42-44, GRIVAS DIGHENIS AVENUE, NICOSIA, CYPRUS	
IBM GLOBAL SERVICES DELIVERY CENTER CZECH REPUBLIC, S.R.O.; IBM Client Innovation Center Central Europe	GÖDELOVA BUDOVA, TECHNICKÁ 2995/21, 616 00 BRNO-KRÁLOVO POLE, CZECH REPUBLIC	
IBM CESKA REPUBLICA, SPOL. S.R.O.	V PARKU 2294/4, PRAHA 4 – CHODOV, CZECH REPUBLIC	

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IBM DANMARK APS.	KONGEVEJEN 495B 2840 HOLTE, DENMARK	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS
IBM DANMARK APS.	PRØVENSVEJ 1, 2605 BRØNDBY DENMARK	
IBM DANMARK APS.	OLOF PALMES ALLE 44, 8200 AARHUS DENMARK	
IBM DANMARK APS.	LAURITZENS PLADS 1, 9000 AALBORG DENMARK	
IBM DANMARK APS.	NIELS BOHRS ALLÉ 185, 5220 ODENSE DENMARK	
IBM DANMARK APS.	BORUPVANG 1, 2750 BALLERUP DENMARK	
IBM EGYPT	PYRAMIDS HEIGHTS OFFICE PARK, BLDG. C10, CAIRO-ALEXANDRIA DESERT ROAD, KM 22, GIZA, 166 EL-AHRAM, EGYPT	
IBM ESTONIA	TOOMPUIESTEE 33a, 10149 TALLINN, ESTONIA	
OY IBM AB	LAAJALAHDENTIE 23, 00330 HELSINKI, FINLAND	
IBM FRANCE	17 AVENUE DE L'EUROPE, 92275 BOIS-COLOMBES, FRANCE	
IBM INTERACTIVE CENTRE RELATIONS CLIENTS	11 BOULEVARD DU MONT D'EST - 93160 NOISY LE GRAND, FRANCE	
IBM CLIENT INNOVATION CENTER FRANCE	99 RUE DES TEMPLIERS CS70033, 59041 LILLE CEDEX, FRANCE	

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IBM DEUTSCHLAND GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS
IBM DEUTSCHLAND BUSINESS TRANSFORMATION SERVICES GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND FINANCIAL MARKETS SERVICES GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND AVIATION INDUSTRY WORKPLACE SERVICES GMBH	AM WEIHER 24, 65451 KELSTERBACH, GERMANY	
IBM CENTRAL HOLDING GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND AVIATION INDUSTRY SERVICES GMBH	AM WEIHER 24, 65451 KELSTERBACH, GERMANY	
ECX.IO GERMANY GMBH	PLANGE MÜHLE 1, 40221 DÜSSELDORF, GERMANY	
IBM DEUTSCHLAND COMMUNICATIONS & NETWORKING SUPPORT SERVICES GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND ENTERPRISE APPLICATION SOLUTIONS GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND BUSINESS AND TECHNOLOGY SERVICES GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND CUSTOMER SUPPORT SERVICES GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND MANAGEMENT & BUSINESS SUPPORT GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	

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Site Name/Location	Site Address	Site Scope
IBM CLIENT INNOVATION CENTER GERMANY GMBH	UNIVERSITÄTSPL. 12, 39104 MAGDEBURG, GERMANY	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS
IBM MITTELSTAND SYSTEME GMBH - IBM Central Holding GmbH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM GLOBAL TECHNOLOGY SERVICES GERMANY	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND GLOBAL BUSINESS SERVICES GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
APERTO GMBH	CHAUSSEESTRAÙE 5, 10115 BERLIN, GERMANY	
IBM DEUTSCHLAND ENTITY ANALYTICS SOLUTIONS GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND CUSTOMER SUPPORT SERVICES GMBH	PARSEVALSTRASSE 8, 99092 ERFURT, GERMANY	
IBM GTS DACH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM DEUTSCHLAND C&NSS GMBH	IBM-ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM HELLAS, S.A.	152 32, LEOF.KIFISIAS 284, CHALANDRI 152 32, GREECE (ATHENS)	
IBM HUNGARY ISSC LTD	1092 BUDAPEST, KÖZTELEK U. 6. HUNGARY	
IBM HUNGARY AVIATION INDUSTRY SERVICES KFT.	BUDAPEST, GÁBOR DÉNES U. 2, 1117 HUNGARY	

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### Scope of certification

Site Name/Location	Site Address	Site Scope	
IBM DATA STORAGE SYSTEMS AND INFORMATION TECHNOLOGY KFT. – Client Innovation Centre Székesfehérvár & Budapest	8000 SZÉKESFEHÉVÁR, BERÉNYI ÚT 72-100, BUILDING 35, HUNGARY	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS	
IBM DATA STORAGE SYSTEMS AND INFORMATION TECHNOLOGY KFT.	DEÁKVÁRI FASOR 16 – 18., 2600 VÁC, HUNGARY		
IBM HUNGARY LLC	1117 BUDAPEST, NEUMANN JÁNOS UTCA 1, HUNGARY		
IBM LUFTHANSA IBM Client Innovation Center	SZÉKESFEHÉVÁR, BERÉNYI ÚT 72-100, 8000 HUNGARY		
IBM IRELAND LTD.	IBM HOUSE, SHELBOURNE ROAD, BALLSBRIDGE, DUBLIN 4 IRELAND		
IBM IRELAND LTD.	TECHNOLOGY CAMPUS, DAMASTOWN INDUSTRIAL ESTATE, MULHUDDART, DUBLIN 15, IRELAND		
IBM ISRAEL LTD. AND IBM GLOBAL SERVICES (ISRAEL) LTD	94 SHLOMO SHMELTZER 49527 PETACH-TIKVA, ISRAEL		
IBM ITALIA SERVIZI FINANZIARI S.R.L.	CIRCONVALLAZIONE IDROSCALO, 20090 SEGRATE (MI) ITALY		FINANCIAL SERVICES; LEASES, FINANCIAL LEASES, LOANS, FACTORING AND ASSET RECOVERY MANAGEMENT.
IBM ITALIA SERVIZI FINANZIARI S.R.L.	VIA LUIGI STIPA, 150 00148 ROMA (RM), ITALY		
IBM ITALIA S.P.A. Cabling System	CIRCONVALLAZIONE IDROSCALO, 20090 SEGRATE (MI) ITALY		DESIGN AND CONSTRUCTION OF CABLING SYSTEM FOR BUILDING WITH BOTH OFFICE AND PRODUCTION AREAS. DESIGN AND INSTALLATION OF ELECTRICAL AND COOLING SYSTEMS, SECURITY SYSTEMS AND VIDEO SURVEILLANCE.

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### Scope of certification

Site Name/Location	Site Address	Site Scope	
SISTEMI INFORMATIVI S.R.L.	VIA CARLO VENEZIANI, 58 00148 ROMA (RM), ITALY	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS	
SISTEMI INFORMATIVI S.R.L.	VIA GIOACCHINO MURAT, 23 20159 MILANO (MI), ITALY		
SISTEMI INFORMATIVI S.R.L.	VIA FRATELLI CAIROLI, 24 06125 PERUGIA (PG), ITALY		
SISTEMI INFORMATIVI S.R.L.	CORSO ORBASSANO, 367 10137 TORINO (TO), ITALY		
SISTEMI INFORMATIVI S.R.L.	LARGO CLAUDIO GRAZIOSI, 6 - 02100 RIETI (RI) - ITALY		
IBM ITALIA S.P.A.	VIA LUIGI STIPA, 150 00148 ROMA (RM), ITALY		
IN.TE.S.A. S.P.A.	STRADA PIANEZZA, 289 10151 TORINO (TO), ITALY		
IBM CLIENT INNOVATION CENTER MILANO S.R.L.	VIA LOMBARDIA, 2/A 20068 PESCHIERA BORROMEO (MI), ITALY		
IBM ITALIA S.P.A. Cabling System (IAF28)	VIA CIRCONVALLAZIONE IDROSCALO, 20090 SEGRATE (MI) ITALY		DESIGN AND CONSTRUCTION OF CABLING SYSTEM FOR BUILDING WITH BOTH OFFICE AND PRODUCTION AREAS. DESIGN AND INSTALLATION OF ELECTRICAL AND COOLING SYSTEMS, SECURITY SYSTEMS AND VIDEO SURVEILLANCE.
IBM ITALIA S.P.A. Cabling System	CANTIERE EA28, VIA OCEANO INDIANO, 13 00148 ROMA (RM), ITALY		

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IBM CLIENT INNOVATION CENTER MILANO S.R.L.	VIA GEROLAMO ZANCHI, 22 24126 BERGAMO (BG), ITALY	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS
IBM ITALIA S.P.A.	VIA DEI LUCCHESI 26, 00187 ROMA (RM) ITALY	
IBM ITALIA S.P.A.	VIA PIETRO LEONIDA LAFORGIA, 14, 70125 BARI (BA) ITALY	
IBM ITALIA S.P.A.	VIA G. PORZIO, 4, ISOLA F – LOTTO 1, 80143 NAPOLI (NA), ITALY	
IBM ITALIA S.P.A.	VIA CIRCONVALLAZIONE IDROSCALO, 20090 SEGRATE (MI) ITALY	
IBM ITALIA S.P.A.	Via M.L. KING, 38/2, 40132 BOLOGNA (BO), ITALY	
IBM ITALIA S.P.A.	PALAZZO LEONARDO, VIA PIANEZZA, 289 10151 TORINO (TO), ITALY	
IBM ITALIA S.P.A.	VIA RIGHI AUGUSTO, 4, 50019 SESTO FIORENTINO (FI), ITALY	
IBM ITALIA S.P.A. Milano (Data Center)	VIA PRIVATA CASCIA, 5, 20128 MILANO (MI), ITALY	
IBM ITALIA S.P.A. Milano (Data Center)	VIA DEL CARROCCIO, 6, 20016 PERO (MI), ITALY	
IBM ITALIA S.P.A. Milano (Data Center)	VIA MONZORO, 103-105, 20010 ZONA INDUSTRIALE CORNAREDO (MI) ITALY	
IBM ITALIA S.P.A. Roma (Data Center)	VIA GIACOMO PERONI, 292 00131 ROMA (RM), ITALY	

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IBM ITALIA S.P.A.	VIA EDOARDO PLINIO MASINI, 8 - 35131 PADOVA (PD), ITALY	
IBM ITALIA S.P.A.	VIA CARLO VENEZIANAI, 58 00148 ROMA (RM), ITALY	
IBM ITALIA S.P.A.	PIAZZA BORGO PILA, 39, 16129 GENOVA (GE), ITALY	
IBM ITALIA S.P.A.	VIA MARIANO STABILE, 160, 90139 PALERMO (PA), ITALY	
IBM LATVIJA	BAUSKAS STREET 58A-12, 8th FLOOR, RIGA, LV-1004 LATVIA	
IBM LIETUVA UAB	ŠEIMYNIŠKIŲ G. 3, VILNIUS 09312, LITHUANIA	
IBM LUXEMBOURG S.A R.L.	89B RUE PAFEBRUCH, 8308 MAMER, LUXEMBOURG	
IBM LUXEMBOURG	PARC D'ACTIVITÉS, WESTSIDE VILLAGE 89C, RUE PAFEBRUCH, L-8308, LUXEMBOURG	
IBM MOROCCO	CASABLANCA NEARSHORE PARK, SHORE 19i, 1100 BD AL QODS-QUARTER SIDI MAROUF, CASABLANCA, MOROCCO	
IBM CLIENT INNOVATION CENTER BENELUX B.V.	12, GEDEMPTE ZUIDERDIEP, 9711 HG GRONINGEN, NETHERLANDS	
IBM NETHERLANDS	JOHAN HUIZINGALAAN 765, 1066 VH AMSTERDAM, NETHERLANDS	

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IBM AS	FORUSPARKEN 2, 4031 STAVANGER, NORWAY	
IBM AVD HAMAR	LØVSTADVEGEN 7, 2312 OTTESTAD, NORWAY	
IBM PAKISTAN	1-2 FLOORS NICE TRADE ORBIT BUILDING, PLOT NO 44-A & B, SHAHRAH-E-FAISAL ROAD, BLOCK 6 PECHS, KARACHI CITY, SINDH 75400 KARACHI PAKISTAN	
IBM BTO BUSINESS CONSULTING SERVICES SP Z.O.O.	ARMII KRAJOWEJ 16, 30-150 KRAKÓW, POLAND	
IBM GLOBAL SERVICES DELIVERY CENTRE POLSKA SP Z.O.O	MUCHOBORSKA 8, 54-424 WROCLAW, POLAND	
IBM GLOBAL SERVICES DELIVERY CENTRE POLSKA SP Z.O.O	A4 FRANCUSKA 42, KATOWICE, POLAND	
IBM POLAND	KRAKOWIAKÓW 32, 02-255 WARSZAWA, POLAND	
IBM BTO GESTÃO DE PROCESSOS, S.A.	R. MAR DA CHINA LOTE 1.07.2.3, 1990-138 LISBOA, PORTUGAL	
COMPANHIA IBM PORTUGUESA, S.A.	OFFICE ORIENTE, RUE DO MAR DA CHINA 3, LISBOA 1990-138 PORTUGAL	
IBM ROMANIA	THE BRIDGE SOSEAU ORHIDEELOR NO. 15D, SECTOR 6, BUCHAREST 060071, ROMANIA	

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM GDC ROMANIA	BULEVARDUL VASILE MILEA 4A, BUCRESTI 061344, ROMANIA	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS
IBM RUSSIA – EAST EUROPE/ASIA LTD.	PRESNENSKAYA NABEREZHNYAYA 10, MOSKVA 123317 RUSSIA	
IBM RUSSIA – EAST EUROPE/ASIA LTD.	42, DOROZHNYAYA STR USADY VILLAGE, LAISHEVO DISTRICT, KAZAN 422624 RUSSIA	
IBM SERBIA	BULEVAR MIHAJLA PUPINA 6, BEOGRAD 11070, SERBIA	
IBM SLOVENSKO, SPOL. S R.O.	KRASOVSKÉHO 14, 851 01 PETRŽALKA, SLOVAKIA	
IBM SLOVENIJA, D.O.O.	AMERIŠKA ULICA 8, 1000 LJUBLIJANA, SLOVENIA	
IBM SOUTH AFRICA	90 GRAYSTON DRIVE, SANDTON, JOHANNESBURG 2000 SOUTH AFRICA	
IBM GLOBAL SERVICES & ROSSA AND ISC, REDES DE ORDENADORES Y SERVICIOS S.A.	CALLE DE MARÍA TUBAU, 3, 28050 MADRID, SPAIN	
IBM GLOBAL SERVICES ESPAÑA S.A.	CALLE DEL MAR ADRIATICO, 2, 28830 SAN FERNANDO DE HENARES, MADRID, SPAIN	
IBM ESPAÑA S. A. IOT EUROPE	SANTA HORTENSIA 26-28 28002 MADRID, SPAIN	
IBM INTERNATIONAL SERVICES CENTER, S.A.	PLAZA CRONOS 1, 28037 MADRID, SPAIN	
IBM CLIENT INNOVATION CENTER	VÄSTRA VARYSGATAN 19, 211 19 MALMÖ, SWEDEN	

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Version: 05 Issue date: 09 March 2020

Signed on behalf of BVCH SAS UK Branch



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Site Name/Location	Site Address	Site Scope
IBM SVENSKA AB	KISTAGÄNGEN 6, 164 40 STOCKHOLM, SWEDEN	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS
IBM SVENSKA AB	STORGATAN 44, 851 73 SUNDSVALL, SWEDEN	
IBM SVENSKA AB	LINDHOLMSALLÉN 10, 417 55 GÖTEBORG, SWEDEN	
IBM SVENSKA AB	RÖNNOWSGATAN 10, 252 25 HELSINGBORG, SWEDEN	
IBM SWITZERLAND AG	VULKANSTRASSE 106, 8048 ZÜRICH, SWITZERLAND	
IBM TUNISIA	RUE DU LAC D'ANNECY, BERGES DU LAC 1, TUNIS 1053 TUNISIA	
IBM GLOBAL SERVICES IS VE TEKNOLOJILERI HIZMETLERI VE TICARET LTD.STI.	BÜYÜKDERE CADDESİ YAPI KREDİT PLAZA B BLOK LEVENT ISTANBUL 34330 TURKEY	
SERI BILGI TEKNOLOJİ DESTEK HİZMETLERİ LTD. STI.	SARAY MAHALLESİ. ÖMER FAİK FAİK ATAKAN CADDESİ NO: 3, YILMAZ PLAZA, KAT :2, 34768 ÜMRANIYE, ISTANBUL, ÖMER F. ATAKAN CD., 34768 ÜMRANIYE/İSTANBUL, TURKEY	
IBM MIDDLE EAST FZ LLC	DUBAI INTERNET CITY, IBM BUILDING, SHEIKH ZAYED ROAD, DUBAI, UNITED ARAB EMIRATES	
IOT MEA HQ (DUBAI)	3 <sup>RD</sup> LEVEL, BUILDING #5, IBM BUILDING, DUBAI INTERNET CITY, DUBAI, UNITED ARAB EMIRATES	
IBM UNITED KINGDOM LIMITED	HURSLEY PARK, WINCHESTER, HANTS SO21 2JN, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	BEN LOMOND VIEW, RIVERSIDE BUSINESS, 23 POTTERY STREET, GREENOCK PA15 2UZ UNITED KINGDOM	

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Site Name/Location	Site Address	Site Scope
IBM UNITED KINGDOM LIMITED	47 MARK LANE, LONDON EC3R 7QQ UNITED KINGDOM	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS
IBM UNITED KINGDOM LIMITED	GREENFORD GREEN BUSINESS PARK, GREEN PARK WAY, MIDDLESEX UB6 0AD, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	3 NEW SQUARE, BEDFONT LAKES, FELTHAM, MIDDLESEX TW14 8HB, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	JACKSON HOUSE, SIBSON ROAD, SALE, CHESHIRE M33 7RR, MANCHESTER, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	COBALT BUSINESS EXCHANGE CENTRAL, 4 SILVER FOX WAY, COBALT PARK, NEWCASTLE UPON TYNE NE27 0QJ UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	ST. ANDREW'S HOUSE, WEST STREET, WOKING, SURREY GU21 6EB UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	BIRMINGHAM ROAD, WARWICK, WARWICKSHIRE CV34 5AH UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	GLOBE HOUSE - WARWICK TECHNOLOGY PARK, GALLOWS HILL, WARWICK CV34 6NZ UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	PURE OFFICES, HATHERLEY LANE, CHELTENHAM, GL51 6SH UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	NORTH HARBOUR, PORTSMOUTH HAMSHIRE, PO6 3AU, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	76/78 UPPER GROUND, LAMBETH, LONDON SE1 9PZ, UNITED KINGDOM	

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IBM UNITED KINGDOM LIMITED	101 VICTORIA STREET, BRISTOL, BS1 6PU, UNITED KINGDOM	SALES, DESIGN, DEVELOPMENT, CONSULTANCY, DELIVERY, SERVICES AND INSTALLATION FOR IBM IT AND BUSINESS SOLUTIONS
IBM UNITED KINGDOM LIMITED	ATRIA 1, 144 MORRISON STREET EDINBURGH. EH3 8BR, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	PRINCES EXCHANGE, PRINCES SQUARE, LEEDS LS1 4HY, UNITED KINGDOM	
IBM CLIENT INNOVATION CENTRE LEICESTER	20-40 NEW WALK, LEICESTER LE1 6TF, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	NORTHERN IRELAND SCIENCE PARK, QUEENS ROAD, QUEENS ISLAND, BELFAST BT3 9DT IRELAND UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	THE VISUAL SPACE, CAPITAL PARK, FULBOURN, CAMBRIDGE CB21 5XH, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	REGUS HOUSE, HERONS WAY, CHESTER BUSINESS PARK, CHESTER, CH4 9QR, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	POWER HOUSE, HARRISON CLOSE, KNOWLHILL, MILTON KEYNES, BUCKINGHAMSHIRE, MK5 8RR, UNITED KINGDOM	
IBM UNITED KINGDOM LIMITED	REGUS, 6TH FLOOR CITY GATE EAST, TOLL HOUSE HILL, NOTTINGHAM NG1 5FS, UNITED KINGDOM	
IBM UKRAINE	12, MYKOLY AMOSOVA STR., KYIV, 03038 UKRAINE	

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Site Name	Site Address	Site Scope
IBM GLOBAL SERVICES	R. TUTOIA, 1157, PARAISO, 04007-900, BRAZIL	INFRASTRUCTURE SERVICES (IS) - SALES, SOLUTION DESIGN AND DELIVERY. MANAGED, PROJECT AND CONSULTING SERVICES RELATED TO IT INFRASTRUCTURE.
IBM GLOBAL SERVICES	RODOVIA JORNALISTA FRANCISCO AGUIRRE PROENÇA, KM 09 SP101 CHÁCARA ASSAY, 13186-900 HORTOLÂNDIA/SP, BRAZIL	MANAGED SERVICES FOR: <ul style="list-style-type: none"> <li>•DATA CENTER INFRASTRUCTURE;</li> <li>•DATA CENTER SERVER ENVIRONMENT (SEVERAL PLATFORMS, INCLUDING MAINFRAME, UNIX, X86 AND AS/400);</li> <li>•CLOUD ENVIRONMENT;</li> <li>•MIDDLEWARE SYSTEMS;</li> <li>•GROUPWARE SYSTEMS;</li> <li>•DATABASE (DB);</li> <li>•ENTERPRISE RESOURCE PLANNING SYSTEMS (ERP);</li> <li>•LOCAL AREA NETWORK;</li> <li>•WIDE AREA NETWORK;</li> <li>•SERVICE DESK;</li> <li>•INFORMATION TECHNOLOGY SECURITY;</li> <li>•DATA BACKUP;</li> <li>•DISASTER RECOVERY.</li> </ul>
IBM GLOBAL SERVICES	AVENIDA PASTEUR 146 & 138, 22290-240 - RIO DE JANEIRO/RJ, BRAZIL	PROJECT AND CONSULTING SERVICES FOR: <ul style="list-style-type: none"> <li>•INSTALLATION, IMPLEMENTATION, MIGRATION AND CONFIGURATION OVER SYSTEMS AND SOFTWARE;</li> <li>•OPTIMIZATION AND INTEGRATION SERVICES FOR SERVERS, DATA AND STORAGE;</li> <li>•NETWORKING, NETWORK SECURITY, ENTERPRISE CONNECTIVITY, WIRELESS NETWORK, IP COMMUNICATION;</li> <li>•DATA CENTER FACILITIES &amp; CABLING;</li> <li>•MOBILITY SOLUTIONS, INCLUDING ATM, KIOSK, VIRTUAL DESKTOP AND END USER SOLUTIONS;</li> <li>•CONSULTING FOR INFORMATION SECURITY AND DISASTER RECOVERY.</li> </ul>
IBM GLOBAL SERVICES	RUA MARIA LUIZA SANTIAGO, 200, EDIFÍCIO CENTURY TOWER, 30360-740 - BELO HORIZONTE/MG, BRAZIL	SALES, SOLUTION DESIGN, MANAGEMENT AND DELIVERY OF MAINTENANCE SERVICES FOR INFORMATION TECHNOLOGY PRODUCTS INCLUDING: <ul style="list-style-type: none"> <li>• INSTALLATION AND MOVING;</li> <li>• REPAIR AND MAINTENANCE, TECHNICAL SUPPORT SERVICES MANAGEMENT;</li> <li>• HARDWARE AND SOFTWARE SUPPORT SERVICES FOR IBM AND MULTIPLE VENDOR PRODUCTS</li> </ul>
IBM GLOBAL SERVICES	RUA MARIA LUIZA SANTIAGO, 200, EDIFÍCIO CENTURY TOWER, 30360-740 - BELO HORIZONTE/MG, BRAZIL	SOLUTION DEVELOPMENT, INNOVATION, INTEGRATION AND ADMINISTRATION OF SOFTWARE PACKAGES AND APPLICATIONS BASED ON A VARIETY OF PLATFORMS AND TECHNOLOGIES APPLYING QUALITY MODELS RECOGNIZED IN THE MARKET INCLUDING: <ul style="list-style-type: none"> <li>• DESIGN, DEVELOPMENT, CODING, TESTING AND SYSTEM INTEGRATION;</li> <li>• CORRECTIVE MAINTENANCE, ENHANCEMENT, SOFTWARE AND APPLICATION MIGRATION.</li> </ul>

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IBM GLOBAL SERVICES	RUA DOLORES ALCARAS CALDAS, 90, 91110-180 - PORTO ALEGRE/RIO GRANDE DO SUL, BRAZIL	SALES, SOLUTION DESIGN, MANAGEMENT AND DELIVERY OF MAINTENANCE SERVICES FOR INFORMATION TECHNOLOGY PRODUCTS INCLUDING: • INSTALLATION AND MOVING; • REPAIR AND MAINTENANCE, TECHNICAL SUPPORT SERVICES MANAGEMENT; • HARDWARE AND SOFTWARE SUPPORT SERVICES FOR IBM AND MULTIPLE VENDOR PRODUCTS  SOLUTION DEVELOPMENT, INNOVATION, INTEGRATION AND ADMINISTRATION OF SOFTWARE PACKAGES AND APPLICATIONS BASED ON A VARIETY OF PLATFORMS AND TECHNOLOGIES APPLYING QUALITY MODELS RECOGNIZED IN THE MARKET INCLUDING: • DESIGN, DEVELOPMENT, CODING, TESTING AND SYSTEM INTEGRATION; • CORRECTIVE MAINTENANCE, ENHANCEMENT, SOFTWARE AND APPLICATION MIGRATION.
IBM GLOBAL SERVICES	AVENIDA GOVERNADOR JOSE MALCHER, 815, 66055-260 - BELEM/PA, BRAZIL	SALES, SOLUTION DESIGN, MANAGEMENT AND DELIVERY OF MAINTENANCE SERVICES FOR INFORMATION TECHNOLOGY PRODUCTS INCLUDING: • INSTALLATION AND MOVING; • REPAIR AND MAINTENANCE, TECHNICAL SUPPORT SERVICES MANAGEMENT; • HARDWARE AND SOFTWARE SUPPORT SERVICES FOR IBM AND MULTIPLE VENDOR PRODUCTS
IBM GLOBAL SERVICES	SCN QUADRA 4 BLOCO B, 100, 70714-900 - BRASILIA/DF, BRAZIL	SALES, SOLUTION DESIGN, MANAGEMENT AND DELIVERY OF MAINTENANCE SERVICES FOR INFORMATION TECHNOLOGY PRODUCTS INCLUDING: • INSTALLATION AND MOVING; • REPAIR AND MAINTENANCE, TECHNICAL SUPPORT SERVICES MANAGEMENT; • HARDWARE AND SOFTWARE SUPPORT SERVICES FOR IBM AND MULTIPLE VENDOR PRODUCTS

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IBM GLOBAL SERVICES	AVENIDA MARECHAL DEODORO, 717, 80020-320 - CURITIBA/PR, BRAZIL	SALES, SOLUTION DESIGN, MANAGEMENT AND DELIVERY OF MAINTENANCE SERVICES FOR INFORMATION TECHNOLOGY PRODUCTS INCLUDING: • INSTALLATION AND MOVING; • REPAIR AND MAINTENANCE, TECHNICAL SUPPORT SERVICES MANAGEMENT; • HARDWARE AND SOFTWARE SUPPORT SERVICES FOR IBM AND MULTIPLE VENDOR PRODUCTS
IBM GLOBAL SERVICES	RUA ADOLFO MELO, 35, 8801-090 - FLORIANÓPOLIS/SC, BRAZIL	
IBM GLOBAL SERVICES	AVENIDA SANTOS DUMONT, 1789, 61150-060 - FORTALEZA/CE, BRAZIL	
IBM GLOBAL SERVICES	AVENIDA CONSTANTINO NERY, 4165, 69058-795 - MANAUS/AM, BRAZIL	
IBM GLOBAL SERVICES	CAIS DO APOLO, 222, 50030-230 - RECIFE/PE, BRAZIL	
IBM GLOBAL SERVICES	AVENIDA TANCREDO NEVES, 450, EDIFÍCIO SUAREZ TRADES, 41820-020 - SALVADOR/BA, BRAZIL	
IBM GLOBAL SERVICES	AVENIDA NOSSA SENHORA DA PENHA, 1255, SANTA LÚCIA, 29055-131 - VITÓRIA/ES, BRAZIL	
PROXXI TECNOLOGIA - BARRA DA TIJUCA	AVENIDA PASTEUR, 146 & 138, 22290-240 - RIO DE JANEIRO/RJ, BRAZIL	DELIVERY SERVICES FOR MULTI VENDOR (MVS) PRODUCTS INCLUDING: •BREAK AND FIX; •INSTALLATION AND MOVING; •SOFTWARE SUPPORT SERVICES;
PROXXI TECNOLOGIA - BAURU	RUA EZEQUIEL RAMOS, 3-33, CENTRO, 17010-021 - BAURU/SP, BRAZIL	
PROXXI TECNOLOGIA - BELEM	RUA GASPAR VIANA, 324, 66053-090 - BELEM/PA, BRAZIL	
PROXXI TECNOLOGIA - BELO HORIZONTE	RUA MARIA LUIZA SANTIAGO, 200, EDIFÍCIO CENTURY TOWER, 30360-740 - BELO HORIZONTE/MG, BRAZIL	
PROXXI TECNOLOGIA - BRASILIA	SCN QUADRA 4 BLOCO B, 70714-900 - BRASILIA/DF, BRAZIL	

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PROXXI TECNOLOGIA -- CAMPINAS	AVENIDA DR. MORAES SALES, 668, CENTRO, 13010-001 - CAMPINAS/SP, BRAZIL	DELIVERY SERVICES FOR MULTI VENDOR (MVS) PRODUCTS INCLUDING: •BREAK AND FIX; •INSTALLATION AND MOVING; •SOFTWARE SUPPORT SERVICES
PROXXI TECNOLOGIA - CAMPO LIMPO	ESTRADA DO CAMPO LIMPO, 4519, CAMPO LIMPO, 05787-000 - SÃO PAULO/SP, BRAZIL	
PROXXI TECNOLOGIA - CIDADE DE DEUS	RUA AURORA SOARES BARBOSA, 775, VILA CAMPESSINA, 06023-010 - OSASCO/SP, BRAZIL	
PROXXI TECNOLOGIA - CUIABÁ	AVENIDA XV DE NOVEMBRO, 772, PORTO, 78020-300 - CUIABÁ/MT, BRAZIL	
PROXXI TECNOLOGIA - CURITIBA	AVENIDA PRESIDENTE AFONSO CAMARGO, 177, JARDIM BOTÂNICO, 80060-090 - CURITIBA/PR, BRAZIL	
PROXXI TECNOLOGIA - FLORIANÓPOLIS	RUA FÚLVIO ADUCCI, 809, ESTREITO, 88075-001 - FLORIANÓPOLIS/SC, BRAZIL	
PROXXI TECNOLOGIA - FORTALEZA	RUA FLORIANO PEIXOTO, 875, 60025- 130 - FORTALEZA/CE, BRAZIL	
PROXXI TECNOLOGIA - GUARULHOS	AVENIDA SETE DE SETEMBRO, 1652/1698, VILA GALVÃO, 07064-002 - GUARULHOS/SP, BRAZIL	
PROXXI TECNOLOGIA - HORTOLÂNDIA	RODOVIA JORNALISTA FRANCISCO AGUIRRE PROENÇA, KM 9 SP 101, CHACARA ASSAY, 13186-900 - HORTOLÂNDIA/SP, BRAZIL	
PROXXI TECNOLOGIA - LAPA	RUA 12 DE OUTUBRO, 125, LAPA, 05073-001 - SÃO PAULO/SP, BRAZIL	

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Site Name/Location	Site Address	Site Scope
PROXXI TECNOLOGIA - MANAUS	RUA SILVA RAMOS, 368, CENTRO, 69025-030 - MANAUS/AM, BRAZIL	DELIVERY SERVICES FOR MULTI VENDOR (MVS) PRODUCTS INCLUDING: •BREAK AND FIX; •INSTALLATION AND MOVING; •SOFTWARE SUPPORT SERVICES
PROXXI TECNOLOGIA - NITEROI	AVENIDA ERNANI DO AMARAL PEIXOTO, 211, 24020-071 - NITEROI/RJ, BRAZIL	
PROXXI TECNOLOGIA - PAISSANDU	AVENIDA RIO BRANCO, 112, CAMPOS ELISEOS, 01206-000 - SÃO PAULO/SP, BRAZIL	
PROXXI TECNOLOGIA - PORTO ALEGRE	AVENIDA DOLORES ALCARAS CALDAS, 90, PRAIA DE BELAS, 90110-180 - PORTO ALEGRE/RS, BRAZIL	
PROXXI TECNOLOGIA - RECIFE	RUA DO MUNIZ, 162, BAIRRO SÃO JOSÉ, 50020-190 - RECIFE/PE, BRAZIL	
PROXXI TECNOLOGIA - RIBEIRAO PRETO	AVENIDA DA SAUDE, 935, 14080-000 - RIBEIRÃO PRETO/SP, BRAZIL	
PROXXI TECNOLOGIA - RIO DE JANEIRO	AVENIDA PASTEUR, 146 & 138, 22290-240 - RIO DE JANEIRO/RJ, BRAZIL	
PROXXI TECNOLOGIA - SALVADOR	AVENIDA TANCREDO NEVES, 450, EDIFICIO SUAREZ TRADES, 41820-020 - SALVADOR/BA, BRAZIL	
PROXXI TECNOLOGIA - SÃO BERNARDO DO CAMPO	AVENIDA DR. RUDGE RAMOS, 155, 09637-000 - SAO BERNARDO DO CAMPO/SP, BRAZIL	
PROXXI TECNOLOGIA - SÃO JOSE DOS CAMPOS	AVENIDA BENEDITO FRIGGI, 3330, 12224-480 - SAO JOSÉ DOS CAMPOS/SP, BRAZIL	
PROXXI TECNOLOGIA - SOROCABA	RUA SÃO BENTO, 233, 18035-240 - SOROCABA/SP, BRAZIL	
PROXXI TECNOLOGIA - VITORIA	RUA GENERAL OSÓRIO, 124, 29010-035 - VITÓRIA/ES, BRAZIL	

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IBM ARGENTINA S. A. – ITS	HIPOLITO IRIGOYEN 2149, MARTINEZ, BUENOS AIRES, ARGENTINA	SERVICE DELIVERY, STRATEGIC OUTSOURCING CONTRACT.
IBM GLOBAL TECHNOLOGY SERVICES – DELIVERY	CANADA, COSTA RICA, U.S.A.	THE DEVELOPMENT AND SUPPORT OF STRATEGIC OUTSOURCING SERVICES AND DELIVERY SERVICES
IBM DE COLOMBIA & CIA CSA	CARRERA 53 NO. 100 – 25, BOGOTA D.C., COLOMBIA	ALL THE ACTIVITIES RESULTING IN ENGAGE SUPPORT AND DELIVERY PROCESSES FOR INFRASTRUCTURE SERVICES AND TECHNOLOGY SUPPORT SERVICES. DELIVER OF GLOBAL BUSINESS SERVICES, INCLUDING SOLUTION DEVELOPMENT, INNOVATION, SYSTEM INTEGRATION AND IMPLEMENTATION OF SOFTWARE PACKAGES.
IBM DEL PERÚ S.A.C.	JAVIER PRADO AVENUE 6230 LA MOLINA, LIMA PERÚ	DESIGN AND PROVISION OF INFORMATION TECHNOLOGY SERVICES WHICH INCLUDES INFRASTRUCTURE SERVICES, TECHNICAL SUPPORT SERVICES, NETWORKING SERVICES, RESILIENCY SERVICES, MOBILITY SERVICES AND SYSTEM SERVICES.
IBM DEL PERÚ S.A.C.	ANDRÉS ARAMBURÚ AVENUE 1115, SAN ISIDRO, LIMA, PERÚ	DESIGN AND PROVISION OF INFORMATION TECHNOLOGY SERVICES WHICH INCLUDES INFRASTRUCTURE SERVICES, TECHNICAL SUPPORT SERVICES, NETWORKING SERVICES, RESILIENCY SERVICES, MOBILITY SERVICES AND SYSTEM SERVICES.
IBM (CHINA) CO., LTD	18, 20-23/F, 25/F PANGU PLAZA, NO. 27, CENTRAL NORTH FOURTH RING ROAD, CHAOYANG DISTRICT, 100101 BEIJING , P.R.CHINA	THE PROVISION OF INFORMATION TECHNOLOGY SERVICE WHICH INCLUDE PRODUCT SUPPORT SERVICE FOR COMPUTER HARDWARE & SOFTWARE SYSTEM, INTEGRATED TECHNOLOGY SERVICES (IT STRATEGY AND ARCHITECTURE SERVICES, MIDDLEWARE SERVICES, SERVER SERVICES, STORAGE & DATA SERVICES, END USER SERVICES, INTEGRATED COMMUNICATIONS SERVICES, BUSINESS CONTINUITY & RESILIENCY SERVICES, SITE & FACILITIES SERVICES, SECURITY & PRIVACY SERVICES) AND IT HOSTING/STRATEGIC OUTSOURCING SERVICES.
IBM (CHINA) CO., LTD	A1, NO.1, LANE 55, ZHANGJIANG, CHUANHE ROAD, PUDONG NEW AREA, 201203 SHANGHAI, P.R.CHINA	THE PROVISION OF INFORMATION TECHNOLOGY SERVICE WHICH INCLUDE PRODUCT SUPPORT SERVICE FOR COMPUTER HARDWARE & SOFTWARE SYSTEM, INTEGRATED TECHNOLOGY SERVICES (IT STRATEGY AND ARCHITECTURE SERVICES, MIDDLEWARE SERVICES, SERVER SERVICES, STORAGE & DATA SERVICES, END USER SERVICES, INTEGRATED COMMUNICATIONS SERVICES, BUSINESS CONTINUITY & RESILIENCY SERVICES, SITE & FACILITIES SERVICES, SECURITY & PRIVACY SERVICES) AND IT HOSTING/STRATEGIC OUTSOURCING SERVICES.

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Signed on behalf of BVCH SAS UK Branch



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Certification body address: 5<sup>th</sup> Floor, 66 Prescot Street, London E1 8HG, United Kingdom

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM TECHNOLOGY GLOBAL SERVICES, IBM CHINA / HONG KONG	7/F, PCCW TOWER, TAIKOO PLACE, 979 KING'S ROAD, QUARRY BAY, HONG KONG	PROVISION OF INTEGRATED TECHNOLOGY SERVICES, MAINTENANCE & TECHNOLOGY SUPPORT SERVICES AND OUTSOURCING SERVICES WHICH INCLUDE: HARDWARE SERVICES, SOFTWARE SERVICES, INFRASTRUCTURE AND SYSTEM MANAGEMENT SERVICES, NETWORK AND CONNECTIVITY SERVICES, END USER SERVICES, BUSINESS CONTINUITY AND RECOVERY SERVICES, PROJECT MANAGEMENT OF IT SERVICE PROVISION, MAINFRAME / MID-RANGE SYSTEM / SERVER TECHNICAL SUPPORT, DATA CENTRE SERVICES, NETWORK SUPPORT, SECURITY OPERATIONS SERVICES, DESK-SIDE SUPPORT, INCIDENT AND PROBLEM MANAGEMENT SERVICES, CAPACITY AND PERFORMANCE MANAGEMENT SERVICES, SYSTEM INFRASTRUCTURE DESIGN, FACILITY MANAGEMENT SERVICES, SOFTWARE RELEASE MANAGEMENT, CUSTOMER SERVICES CENTER, HELPDESK SERVICES AND ASSET MANAGEMENT SERVICES.
IBM TECHNOLOGY GLOBAL SERVICES, IBM CHINA / HONG KONG	14/F SUN HUNG KAI LOGISTICS CENTER, NO. 8 WONG CHUK YEUNG STREET, FO TAN, SHATIN, NEW TERRITORIES, HONG KONG	
IBM TECHNOLOGY GLOBAL SERVICES, IBM CHINA / HONG KONG	ROOM GB & GD, G/F & ROOM 2A, 2/F, CLOUD COMPUTING COMPLEX 2 CHUN YAT STREET, TSEUNG KWAN O, KOWLOON, HONG KONG	
IBM TAIWAN CORPORATION	TPE Site: 4F, NO. 7, SONG-REN ROAD, TAIPEI, TAIWAN, R.O.C.	PROVISION OF AVAILABILITY SERVICES INCLUDING DESIGN AND MAINTENANCE OF COMPUTING HARDWARE AND SOFTWARE
IBM TAIWAN CORPORATION	HSC Site: 7F, NO. 168, PEI-DA ROAD, HSINCHU, TAIWAN, R.O.C.	
IBM TAIWAN CORPORATION	TCH Site: 14F, NO. 53, SEC 2, GONGYI ROAD, TAICHUNG, TAIWAN, R.O.C.	
IBM TAIWAN CORPORATION	KAO Site: B ZONE, 20F, NO. 6, SZWEI 3RD ROAD, KAOHSIUNG, TAIWAN, R.O.C.	
IBM THAILAND CO., LTD	388 PHAHOLYOTHIN ROAD, PHAYATHAI BANGKOK 10400 THAILAND	COMPUTER HARDWARE SERVICE.

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### Scope of certification

Site Name/Location	Site Address	Site Scope	
IBM GLOBAL DELIVERY CENTRE (M) SDN BHD	BLOCK A, QUILL 18, LINGKARAN, TEKNOKRAT 3 BARAT, CYBER 4, 63000, CYBERJAYA, SELANGOR DARUL EHSAN, MALAYSIA	DELIVERY OF STRATEGIC IT OUTSOURCING SERVICES.	
IBM MALAYSIA SDN BHD (TECHNICAL SUPPORT SERVICES)	19TH FLOOR, PLAZA IBM, NO. 8, FIRST AVENUE, PERSIARAN BANDAR UTAMA, 47800 PETALING JAYA, SELANGOR, MALAYSIA	PROVISION OF POST SALES MAINTENANCE SERVICE FOR HARDWARE AND SOFTWARE	
IBM MALAYSIA SDN BHD (TECHNICAL SUPPORT SERVICES)	BLOCK A, QUILL 18, LINGKARAN, TEKNOKRAT 3 BARAT, CYBER 4, 63000, CYBERJAYA, SELANGOR DARUL EHSAN, MALAYSIA		
IBM DIGITAL WORKPLACE SERVICES - SERVICE DESK	INFINITY TOWER, DLF CYBER CITY SECTOR 25A DLF PHASE-3, GURGAON 122 002, HARYANA, INDIA	DIGITAL WORKPLACE SERVICES - SERVICE DESK, BOTH VOICE AND NON VOICE INCLUDING SERVICE DESK, IMAC, CTS, ID MANAGEMENT AND APPLICATION SUPPORT.	
IBM DIGITAL WORKPLACE SERVICES - SERVICE DESK	EMBASSY MANYATA, OUTER RING ROAD, RACHENAHALLI & NAGAWARA VILLAGES, BANGALORE - 560 045, KARNATAKA, INDIA		
IBM DIGITAL WORKPLACE SERVICES - SERVICE DESK	BUILDING NO.3, APIIC SURVEY LAYOUT - 64, RAHEJA MINDSPACE, HITECH CITY, MADHAPUR, HYDERABAD - 500081, TEKLANGA, INDIA		
IBM DIGITAL WORKPLACE SERVICES - SERVICE DESK	EMBASSY GOLF LINK BUSINESS PARK, BLOCK C & D. OFF INDIRANAGAR, KORAMANGLA INTERMEDIATE RING ROAD, BANGALORE - 560 071, KARNATAKA, INDIA		
IBM DIGITAL WORKPLACE SERVICES - SERVICE DESK	NOIDA-SEZ, 1 <sup>ST</sup> FLOOR, BUILDING NO. 2, SEZ SEAVIEW DEVELOPERS LIMITED, PLOT NO. 20 & 21, SECTOR- 135, NOIDA 201304, UTTAR PRADESH, INDIA		
IBM GLOBAL PROCESS SERVICES	5TH FLOOR, MAGNUS TOWER, NEW LINK ROAD, MALAD WEST, MUMBAI - 400 064 MAHARASHTRA, INDIA		
			TRADE FINANCE BACK OFFICE OPERATIONS FOR BNP PARIBAS BANK COVERING IMPORT, EXPORT, DOCUMENT CHECKING EXCLUDING DOCUMENT SCRUTINY SCOPE.

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	PLOT NO 3, EPIP WHITEFIELD INDUSTRIAL AREA, FIRST TECH PLACE, HOODI VILLAGE, KRISHNARAJAPURAM HOBLI, BANGALORE – 560 066, INDIA	GLOBAL DELIVERY SERVICES COVERING DESIGN, DEVELOPMENT AND MAINTENANCE OF SYSTEMS AND APPLICATION SOFTWARE.
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	SUBRAMANYA ARCADE, NO 12, BANNERGHATTA ROAD, BANGALORE – 560 029, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	DLF IT PARK, NO. 1/124, SHIVAJI GARDEN, MOONLIGHT STOP, NANDAMBAKKAM POST, RAMAPURAM, MT PONAMALEE ROAD, CHENNAI – 600 089 INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	RAJIV GANDHI INFOTECH PARK PH 2 , PLOT NO PL-3 MIDC, HINJEWADI, VILLAGE LIMIT OF MARUNJI, PUNE – 411057 INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	TECH PARK ONE (PANCHSHILL), OFF AIRPORT ROAD , NEXT TO DON BOSCO SCHOOL, YERWADA, PUNE – 411 006, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	OZONE - 3, SP INFOCITY, SASWAD ROAD, FURSUNGI VILLAGE, HADAPSAR, PUNE – 412 308, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	BCS, SALT LAKE ELECTRONIC COMPLEX, PLOT NO.X1-7, BLOCK EP/GP, SECTOR V, KOLKATA – 700091, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	DLF IT PARK, PLOT NO 8 - MAR, 59.0 M, ARTERIAL ROAD OF NEW TOWN, RAJARHAT, KOLKATA – 700156, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	DLF IT PARK - II, (SEZ), 8TH, 9TH, 10TH & 11TH FLOOR, PLOT NO. IIF/1, ACTION AREA - II, BLOCK - 1C, RAJARHAT, KOLKATA - 700156, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	DIVYASHREE ORION BUILDING, RAIDURGAM, HITECH CITY, HYDERABAD - 500081, INDIA	

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Scope of certification

Site Name/Location	Site Address	Site Scope
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	MINDSPACE, HI-TECH CITY, HYDERABAD - 500081, INDIA	GLOBAL DELIVERY SERVICES COVERING DESIGN, DEVELOPMENT AND MAINTENANCE OF SYSTEMS AND APPLICATION SOFTWARE.
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	DLF SILOKHERA, VILLAGE SILOKHERA, NATIONAL HIGHWAY - 8, HARYANA, GURGAON, HR 122022, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	DLF INFINITY TOWERS, PHASE II, DLF CITY, GURGAON, HR 122022, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	IBM TOWERS, PLOT NO. 26, BLOCK A, SECTOR 62, NOIDA, UP 201303, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL BUSINESS SERVICES, GLOBAL DELIVERY CENTER	EMBASSY GOLF LINKS BUSINESS PARK, OFF INDIRANAGAR- KORAMANGLA INTERMEDIATE RING ROAD, BANGALORE - 560 071, INDIA	

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS –SD	BANGALORE - EMBASSY GOLF LINKS BUSINESS PARK, OFF INDIRANAGAR-KORAMANGALA INTERMEDIATE RING ROAD, BANGALORE - 560 071, KARNATAKA – INDIA	PROVISION OF INTEGRATED TECHNOLOGY SERVICES AND OUTSOURCING SERVICES WHICH INCLUDE, INFRASTRUCTURE AND SYSTEM MANAGEMENT SERVICES, OUT TASKING SERVICES AND END TO END SERVICES WHICH INCLUDE; 1. GLOBAL NETWORK OPERATIONS 2. SERVER SYSTEM OPERATIONS (MAINFRAME/MID-RANGE SYSTEM/SERVER TECHNICAL SUPPORT, DATA CENTER AND COMMAND CENTER SERVICES, BUSINESS SERVICES, SECURITY OPERATIONS, BUSINESS CONTINUITY SERVICES, AND IT HOSTING/STRATEGIC OUTSOURCING SERVICES) 3. SECURITY AND RISK MANAGEMENT 4. SERVICE MANAGEMENT (INCIDENT, PROBLEM AND CHANGE MANAGEMENT SERVICES, CAPACITY AND PERFORMANCE MANAGEMENT SERVICES, FACILITY MANAGEMENT SERVICES).
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS –SD	BANGALORE - #3, FIRST TECHNOLOGY PLACE, ALTIUS BLOCK, FORTIUS BLOCK, EPIP ZONE, WHITE FIELD, BANGALORE - 560066 INDIA	
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS -SD	BANGALORE - BHARTIYA CENTRE OF INFORMATION TECHNOLOGY, FLOOR 4, 5, 6 & PART 7, BLOCK -1 BHARTIYA CITY, CHOKKANAHALLI VILLAGE, THANISANDRA MAIN ROAD, CHOKKANAHALLI, BANGALORE – 560 064 INDIA	
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS –SD	NOIDA - IBM TOWERS, PLOT NO. A-26, SECTOR - 62 GAUTAM BUDH NAGAR (DIST), NOIDA - 201309 INDIA	
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS –SD	NOIDA - AARTHA INFRATECH, PLOT NO. 21, TECHZONE, GREATER NOIDA 201308, INDIA	
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS –SD	GURGAON - ASF INSIGNIA-SEZ, BLOCK B AND BLOCK D, KINGS CANYON, GAWAL PAHARI, GURGAON-FARIDABAD PAHARI ROAD, GURGAON - 122003 HARYANA, INDIA	
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS –SD	HYDERABAD - MINDSPACE BUILDING NO.3 A AND 3B, SURVEY NO.64, APIIC SOFTWARE LAYOUT HITECH CITY, MADHAPUR, HYDERABAD - 500 081 TELANGANA STATE, INDIA	

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS –SD	HYDERABAD - SURVEY NO. 66/1, ORION B6, B7 DIVYASHREE NSL TECH PLACE, NEXT TO RAIDURGAM POLICE STATION, RAIDURGAM VILLAGE, SERILINGAMPALLY MANDAL, RR DISTRICT, HYDERABAD 500032 TELANGANA STATE, INDIA	PROVISION OF INTEGRATED TECHNOLOGY SERVICES AND OUTSOURCING SERVICES WHICH INCLUDE, INFRASTRUCTURE AND SYSTEM MANAGEMENT SERVICES, OUT TASKING SERVICES AND END TO END SERVICES WHICH INCLUDE; 1. GLOBAL NETWORK OPERATIONS 2. SERVER SYSTEM OPERATIONS (MAINFRAME/MID-RANGE SYSTEM/SERVER TECHNICAL SUPPORT, DATA CENTER AND COMMAND CENTER SERVICES, BUSINESS SERVICES, SECURITY OPERATIONS, BUSINESS CONTINUITY SERVICES, AND IT HOSTING/STRATEGIC OUTSOURCING SERVICES) 3. SECURITY AND RISK MANAGEMENT 4. SERVICE MANAGEMENT (INCIDENT, PROBLEM AND CHANGE MANAGEMENT SERVICES, CAPACITY AND PERFORMANCE MANAGEMENT SERVICES, FACILITY MANAGEMENT SERVICES).
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS -SD	HYDERABAD - AVANCE BUSINESS HUB, HI-TECH CITY-2, SURVEY NO. 30(P), 34(P), 35(P) AND 38(P), GACHIBOWLI VILLAGE, SERILINGAMPALLY MANDAL, RANGA REDDY DISTRICT, TELANGANA - 500 081 INDIA	
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS -SD	CHENNAI - DLF IT PARK, TOWER 1A, 7A SHIVAJI GARDEN, MOONLIGHT STOP, MOUNT POONAMALLE ROAD, NUNDAMBAKKAM POST, RAMAPURAM, CHENNAI - 600 089 - TAMIL NADU, INDIA	
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS -SD	EMBASSY TECH ZONE, BLOCKS 1.1, 1.3 A, 1.3 B CONGO, PLOT NO. 03 RAJIV GANDHI INOF TECH PARK, PHASE II, HINJEWADI, MARUNJI VILLAGE, PUNE – 411057 INDIA	
IBM INDIA PRIVATE LIMITED IBM GLOBAL TECHNOLOGY SERVICES - SERVICE DELIVERY – GTS -SD	BANGALORE - EMBASSY MANYATA, BLOCKS K, G1, G2, D3 AND D4, OUTER RING ROAD, RACHENAHALLI & NAGAWARA VILLAGES, BANGALORE – 560045 INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL TECHNOLOGY SERVICES TECHNICAL SUPPORT SERVICES	SUBRAMANYA ARCADE BLOCK D, NO. 12, BANNERGHATTA MAIN ROAD, BANGALORE – 560 029, KARNATAKA, INDIA	

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM INDIA PRIVATE LIMITED GLOBAL TECHNOLOGY SERVICES TECHNICAL SUPPORT SERVICES	B-19, SECTOR-62, NOIDA-201309 INDIA	INSTALLATION, MAINTENANCE AND SERVICING OF HARDWARE AND SOFTWARE SYSTEMS BY MAINTENANCE AND TECHNICAL SUPPORT.
IBM INDIA PRIVATE LIMITED GLOBAL TECHNOLOGY SERVICES TECHNICAL SUPPORT SERVICES	16 CAMAC STREET, 2ND FLOOR, L&T CHAMBERS, KOLKATA – 700 017, WEST BENGAL, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL TECHNOLOGY SERVICES TECHNICAL SUPPORT SERVICES	IL&FS FINANCIAL CENTER, 4TH FLOOR, BANDRA KURLA COMPLEX, BANDRA EAST, MUMBAI – 400 061, MAHARASTRA, INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL TECHNOLOGY SERVICES TECHNICAL SUPPORT SERVICES	TECH PARK ONE TOWER B, NO 191A/2A/1/2, OFF AIRPORT ROAD, YERAWADA – PUNE – 411 006, MAHARASHTRA - INDIA	
IBM INDIA PRIVATE LIMITED GLOBAL TECHNOLOGY SERVICES TECHNICAL SUPPORT SERVICES	IBM TOWER 222, TTK ROAD ALWARPET CHENNAI – 600 018, TAMIL NADU, INDIA	
IBM SOFTWARE DELIVERY SERVICES	6300 DIAGONAL HWY., BOULDER, COLORADO, 80301 U.S.A.	
IBM SOFTWARE DELIVERY SERVICES	BUILDING 6, DAMASTOWN INDUSTRIAL ESTATE, 15 DUBLIN, IRELAND	
IBM SERVICES FOR MANAGED APPLICATIONS	3039 E CORNWALLIS ROAD, RESEARCH TRIANGLE PARK, NC 27709 U.S.A.	THE PLANNING DESIGN, IMPLEMENTATION, INFRASTRUCTURE AND OPERATION OF IBM SERVICES FOR MANAGED APPLICATIONS INCLUDING CORE, SAP, COMMERCE, AND ORACLE MANAGED SERVICES USING LOCAL AND GLOBAL CAPABILITIES.
IBM SERVICES FOR MANAGED APPLICATIONS	RODOVIA JORNALISTA FRANCISCO AGUIRRE PROENÇA, KM 9 SP 101, CHACARA ASSAY, 13186-900 - HORTOLÂNDIA/SP, BRAZIL	

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM SERVICES FOR MANAGED APPLICATIONS	PARCELA PC10601 - PARC DE L'ALBA, BARCELONA 08290 SPAIN	THE PLANNING DESIGN, IMPLEMENTATION, INFRASTRUCTURE AND OPERATION OF IBM SERVICES FOR MANAGED APPLICATIONS INCLUDING CORE, SAP, COMMERCE, AND ORACLE MANAGED SERVICES USING LOCAL AND GLOBAL CAPABILITIES.
IBM SERVICES FOR MANAGED APPLICATIONS	3 BROOKHOLLOW AVENUE, BAULKHAM HILLS, NSW 2153 AUSTRALIA	
IBM SERVICES FOR MANAGED APPLICATIONS	FAREHAM, UNIT 18 BRUNEL WAY, FAREHAM, HAM PO15 5TX, UNITED KINGDOM	
IBM SERVICES FOR MANAGED APPLICATIONS	6300 DIAGONAL HWY, BOULDER, CO 80301 U.S.A.	
IBM SERVICES FOR MANAGED APPLICATIONS	MAKUHARI 1-1 NAKASE, CHIBA 12 261-852 JAPAN	
IBM SERVICES FOR MANAGED APPLICATIONS	ALLEE 1, 71139 EHNINGEN, GERMANY	
IBM SERVICES FOR MANAGED APPLICATIONS	RUE DE LA VIEILLE POSTE, MONTPELLIER CEDEX 01, 34006 FRANCE	
IBM SERVICES FOR MANAGED APPLICATIONS	3600 STEELES AVENUE E, MARKHAM, ONTARIO L3R OX1 CANADA	
IBM SERVICES FOR MANAGED APPLICATIONS	WESTERN ROAD, PORTSMOUTH, HAM PO6 3AU UNITED KINGDOM	
IBM SERVICES FOR MANAGED APPLICATIONS	2455 SOUTH ROAD, POUGHKEEPSIE, NY 12601 U.S.A.	
IBM SERVICES FOR MANAGED APPLICATIONS	371 GOUGH ROAD, SUITE 130, MARKHAM, ONTARIO L3R 4B6, CANADA	
IBM SERVICES FOR MANAGED APPLICATIONS	PAULSTRASSE E 12, WINTERTHUR, ZH 8400 SWITZERLAND	
IBM SERVICES FOR MANAGED APPLICATIONS	900 QUALITY WAY, RICHARDSON, TEXAS 75081 U.S.A.	

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IBM SERVICES FOR MANAGED APPLICATIONS	DAL 10 - 6431 LONGHORN DRIVE, IRVING TX 75063 U.S.A.	THE PLANNING DESIGN, IMPLEMENTATION, INFRASTRUCTURE AND OPERATION OF IBM SERVICES FOR MANAGED APPLICATIONS INCLUDING CORE, SAP, COMMERCE, AND ORACLE MANAGED SERVICES USING LOCAL AND GLOBAL CAPABILITIES.
IBM SERVICES FOR MANAGED APPLICATIONS	DALLAS GTS - 1000 BELLEVIEW STREET, DALLAS TX 75212 U.S.A.	
IBM SERVICES FOR MANAGED APPLICATIONS	RA04 - BLD H, EACHBORPER, L5-LANDATRASSE 100, FRANKFURT GERMANY	
IBM SERVICES FOR MANAGED APPLICATIONS	LON06 - 12 LIVERPOOL ROAD, TRADING ESTATE, SLOUGH, BERKSHIRE SL1 4QZ UNITED KINGDOM	
IBM SERVICES FOR MANAGED APPLICATIONS	MON01 - 2525 RUE CANADIEN, DRUMMONDVILLE QUEBEC J2C 6Z7 CANADA	
IBM SERVICES FOR MANAGED APPLICATIONS	TOK05-3-4-1 INUKURA, MIYAMAE-KU, KAWASAKI CITY, KANAGAWA PREFECTURE 216-0011 JAPAN	
IBM SERVICES FOR MANAGED APPLICATIONS	LEONHARD – HEISSWOLD STR4. FRANKFURT AM MAIN, 65936 DE GERMANY	
IBM SERVICES FOR MANAGED APPLICATIONS	33 CHUN CHOI STREET, YAN HING INDUSTRIAL BUILDING TSEUNG KWAN O INDUSTRIAL ESTATE, HONG KONG	
IBM SERVICES FOR MANAGED APPLICATIONS	FOUNTAIN COURT, COX LANE CHESSINGTON, GREATER LONDON KT9 1SJ UNITED KINGDOM	
IBM SERVICES FOR MANAGED APPLICATIONS	72 RADNOR DRIVE, DEER PARK, MELBOURNE, VIC 3023, AUSTRALIA	
IBM SERVICES FOR MANAGED APPLICATIONS	7-9 RUE PETIT, 92582 CLICHY, FRANCE	
IBM SERVICES FOR MANAGED APPLICATIONS	RUA PRESBITERO PLINIO ALVES DE SOUZA, 757 J.D. ERMIDA II – JUNDAIAI, SP 13212 – 181 – BRAZIL	

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Signed on behalf of BVCH SAS UK Branch



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# INTERNATIONAL BUSINESS MACHINES CORPORATION

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## ISO 9001:2015

### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM SERVICES FOR MANAGED APPLICATIONS	29A INTERNATIONAL BUSINESS PARK, S18 JURONG EAST 609934 SINGAPORE	THE PLANNING DESIGN, IMPLEMENTATION, INFRASTRUCTURE AND OPERATION OF IBM SERVICES FOR MANAGED APPLICATIONS INCLUDING CORE, SAP, COMMERCE, AND ORACLE MANAGED SERVICES USING LOCAL AND GLOBAL CAPABILITIES.
IBM SERVICES FOR MANAGED APPLICATIONS	400 HARRIS STREET, ULTIMO, NSW 2007 SYDNEY AUSTRALIA	
IBM SERVICES FOR MANAGED APPLICATIONS	SHIN-TOYOSU CUBE, 6-2-12 TOYOSU, KOTO-KU-TOKYO 135-0061-JAPAN	
IBM SERVICES FOR MANAGED APPLICATIONS	44060 DIGITAL LOUDOUN PLAZA, ASHBURN 20147 VIRGINIA U.S.A.	
IBM SERVICES FOR MANAGED APPLICATIONS	226, RED HILLS ROAD, KALLIKUPPAM AMBATTUR, CHENNAI-600053, TAMIL NADU, INDIA	
IBM SERVICES FOR MANAGED APPLICATIONS	410E DATA HALL, ROW 4060 – 1649 W. FRANKFORD ROAD, CARROLLTON, TX 75007 U.S.A.	
IBM SERVICES FOR MANAGED APPLICATIONS	1-11 TEMPLAR ROAD, ERSKINE PARK NSW 2759, AUSTRALIA	
AMS01 - SOFTLAYER TECHNOLOGIES NETHERLANDS BV	PAUL VAN VLISSINGENSTRAAT 16, 1096 BK, AMSTERDAM, THE NETHERLANDS	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEMS (IMS) AND IaaS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES. SERVICES ARE DELIVERED FROM GLOBAL DATA CENTERS THAT ARE A COMPONENT OF THE IBM CLOUD IaaS ISO27001:2013 CERTIFICATION.
AMS03 - SOFTLAYER TECHNOLOGIES NETHERLANDS BV	KPN CYBERCENTER - RONDEBELTWEG 62, ALMERE, 1329BG, THE NETHERLANDS	
CHE01 - SOFTLAYER TECHNOLOGIES PRIVATE LIMITED	226, RED HILLS ROAD, KALLIKUPPAM, AMBATTUR, CHENNAI- 600053, TAMIL NADU, INDIA	
DAL02 / DAL06 - SOFTLAYER TECHNOLOGIES, INC.	1333 N. STEMMONS FREEWAY - SUITE 110 DALLAS, TEXAS 75207 – USA	
AMS03 - SOFTLAYER TECHNOLOGIES NETHERLANDS BV	KPN CYBERCENTER - RONDEBELTWEG 62, ALMERE, 1329BG, THE NETHERLANDS	
DAL05 - SOFTLAYER TECHNOLOGIES, INC.	4849 ALPHA ROAD - DALLAS, TX 75244- USA	

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### Scope of certification

Site Name/Location	Site Address	Site Scope
DAL09 / DAL 08 - SOFTLAYER TECHNOLOGIES, INC.	900 QUALITY WAY - RICHARDSON, TX 75081 - USA	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEMS (IMS) AND IaaS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES. SERVICES ARE DELIVERED FROM GLOBAL DATA CENTERS THAT ARE A COMPONENT OF THE IBM CLOUD IaaS ISO27001:2013 CERTIFICATION.
DAL10 - SOFTLAYER TECHNOLOGIES, INC.	6431 LONGHORN DR. IRVING, TX 75063 - USA	
DALLAS 11- SOFTLAYER TECHNOLOGIES, INC. (CORPORATE OFFICE)	14001 NORTH DALLAS PARKWAY, SUITE M100, DALLAS, TX 75240 - USA	
DAL12 - SOFTLAYER TECHNOLOGIES, INC.	ROOM 130 - 907 SECURITY ROW - RICHARDSON, TX 75081 - USA	
DAL13 - SOFTLAYER TECHNOLOGIES, INC.	410E DATA HALL- ROW 4060 - 1649 W. FRANKFORD ROAD, CARROLLTON, TX 75007 - USA	
FRA02 - SOFTLAYER TECHNOLOGIES DEUTSCHLAND GMBH.	LEONHARD - HEISSWOLF STR 4.FRANKFURT AM MAIN, 65936 DE GERMANY	
FRA04- SOFTLAYER TECHNOLOGIES, INC.	BUILDING H, ESCHBORNER LANDSTRASSE 100, FRANKFURT, GERMANY	
FRA05 - SOFTLAYER TECHNOLOGIES DEUTSCHLAND GMBH	WEISSMULLERSTRASSE 40 FRANKFURT, GERMANY	
HKG02 - SOFTLAYER TECHNOLOGIES HONG KONG LIMITED	33 CHUN CHOI STREET, YAN HING INDUSTRIAL BUILDING TSEUNG KWAN O INDUSTRIAL ESTATE, HONG KONG	
HOU02 - SOFTLAYER TECHNOLOGIES, INC.	855 GREENS PARKWAY - HOUSTON, TX 77067 - USA	
LON02 - SOFTLAYER TECHNOLOGIES UK LIMITED	FOUNTAIN COURT, COX LANE CHESSINGTON - GREATER LONDON, KT9 1SJ UNITED KINGDOM	
LON04 - SOFTLAYER TECHNOLOGIES UK LIMITED	A57 CODY TECHNOLOGY PARK OLD, VICTOR WAY, FARNBOROUGH GU14 0LH, UNITED KINGDOM	

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Site Name/Location	Site Address	Site Scope
LON05 - SOFTLAYER TECHNOLOGIES UK LIMITED	SL01 C/O GYRON INTERNET CAMPUS, HEMEL HEMPSTEAD, HP2 7EG, UNITED KINGDOM	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEMS (IMS) AND IaaS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES. SERVICES ARE DELIVERED FROM GLOBAL DATA CENTERS THAT ARE A COMPONENT OF THE IBM CLOUD IaaS ISO27001:2013 CERTIFICATION.
LON06 - SOFTLAYER TECHNOLOGIES UK LIMITED	12 LIVERPOOL ROAD, TRADING ESTATE, SLOUGH, BERKSHIRE, SL1 4QZ, UNITED KINGDOM	
MEX01 - IBM DE MEXICO COMERCIALIZACION Y SERVICIOS	CARRETERA ESTATAL 431 KM 2+200, PARQUE TECNOLOGICO INOVACION LOTE 79, EL MARQUÉS, QUERÉTARO, MÉXICO C.P.: 76246	
MIL01 - SOFTLAYER TECHNOLOGIES ITALIA S.R.L.	C/O CAMPUS DATA4 GROUP - VIA MONZORO 101-105 20010 CORNAREDO (MI), ITALY	
MON01 - SOFTLAYER TECHNOLOGIES CANADA CORPORATION	2525 RUE CANADIEN - DRUMMONDVILLE QC, CANADA J2C 7W2	
OSA02 – SOFTLAYER TECHNOLOGIES JAPAN K.K.	6-1 SAITOAOKITA MINO-SHI, OSAKA-FU 562-0029, JAPAN	
OSL01 - SOFTLAYER TECHNOLOGIES NORGE AS	FET NÆRINGSARK - HEIAVEIEN 9 - FETSUND, 1900 NORWAY	
PAR01 - SOFTLAYER TECHNOLOGIES FRANCE SAS UNIPERSONNELLE	7-9 RUE PETIT - 92582 CLICHY, FRANCE	
PAR04 – SOFTLAYER TECHNOLOGIES FRANCE SAS	7-9 RUE PETIT - 92582 CLICHY, FRANCE	
PAR05 – SOFTLAYER TECHNOLOGIES FRANCE SAS	11 AVENUE JOHANNES GUTENBERG, 77700 BAILLY ROMAINVILLE, FRANCE	
PAR06 – SOFTLAYER TECHNOLOGIES FRANCE SAS	6 BIS AVENUE GUTEMBERG, 77600 BUSSY SAINT GEORGES, FRANCE	

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### Scope of certification

Site Name/Location	Site Address	Site Scope
SAO01 - SOFTLAYER TECHNOLOGIES DO BRASIL LTDA	RUA PRESBITERO PLINIO ALVES DE SOUZA, 757 J. ERMIDA II- JUNDIAI, SP 13212-181 – BRAZIL	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEMS (IMS) AND IaaS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES. SERVICES ARE DELIVERED FROM GLOBAL DATA CENTERS THAT ARE A COMPONENT OF THE IBM CLOUD IaaS ISO27001:2013 CERTIFICATION.
SAO04 – SOFTLAYER TECHNOLOGIES DO BRASIL LTDA	ESTRADA DOS RIMEIROS, 943, VOTUPARIM, SANTANA DO PARNAIBA, BRAZIL	
SAO05 – SOFTLAYER TECHNOLOGIES DO BRASIL LTDA	AV. 2 NO. 50 QUADRA G1, GLEBA 1B PARTE A DISTRITO INDUSTRIAL BENEDITO STORANI, VINHEDO, STATE OF SÃO PAULO, BRAZIL	
SEO01 - SOFTLAYER TECHNOLOGIES KOREA LTD	46, PANGYO-RO 255BEON-GIL - BUNDANG-GU - SEONGNAM-SI, GYEONGGI-DO, KOREA	
SJC01 - SOFTLAYER TECHNOLOGIES, INC.	3105 ALFRED STREET, SANTA CLARA, CA 95054 - USA	
SJC03 - SOFTLAYER TECHNOLOGIES, INC.	1100 SPACE PARK DRIVE, SANTA CLARA, CA 95054 – USA	
SJC04 - SOFTLAYER TECHNOLOGIES, INC.	2001 FORTUNE DRIVE, SAN JOSE, CA 95131 – USA	
SNG01 - SOFTLAYER ASIA PVT. LTD.	29A INTERNATIONAL BUSINESS PARK, S18 JURONG EAST, SINGAPORE 609934	
SYD01 - SOFTLAYER TECHNOLOGIES AUSTRALIA PTY LTD	400 HARRIS STREET, ULTIMO, NSW 2007 SYDNEY AUSTRALIA	
SYD05 - SOFTLAYER TECHNOLOGIES AUSTRALIA PTY LTD	200 BOURKE ROAD, ALEXANDRIA, SYDNEY NSW 2015, AUSTRALIA	
TOK02 - SOFTLAYER TECHNOLOGIES JAPAN K.K.	SHIN-TOYOSU CUBE, 6-2-12 TOYOSU, KOTO-KU - TOKYO 135-0061, JAPAN	
TOK04 - SOFTLAYER TECHNOLOGIES JAPAN K.K.	4-264-8 KISHIKI-CHO, OOMIYA-KU SAITAMA-CITY, SAITAMA, JAPAN	

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Site Name/Location	Site Address	Site Scope	
TOK05 - SOFTLAYER TECHNOLOGIES JAPAN K.K.	3-4-1 INUKURA, MIYAMAE-KU, KAWASAKI CITY, KANAGAWA PREFECTURE, JAPAN	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEMS (IMS) AND IaaS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES. SERVICES ARE DELIVERED FROM GLOBAL DATA CENTERS THAT ARE A COMPONENT OF THE IBM CLOUD IaaS ISO27001:2013 CERTIFICATION.	
TOR01 - SOFTLAYER TECHNOLOGIES CANADA CORP.	371 GOUGH ROAD, SUITE # 130 - MARKHAM, ONTARIO L3R 4B6, CANADA		
TOR04 - SOFTLAYER TECHNOLOGIES CANADA CORP.	300 BARTOR ROAD, TORONTO, ONTARIO M9M 2G6, CANADA		
TOR05 - SOFTLAYER TECHNOLOGIES CANADA CORP.	1 CENTURY PLACE, VAUGHAN, ONTARIO L4L 8R2, CANADA		
WDC01 - SOFTLAYER TECHNOLOGIES, INC.	4030 LAFAYETTE CENTER DRIVE, CHANTILLY, VIRGINIA 20151- USA		
WDC04 / WDC03- SOFTLAYER TECHNOLOGIES, INC.	44060 DIGITAL LOUDOUN PLAZA, SUITES K110, K114, K204, ASHBURN, VIRGINIA 20147 - USA		
WDC06 - SOFTLAYER TECHNOLOGIES, INC.	44610 GUILFORD DRIVE, ASHBURN, VIRGINIA 20147 - USA		
WDC07 - SOFTLAYER TECHNOLOGIES, INC.	21741 RED RUM DRIVE, ASHBURN, VIRGINIA 20147 - USA		
IBM SINGAPORE PTE, LTD	9 CHANGI BUSINESS PARK CENTRAL, THE IBM PLACE 2, SINGAPORE 486048		OPERATION AND MANAGEMENT OF IBM DATA CENTRE FOR INTERNAL AND COMMERCIAL CUSTOMERS.
IBM SINGAPORE PTE, LTD	IBM KEPPEL DATA HUB, 25 TAMPINES STREET 92, SINGAPORE 528877		
IBM SINGAPORE PTE, LTD	KINGLAND DATA CENTRE, 13 SUNVIEW WAY, SINGAPORE 62754		
IBM SINGAPORE PTE, LTD	29A INTERNATIONAL BUSINESS PARK ROAD, SINGAPORE 609934		

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM SYSTEMS	2800 37th STREET NW, ROCHESTER, MN 55901 U.S.A.	<ul style="list-style-type: none"> <li>• DESIGN, DEVELOPMENT, TEST, SERVICE AND SUPPORT OF HARDWARE, INCLUDING HARDWARE OPERATING SYSTEMS AND CUSTOMIZED SOFTWARE FOR COGNITIVE POWER SYSTEMS,</li> <li>• STORAGE SYSTEMS PRODUCTS, AND SOLUTIONS.</li> <li>• COGNITIVE POWER SYSTEMS SOFTWARE AND HARDWARE DESIGN, DEVELOPMENT AND TEST</li> <li>• COGNITIVE POWER SYSTEMS LEVEL 1 AND LEVEL 2 SERVICE AND SUPPORT.</li> </ul>
IBM SYSTEMS	11400 BURNET ROAD, AUSTIN, TEXAS 78758 U.S.A.	<ul style="list-style-type: none"> <li>• COGNITIVE POWER HARDWARE DESIGN, DEVELOPMENT AND TEST</li> <li>• COGNITIVE POWER SOFTWARE DESIGN AND DEVELOPMENT, AND LEVEL 3 SOFTWARE SERVICE AND SUPPORT</li> <li>• LEVEL 3 SOFTWARE SERVICE AND SUPPORT.</li> </ul>
IBM SYSTEMS	9000 SOUTH RITA ROAD, TUCSON, ARIZONA 85747 U.S.A.	<ul style="list-style-type: none"> <li>• STORAGE PRODUCTS SOFTWARE AND HARDWARE DEVELOPMENT AND TEST, LEVEL 1 AND LEVEL 2 SERVICE AND SUPPORT</li> <li>• IBM Z DFSMS SOFTWARE DEVELOPMENT AND TEST, LEVEL 1 AND LEVEL 2 SERVICE AND SUPPORT.</li> </ul>
IBM SYSTEMS	555 BAILEY AVENUE, SANTA TERESA LAB, SAN JOSE, CALIFORNIA 95141 U.S.A.	<ul style="list-style-type: none"> <li>• IBM Z DFSMS SOFTWARE DEVELOPMENT AND TEST, LEVEL 1 AND LEVEL 2 SERVICE AND SUPPORT.</li> </ul>
IBM SYSTEMS	650 HARRY ROAD, ALMADEN RESEARCH CENTER, SAN JOSE, CALIFORNIA 95120 U.S.A.	<ul style="list-style-type: none"> <li>• STORAGE SYSTEMS PRODUCTS DESIGN, DEVELOPMENT, TEST, SERVICE AND SUPPORT.</li> </ul>
IBM SYSTEMS	5325 HELLYER AVENUE, SAN JOSE, CALIFORNIA 95138 U.S.A.	<ul style="list-style-type: none"> <li>• STORAGE SYSTEMS PRODUCTS SUPPLY CHAIN ENGINEERING.</li> </ul>
IBM SYSTEMS	10777 WESTHEIMER ROAD, SUITE 600, HOUSTON TEXAS 77042 U.S.A.	<ul style="list-style-type: none"> <li>• DESIGN, DEVELOPMENT, TEST, SERVICE AND SUPPORT OF STORAGE FLASHSYSTEMS PRODUCTS.</li> </ul>

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IBM SYSTEMS	INDIA SYSTEMS DEVELOPMENT LAB (ISDL) EMBASSY GOLF LINKS, BLOCK D, OFF INDIRANAGAR-KORAMANGALA INTERMEDIATE RING ROAD, BANGALORE 560071 INDIA	<ul style="list-style-type: none"> <li>• PHYSICAL DESIGN AND VERIFICATION OF HARDWARE</li> <li>• ARCHITECTURE, DESIGN, DEVELOPMENT, TEST, PERFORMANCE OPTIMIZATION &amp; SUPPORT OF -               <ul style="list-style-type: none"> <li>◦ FIRMWARE, OPERATING SYSTEMS, SYSTEMS SOFTWARE, OPEN SOURCE SOFTWARE AND CUSTOMIZED SOFTWARE</li> <li>◦ CLOUD AND COGNITIVE SOLUTIONS FOR SERVER AND SYSTEM STORAGE PRODUCTS FAMILY</li> </ul> </li> <li>• ECOSYSTEM ENABLEMENT.</li> </ul>
IBM SYSTEMS	INDIA SYSTEMS DEVELOPMENT LAB (ISDL) MANYATA TECH PARK, BANGALORE 560045 INDIA	
IBM SYSTEMS	INDIA SYSTEMS DEVELOPMENT LAB (ISDL) MINDSPACE SURVEY NO. 64, APIIC SOFTWARE LAYOUT, HITEC CITY, MADHAPUR, 500081 HYDERABAD, INDIA	
IBM SYSTEMS	INDIA SYSTEMS DEVELOPMENT LAB (ISDL) RAJEEV GANDHI INFOTECH PARK, PHASE-2 PLOT NO. PL-3 HINJEWADI, VILLAGE LIMIT OF MARUNJII, 411057 PUNE, INDIA	
IBM SYSTEMS	IBM DEUTSCHLAND RESEARCH AND DEVELOPMENT GMBH SCHOENAICHER STR. 220, BOEBLINGEN, D- 71032 GERMANY	
IBM SYSTEMS	PARC INDUSTRIAL LA POMPIGNANE, RUE DE LA VIEILLE POSTE 34006 MONTPELLIER, FRANCE	<ul style="list-style-type: none"> <li>• DESIGN, DEVELOPMENT, TEST AND SUPPORT FOR Z HARDWARE, Z/OS SOFTWARE, Z FW AND LINUX ON Z SOFTWARE.</li> <li>• IBM SYSTEM ASSEMBLY, TEST: DELIVERY TO DISTRIBUTION; CUSTOMER SUPPORT, REMANUFACTURING AND DEMANUFACTURING.</li> </ul>
IBM SYSTEMS	IBM DE MEXICO GUADALAJARA CARRETERA A EL CASTILLO 2200 EL SALTO, 45680 JALISCO, MEXICO	<ul style="list-style-type: none"> <li>• MANUFACTURING OF COGNITIVE POWER SYSTEMS, APPLIANCES AND STORAGE PRODUCTS AND ACCESSORIES (TAPE &amp; DISK).</li> <li>• INTEGRATION OF TECHNOLOGY SOLUTIONS FOR CUSTOMERS, AND GLOBAL AND LOCAL SERVICES.</li> <li>• CUSTOMIZED SOLUTIONS CENTER.</li> </ul>

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### Scope of certification

Site Name/Location	Site Address	Site Scope
IBM SYSTEMS	IBM UNITED KINGDOM, LTD. HURSLEY PARK, WINCHESTER, HANTS SO21 2JN UNITED KINGDOM	• DESIGN AND DEVELOPMENT OF STORAGE VIRTUALIZATION AND ATTACHMENT PRODUCTS.
IBM SYSTEMS	MANCHESTER LAB, IBM UK LIMITED MAYBROOK HOUSE, 40 BLACKFRIARS STREET, MANCHESTER M3 2EG UNITED KINGDOM	
IBM SYSTEMS	IBM LA GAUDE LAB, IBM/LABORATOIRE M&D LE PLAN DU BOIS, F-06610 LA GAUDE, FRANCE	• CUSTOMER SUPPORT AND MAINTENANCE OF NETWORKING HARDWARE PRODUCTS. DESIGN, DEVELOPMENT OF HARDWARE FOR COGNITIVE POWER SYSTEMS.
IBM SYSTEMS	IBM DATA STORAGE SYSTEMS INFORMATION TECHNOLOGY KFT. DEÁKVÁRI FASOR 16 – 18., 2600 VÁC, HUNGARY	• MANUFACTURE OF SYSTEM STORAGE.
IBM SYSTEMS	IBM CRC – GLOBAL ASSET RECOVERY SERVICE CHINA RE-MANUFACTURING CENTER NO. 926, CHANGHONG STREET, WUKANG TOWN, DEQING COUNTY, ZHEJIANG PROVINCE, 313200 P.R. CHINA	• REMANUFACTURE OF ELECTRONIC COMPUTER HARDWARE SYSTEMS AND RELATED OPTIONS.
IBM SYSTEMS	IBM CSTL 3F, BUILDING A1, NO.1, LANE 55, CHUANHE ROAD, PUDONG NEW DISTRICT, 200120 SHANGHAI, P. R. CHINA	• STORAGE PRODUCTS SOFTWARE DESIGN, DEVELOPMENT • STORAGE VIRTUALIZATION PRODUCTS DESIGN, DEVELOPMENT, TEST AND LEVEL 3 SUPPORT • XIV SOFTWARE TEST AND LEVEL 3 SUPPORT

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Site Name/Location	Site Address	Site Scope
IBM SYSTEMS	IBM CSL BUILDING NO. 28, ZHONGGUANCUN SOFTWARE PARK, NO. 8 DONG BEI WANG WEST ROAD, HAIDIAN DISTRICT, BEIJING 100193, P.R. CHINA	<ul style="list-style-type: none"> <li>• SYSTEM Z (ZOS) SOFTWARE DESIGN, DEVELOPMENT, TEST, AND LEVEL 3 SERVICE AND SUPPORT</li> <li>• IBM I SOFTWARE DESIGN, DEVELOPMENT, TEST, AND LEVEL 3 SERVICE AND SUPPORT</li> <li>• LTC- KVM SOFTWARE DEVELOPMENT AND L3 SUPPORT &amp; ZVM SOFTWARE DESIGN, DEVELOPMENT, TEST, AND L3 SERVICE AND SUPPORT</li> </ul>
IBM SYSTEMS	IBM CANADA, LTD 23 BOULEVARD DE L'AEROPORT, BROMONT, QUEBEC J2I 1A3 CANADA	<ul style="list-style-type: none"> <li>• PRODUCTION / MANUFACTURE, TEST, PACKAGING AND DELIVERY OF MICROELECTRONICS PRODUCTS</li> </ul>
IBM SYSTEMS	IBM CANADA, LTD 45 BOULEVARD DE L'AEROPORT, BROMONT, QUEBEC J2I 1A3 CANADA	<ul style="list-style-type: none"> <li>• PRODUCTION / MANUFACTURE, TEST, PACKAGING AND DELIVERY OF MICROELECTRONICS PRODUCTS</li> </ul>

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