

## Manufacturer's Authorization

**Date:** 17.03.2025

**To:** National Office of Social Insurance of the Republic of Moldova

**Partner:** DIGITALScan-X SRL

**Tender Name:** All-in-One PC (Monobloc)

**Reference:** ocds-b3wdp1-MD-1740643602303

### WHEREAS

Dell Ukraine LLC is an entity within the Dell Technologies, who are established and reputable producer of computers, monitors, projectors, printers, servers, storages, and other electronic devices, having factories at USA (One Dell Way, Round Rock, TX 78682), Poland (Lodz, ul. Informatyczna 1, 92-410), China (2366 Jinshang Road, Xiamen, 361011), India (Sirumangadu Hi-Tech SEZ SIPCOT Industrial Park, Tamil, Nadu 602106), Malaysia (Plot 76, Mukim 11, Bukit Tengah Industrial Park, 14000 Bukit Mertajam, Penang), and other locations informs that **DIGITALScan-X SRL, 1022600045583** which is located Republic of Moldova, Chisinau, Alba-Iulia 202/1 street, is authorized to submit a bid of the above mentioned tender, and subsequently negotiate and sign the contract.

Iryna Volk  
General Director  
Dell Ukraine LLC



19 of March 2025

October 24, 2024

IM MUK Distribution SRL,  
Chisinau, str. Gradina Botanica 9  
MD2002, Moldova

TO WHOM IT MAY CONCERN,

This is to confirm that IM MUK Distribution SRL is authorized Dell Channel Partner in Moldova with ability to provide warranty support as authorized Dell Service Provider and provide warranty support on our behalf for the Dell products manufactured by us.

This letter is valid for six (6) months from the date hereof.

Best regards,



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Mohammed Amin (Oct 24, 2024 19:52 GMT+4)



ICS «MUK Distribution» SRL  
Adresa: MD-2032, str. Gradina Botanica, 9,  
Chisinau, Republica Moldova  
IDNO 1012600010436  
[www.muk.md](http://www.muk.md)

## Distributor's Authorization Form

**To:** National Office of Social Insurance of the Republic of Moldova  
**Address:** MOLDOVA, mun.Chisinau, locality, Gheorghe Tudor nr.3  
**Reference:** ocds-b3wdp1-MD-1740643602303

WHEREAS

**I.C.S. MUK DISTRIBUTION S.R.L.** – company as an official Distributor for DELL, registered at Rep. of Moldova, Chisinau, str. Gradina Botanica 9, do hereby confirm authorization for Partner **DIGITALScan-X SRL** located at Chişinău, Alba Iulia 202/1, 110, Republic of Moldova to submit a Bid proposal with DELL equipment and official services for equipment's and to subsequently negotiate and sign the Contract with the end client – CNAS Moldova.

17.03.2025

Director Malai Andrei \_\_\_\_\_

Digitally signed by Malai Andrei  
Date: 2025.03.17 17:58:37 EET  
Reason: MoldSign Signature  
Location: Moldova

MOLDOVA EUROPEANĂ





# Sleek, seamless collaboration

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## OptiPlex All-in-One

Intel Core™ processors (14<sup>th</sup> Gen) [Gen ID:7420]

Most secure<sup>1</sup>, intelligent<sup>2</sup> and manageable<sup>3</sup> commercial PC



### Most intelligent commercial PC with Dell Optimizer<sup>2</sup>

Only Dell uses built-in AI to optimize applications. Experience new Audio enhancements that adjust loudness, cancel out noise, and eliminates echoes

### Next-level video conferencing<sup>10</sup>

New standard FHD HDR (High Dynamic Range) camera auto-adjusts clarity in any environment

Optional 5MP IR camera with Presence Detection wakes your PC upon approach and locks when you step away

### Responsive, secure business-class performance

An Intel vPro<sup>®</sup> platform featuring up to Intel<sup>®</sup> Core™ i9 (65W) processors (14<sup>th</sup> Gen), with hybrid core architecture, automates workload allocation for more multi-tasking productivity

### Designed and tested together

Match All-in-One with select Dell monitors, from the world's #1 monitor company<sup>3</sup> for vivid, multi-display productivity

Both feature virtually borderless, TUV-certified displays and slim, ergonomic stand options

### Industry's most manageable commercial PC<sup>4</sup>

Boosts IT efficiency and cost-effectiveness when managing a fleet of PCs

Includes Dell's seamless delivery of the latest validated BIOS, drivers, and firmware version

### Sustainably built with:

Up to 55.8% Post-consumer recycled plastic (PCR) and closed loop ITE derived plastic<sup>7</sup>

At least 93% Recycled or renewable packaging<sup>8</sup>

### Trusted environmental standards

EPEAT Climate+ Champion, EPEAT<sup>®</sup> Gold, EnergyStar<sup>®</sup>, and TCO Gen 9 Certified<sup>9</sup>

### Industry-leading reliability

Less than 1% of OptiPlex desktops experience a first-year service event<sup>5</sup>

Ensure a stable power supply with Input Guardian, a patented UPS technology<sup>6</sup>

### Industry's most secure commercial PC,<sup>1</sup> Only Dell:

Offers off-host BIOS verification and Indicators of Attack to reduce exposure to future threats

Integrates PC telemetry with industry-leading software to improve fleet-wide security

### Secured Component Verification

Offered only by Dell,<sup>1</sup> ensures PCs are secure from factory to first boot



# Sustainable innovation

OptiPlex is dedicated to helping customers make an impact on the future. By focusing on sustainable and circular design throughout the lifecycle, we are working to reduce our products' carbon footprint with each generation. Discover how Dell and OptiPlex are driving the innovative use of materials, energy conservation, reparability, packaging and recycling.



## Sustainable materials

A long-time leader in sustainable innovation The new OptiPlex All-in-One is built with up to **55.8%** PCR post-consumer recycled plastic and ITE derived closed loop plastic.<sup>1</sup> In fact, its 2014 predecessor was the industry's **1st** closed-loop recycled plastic PC.<sup>2</sup>

OptiPlex All-in-One (35-Watt) ships with an adapter designed with **50%** post-consumer recycled plastic.<sup>3</sup>



## Reliability is in our DNA<sup>4</sup>

OptiPlex All-in-One is built with quality-tested components in an easy-to-service, tool-less design. We offer long life-cycle support and make it simple to access and replace parts, offering a large selection of new and spare parts to get the most life out of our products.



## Packaging

The OptiPlex All-in-One ships in packaging made with at least **93%** recycled or renewable content.<sup>5</sup> to reduce our logistical footprint. Select desktops are also eligible for multipack shipping<sup>6</sup> which helps reduce packaging and transportation waste.



## Responsible IT Asset Retirement

Asset Recovery Services makes it easy for our customers to retire legacy equipment securely and responsibly, regardless of brand. Prioritizing material reuse lets us extend the product lifecycle and maximize value return. The outcome is a seamless transition from old to new technology, that protects both your business and the planet.<sup>7</sup>



## Eco-labels

Sharing eco-label certifications help our customers make informed, sustainable IT purchase decisions. OptiPlex All-in-One is registered EPEAT Gold with Climate+ designation, meeting the industry's best practices for decarbonization.<sup>8</sup>



EPEAT Gold, ENERGY STAR® and TCO 9.0 certifications available<sup>8</sup>

[Learn More >](#)

[Learn More >](#)

# AI-enabled solutions from Dell

Transform work with new levels of productivity



## Powering the world's most intelligent commercial PC's<sup>1</sup>

Built-in AI from Dell Optimizer, with advanced privacy features, optimizes audio, connectivity, performance and configurability, all in one software.

Experience clearer, more productive conference calls. Your PC's sound, mic and network performance is optimized discreetly by Dell Optimizer, so you can stay confidently engaged in meetings.

[Learn More >](#)

## Minimize user downtime and IT admin hours<sup>3</sup>

Rely on the AI-driven technology of ProSupport Suite for PCs to automate support tasks, detect and deploy fixes and generate security scores for your fleet.

[Learn More >](#)

## Accelerate business success with AI-powered multi-tasking

With features like Copilot in Windows<sup>2</sup>, get better answers, grow your skills, and effortlessly optimize workflows.

Windows 11 Pro on Dell PCs come with the latest advances in security and AI delivered conveniently to your desktop.

## Help combat advanced threats with foundational security

Only Dell provides firmware-level threat detection integration via third-party security consoles<sup>4</sup> with AI-powered capabilities, e.g., CrowdStrike and Carbon Black.<sup>5</sup>

[Learn More >](#)



# Up-level your PC experience

Dell Displays and Accessories, designed and tested to work *Better Together*

## Purpose-built, integrative Design

Work in comfortable style and create a seamless multi-display workspace with a choice of matching stands and Dell displays. Experience all-day productivity with ergonomic features like tilt, swivel and 90-degree rotation and Low Blue Light-certified touch and non-touch displays.

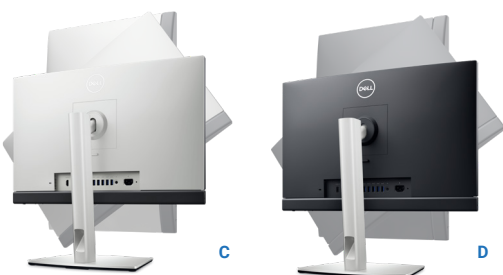
**A** OptiPlex Premier 24 All-in-One Height Adjustable with Flex Bay (ODD Drive) Stand\*

**D** OptiPlex Entry 24 All-in-One Height Adjustable Stand

**B** OptiPlex Premier 24 All-in-One Basic Stand\*

**E** OptiPlex Entry 24 All-in-One Basic Stand\*

**C** OptiPlex Premier 24 All-in-One Height Adjustable Stand



## Intelligent collaboration

### Get to work faster with increased security

Retractable 5MP IR camera with Presence Detection<sup>1</sup> wakes your All-in-One on approach, before Windows Hello logs you in via facial recognition, and locks your PC when you walk away. The camera's auto-tilt profile keeps users front and center during video calls.

### Reduce interruptions with AI Noise Cancellation

OptiPlex All-in-One is designed with advanced AI capabilities of Intelligent Audio, to distinguish human speech and cancel unwanted noise —so you can hear and be heard in any conference call.

### Experience reliable, high quality calls all day

With a choice of Teams Certified headsets from Dell. Customize and update all of your compatible Dell accessories with Dell Peripheral Manager.



## Future of Work ready

As the world's **#1** monitor company<sup>2</sup>, Dell knows that modern work requires more than PCs. Enable efficient collaboration and reduce time in meetings by **3** hours per week with Dell peripherals<sup>3</sup>.

Discover **200+** branded accessories to keep you connected and collaborative no matter your work style. [Learn more](#)

\*Not pictured



# Simplify IT

Our most secure<sup>1</sup> and most manageable offerings make IT management a breeze<sup>6</sup>

## SECURITY

Improve fleet-wide security with multiple layers of defense

Reduce the attack surface and enhance long-term cyber resilience with [Dell Trusted Workspace](#)

Dell offers the industry's most secure commercial PCs<sup>1</sup> with protections competitors cannot match:



### Be secure from first boot

Rigorous, state-of-the-art supply chain controls and Dell-unique [Secured Component Verification](#) reduce the risk of product tampering.



### Spot ticking timebombs

Early-alert feature Indicators of Attack, offered only by Dell, scans for behavior-based threats.



### Stay protected from evolving threats

Only Dell offers off-host BIOS and firmware verification, providing greater security than other PCs. The latest Intel vPro<sup>®</sup>-based PCs provide an estimated 70% attack surface reduction.<sup>5</sup>

Layer on advanced threat protection with software from our ecosystem of best-of-breed partners.

Only Dell integrates device telemetry<sup>1</sup> with industry-leading software to improve fleet-wide security.<sup>4</sup>

[Learn More >](#)

## MANAGEABILITY

Manage your fleet of PCs - reliably and easily

Help secure and optimize your endpoints and deliver end-user productivity with [Dell Manageability Solutions](#)

[Dell Trusted Update Experience](#) makes it simple to update endpoints, packing the latest BIOS, driver, and firmware version. Dell is the only Top-5 PC vendor that:



### Publishes<sup>2</sup> a device drivers and downloads release schedule:

IT Admins can deploy fleet-wide device updates on a predictable timeline.



### Performs<sup>3</sup> integrated validation of all driver and BIOS modules in an update:

IT Admins can expect a trusted, system compatible update deployment, across a fleet of devices.



### Dell has the industry's first:<sup>6</sup>

Binary Large Object (BLOB) package-based solution using Microsoft Intune

Systems Management Solution to integrate with Workspace ONE

Hardware OEM systems management solution to integrate with Intel vPro<sup>®</sup>

[Learn More >](#)

### One BIOS

OptiPlex facilitates easy maintenance with a single BIOS across new Micro, Small Form Factor and Tower configurations and a single BIOS for All-in-Ones.

# Legacy, scale and innovation

Dell Technologies is your trusted partner for the future of work

## Dell Technologies APEX

### 1st

and most comprehensive<sup>1</sup>

As-a-service portfolio that spans from multi-cloud to client devices.

Experience the flexibility to transform your IT and deploy the latest technologies at predictable costs.

### Dell APEX PC-as-a-Service

Fully customizable subscription covers everything - devices, software and services; available from one-to-five-year terms.

### Dell APEX Managed Device Service

Fully managed, subscription with a team of IT experts to keep business devices up-to-date and secure; and no year-long commitment (US only).

[Learn more>](#)

## Asset Recovery Services

### 2.6B

Pounds of electronics recovered since 2007<sup>6</sup>

Let Dell help you securely and responsibly retire your old IT equipment - regardless of brand - to allow for a seamless transition from old to new technology, while protecting both your business and the planet.

[Learn more>](#)

## AI-driven support services

### 36TB

Telemetry data processed per day<sup>2</sup>

Evolving with you, using machine learning and an AI engine that learns fast. Trust Dell Technologies to deliver hyper-efficient, automated IT support, drawn from decades of AI experience and top-ranked services.

[Learn more>](#)

## ProDeploy Client Suite for PCs

### 30K+

PC's configured daily<sup>3</sup>

For organizations of any size, find the right-sized deployment solution to solve an array of IT needs.

35 years of deployment expertise from Dell ensures seamless experiences for configuration, imaging, and provisioning; as well as asset tagging and warehousing.

[Learn more>](#)

Modern  
Lifecycle  
Solutions

## Dell Premier

### 297%

ROI over 4 years<sup>5</sup>

Modernize IT purchasing by shopping your catalog in a tailored online solution. Gain control over the entire IT ecosystem to cut costs, standardize ordering, access analytics and more.

[Learn more>](#)

## ProSupport Suite for PCs

### 641

Hours of admin time saved per year<sup>4</sup>

With advanced telemetry and AI, IT teams can remotely manage the health of their Dell fleet, anticipate and resolve issues and automate PC updates.

[Learn more>](#)

# ONE OptiPlex All-in-One

Three base configuration options\*



Feature	OptiPlex All-in-One Plus	OptiPlex All-in-One (65-Watt)	OptiPlex All-in-One (35-Watt)
Processor	Up to Intel® Core™ i9 processors (65-Watt) (14 <sup>th</sup> Gen) to take on the most resource-demanding and graphic intense workloads	Up to Intel® Core™ i7 processors (65-Watt) (14 <sup>th</sup> Gen) for seamless multi-tasking productivity	Up to Intel® Core™ i5 processors (35-Watt) (12 and 14 <sup>th</sup> Gen) for mainstream business computing
Chassis & Stands	Silver chassis with the option of a fixed stand, a height adjustable stand, or a height adjustable stand with an optical disc drive	Dark grey chassis with the option of either a fixed or height adjustable stand	
Camera & Speakers	FHD HDR (High Dynamic Range) camera, Optional 5MP IR camera with Presence Detection, 2x5 watt audio	FHD HDR (High Dynamic Range) camera 2x2 watt audio	
Graphics	Integrated Graphics, Optional AMD dGfx	Integrated Graphics	
Memory	Up to 64GB DDR5 memory		
Storage	Up to 2 individual 2 TB SSD with optional RAID add-on	Up to 2 individual 2 TB SSD	Up to 1individual 2 TB SSD
Power supply	Internal PSU		External AC adapter
Native USB ports	1 USB-C 3.2 Gen 2x2 port (20 Gbps) 6 USB-A ports	1 USB-C 3.2 Gen 2 port (10 Gbps) 6 USB-A ports	1 USB-C 3.2 Gen 2 port (10 Gbps) 5 USB-A ports
Native video ports	1 DisplayPort 1.4a port supporting up to 5K resolution at 60 Hz 1 HDMI 2.1 port supporting 4K resolution at 60 Hz	1 DisplayPort 1.4a port supporting up to 5K resolution at 60 Hz 1 HDMI 2.1 port supporting 4K resolution at 60 Hz	1 DisplayPort 1.4a port supporting up to 5K resolution at 60 Hz
Cloud Client Workspace	N/A ThinOS   Windows 10 IoT Enterprise   Dell Hybrid Client		
Service Base	3 Years		1 Year

\*Base configuration determines the set of customizable features available for this PC.



### Not All Technical Specifications Available Per System Configuration.

[Please search Dell.com/support](https://www.dell.com/support) for product owner's manual or contact your Dell Technologies sales expert.

FEATURE	TECHNICAL SPECIFICATION	TECHNICAL SPECIFICATION	TECHNICAL SPECIFICATION
MODEL NUMBER <sup>1</sup>	OptiPlex All-in-One Plus [Gen ID: 7420]	OptiPlex All-in-One (65-Watt) [Gen ID: 7420]	OptiPlex All-in-One (35-Watt) [Gen ID: 7420]
CHASSIS COLOR OPTIONS <sup>1</sup>	Silver	Textured Black	Textured Black
SYSTEM DISPLAY <sup>1</sup>	23.8", FHD 1920x1080, 60 Hz, IPS, Non-touch, Anti-Glare, 250 nit, 99% sRGB, ComfortView Plus 23.8", FHD 1920x1080, 60 Hz, IPS, Touchscreen, Anti-Glare, 300 nit, 99% sRGB, ComfortView Plus, Pen support	23.8", FHD 1920x1080, 60 Hz, IPS, Non-touch, Anti-Glare, 250 nit, 99% sRGB, ComfortView Plus 23.8", FHD 1920x1080, 60 Hz, IPS, Touchscreen, Anti-Glare, 300 nit, 99% sRGB, ComfortView Plus, Pen support	23.8", FHD 1920x1080, 60 Hz, IPS, Non-touch, Anti-Glare, 250 nit, 99% sRGB, ComfortView Plus 23.8", FHD 1920x1080, 60 Hz, IPS, Touchscreen, Anti-Glare, 300 nit, 99% sRGB, ComfortView Plus, Pen support
PROCESSOR OPTIONS <sup>1</sup>	Intel® Core™ i3 14100 (12 MB cache, 4 cores, 8 threads, up to 4.7 GHz Turbo, 60W) (14 <sup>th</sup> Gen) Intel® Core™ i5 14500 vPro® (24MB cache, 14 cores, 20 threads, up to 5.0 GHz Turbo, 65W) (14 <sup>th</sup> Gen) Intel® Core™ i5 14600 vPro® (24 MB cache, 14 cores, 20 threads, up to 5.2 GHz Turbo, 65W) (14 <sup>th</sup> Gen) Intel® Core™ i7 14700 vPro® (33 MB cache, 20 cores, 28 threads, up to 5.3 GHz Turbo, 65W) (14 <sup>th</sup> Gen) Intel® Core™ i9 14900 vPro® (36 MB cache, 24 cores, 32 threads, up to 5.4 GHz Turbo, 65W) (14 <sup>th</sup> Gen)	Intel® 300 (6MB cache, 2 cores, 4 threads, 3.9GHz, 46W) (14 <sup>th</sup> Gen) Intel® Core™ i3 14100 (12 MB cache, 4 cores, 8 threads, up to 4.7 GHz Turbo, 60W) (14 <sup>th</sup> Gen) Intel® Core™ i5 14500 vPro® (24MB cache, 14 cores, 20 threads, up to 5.0 GHz Turbo, 65W) (14 <sup>th</sup> Gen) Intel® Core™ i5 14600 vPro® (24 MB cache, 14 cores, 20 threads, up to 5.2 GHz Turbo, 65W) (14 <sup>th</sup> Gen) Intel® Core™ i7 14700 vPro® (33 MB cache, 20 cores, 28 threads, up to 5.3 GHz Turbo, 65W) (14 <sup>th</sup> Gen)	Intel® 300T (6MB cache, 2 cores, 4 threads, 3.4 GHz, 35W) (14 <sup>th</sup> Gen) Intel® Core™ i3 14100T (12 MB cache, 4 cores, 8 threads, up to 4.4 GHz Turbo, 35W) (14 <sup>th</sup> Gen) Intel® Core™ i5 14500T vPro® (24 MB cache, 14 cores, 20 threads, up to 4.8 GHz Turbo, 35W) (14 <sup>th</sup> Gen) Intel® Core™ i5 14600T vPro® (24 MB cache, 14 cores, 20 threads, up to 5.1 GHz Turbo, 35W) (14 <sup>th</sup> Gen) Intel® Core™ i3-12100T (12 MB cache, 4 cores, 8 threads, up to 4.10 GHz Turbo, 35W) (12 <sup>th</sup> Gen) Intel® Core™ i5-12500T (18 MB cache, 6 cores, 12 threads, up to 4.40 GHz Turbo, 35W) (12 <sup>th</sup> Gen)
CHIPSET	Intel® Q670	Intel® Q670	Intel® Q670
OPERATING SYSTEM <sup>1</sup>	Windows 11 Home Windows 11 Pro Windows 11 Pro National Education Ubuntu® Linux® 22.04 LTS	Windows 11 Home Windows 11 Pro Windows 11 Pro National Education Ubuntu® Linux® 22.04 LTS	Windows 11 Home Windows 11 Pro Windows 11 Pro National Education Ubuntu® Linux® 22.04 LTS
THIN OS <sup>1</sup>	None	Dell ThinOS Dell Hybrid Client on Ubuntu® Linux® 22.04 LTS Windows 10 IoT Enterprise LTSC 2021	Dell ThinOS Dell Hybrid Client on Ubuntu® Linux® 22.04 LTS Windows 10 IoT Enterprise LTSC 2021
GRAPHICS	<b>Discrete:</b> AMD Radeon™ RX 6500, 4 GB GDDR6  <b>Integrated:</b> Intel® UHD Graphics 730 Intel® UHD Graphics 770	<b>Discrete:</b> None  <b>Integrated:</b> Intel® UHD Graphics 710 Intel® UHD Graphics 730 Intel® UHD Graphics 770	<b>Discrete:</b> None  <b>Integrated:</b> Intel® UHD Graphics 710 Intel® UHD Graphics 730 Intel® UHD Graphics 770
MEMORY <sup>1,2</sup>	<b>Intel® Core™ i3 14100/i5 14500 vPro® processor (14<sup>th</sup> Gen):</b> 8 GB: 1 x 8 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 16 GB: 1 x 16 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 16 GB: 2 x 8 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel 32 GB: 1 x 32 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 32 GB: 2 x 16 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel 64 GB: 2 x 32 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel  <b>Intel® Core™ i5-14600 vPro®/i7-14700 vPro®/i9-14900 vPro® processor (14<sup>th</sup> Gen):</b> 8 GB: 1 x 8 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 16 GB: 1 x 16 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 16 GB: 2 x 8 GB, DDR5, 5600 MT/s, SoDIMM, dual-channel 32 GB: 1 x 32 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 32 GB: 2 x 16 GB, DDR5, 5600 MT/s, SoDIMM, dual-channel 64 GB: 2 x 32 GB, DDR5, 5600 MT/s, SoDIMM, dual-channel	<b>Intel® 300, Intel® Core™ i3 14100/i5 14500 vPro® processor (14<sup>th</sup> Gen):</b> 8 GB: 1 x 8 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 16 GB: 1 x 16 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 16 GB: 2 x 8 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel 32 GB: 1 x 32 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 32 GB: 2 x 16 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel 64 GB: 2 x 32 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel  <b>Intel® Core™ i5-14600 vPro®/i7-14700 vPro® processor (14<sup>th</sup> Gen):</b> 8 GB: 1 x 8 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 16 GB: 1 x 16 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 16 GB: 2 x 8 GB, DDR5, 5600 MT/s, SoDIMM, dual-channel 32 GB: 1 x 32 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 32 GB: 2 x 16 GB, DDR5, 5600 MT/s, SoDIMM, dual-channel 64 GB: 2 x 32 GB, DDR5, 5600 MT/s, SoDIMM, dual-channel	<b>Intel® 300T, Intel® Core™ i3-12100T/i5-12500T vPro (12<sup>th</sup> Gen), or Intel® Core™ i3 14100T/i5 14500T vPro® processor (14<sup>th</sup> Gen):</b> 8 GB: 1 x 8 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 16 GB: 1 x 16 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 16 GB: 2 x 8 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel 32 GB: 1 x 32 GB, DDR5, 4800 MT/s, SoDIMM, single-channel 32 GB: 2 x 16 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel 64 GB: 2 x 32 GB, DDR5, 4800 MT/s, SoDIMM, dual-channel  <b>Intel® Core™ i5-14600T vPro® processor (14<sup>th</sup> Gen):</b> 8 GB: 1 x 8 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 16 GB: 1 x 16 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 16 GB: 2 x 8 GB, DDR5, 5600 MT/s, SoDIMM, dual-channel 32 GB: 1 x 32 GB, DDR5, 5600 MT/s, SoDIMM, single-channel 32 GB: 2 x 16 GB, DDR5, 5600 MT/s, SoDIMM, dual-channel 64 GB: 2 x 32 GB, DDR5, 5200 MT/s, SoDIMM, dual-channel
STORAGE <sup>1,3</sup>	<b>HDD:</b> None  <b>SSD: 2x M.2</b> 1 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 25 2 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 25 256 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 512 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 1 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 256 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Self Encrypting Opal 2.0, Class 35 512 GB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 1 TB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 2 TB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 512 GB, M.2 2280, PCIe Gen 4 NVMe, SSD, Self Encrypting Opal 2.0, Class 40	<b>HDD:</b> None  <b>SSD: 2x M.2</b> 1 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 25 2 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 25 256 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 512 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 1 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 256 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Self Encrypting Opal 2.0, Class 35 512 GB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 1 TB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 2 TB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 512 GB, M.2 2280, PCIe Gen 4 NVMe, SSD, Self Encrypting Opal 2.0, Class 40	<b>HDD:</b> None  <b>SSD: 1x M.2</b> 1 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 25 2 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 25 256 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 512 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 1 TB, M.2 2230, PCIe Gen 4 NVMe, SSD, Class 35 256 GB, M.2 2230, PCIe Gen 4 NVMe, SSD, Self Encrypting Opal 2.0, Class 35 512 GB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 1 TB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 2 TB, M.2 2280, PCIe Gen 4 NVMe, SSD, Class 40 512 GB, M.2 2280, PCIe Gen 4 NVMe, SSD, Self Encrypting Opal 2.0, Class 40
WIRELESS	Intel® Wi-Fi 6 AX201, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.2 wireless card Intel® Wi-Fi 6E AX211, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.3 wireless card Realtek Wi-Fi 6 RTL8852BE, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.3 wireless card Intel® Wi-Fi 7 BE200, 2x2, 802.11be, MU-MIMO, Bluetooth® 5.4 wireless card	Intel® Wi-Fi 6 AX201, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.2 wireless card Intel® Wi-Fi 6E AX211, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.3 wireless card Realtek Wi-Fi 6 RTL8852BE, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.3 wireless card	Intel® Wi-Fi 6 AX201, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.2 wireless card Intel® Wi-Fi 6E AX211, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.3 wireless card Realtek Wi-Fi 6 RTL8852BE, 2x2, MU-MIMO, WiFi 802.11ax, Bluetooth® 5.3 wireless card
CAMERA & MICROPHONE <sup>1</sup>	1920 x 1080 at 30 fps FHD RGB camera, Dual-array microphones 2560 x 1920 at 30 fps 5MP RGB camera + 640 x 360 at 30 fps nHD IR camera, with ExpressSign-in™ and Presence Detection	1920 x 1080 at 30 fps FHD RGB camera, Dual-array microphones	1920 x 1080 at 30 fps FHD RGB camera, Dual-array microphones

FEATURE MODEL NUMBER <sup>1</sup>	TECHNICAL SPECIFICATION OptiPlex All-in-One Plus [Gen ID: 7420]	TECHNICAL SPECIFICATION OptiPlex All-in-One (65-Watt) [Gen ID: 7420]	TECHNICAL SPECIFICATION OptiPlex All-in-One (35-Watt) [Gen ID: 7420]
<b>AUDIO &amp; SPEAKERS<sup>1</sup></b>	Stereo speakers with Realtek ALC3289, 5W x 2 = 10W total	Stereo speakers with Realtek ALC3289, 2W x 2 = 4W total	Stereo speakers with Realtek ALC3246, 2W x 2 = 4W total
<b>STANDS<sup>1</sup></b>	OptiPlex Premier 24 All-in-One Height Adjustable Stand OptiPlex Premier 24 All-in-One Height Adjustable with Flex Bay (ODD Drive) Stand OptiPlex Premier 24 All-in-One Basic Stand	OptiPlex Entry 24 All-in-One Height Adjustable Stand OptiPlex Entry 24 All-in-One Basic Stand	OptiPlex Entry 24 All-in-One Height Adjustable Stand OptiPlex Entry 24 All-in-One Basic Stand
<b>BATTERY</b>	N/A	N/A	N/A
<b>POWER</b>	160W 80 Plus Bronze internal power supply unit (PSU); 85% Efficient 240W 80 Plus Platinum internal power supply unit (PSU); 92% Efficient	160W 80 Plus Bronze internal power supply unit (PSU); 85% Efficient	130W AC adapter, 7.4 mm barrel 180W AC adapter, 7.4 mm barrel
<b>PORTS</b>	<b>Right:</b> 1 USB 3.2 Gen 2 (10 Gbps) with PowerShare port  <b>Left:</b> 1 Universal audio port  <b>Below Display:</b> 1 USB 3.2 Gen 2x2 (20 Gbps) Type-C® port  <b>Back panel:</b> 3 USB 3.2 Gen 2 (10 Gbps) ports 2 USB 3.2 Gen 1 (5 Gbps) with SmartPower On ports 1 Audio line-out port, retaskable 1 DisplayPort++ 1.4a/HDCP 2.3 port 1 HDMI-in 1.4b/HDCP 1.4 port 1 HDMI-out 2.1/HDCP 2.3 port 1 RJ45 Ethernet Port	<b>Right:</b> 1 USB 3.2 Gen 2 (10 Gbps) with PowerShare port  <b>Left:</b> 1 Universal audio port  <b>Below Display:</b> 1 USB 3.2 Gen 2 (10 Gbps) Type-C® port  <b>Back panel:</b> 3 USB 3.2 Gen 2 (10 Gbps) ports 2 USB 3.2 Gen 1 (5 Gbps) with SmartPower On ports 1 Audio line-out port, retaskable 1 DisplayPort++ 1.4a/HDCP 2.3 port 1 HDMI-in 1.4b/HDCP 1.4 port 1 HDMI-out 2.1/HDCP 2.3 port 1 RJ45 Ethernet Port	<b>Right:</b> 1 USB 3.2 Gen 2 (10 Gbps) with PowerShare port  <b>Left:</b> 1 Universal audio port  <b>Below Display:</b> 1 USB 3.2 Gen 2 (10 Gbps) Type-C® port  <b>Back panel:</b> 2 USB 3.2 Gen 1 (5 Gbps) ports 2 USB 2.0 (480 Mbps) with SmartPower On ports 1 Audio line-out port, retaskable 1 DisplayPort++ 1.4a/HDCP 2.3 port 1 RJ45 Ethernet Port
<b>SLOTS</b>	1 M.2 2230 slot for WiFi and Bluetooth combo card 2 M.2 2230/2280 slots for solid-state drive 1 SD-card slot 1 Security-cable slot (3 mm x 7 mm, T-Bar design)	1 M.2 2230 slot for WiFi and Bluetooth combo card 2 M.2 2230/2280 slots for solid-state drive 1 SD-card slot 1 Security-cable slot (3 mm x 7 mm, T-Bar design)	1 M.2 2230 slot for WiFi and Bluetooth combo card 1 M.2 2230/2280 slot for solid-state drive 1 SD-card slot 1 Security-cable slot (3 mm x 7 mm, T-Bar design)
<b>OPTICAL DRIVE</b>	Optical Drive available only through optional OptiPlex Premier 24 All-in-One Height Adjustable with Flex Bay (Optical Disc Drive) Stand	N/A	N/A
<b>DIMENSIONS</b>	<b>US Dimensions</b> Height (Front): 13.95 in. (354.30 mm) Height (Rear): 13.95 in. (354.30 mm) Width: 21.26 in. (540 mm) Depth: 2.28 in. (57.90 mm) Starting weight, with stand: 18.13 lb (8.23 kg) Weight (maximum), with stand: 21.22 lb (9.63 kg) Starting weight, without stand: 13.95 lb (6.33 kg) Weight (maximum), without stand: 14.90 lb (6.76 kg)  <b>ROW Dimensions</b> Height (Front): 354.30 mm (13.95 in.) Height (Rear): 354.30 mm (13.95 in.) Width: 540 mm (21.26 in.) Depth: 57.90 mm (2.28 in.) Starting weight, with stand: 8.23 kg (18.13 lb) Weight (maximum), with stand: 9.63 kg (21.22 lb) Starting weight, without stand: 6.33 kg (13.95 lb) Weight (maximum), without stand: 6.76 kg (14.90 lb)	<b>US Dimensions</b> Height (Front): 13.95 in. (354.30 mm) Height (Rear): 13.95 in. (354.30 mm) Width: 21.26 in. (540 mm) Depth: 2.28 in. (57.90 mm) Starting weight, with stand: 16.55 lb (7.51 kg) Weight (maximum), with stand: 20.25 lb (9.19 kg) Starting weight, without stand: 12.37 lb (5.61 kg) Weight (maximum), without stand: 13.93 lb (6.32 kg)  <b>ROW Dimensions</b> Height (Front): 354.30 mm (13.95 in.) Height (Rear): 354.30 mm (13.95 in.) Width: 540 mm (21.26 in.) Depth: 57.90 mm (2.28 in.) Starting weight, with stand: 7.51 kg (16.55 lb) Weight (maximum), with stand: 9.19 kg (20.25 lb) Starting weight, without stand: 5.61 kg (12.37 lb) Weight (maximum), without stand: 6.32 kg (13.93 lb)	<b>US Dimensions</b> Height (Front): 13.95 in. (354.30 mm) Height (Rear): 13.95 in. (354.30 mm) Width: 21.26 in. (540 mm) Depth: 2.28 in. (57.90 mm) Starting weight, with stand: 16.55 lb (7.51 kg) Weight (maximum), with stand: 20.25 lb (9.19 kg) Starting weight, without stand: 12.37 lb (5.61 kg) Weight (maximum), without stand: 13.93 lb (6.32 kg)  <b>ROW Dimensions</b> Height (Front): 354.30 mm (13.95 in.) Height (Rear): 354.30 mm (13.95 in.) Width: 540 mm (21.26 in.) Depth: 57.90 mm (2.28 in.) Starting weight, with stand: 7.51 kg (16.55 lb) Weight (maximum), with stand: 9.19 kg (20.25 lb) Starting weight, without stand: 5.61 kg (12.37 lb) Weight (maximum), without stand: 6.32 kg (13.93 lb)
<b>PRODUCTIVITY SOFTWARE</b>	Adobe Acrobat Adobe Creative Cloud Lightroom Adobe Creative Cloud Photography Plan Adobe Photoshop Elements & Premiere Elements Dell Hybrid Client (Ubuntu) Microsoft 365 Business Microsoft Office Microsoft Office 2021	Adobe Acrobat Adobe Creative Cloud Lightroom Adobe Creative Cloud Photography Plan Adobe Photoshop Elements & Premiere Elements Microsoft 365 Business Microsoft Office Microsoft Office 2021	Adobe Acrobat Adobe Creative Cloud Lightroom Adobe Creative Cloud Photography Plan Adobe Photoshop Elements & Premiere Elements Microsoft 365 Business Microsoft Office Microsoft Office 2021





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FEATURE	TECHNICAL SPECIFICATION	DESCRIPTION
MODEL NUMBER <sup>1</sup>	OptiPlex All-in-One Plus, OptiPlex All-in-One (65-Watt), OptiPlex All-in-One (35-Watt)	
SUSTAINABLE MATERIALS <sup>1</sup>	<b>Post-consumer recycled plastic (PCR) and closed loop ITE derived plastic - chasses</b> All-in-One Plus: 53.4% All-in-One (65-Watt): TDB All-in-One (35-Watt): 55.8%	Made with recycled plastics and closed-loop materials. Plastic derived from used consumer products (like bottles and packaging), collected, processed, and repurposed to reduce waste and environmental impact.
	<b>Post-consumer recycled plastic (PCR) - power adapter</b> All-in-One (35-Watt) 130W power adapter: 30%; 180W power adapter: 50% All-in-One (65-Watt): N/A All-in-One Plus: N/A	Plastic waste collected from within 50km of oceans, coastal areas, and waterways.
	<b>Recycled ocean-bound plastic:</b> N/A	Ocean-bound plastic is collected within 50km (30mi) distance of an ocean coastline or major waterway that feeds into the ocean. Using ocean-bound plastic reduces the risk of endangering marine life and ecosystem with plastic waste.
	<b>Post-industrial recycled steel:</b> N/A	Incorporating recycled steel helps minimize the usage of virgin material and related mining activities, while re-purposing waste that would have ended up in landfills (Available for select OptiPlex tower configurations).
ECO-LABELS <sup>1</sup>	<b>Recycled or renewable packaging materials</b> All-in-One Plus: at least 93% All-in-One (65-Watt): at least 93% All-in-One (35-Watt): at least 93%	Using recycled or renewable materials lowers waste and helps lower environmental impact. Materials may include recycled content and/or renewable content, in the form of sustainably forested fibers.
	<b>EPEAT Climate+™</b> All-in-One Plus: Yes All-in-One (65-Watt): Yes All-in-One (35-Watt): Yes	This is a product level designation for EPEAT-registered products which meet the industry's best climate criteria.
	<b>EPEAT</b> All-in-One Plus: Gold All-in-One (65-Watt): Silver All-in-One (35-Watt): Gold	Meeting globally recognized eco-label certifications for sustainable IT, our customers can trust that Dell products adhere to the highest energy-efficiency specifications and other climate-related standards. Product registry: <a href="https://www.epeat.net/">https://www.epeat.net/</a>
	<b>TCO Certified, Gen 9</b> All-in-One (35-Watt): Yes All-in-One (65-Watt): No All-in-One Plus: Yes	TCO Certified is a leading sustainability certification for IT products, with a comprehensive system of up-to-date criteria and independent verification. Product registry: <a href="https://tcocertified.com/product-finder/">https://tcocertified.com/product-finder/</a>
	<b>Energy Star 8.0</b> All-in-One Plus: Yes All-in-One (65-Watt): Yes All-in-One (35-Watt): Yes	Energy Star 8.0 is a specification recognizing the most energy-efficient PC's, backed by Environmental Protection Agency (US).
MULTI-PACK SHIPPING <sup>1</sup>	<b>Dell Multi-pack:</b> N/A	Dell Multi-pack offers a simpler, more efficient unboxing experience vs. single pack products, with less packaging waste and better pallet optimization for transportation.
ASSET RECOVERY SERVICES <sup>6</sup>	<b>Asset Recovery Services</b> All-in-One Plus: Yes All-in-One (65-Watt): Yes All-in-One (35-Watt): Yes	Asset Recovery Services helps our customers resell, recycle or return-to-lease legacy IT equipment in a secure and sustainable manner, while unlocking value that can be put towards future innovation.
GLOBAL COMPLIANCE <sup>1</sup>	US CEC MEPS compliant configurations available Australia and New Zealand MEPS compliant configurations available CEL WEEE Japan Energy Law South Korea E-standby EU RoHS China RoHS	
REGULATORY <sup>4,6</sup>	<a href="#">Product Safety, EMC and Environmental Datasheets</a> <a href="#">Dell Regulatory Compliance Home Page</a> <a href="#">Dell and the Environment</a>	

[CONTINUE TO MORE TECHNICAL SPECIFICATIONS >](#)



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FEATURE	TECHNICAL SPECIFICATION	DESCRIPTION
MODEL NUMBER <sup>1</sup>	OptiPlex All-in-One Plus, OptiPlex All-in-One (65-Watt), OptiPlex All-in-One (35-Watt)	
DELL OPTIMIZER (INCLUDED)	<b>Application Optimization</b> (available for all OptiPlex All-in-One configurations)	Machine learning models designed to improve foreground application performance and boost overall application responsiveness when PC is under high CPU utilization from concurrent workload activities.
	<b>USTT not available on AIO</b>	Choice of settings (optimized, cool, quiet, ultra performance) to balance PC performance and fan noise. Will also provide critical firmware alerts and notifications.
	<b>Intelligent Audio</b> (available for all OptiPlex All-in-One configurations)	AI-based neural noise technology removes intrusive sounds, echos, and reverb caused by room acoustics from all ends of conference calls as well as mutes all background noises when no speech is detected. Will also provide automated tuning for optimized sound quality and on-screen notifications if voice quality drops in conference calls.
	<b>Presence Detection</b> All-in-One Plus: Yes All-in-One (65-Watt): No All-in-One (35-Watt): No	Requires the optional 5MP IR Camera, available only for OptiPlex All-in-One Plus configurations. When used with an external device with a compatible sensor, Keep Alive will prevent screen from turning off, Walk Away Lock will turn off screen and lock system, and Wake on Approach will awaken system, all based on user presence, providing screen privacy while conserving energy consumption.
	<b>Network Optimization</b> (available for all OptiPlex All-in-One configurations)	Automatically switches to the best available Wi-Fi network when congestion is detected and uses multiple wired or wireless network connections to transfer data and improve download speed. Allocates the maximum bandwidth to conference application when you are on a call and allows you to prioritize which applications receive the most bandwidth when the network is congested
	<b>Intelligent Ecosystem</b> (available for all OptiPlex All-in-One configurations)	Convenient access to Dell Peripheral Manager and Dell Display Manager for customization settings and controls for your Dell Peripherals and your Dell Monitor.



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FEATURE	TECHNICAL SPECIFICATION	DESCRIPTION
MODEL NUMBER <sup>1</sup>	OptiPlex All-in-One Plus, OptiPlex All-in-One (65-Watt), OptiPlex All-in-One (35-Watt)	
HARDWARE AND FIRMWARE (INCLUDED)	Dell SafeBIOS	Verify the integrity of the BIOS with tamper detection and secure, off-host BIOS image capture.
	Dell SafeBIOS CVE Detection	Identify and address common vulnerabilities and exposures (CVEs) for the BIOS and patch devices swiftly. *Available early 2024.
	Dell SafeBIOS Indicators of Attack	Early-alert feature scans for behavior-based threats. Telemetry integration with popular third-party security and endpoint management solutions, e.g., Microsoft Intune, CrowdStrike, Splunk.
	Dell Trusted Device	Software that generates insights into the security state of a platform, monitoring changes to BIOS attributes, detecting possible tampering of BIOS firmware, and more.
	Chassis intrusion switch	Remotely detects hardware tampering and is integrated with Dell SafeBIOS Indicators of Attack.
	Kensington Security Slot™ (T-bar)	Device locking option helps reduce the risk of a data breach. Standard slot that can be paired with a standard security cable lock.
	SPI Flash Tamper Detection Circuit	Detects and prevents tampering with BIOS SPI flash chips on the motherboard.
	Trusted Platform Module (Discrete TPM Enabled)	Trusted Platform Module (TPM) 2.0 discrete FIPS 140-2 certification for TPM
HARDWARE AND FIRMWARE (OPTIONAL)	Dell SafeID	Secure end-user credentials with a unique hardware-based security solution to store and process user credentials. Credential security options vary by device.
	Dell Secured Component Verification	Provides assurance that the device and its components remain secure from factory to first boot.
	Dell SafeSupply Chain	Detect tampering with this supply chain assurance offering offered in US and Canada only.
	Hard drive wipes	Sanitize the hard drive in accordance with National Institute of Standards and Technology (NIST) guidelines with this supply chain assurance offering offered in US and Canada only.
	Intel ME Verification	Verify the integrity of critical firmware using a secure off-host source. Requires Intel vPro®.
	OPAL drive / Self-encrypting drive (SED)	Hardware-based full disk encryption that protects user data without storing encryption keys in RAM where it can be accessed by malicious parties.
SECURITY SOFTWARE (OPTIONAL)	Dell SafeGuard & Response: CrowdStrike, Carbon Black, Secureworks	Threat detection, response and remediation
	Dell SafeData: Absolute	Self-healing for endpoints, applications and networks
	Dell SafeData: Netskope	Cloud and network data protection
	McAfee Business Protection	Simple, automated, all-in-one security made for small businesses



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FEATURE	TECHNICAL SPECIFICATION	DESCRIPTION
MODEL NUMBER <sup>1</sup>	OptiPlex All-in-One Plus, OptiPlex All-in-One (65-Watt), OptiPlex All-in-One (35-Watt) (available for all configurations)	
MANAGEABILITY SOLUTIONS (INCLUDED)	Dell Client Command Suite	Streamline how you deploy drivers, configure BIOS, monitor devices, and manage updates.
	Dell Trusted Update Experience	Simplify how you update your endpoints with latest BIOS, driver, and firmware versions.



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FEATURE	TECHNICAL SPECIFICATION	DESCRIPTION
MODEL NUMBER <sup>1</sup>	OptiPlex All-in-One Plus, OptiPlex All-in-One (65-Watt), OptiPlex All-in-One (35-Watt) (available for all configurations)	
SUPPORT SERVICES (OPTIONAL) <sup>5,6</sup>	ProSupport for PCs	Hardware break/fix with next business day service, 24x7 in-region technical support on hardware and software issues. Includes access to SupportAssist for proactive issue resolution and AI-powered fleet insights.
	ProSupport Plus for PCs	Hardware break/fix with next business day service, 24x7 priority access to in-region technical support for hardware and software issues PLUS Accidental Damage coverage, Keep Your Hard Drive and a Service Account Manager (with 500 devices). Includes access to SupportAssist for proactive and predictive automations and AI-powered fleet insights.
	ProSupport Flex for PCs	Flexible options to supplement in-house IT (1,000 device requirement) - Hardware break/fix with next business day service, 24x7 in-region technical support on hardware and software issues and a Service Account Manager plus the OPTION to choose Accidental Damage coverage or Keep Your Hard Drive. Includes access to SupportAssist for proactive and predictive automations and AI-powered fleet insights.
DEPLOY SERVICES (OPTIONAL)	ProDeploy Flex for Client	ProDeploy Flex allows customers with specific deployment needs to mix and match standardized options to fit their needs.
	ProDeploy Essentials for Client	From initial PC setup and preparation to data transfer, whether remote or onsite, ProDeploy Essentials is geared toward limited interruption for the end user.
	ProDeploy for Client	ProDeploy partners with IT to apply common customization of hardware settings and software so systems meet IT specifications for security, software and network protocols.
	ProDeploy Plus for Client	With ProDeploy Plus, we bring it all together to take care of end-user needs and efficiently meet IT specifications while working with IT teams to plan, configure and deploy systems that are ready-to-work, using modern solutions.
	Asset Recovery Services	Securely and responsibly retire legacy IT equipment and unlock value to fund new innovation and help your business grow.
	Logistic Services	Warehouse your products at our facility for up to 180 days and take delivery on the day and time that best meets your needs. Schedule your IT resources to be in place when you need them – on the exact day the new systems arrive. Available in NA, EMEA and APJ.
	Configuration Services	Image Load, Asset Tag, BIOS Customization, HDD Partitioning, Software Installation, Laser Etch, Data Security
MANAGE SERVICES (OPTIONAL) <sup>6</sup>	Lifecycle Hub	Combines warehousing and inventory management with configuration services and deployment expertise into one end-to-end solution. With included return, repair, and refurbishing services, Dell Lifecycle Hub helps keep employees working, maximizes use of device inventory and frees up IT resources to focus on business priorities. Available in US, Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Poland, Portugal, Slovakia, Spain, Sweden, UK.
	Managed Detection and Response Pro Plus	A fully-managed, 360-degree security operations solution designed to prevent threats, quickly detect and contain attack attempts, and help recover your IT environment in the event of a breach.

FEATURE	TECHNICAL SPECIFICATION	TECHNICAL SPECIFICATION	TECHNICAL SPECIFICATION
MODEL NUMBER <sup>1</sup>	OptiPlex All-in-One Plus	OptiPlex All-in-One (65-Watt)	OptiPlex All-in-One (35-Watt)
WARRANTY <sup>4,6</sup>	3 Year Basic Warranty with Hardware Onsite Service	2-5 Year Basic Warranty Extension	2-5 Year Basic Warranty Extension
	4-5 Year Basic Warranty Extension	1-5 Year ProSupport Next Business Day Onsite Service	1-5 Year ProSupport Next Business Day Onsite Service
SERVICES TERMS <sup>6</sup>	3-5 Year ProSupport Next Business Day Onsite Service	1-5 Year ProSupport Next Business Day Onsite Service	1-5 Year ProSupport Next Business Day Onsite Service
	3-5 Year ProSupport Plus for Client	1-5 Year ProSupport Plus for Client	1-5 Year ProSupport Plus for Client
ACCIDENTAL DAMAGE <sup>1</sup>	3-5 Year Accidental Damage Services	1-5 Year Accidental Damage Services	1-5 Year Accidental Damage Services

## Product Disclaimers/Citations

### OptiPlex All-in-One Plus, OptiPlex All-in-One (65-Watt) OptiPlex All-in-One (35-Watt) [Gen ID: 7420]

#### Cover page

1. **Dell has the industry's most secure commercial PCs** - with built-in below the OS security features that our competitors cannot match. Based on Dell internal analysis, September 2023. Applicable to PCs on Intel processors. Not all features available with all PCs. Additional purchase required for some features. Do not use in China, Colombia, or Guatemala.
2. **Dell has the industry's most intelligent commercial PCs** - Based on Dell analysis, November 2023. Dell Optimizer not available in OptiPlex 3000 series, Latitude Chromebook Enterprise, and Linux-based devices. Feature availability and functionality may vary by model. For more details visit: <https://www.delltechnologies.com/asset/en-us/solutions/business-solutions/technical-support/dell-optimizer-features-availability-matrix.pdf> external
3. **Dell has the industry's most manageable commercial PCs** - Based on Dell internal analysis, January 2024. Details: Most manageable commercial PC when comparing the systems management capabilities of Dell Update Processes, Dell Manageability Solution capabilities and integrations with 3rd Party Management Solutions, with competitor update processes, systems management solution capabilities and integrations with 3rd party management solutions. 3rd Party Management Solutions - Microsoft Intune, Workspace ONE, are separate purchases. Intel vPro, to support out-of-band systems management, is an additional system configuration upgrade.

#### Page 2

1. **Dell has the industry's most secure commercial PCs.** (Claim Details: Cover page - #1)
2. **Dell has the industry's most intelligent commercial PCs.** (Claim Details: Cover page - #2)
3. **Dell is the world's #1 monitor company.** Source: IDC Worldwide Quarterly PC Monitor Tracker, Q1 2024.
4. **Dell has the industry's most manageable commercial PCs** (Claim Details: Cover page - #3)
5. **Less than 1% of OptiPlex desktops experience a first-year service event.** Source: Based on Dell Quality Intelligence (QI) tool - Dell Internal Analysis, August 2023.
6. **Ensure a stable power supply with Input Guardian, a patented UPS technology.** Source: Based on Dell Internal Analysis, March 2023.
7. **OptiPlex All-in-One is built with up to 55.8% Post-consumer recycled plastic (PCR)** and closed loop ITE derived plastic. Source: Based on Dell internal analysis, February 2023. Percentage is of total plastic weight in product and may vary by model.
8. **OptiPlex All-in-One ships with at least 93% recycled or renewable packaging.** Source: Based on Dell internal analysis, March 2023. Renewable materials in the form of FSC (The Forest Stewardship Council) certified paper fibers from responsibly managed forests.
9. **OptiPlex All-in-One is certified ENERGY STAR® 8.0, carries TCO Generation 9 certifications and is EPEAT Gold registered with Climate+ designation.** Applies to OptiPlex Micro Plus, OptiPlex SFF, OptiPlex SFF Plus, OptiPlex Tower, OptiPlex Tower Plus, OptiPlex AIO 35W and OptiPlex AIO Plus. Based on internal analysis, October 2023. Based on EPEAT Climate+ Designations achieved in all applicable countries. EPEAT registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status and tier levels.

#### Page 3- Sustainable innovation

1. **OptiPlex All-in-One is built with up to 55.8% (PCR)** (Claim Details – pg. 1.7)
2. **OptiPlex All-in-One 2014 was industry's 1st closed-loop recycled plastic PC.** Source: Based on Dell Internal Analysis, March 2023.
3. **OptiPlex All-in-One (35-Watt) ships with an adapter designed with 50% post-consumer recycled plastic** in the adapter case. Based on Dell internal analysis, February 2024.
4. Details: All-in-One (35-Watt) offers an external power adapter; the 130W power adapter contains up to 30% PCR; the 180W power adapter contains up to 50% PCR; not available on All-in-One (65-Watt) or All-in-One Plus, as they have internal PSU.
5. **OptiPlex All-in-One is built with quality-tested components.** Source: Dell Internal analysis, August 2023. Details: Going beyond MIL-SPEC standards, and pioneering product quality testing, including electrical, humidity/thermal, vibration, shock and HALT tests. Fewer than 1% of OptiPlex desktops experience a first-year service event. Plus, we've reduced customer quality incidents by >50% in the past 10 years.
6. **OptiPlex All-in-One ships with at least 93% recycled or renewable packaging.** (Claim Details – Pg. 1.8)
7. **Dell Multipack**, not available for OptiPlex All-in-One configurations at this time. Applies to OptiPlex Micro, OptiPlex Micro Plus, OptiPlex SFF, OptiPlex SFF Plus, OptiPlex Tower and OptiPlex Tower Plus. Based on internal analysis, December 2023.
8. **Asset Recovery Services** is conveniently available as a stand-alone service or part of Dell APEX, Lifecycle Hub and ProDeploy Client Suite; in 35 countries.
9. **OptiPlex All-in-One is certified ENERGY STAR® 8.0, carries TCO Generation 9 certifications and is EPEAT Gold registered with Climate+ designation.** (Claim Details – pg. 1.9)

#### Page 4 - AI-enabled solutions

10. **Dell has the industry's most intelligent commercial PCs.** (Claim Details: Cover page - #2)
11. **Copilot in Windows** -Timing of feature delivery and availability varies by market and device. Use Copilot with a Microsoft Account or use Copilot with commercial data protection at no additional cost by signing into a work or school account (Microsoft Entra ID) with Microsoft 365 E3, E5, F3, A3 or A5 for faculty, Business Premium, and Business Standard. Coming to more Entra ID users over time.
12. **Minimize user downtime and IT admin hours.** Based on Dell internal analysis, December 2023. Detailed requirements:
  - Optional ProSupport Plus for PCs or ProSupport Flex is required to automate support tasks, detect and deploy fixes
  - Optional SupportAssist for Business PCs, enabling the "Dell Trusted Device module" and activating a TechDirect account for your company, are required to view security scores for your fleet via TechDirect.
13. Based on Dell internal analysis, September 2023. Applicable to PCs on Intel processors. Not all features available with all PCs. Additional purchase required for some features.
14. Integrations available for CrowdStrike Falcon Insight XDR and Carbon Black Audit & Remediation.

#### Page 5- Better together

1. **Presence Detection and Intelligent Privacy** features from Dell Optimizer are enabled by Optional pop-up 5MP IR camera, only available on OptiPlex All-in-One Plus. Alternately, Presence Detection and Intelligent Privacy features available on select Dell monitors and webcams with proximity sensors).
2. **Dell is the world's #1 monitor company.** (Claim Details – pg. 1.5)
3. **Reduce time in meetings by 3 hours per week.** Source: A commissioned study conducted by Forrester on behalf of Dell Technologies, February 2023: The Total Economic Impact™ Of Dell Peripherals.

#### Page 6 (Simplify IT)

1. **Dell has the industry's most secure commercial PCs.** (Claim Details: Cover page - #1)
2. **Dell publishes a device drivers and downloads release schedule.** Source: Source: Based on internal analysis, May 2023.
3. **Dell performs integrated validation of all driver and BIOS modules in an update.** Source: Based on Dell internal analysis, May 2023, of integrated validation approaches of Top 5 PC vendors.
4. **Applicable to PCs on Intel processors. Not all features are available with all PCs.** Additional purchase required for some features. Availability varies by region. Integrations available for CrowdStrike Falcon Insight XDR and Carbon Black Audit & Remediation.
5. **Only Dell offers off-host BIOS and firmware verification.** Details: The latest Intel vPro based PCs provide an estimated 70% attack surface reduction compared to four-year-old devices. Based on IOActive's "Intel vPro 13th Gen Attack Surface Study" published March 2023 (commissioned by Intel), which evaluates Intel vPro devices powered by 13th Gen Intel Core processors against four-year-old Intel-based PCs on Windows OS. Details at [www.intel.com/performance-vpro](http://www.intel.com/performance-vpro). Results may vary.
6. **Most Manageable Commercial PC.** (Claim details; Cover page - #3); and **Dell has the industry's first:**
  - **Dell Command | Endpoint Configure for Microsoft Intune** - the industry's first Binary Large Object (BLOB) package-based solution, for securely configuring & managing endpoints, using Microsoft Intune. Disclaimer: Industry's first device manageability solution to use a Binary Large Object (BLOB) package, recognized by Microsoft Intune, for secure endpoint configuration and management
  - **Dell Client Command Suite – the industry's first Systems Management Solution** to integrate with VMware Workspace ONE, for secure BIOS, firmware, OS and update management of PCs, from the cloud. Disclaimer: Based on Dell internal analysis, July 2023
  - **Dell Command | Intel vPro Out of Band– the industry's first hardware OEM systems management solution** to integrate with Intel vPro - for remote management of systems, regardless of power-state. Disclaimer: Based on Dell internal analysis, November 2023.

**Page 7 - Legacy, scale & innovation**

1. **Dell Technologies APEX offers the 1<sup>st</sup> and most comprehensive As-a-service portfolio** that spans from multi-cloud to client devices. Source: Based on Dell internal analysis, April 2023. Payment solutions provided to qualified commercial customers by Dell Financial Services through Dell Technologies group companies or authorized business partners. Solutions may be changed without notice and are subject to product availability, eligibility, credit approval, acceptable documentation and local applicable law. Some solutions, including end of term purchase options, may not be available or may vary by country. Within the EU, the EEA, the UK and Switzerland certain solutions are provided by Dell Bank International d.a.c. and its local branches, including by Dell Bank International d.a.c Sucursal en España in Spain. Dell Bank International d.a.c. is regulated by the Central Bank of Ireland. Dell Technologies and Dell logos are trademarks of Dell Inc.
2. **Dell Technologies processes 36TB of telemetry data per day.** Source: Based on Dell internal analysis, November 2023.
3. **ProDeploy Client Suite for PCs configures 30K PC daily.** Source: Based on Dell internal analysis, April 2023.
4. **ProSupport Suite for PCs saves 641 hours of IT admin time per year\*** (on recurring tasks for a 1,000-device fleet. \*vs. a manual approach based on data extrapolated from hands-on testing). Source: Based on a Principled Technologies test report, "Simplify PC management and save IT admin time with an automated support service," dated September 2023. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <https://facts.pt/PELu7lm>
5. **Dell Premier offers up to 297% ROI over a span of 4 years.** Source: Based on a Forrester Total Economic Impact™ Study Commissioned by Dell Technologies and Intel, "The Total Economic Impact™ Of Dell Premier Solutions", August 2021. These findings were aggregated into a 15,000-employee composite organization to create a four-year financial model that calculates the likely ROI a company should expect by adopting Dell Premier. Actual results may vary. Full study <https://tools.totaleconomicimpact.com/go/dell/premiersolutions/>
6. **Dell Technologies has recovered 2.6 billion pounds of electronics since 2007.** Source: Based on Dell internal analysis of publicly available data, April 2023.

**Technotes:**

1. Not all technical specifications available per system onfiguration. Offering may vary by region. Some items may be available after product introduction. For complete details, refer to the Owner's Manual published on [www.dell.com/support](http://www.dell.com/support).
2. System Memory and Graphics: Significant system memory may be used to support graphics, depending on system memory size and other factors.
3. Storage Option: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.
4. Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see [www.dell.com/warranty](http://www.dell.com/warranty).
5. On-site service after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or \ extended sessions. If issue is covered by Limited Hardware Warranty ([www.dell.com/warranty](http://www.dell.com/warranty)) and not resolved remotely, technician and/or part will be dispatched, usually within 1 business day following completion of Remote Diagnosis. Availability varies. Other conditions apply.
6. Dell Services: Availability and terms of Dell Services vary by region. For more information, visit [www.dell.com/servicedescriptions](http://www.dell.com/servicedescriptions).
7. For complete listing of declarations and certifications, refer to the Dell Regulatory and Environmental Datasheet found in the Manuals section of Product Support information [www.dell.com/support/home/us/en/19](http://www.dell.com/support/home/us/en/19).

Technical specifications subject to change without prior notice. Product availability varies by country. Please contact your Dell representative for more information.

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## Certificate of Registration of Quality Management System to ISO 9001:2015

The National Standards Authority of Ireland Inc. certifies that:

**Dell Technologies Inc.**  
**One Dell Way**  
**Round Rock, TX 78682**  
**USA**

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

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**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

**Additional sites covered under this multi-site certification are listed on the Annex (File No. 19.5000)**

Geraldine Larkin Chief  
Executive Officer

Lisa Greenleaf  
Technical Operations Officer

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Registration Number: 19.5000  
Certification Granted: January 25, 2011  
Effective Date: January 23, 2025  
Expiry Date: January 24, 2026



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National Standards Authority of Ireland Inc., 20 Trafalgar Square, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Central Function, Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Service, Take-Back & Recycling, Refurbishment, Supporting Functions

Dell Technologies Inc.  
One Dell Way  
Round Rock, TX 78682  
USA  
File No.: 19.5000

Manufacture, Fulfillment, Delivery, Refurbishment, Service, Support

Dell Technologies Inc.  
Dell Computadores do Brasil Ltda. (BRH1)  
Av da. Emancipação, 5000  
Hortolândia  
SP 13.184-654  
Brasil  
File No.: 19.5000/R1/A

Service, Support, Sales

Dell Computadores do Brasil Ltda.  
Avenida Industrial Belgraf, 400  
(Service and Support,  
Sales/Marketing and CC)  
Bairro Medianeira  
Eldorado do Sul – CEP 92990-000  
Brazil  
File No.: 19.5000/R1/B

Service, Support, Sales

Dell Technologies Inc.  
Park Plaza Tower 1  
Javier Barros Sierra 540, 10th Floor  
Santa Fe, Del. Alvaro Obregon  
Mexico City, C.P. 01210  
Mexico  
File No.: 19.5000/R1/C



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell Technologies Inc.  
Area Especial Economica Panama – Pacifico  
Avenida Bryant  
Building No. 255, Arraijan  
Panama City  
Panama  
File No.: 19.5000/R1/D

Design, Development, Delivery,  
Sales, Fulfillment, Service, Support

Dell Technologies Inc.  
One Dell Way  
Round Rock, Texas 78682  
USA  
File No.: 19.5000/R1/E

Sales, Service

Dell Technologies Inc.  
Federal Systems, L.P.  
One Dell Way  
Round Rock, Texas 78682  
USA  
File No.: 19.5000/R1/F

Fulfillment, Delivery, Sales, Service,  
Support

Dell Technologies Inc.  
One Dell Parkway  
Nashville, Tennessee 37217  
USA  
File No.: 19.5000/R1/L



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell Technologies Inc.  
Oklahoma Business Center - A & B  
3501 S.W. 15th Street  
Buildings A, B  
Oklahoma City, Oklahoma 73108  
USA  
File No.: 19.5000/R1/M

Service, Support, Sales, Marketing

Dell Canada  
155 Gordon Baker Road  
Suite 501  
North York, Ontario M2H 3N5  
Canada  
File No.: 19.5000/R1/Q

Design, Development, Service,  
Support

Dell International Services India, Pvt. Ltd.  
Dell Networking Research and Development  
8th & 9th Floor  
Altius/Fortius Block  
Olympia Tech Park, Plot No:1  
SIDCO Industrial Estate  
Guindy, Chennai  
Tamil Nadu 600032  
India  
File No.: 19.5000/R1/T3

Sales, Support, Service

Dell Technologies Inc.  
7615 Smetana Lane  
Eden Prairie, MN 55344-3712  
USA  
File No.: 19.5000/R1/Y



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Design, Development, Support

Dell Technologies Inc.  
Dell Digital IT (DDIT)  
401 Dell Way  
Round Rock, TX 78682  
USA  
File No.: 19.5000/R1/Z

Support

Dell Technologies Inc.  
Del Mall Real Cariari  
600 MTS N. Zona Franca America  
Heredia, Costa Rica S.A.  
File No.: 19.5000/R1/GG

Design, Development, Customer  
Service, Support

Dell Silicon Valley Design Center (SVDC)  
5450 & 5480 Great America Parkway  
Buildings 1 & 2  
Santa Clara, CA 95054  
USA  
File No.: 19.5000/R1/JJ

Design, Servicing, and Customer  
Support for Computer Storage  
Products

Dell Technologies Inc.  
176 South Street  
Hopkinton, MA 01748  
USA  
File No.: 19.5000/R1/MM





## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Manufacture and Supply

Dell Technologies Inc.  
EMC Corporation  
5800 Technology Drive  
Apex, NC 27539  
USA  
File No.: 19.5000/R1/QQ

Design, Development, Servicing and  
Support of Storage Technology  
Products and Services

Dell Technologies Inc.  
505 1st Avenue South  
Seattle, WA 98104  
USA  
File No.: 19.5000/R1/UU

Manufacture and Supply

Dell Technologies Inc.  
EMC Corporation  
50 Constitution Blvd  
Franklin, MA 02038  
USA  
File No.: 19.5000/R1/VV

Customer Service, Services, Solutions

DELL EMC UTAH  
13197 South Frontrunner Boulevard  
Draper, UT 84020  
USA  
File No.: 19.5000/R1/XX



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales, Marketing

Dell N.V.  
BEWML164  
Koningin Astridlaan 164  
Equinox North  
1780, Wemmel  
Belgium  
File No.: 19.5000/R2/A

Service, Support, Sales, Marketing

Dell A/S  
Arne Jacobsens Allé 15 -17  
Copenhagen  
Denmark  
DK-2300  
File No.: 19.5000/R2/C

Service, Support, Sales, Marketing

Dell S.A. (France)  
1 Rond Point,  
Benjamin Franklin 34938  
Montpellier 34000  
France  
File No.: 19.5000/R2/E

Service, Support, Sales, Marketing

DELL EMC  
80 Quai Voltaire  
Riverwest Building  
Bezons 95870  
France  
File No.: 19.5000/R2/F

Service, Support, Sales, Marketing

Dell GmbH  
Unterschweinstiege 10  
60549 Frankfurt am Main  
Germany  
File No.: 19.5000/R2/H



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell Halle GmbH  
Raffineriestraße 28  
06112 Halle (Saale)  
Germany  
File No.: 19.5000/R2/I

Design, Development, Service,  
Support, Sales, Marketing

Dell Products Unlimited Company  
The Campus,  
Cherrywood,  
Loughlinstown,  
Dublin 18,  
Ireland  
EIRCODE: D18 XP84  
File No.: 19.5000/R2/J

Service, Support, Sales

Dell Products Unlimited Company  
Raheen Business Park  
Limerick  
Ireland  
File No.: 19.5000/R2/K

Service, Support, Sales

Dell S.p.A.  
Dell Soluzioni Finanziarie S.r.l .  
Via Luisa Battistotti Sassi 11  
Milano 20133  
Italy  
File No.: 19.5000/R2/L



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell SAS  
Shore12  
Casaneareshore Park  
1100 Bd Qods  
Sidi Maarouf  
20270 Casablanca  
Morocco  
File No.: 19.5000/R2/M

Service, Support, Sales

Dell B.V  
Transformatorweg 12  
38-72 1014, AK Amsterdam  
Netherlands  
File No.: 19.5000/R2/N

Service, Support, Sales

Dell AS  
Lilleakerveien 2B, 0283  
Oslo  
NO-0275  
Norway  
File No.: 19.5000/R2/O

Service, Support, Sales

Dell Corporation Ltd  
City Park  
368 Alexandra Parade  
Glasgow  
G31 3AU  
United Kingdom  
File No.: 19.5000/R2/R

Service, Support, Sales

Dell s.r.o.  
Fazulova 7  
811 07  
Bratislava, Slovak Republic  
File No.: 19.5000/R2/S



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell Computers S.A. (South Africa)  
The Campus, Wembley Building, Ground Floor  
Cnr Main and Sloan Streets  
Bryanston 2021  
Johannesburg  
South Africa  
File No.: 19.5000/R2/T

Service, Support

Dell AB  
Frösundaleden Allé 1  
169 70 Solna  
Sweden  
File No.: 19.5000/R2/U

Service, Support, Sales, Marketing

Dell SA  
Route de l'Aéroport 29-31  
Case postale 216  
1215 Genève 15  
Switzerland CH-1215  
File No.: 19.5000/R2/V

Service, Support, Sales

Dell Computer S.A. / EMC Computer Systems  
Spain S.A.U.  
Ribera del Loira 8  
Madrid, 28042  
Spain  
File No.: 19.5000/R2/W

Service, Support, Sales

Dell Corporation Ltd  
Dell House  
1st & 2nd Floor  
One Creechurch Place  
London Ec3A 5AF  
United Kingdom  
File No.: 19.5000/R2/X





## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Design, Development

Dell Technology & Solutions Israel Ltd  
7 Hamada Street  
Herzliya 46733  
Israel  
File No.: 19.5000/R2/Z

Sales

Dell International Services S.R.L.  
George Constantinescu Street,  
No. 4B and 2-4 lot 2,  
Building B, District 2  
Bucharest  
Romania  
File No.: 19.5000/R2/BB

Manufacture, Fulfillment

Dell Technologies Inc.  
Dell Products (Poland) Sp. z.o.o.  
Informatyczna Street No 1  
92-410 Lodz  
Poland  
File No.: 19.5000/R2/DD

Manufacture and Supply

Dell Technologies  
EMC Information Systems International  
Unlimited Company  
Unit B IDA Industrial Estate  
Ovens  
Co. Cork  
Ireland  
File No.: 19.5000/R2/EE



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Customer Support, Deploy Services  
and Sales Operations

EMC Egypt Service Center Limited  
Dell Technologies Egypt Limited  
90th Street no. 39  
First Section City Center  
New Cairo  
Helwan  
Egypt  
&  
El Sewedy Building  
North 90th Street, Plot No. 39  
5th District Centre  
Cairo 11835  
Egypt  
File No.: 19.5000/R2/II

Design, Development, Customer  
Service, Support

Dell EMC Ireland COE  
IDA Industrial Estate  
Ovens  
Co, Cork P31 D253  
Ireland  
File No.: 19.5000/R2/JJ

Customer Service, Support, Sales,  
Customer Care

EMC Computer Systems Italia S.p.A.,  
Division of Dell Inc.  
Dell Italian Services, Dell SpA  
Via Amsterdam, 125  
00144 Roma  
Italy  
File No.: 19.5000/R2/KK

Sales, Customer Service

Dell SA  
EMC Computer Systems AG  
Hardturmstrasse Building 161  
8005 Zürich  
Switzerland  
File No.: 19.5000/R2/LL



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Sales, Customer Service

Dell III –  
Comercio de Computadores, Unipessoal Lda  
Lagos Park Edificio 5B, 3º,  
Andar 2740-298 Porto Salvo  
Lisboa  
Portugal  
File No.: 19.5000/R2/MM

Service, Support

Dell Technology Products and Services  
Single Member S.A.  
90 Kifissias Avenue  
15125 Maroussi  
Athens  
File No.: 19.5000/R2/NN

Procurement, Tech Support,  
Maintenance

Dell Computer, spol. s r. o.  
V Parku 2325/16  
148 00 Prague 11 - Chodov  
Czech Republic  
File No.: 19.5000/R2/OO

Service, Support, Sales

Dell Australia Pty Limited  
The Zenith  
Tower A, Levels 1-5  
821-843 Pacific Highway  
Chatswood, Sydney  
New South Wales  
2067  
Australia  
File No.: 19.5000/R3/A



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Design, Development, Support

Dell International Services India, Pvt. Ltd.  
Bagmane Parin, Katha No.65/2,  
Bagmane Tech Park, Byrasandra,  
C.V. Raman Nagar,  
Bengaluru 560093  
India  
File No.: 19.5000/R3/B

Service, Support, Sales

Dell International Services India Pvt. Ltd.  
Divyasree Greens  
Sy Nos. 12/1,12/2A,13/1A  
Challaghatta Village, Varthur Hobli,  
Bengaluru – 560071  
Karnataka, India  
File No.: 19.5000/R3/C

Service, Support, Sales

Dell International Services India Pvt. Ltd.  
Crystal Downs  
Survey no. 7/1, 7/2, 7/3  
Embassy Golf Links Business Park,  
Off-Intermediate Ring Road, Domlur,  
Challaghatta Village, Varthur Hobli,  
Bengaluru - 560071,  
Karnataka, India  
File No.: 19.5000/R3/C1

Manufacture, Delivery

Dell Technologies Inc.  
Dell International Services India, Pvt. Ltd.  
M-4, SIPCOT Industrial Park  
Sunguvarchatram Post, Sriperumbudur Taluk  
Kancheepuram District  
Tamil Nadu 602106  
India  
File No.: 19.5000/R3/E



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell International Services India, Pvt. Ltd.  
Vipul Tech Square, Golf Course Road  
Sector - 43, Gurgaon  
Haryana 122 002  
India  
File No.: 19.5000/R3/F

Service, Support, Sales

Dell International Services India, Pvt. Ltd.  
Plot No. 42  
HITEC City Layout  
Madhapur, Hyderabad  
Telangana 500081  
India  
File No.: 19.5000/R3/G

Service, Support, Sales

Dell Technologies Japan Inc.  
Miyazaki Customer Center  
Carino Miyazaki 5F  
4-8-1 Tachibana-dori-Higashi  
Miyazaki-shi  
Miyazaki, Japan  
880-0805  
File No.: 19.5000/R3/J

Customer Service, Delivery Service,  
Customer Care, Inside Sales, Support

Dell Technologies Japan Inc.  
Headquarters  
Otemachi One Tower 17F  
1-2-1 Otemachi, Chiyoda-ku,  
Tokyo 1008159  
Japan  
File No.: 19.5000/R3/K



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Customer Service, Delivery Service,  
Customer Care, Inside Sales

Dell Global Business Centre Sdn. Bhd  
(Cyberjaya)  
2900 Persiaran APEC, Floor 1-4  
63000 Cyberjaya. Selangor Darul Ehsan  
Malaysia  
File No.: 19.5000/R3/L

Service, Support, Sales

Dell Global Business Center Sdn. Bhd.  
(742481-H)  
Plot P27, Bayan Lepas Industrial Zone  
Phase IV 11900  
Bayan Lepas  
Penang  
Malaysia  
File No.: 19.5000/R3/M

Service, Manufacturing, Fulfillment,  
Delivery

Dell Technologies Inc.  
Dell Global Business Center SDN BHD (APCC)  
Plot 76  
Mukim 11  
Bukit Tengah Industrial Park  
14000 Bukit Mertajam  
Pulau Pinang  
Malaysia  
File No.: 19.5000/R3/N

Service, Support, Sales

Dell International Services Philippines, Inc.  
17th Floor World Plaza Building  
5th Avenue Bonifacio Global City  
Taguig City, 1634  
Philippines  
File No.: 19.5000/R3/O





## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell (China) Co., Ltd.  
Beijing Branch  
Unit 507, 5/F, Tower A  
Full Link Plaza No.18  
Chao Yang Menwai Avenue  
Beijing  
China 100020  
File No.: 19.5000/R3/P

Service, Support, Sales

Dell (China) Co., Ltd.  
Dell (Xiamen) Co., Ltd.  
Dalian Branch  
IC Building,  
No. 56 Huoju Road,  
Hi-Tech Industrial Zone  
Dalian China 116023  
File No.: 19.5000/R3/Q

Manufacture, Fulfillment, Sales,  
Service, Support

Dell Technologies Inc.  
Dell (China) Co. Ltd. (CCC2)  
Dell (Xiamen) Co. Ltd. (CCC4)  
Nos. 2388 & 2366 Jinshang Road  
Information Photo-Electronic Park  
Xiamen Torch Hi-Tech Zone  
Fujian  
China 361011  
File No.: 19.5000/R3/T

Sales, Service, Support

Dell (China) Co. Ltd (CCC5)  
No. 613 Sishui Road  
Haicang Building #1  
Wuyuan Bay  
Business Operation Center  
Xiamen  
China 361015  
File No.: 19.5000/R3/U2



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Design, Development, Service,  
Support

Dell (Taiwan) B.V.  
Taiwan Branch  
No. 216 and No. 218, Sec. 2  
Tun Hua S. Road  
Taipei  
Taiwan, R.O.C.  
File No.: 19.5000/R3/V

Service, Support, Customer Care,  
Sales

Dell International Inc. (Korea)  
Gangnam Finance Center,  
17<sup>th</sup>, 18<sup>th</sup> Floors,  
152 Teheran-ro, Gangnam-Gu  
Seoul, Republic of Korea  
06236  
File No.: 19.5000/R3/Y

Design, Development, Service,  
Support, Sales

Dell Global B.V. (Singapore Branch)  
Singapore Design Center  
2 International Business Park  
The Strategy Tower 2, #01-34  
Singapore 609930  
File No.: 19.5000/R3/Z

Inside Sales, Deployment & Field  
Services, Customer Care

Dell Corporation (Thailand) Co., Ltd.  
22<sup>nd</sup> Floor Empire Tower  
1 South Sathorn Road  
Yannawa, Sathorn  
Bangkok 10120  
Thailand  
File No.: 19.5000/R3/BB



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Manufacture, Fulfillment

Dell Technologies Inc.  
Dell (Chengdu) Company Limited  
No. 800 Tianqin Road  
Hi-Tech Zone West  
Chengdu  
Sichuan 611731  
China  
File No.: 19.5000/R3/NN

Software Design, Service Support, HR  
Facilities, Security, IT

Dell International Services India Pvt. Ltd.  
Bagmane World Technology Center – SEZ  
Doddanekundi Village  
Marathahalli Outer Ring Road  
Bangalore  
560 037  
India  
File No.: 19.5000/R3/SS

Service Support, Facilities, Security,  
IT

Dell International Services India Pvt. Ltd.  
9th Floor, No.154/6, IT8 & IT-9, M/S  
Qubix SEZ,  
Rajiv Gandhi Infotech Park,  
Hinjewadi Phase-1,  
Pune, Maharashtra  
411 057  
India  
File No.: 19.5000/R3/TT



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

### **Activity**

### **Location**

Design

EMC Information Technology  
Research & Development (Beijing) Co., Ltd.  
7-8 & 19/F, Block D, Qidi Science Park, No.1  
Zhongguancun East Road,  
Haidian District,  
Beijing 100084  
China  
File No.: 19.5000/R3/VV

Software Design and Development

EMC Information Technology  
Research & Development (Chengdu) Co., Ltd.  
17-18/F Building C11  
Tianfu Software Park,  
No.219 Tianhua Second Street, Hi-Tech Zone,  
Chengdu, 610041 China  
File No.: 19.5000/R3/YY

Design and Development, Sales,  
Support Services

EMC Information Technology  
Research & Development (Shanghai) Co., Ltd.  
3-5F, Building #1, KIC Plaza, No.234  
2-3F, Building #2, KIC Plaza, No.252  
2-3F, Building #5, KIC Plaza, No.316  
Songhu Road, Yangpu District  
Shanghai, 200433  
China  
File No.: 19.5000/R3/ZZ

**Verified by:**  
**Technical Operations Officer**



## Certificate of Registration of Environmental Management System to ISO 14001:2015

The National Standards Authority of Ireland Inc. certifies that:

**Dell Technologies**  
**One Dell Way**  
**Round Rock, TX 78682**  
**USA**

has been assessed and deemed to comply with the  
requirements of the above standard in respect of the scope of  
operations given below:

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**The Development, Manufacture, Supply, and  
Takeback Services of Computers, Storage and  
Server Products and Technology Products.**

**Additional sites covered under this multi-site certification are listed on the  
Annex. (File No. 14.5000)**

Geraldine Larkin  
Chief Executive Officer

Lisa Greenleaf  
Technical Operations Officer

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Registration Number: 14.5000  
Certification Granted: January 25, 2011  
Effective Date: March 07, 2023  
Expiry Date: January 24, 2026





# NSAI

## **Annex to Certificate Number: 14.5000**

### **Scope of Registration:**

**The Development, Manufacture, Supply, and Takeback Services of Computers, Storage and Server Products and Technology Products.**

#### **Activity**

#### **Location**

Central Function, Manufacture and Supply, Takeback Services, Product Development

Dell Technologies  
One Dell Way  
Round Rock, TX 78682  
USA  
File No.: 14.5000

Manufacture and Supply

Dell Technologies  
Dell Computadores do Brasil Ltda.  
(BRH1)  
Av da. Emancipação, 5000  
Hortolândia  
SP 13.184-654  
Brasil  
File No.: 14.5000/R1/A

Global Product Environmental Lifecycle Management

Dell Technologies  
Dell Inc. (Product Development)  
One Dell Way  
Round Rock, TX 78682  
USA  
File No.: 14.5000/R1/S

Global Product Environmental Lifecycle Management

Dell Technologies  
Dell Inc. (Takeback Services)  
One Dell Way  
Round Rock, Texas 78682  
USA  
File No.: 14.5000/R1/EE

Manufacture and Supply

Dell Technologies  
EMC Corporation  
5800 Technology Drive  
Apex, NC 27539  
USA  
File No.: 14.5000/R1/QQ





## **Annex to Certificate Number: 14.5000**

### **Scope of Registration:**

**The Development, Manufacture, Supply, and Takeback Services of Computers, Storage and Server Products and Technology Products.**

#### **Activity**

#### **Location**

Manufacture and Supply

Dell Technologies  
EMC Corporation  
50 Constitution Blvd  
Franklin, MA 02038  
USA  
File No.: 14.5000/R1/VV

Manufacture and Supply

Dell Technologies  
Dell Products (Poland) Sp. z.o.o.  
Informatyczna Street No 1  
92-410 Lodz  
Poland  
File No.: 14.5000/R2/DD

Manufacture and Supply

Dell Technologies  
EMC Information Systems International  
Unlimited Company  
Unit B IDA Industrial Estate  
Ovens  
Co. Cork  
Ireland  
File No.: 14.5000/R2/EE

Manufacture and Supply

Dell Technologies  
Dell International Services India, Pvt. Ltd.  
M-4, SIPCOT Industrial Park  
Sunguvarchatram Post, Sriperumbudur  
Taluk  
Kancheepuram District  
Tamil Nadu 602106  
India  
File No.: 14.5000/R3/E



## **Annex to Certificate Number: 14.5000**

### **Scope of Registration:**

**The Development, Manufacture, Supply, and Takeback Services of Computers, Storage and Server Products and Technology Products.**

#### **Activity**

#### **Location**

Manufacture and Supply

Dell Technologies  
Dell Global Business Center SDN BHD  
(APCC)  
Plot 76  
Mukim 11  
Bukit Tengah Industrial Park  
14000 Bukit Mertajam  
Pulau Pinang  
Malaysia  
File No.: 14.5000/R3/N

Manufacture and Supply

Dell Technologies  
Dell (China) Co. Ltd. (CCC2)  
Dell (Xiamen) Co. Ltd. (CCC4)  
Nos. 2388 & 2366 Jinshang Road  
Information Photo-Electronic Park  
Xiamen Torch Hi-Tech Zone  
Fujian  
China 361011  
File No.: 14.5000/R3/T

Manufacture and Supply

Dell Technologies  
Dell (Chengdu) Company Limited  
No. 800 Tianqin Road  
Hi-Tech Zone West  
Chengdu  
Sichuan 611731  
China  
File No.: 14.5000/R3/NN

**Verified by:  
Technical Operations Officer**