

## Technical specifications

Tender number: [ocds-b3wdp1-MD-1759819095800](#) from **November 21, 2025**

Tender name: **The software solution for managing business processes - REPEATED**

| Name of goods / services                                                                                    | The name of the model of the good/services                             | Country of origin | The producer of the good/services | Technical complete required specification                                                                                      | Technical complete offered specification                                                                                                                                                                                                                                         | Standard reference                                                          |
|-------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-------------------|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| 1                                                                                                           | 2                                                                      | 3                 | 4                                 | 5                                                                                                                              | 6                                                                                                                                                                                                                                                                                | 7                                                                           |
| <b>Lot: The software solution for managing business processes</b>                                           |                                                                        |                   |                                   |                                                                                                                                |                                                                                                                                                                                                                                                                                  |                                                                             |
| 1. Licenses for the IT solution for process management, including one year of support from the manufacturer | SimBASE® Business Process Management Platform (BPM Module)             | Latvia            | Simourg SIA                       | In accordance with the detailed technical conditions which are described in Annex no. 4 of this Specifications (Requirements). | In accordance with the detailed technical conditions which are described in Annex no. 4 of this Specifications (Requirements).                                                                                                                                                   | BPMN 2.0, REST API, RBAC, Unicode                                           |
| 2. Installation and configuration services for the software solution for managing business processes        | SimBASE® Implementation & Configuration Services                       | Moldova           | SimBASE Systems SRL               |                                                                                                                                | Installation, configuration, environment preparation, solution parameterization, alignment with NBM's de facto model, implementation of required configurations, initial data loading, user access integration (AD/SSO), etc, according to Annex 4 and Technical Specifications. | Internal SimBASE implementation methodology, ITIL, PMI                      |
| 3. Training services related to software solution for managing business processes                           | SimBASE® Basic and Advanced Training Programs (Users & Administrators) | Moldova           | SimBASE Systems SRL               |                                                                                                                                | As per training requirements in Technical Specifications for process experts and system administrators.                                                                                                                                                                          | Internal SimBASE training manuals, user guides, administrator documentation |
| 4. Services for configurations/developments based on change requests                                        | SimBASE® Customization & Change Request Services                       | Moldova           | SimBASE Systems SRL               |                                                                                                                                | Execution of additional configurations/customizations within the 50 included man-hours, including enhancements and other system-level adjustments as requested by NBM through a structured change management process.                                                            | ITIL Change Management                                                      |

Signed: \_\_\_\_\_ Name: Leonidas Crisciunas Position: Administrator

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