

QUALIFICATION REQUIREMENTS FORM

Ord. no.	Description of the criterion / requirement	Method of demonstrating the compliance of the criterion / requirement:	Minimum level / Obligation related to each lot		Tenderer's Response / Reference to the tender section proving that the qualification requirements are met (tender page number, section, etc.)
			Lot I CBS	Lot II ERP	
1	2	3	4	6	7
I. Criteria and requirements regarding the eligibility of the tender or candidate:					
1.	The Tenderer shall provide the services with a high level of professionalism, objectivity and impartiality, without considering its future activities, the Beneficiary's interest being a primary one. The Tenderer will avoid conflicts of interest with other current or future commitments or with its entity interests. Respectively, the Tenderers who have a conflict of interests with the National Bank of Moldova are not eligible to participate in this procurement procedure.	<i>The absence of the conflict of interest will be attested by the Tenderer through the information included in the ESPD (European Single Procurement Document). To certify the status of participant in the tender, the Tenderer must fill in the Statement on the status of the participant in the procedure (Annex no. 10 to the Participation Notice).</i>	Mandatory	Mandatory	Full compliance. Please refer to Forbis ESPD 2026.pdf
2.	Furthermore, Tenderers whose employees or designated subcontractors for this				

	project are first- or second-degree relatives or have any other family relationship with the National Bank of Moldova staff involved in the preparation of the tender documents for this project, in the selection of the winning tenderer, or in the supervision of the contractual obligations, are not eligible to participate in the procurement procedure.				
3.	Restrictions related to the conflict of interest are maintained until the circumstances leading to its occurrence are definitively removed.				
II. Criteria and qualification requirements for technical and professional capacity					
1.	To justify the capacity to exercise professional activity, the Tenderer must prove the possession of the authorization under the law for the area of activity that is the subject of this procurement procedure (if applicable), at least for the entire duration of	<i>The Tenderer will present:</i> - <i>Certificate / decision of registration of the enterprise, bylaws or the act of incorporation, extract from the State Register of Legal Entities, issued by the State Registration Chamber / P.I. "Public Services Agency" or the body empowered according to the Tenderer's country of residence, including information on the founders and the administrator.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance. Please refer to set of administrative documents, statements and extracts from the State Center of Registers.

	the procurement contract.	<i>To demonstrate the capacity to exercise the professional activity, the economic operator from abroad will present documents from the country of origin that confirm the form of registration / attestation or membership from a professional point of view.</i>			
2.	Experience in providing implementation services, in the last 7 years for the offered solution, regarding: a) turnkey solution implementations, similar in object, perimeter and functionality to the offered solution, and b) management of implementation projects of similar complexity.	<i>The Tenderer will fill in the form Annex 13 to the Participation Notice „ Statement on the list of main similar provided services in the last 7 years ”.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance. Please refer to the document “Forbis Annex 13 List of similar projects.pdf” and customer recommendation letters - Ministry of Finance recommendation letter.pdf, Rato bank recommendation letter.pdf and Signet bank recommendation letter.pdf
3.	The Tenderer must have experience in implementing the offered solution, depending on the lot for which it is applying, in the entities indicated in columns 4 and 5, (at least 3 (three) successfully completed contracts in the last 7 years, of which 1 (one) contract successfully completed or ongoing (at	<i>The Tenderer will fill in the form Annex 12 to the Participation Notice „Statement on the list of main similar provided services in the last 7 years ”.</i> <i>For the purpose of verifying and confirming the declared information, the Tenderer must be willing to provide supporting documents upon request, such as recommendation letters or copies (extracts) of the relevant contract(s),</i>	<i>Minimum requirement: 2.700.000 EUR (without VAT)</i>	<i>Minimum requirement: 950.000 EUR (without VAT)</i>	Full compliance. As above, please refer to the document “Forbis Annex 13 List of similar projects.pdf” and respective recommendation letter from bank customers.

	an advanced stage e.g. Testing completed or Go Live) in the last 3 years).. The total values obtained by the Tenderer from the implementation of 2 projects must be in accordance with the values in columns 4, 5, depending on the lot for which the tender is submitted.	<i>documents/invoices/protocols/acceptance certificates for the delivered goods/services (other supporting documents), so that the contracting authority can identify the nature of the delivered goods/services, their value, and the price.</i>			
4.	The Tenderer, including the project team, must demonstrate competence and understanding in the areas mentioned in columns 4,5 depending on the lot for which the tender is submitted.	<i>The Tenderer will fill in the form Annex 13 to the Participation Notice „Statement on the list of main similar provided services in the last 7 years”.</i>	<i>operational activities of a bank: money, financial and capital market operations, lending operations, monetary policy instruments, etc.</i>	<i>operational activities of a financial institution: management of material and financial resources</i>	Full compliance. As above, please refer to the document “Forbis Annex 13 List of similar projects.pdf” and customer recommendation letters from Rato bank recommendation letter.pdf , Signet bank recommendation letter.pdf and Artea bank recommendation letter.pdf
5.	The Tenderer must provide evidence of successfully delivering the implementation services of the offered system, of similar complexity and scope, or a major version of it, in the last 7 years, as indicated in columns 4,5.	<i>The Tenderer will fill in the form Annex 13 to the Participation Notice „Statement on the list of main similar provided services in the last 7 years”.</i> <i>For the purpose of verifying and confirming the declared information, the Tenderer must be willing to provide supporting documents upon request, such as recommendation letters or copies (extracts) of the relevant contract(s),</i>	<i>Mandatory</i> at least one (1) EU central bank or EU systemic bank (branches registered outside the EU – not considered)	<i>Mandatory</i> at least one EU bank or EU insurance/reinsurance company	Full compliance. As above, please refer to the document “Forbis Annex 13 List of similar projects.pdf” and Compliance with central banking would be customer recommendation letters from the Ministry of Finance of the Republic of Lithuania, from Rato bank recommendation letter.pdf, Signet bank recommendation letter.pdf and Artea bank recommendation letter.pdf

		<i>documents/invoices/protocols/acceptance certificates for the delivered goods/services (other supporting documents), so that the contracting authority can identify the nature of the delivered goods/services, their value, and the price.</i>			
6.	To justify compliance with the requirements referred to in points 3, 4, 5, depending on the applicability of the requirement for each lot, the Tenderer must present at least 2 letters of recommendation from the beneficiaries of the offered system.	<i>The Tenderer will fill in the form Annex 12 to the Participation Notice „Recommendation Letter”.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance. As above, please refer to the document “Forbis Annex 13 List of similar projects.pdf” Compliance with central banking would be recommendation letter from the Ministry of Finance of the Republic of Lithuania with the Treasury Single Account project.
	To justify compliance with the requirement of point 5, at least one of the 2 letters of recommendation must be:		<i>Mandatory from an EU central bank or EU systemic banks (branches registered outside the EU – not considered)</i>	<i>Mandatory from an EU bank or EU insurance/reinsurance company</i>	
7.	At the request of the contracted authority, the Tenderer will offer the opportunity to verify the references at the Beneficiary's headquarters for the implementation of the offered IT solution, at	<i>The Tenderer will fill in the form Annex 12 to the Participation Notice „Recommendation Letter”, with the relevant contact details.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance. Please refer to the document “Forbis Annex 13 List of similar projects.pdf”

	the expense of the Contracting Authority.				
8.	The Tenderer will present information on the similar projects implemented, as well as will prove the existence of expertise within the organization related to such projects and applied knowledge management methods.	<i>The Tenderer will fill in the form Annex 13 to the Participation Notice „Statement on the list of main similar provided services in the last 7 years”.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance. Please refer to the document “Forbis Annex 13 List of similar projects.pdf”
9.	In the case of association, it is sufficient for the leader to meet the requirements from p.3, 4 and 5, depending on the applicability of the requirement for each lot. If several economic operators’ members of the association meet those requirements, the amount of all contract values that meet the requirement of the cumulative value of the projects will be considered relevant, provided that the leader of the association has a share of at least 50% of the amount indicated in p.3 above, made at least from a contract.	<i>The Tenderer will fill in the form Annex 13 to the Participation Notice „Statement on the list of main similar provided services in the last 7 years”.</i>	<i>Mandatory</i>	<i>Mandatory</i>	NA

	<p>Each member of the association considered to meet the requirement will have implemented at least 1 (one) project in its area of competence, according to the assigned roles and responsibilities distributed within the association.</p> <p>The similar experience of subcontractors is not taken into account.</p>				
10.	<p>If the Tenderer is part of a group (network) of companies, to prove similar experience, it can only refer to the companies in the group (network) with which it will have concluded an association agreement to participate in this tender.</p>	<p><i>The Tenderer will fill in the form Annex 13 to the Participation Notice „Statement on the list of main similar provided services in the last 7 years”.</i></p>	Mandatory	Mandatory	NA
11.	<p>The offered solution must be one dedicated to the stated goals, and its capabilities demonstrated over time, recording at least 4 successfully completed implementations, of which at least one of similar complexity and value in the last 7 years. The solution to be developed in this project</p>	<p><i>The Tenderer will fill in the form Annex 13 to the Participation Notice– „Statement on the list of main similar provided services in the last 7 years”.</i></p>	Mandatory	Mandatory	Full compliance. Please refer to the document “Forbis Annex 13 List of similar projects.pdf”

	is not accepted (only specific customization is accepted).				
12.	The offered solution must be the latest and most stable (not a beta version).	<i>The Tenderer will present the number of implementations of the version of the offered (tendered) solution.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance. Refer to the document Functional requirements.pdf
13.	The IT system, part of the offered solution, must have at least 2 major versions developed and launched on the market in the last 5 years.	<i>The Tenderer will present the history and roadmap of the solution.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance Refer to the document Functional requirements.pdf
14.	The offered solution must comply with the legislation of the Republic of Moldova in terms of accounting, reporting, relevant regulations on the banking sector in the Republic of Moldova, etc., in force on the date of final acceptance of the solution.	<i>The Tenderer will include in the tender proving information regarding the localization of the offered solution.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance Refer to the document Functional requirements.pdf
15.	The offered solution must ensure accounting and reporting in accordance with International Financial Reporting Standards (IFRS).	<i>The Tenderer will include in the tender proving information regarding compliance with IFRS standards.</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance Refer to the document Functional requirements.pdf
16.	Demonstration sessions: As part of the tender, the Tenderer must	<i>The Tenderer will hold the demonstration session according to the requirements for the</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance. Forbis confirms its readiness for system demonstration as requested.

	<p>demonstrate how the solution performs the demonstration scenarios, as well as the capacity of the offered solution, as indicated in the „Requirements” for the technical and financial tender in point 1.2. of Annex no. 5 of „The Specifications”. In this regard, the qualified Tenderers will hold demo sessions, after the submission and opening of the offers (tenders) (at the evaluation stage), according to the demonstration scenarios (Annex no. 11 to „The Specifications”) and the requirements indicated in the „Requirements” for the technical and financial tender specified in Annex no. 5 of „The Specifications” (Requirements).</p> <p>Qualified Tenderers who will not hold these demonstration sessions will be subject to disqualification, within the evaluation stage.</p>	<p><i>technical and financial tender from point 1.2. of Annex no. 5 of „The Specifications” (Requirements).</i></p>			
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17.	<p>The Tenderer must provide evidence that it can make available to the Beneficiary for the execution of the public procurement contract that is the subject of this procurement, a minimum number of key experts (project manager, solution architect, business analyst / business consultant, instructor, software developer, team leader on testing, responsible person for security, responsible person for quality assurance), as follows, with their fulfilment of the following criteria:</p>	<p><i>To prove professional capacity, the Tenderers must put forward and submit the following supporting documents:</i></p> <p><i>a. List of key experts proposed for contract implementation (Annex no. 14 to the Participation Notice);</i></p> <p><i>b. CVs of key experts and team members mentioned in the List (Annex no. 14 to the Participation Notice) describing the studies / certifications, experience required according to Annex no. 15 to the Participation Notice;</i></p> <p><i>c. Clarifying documents, issued by the employer / employers or beneficiaries containing information on the specific experience of the key expert;</i></p>	Mandatory	Mandatory	<p>Full compliance Refer to the document Forbis_Annex 14 List of experts.pdf and respective CVs, certificates and other documents proving expertise and experience; including statements for Forbis_Annex 16 Availability.pdf and Forbis_Experts.pdf</p>
a.	<p>Key expert no. 1</p> <p>Project manager: responsible for the efficient management of the project, according to the detailed requirements set out in Annex no. 5 of „The Specifications” (Requirements), Project Management Requirements.</p> <p>i. Experience of at least 8 years, of which 6</p>	<p><i>d. For foreign economic operators, any other edifying documents will be accepted according to the legislation of the state of origin - accompanied by an authorized translation into Romanian or English;</i></p> <p><i>e. Statement on the availability of team members (Annex no. 16 to the Participation Notice) showing the availability of team members</i></p>	Mandatory	Mandatory	<p>Full compliance Refer to the document PM_Miroslav_S_CV_Annex_15.pdf, PM_Miroslav_S_Certificates.pdf</p>
			Mandatory	Mandatory	

	years in various projects for implementing IT solutions;	<i>during the provision of implementation services within the project.</i>			
	ii. Experience of at least 4 years in various projects for implementing IT solutions in the banking sector;	<i>The experience required for each area of competence, gained by a particular person as an employee of a bank that has been the beneficiary of the process of implementing an IT system offered to the Contracting Authority and the definition of business requirements, will be considered similar experience in case of presentation of recommendations from the employer, confirming the employee's participation in the project, with a brief description of his / her responsibilities.</i>	<i>Mandatory</i>	<i>It is not mandatory</i>	
	iii. Experience in at least 2 implementation projects with a functional scope comparable to that requested in this document related to the offered solution completed in the last 7 years, in the role of project manager for the entire duration of the projects;	<i>The Tenderer will submit sufficient information to confirm the availability of resources and rights for the performance of the contract.</i>	<i>Mandatory</i>	<i>Mandatory</i>	
	iv. Work experience of at least 1 year within the Tenderer's company or the group to which it belongs. In the case of submission of the tender by an association, the project manager must have at least 1 year experience in the company of the		<i>Mandatory</i>	<i>Mandatory</i>	

	<p>leader of the association or the group to which it belongs;</p> <p>v. Knowledge of one of these languages is mandatory: Romanian or English.</p>				
b.	<p>Key expert no. 2</p> <p>Solution architect: responsible for establishing and coordinating all aspects and artifacts of architecture according to best practices (business architecture, data architecture, application architecture, technical architecture)</p> <p>i. Work experience of at least 4 years as a solution architect;</p> <p>ii. Holder of a certificate, relevant for this specialization;</p> <p>iii. Experience in at least 2 implementation projects, similar in complexity and field to the NBM project;</p> <p>iv. Work experience of at least 2 years in implementing the offered solution;</p>		<i>Mandatory</i>	<i>Mandatory</i>	<p>Full compliance</p> <p>Architect Heorhii_S_CV_Annex_15.pdf</p> <p>Architect Heorhii_S_Certificates.pdf</p>

	v. Knowledge of one of these languages is mandatory: Romanian or English.				
c.	<p>Key expert no. 3</p> <p>Business analyst / business consultant: responsible for the analysis and design of the functional specifications of the solution, as well as the configuration of the solution according to the established specifications, as follows:</p>		<i>Mandatory</i>	<i>Mandatory</i>	Full compliance Analyst Martynas R CV Annex 15.pdf Analyst_Martynas_R_Certificate.jpg
	i. Experience of at least 5 years as an analyst / consultant in the fields mentioned in columns 4,5, depending on the lot for which the tender is submitted:		<i>banking operations: money, financial and capital market operations, lending operations, monetary policy instruments, etc.</i>	<i>related operations: management of material and financial resources</i>	
	ii. Experience in at least 2 implementation projects in which the proposed solution for the NBM was implemented		<i>Mandatory</i>	<i>Mandatory</i>	
	iii. Knowledge of money market instruments		<i>Mandatory</i>	<i>It is not mandatory</i>	

	iv. Knowledge in the financial-accounting field, IFRS;		<i>Mandatory</i>	<i>Mandatory</i>	
	v. Holding the relevant certifications attesting the knowledge of the functionalities of the offered solution (certificates offered by the solution supplier);		<i>Mandatory</i>	<i>Mandatory</i>	
	vi. Knowledge of one of these languages is mandatory: Romanian or English.		<i>Mandatory</i>	<i>Mandatory</i>	
d.	<p>Key expert no. 4</p> <p>Instructor: responsible for planning and organizing training sessions in accordance with applicable requirements:</p> <p>i. Work experience of at least 5 years as an instructor;</p> <p>ii. Experience in at least 2 implementation projects, in which he / she provided training services for the offered solution;</p> <p>iii. Minimum 1.000 hours of training provided, which must be</p>		<i>Mandatory</i>	<i>Mandatory</i>	<p>Full compliance</p> <p>Instructor_ Jonas T_CV_Annex 15.pdf</p> <p>Instructor_ Jonas T_Certificate.pdf</p>

	<p>explained/ detailed in the CV form (Annex no. 14 to the Participation Notice), in the chapter dedicated to relevant experience for this project;</p> <p>iv. Holding relevant certifications, including training on the offered IT solution;</p> <p>v. Knowledge of one of these languages is mandatory: Romanian or English.</p>				
e.	<p>Key expert no. 5</p> <p>Software Developer: responsible for developing/configuring the solution in accordance with the established requirements:</p> <p>i. At least 3 years of experience in the programming language used in the development of the software offered to the NBM;</p>		<i>Mandatory</i>	<i>Mandatory</i>	<p>Full compliance. Developer Jonas_S_CV Annex 15.pdf Developer Jonas_S_Certificates.pdf d</p>

	<p>ii. Holding a relevant certificate will be an advantage;</p> <p>iii. Work experience with the offered solution;</p> <p>Knowledge of Romanian or English is mandatory.</p>				
f.	<p>Key expert no. 6</p> <p>Testing team leader: responsible for defining test scenarios, organizing the testing process, validating results for the internal tests and Beneficiary test, preparing and implementing the defect remediation plan:</p> <p>i. Work experience of at least 5 years in black box and white box testing;</p> <p>ii. Minimum 4 years of practical experience with automated testing tools and methodologies (e.g., Test Complete, Load Runner, etc.);</p> <p>iii. Minimum 3 years of experience in testing management</p>		<i>Mandatory</i>	<i>Mandatory</i>	<p>Full compliance.</p> <p>Tester_Vytas_K_CV_Annex_15.pdf</p> <p>Tester_Vytas_K_Certificates.pdf</p>

	<p>(defining test scenario, coordinating the testing process, solving problems using relevant tools (e.g., Test Director, Bugzilla, JIRA, etc.));</p> <p>iv. Knowledge of one of these languages is mandatory: Romanian or English.</p>				
g.	<p>Responsible person for security:</p> <p>i. Relevant work experience of at least 4 years.</p> <p>ii. Demonstrated experience in performing security assessment in missions dedicated to aspects related to architecture, design and implementation;</p> <p>iii. Experience in at least 2 implementation projects in the field of security;</p> <p>iv. Holding relevant security certifications (ISO, CISM, CISSP or other equivalent certifications);</p>	<i>Mandatory</i>	<i>Mandatory</i>	<p>Full compliance.</p> <p>Security_Justas_Z_CV_Annex_15.pdf</p> <p>Security_Justas_Z_Certificates.pdf</p>	

	v. Knowledge of one of these languages is mandatory: Romanian or English.				
h.	<p><i>Responsible person for quality assurance:</i></p> <p>responsible for establishing the detailed quality criteria and ensuring the quality of the deliverables in accordance with the established criteria:</p> <p>i. Experience in IT systems implementation projects;</p> <p>ii. Experience in at least 2 quality assurance projects.</p>		<i>Mandatory</i>	<i>Mandatory</i>	Full compliance QA_Justas A CV_Annex 15.pdf QA_Justas_A_Certificates.pdf
18. a.	Other roles and team members may be included by the Tenderers, with the aim of better organizing the project for its successful accomplishment.		<i>Mandatory</i>	<i>Mandatory</i>	Full compliance
b.	However, working with the NBM team and carrying out value-added activities must be ensured by the key experts mentioned above.		<i>Mandatory</i>	<i>Mandatory</i>	Full compliance

c.	In addition to the roles listed above, the quality assurance role must be specifically assigned to a team member.		<i>Mandatory</i>	<i>Mandatory</i>	
d.	If the Tenderer feels the need to add more resources, it can do so based on its own professional judgment, methods, implementation standards, etc.		<i>Mandatory</i>	<i>Mandatory</i>	Full compliance
e.	For each of these roles (key experts) one or more persons can be assigned. A person can also combine several roles, if he / she meets the criteria for the roles considered and if the workload within the project allows it.		<i>Mandatory</i>	<i>Mandatory</i>	Full compliance
f.	The staff proposed within the team will be insured until the completion of the implementation services. If a change in a team member is required, this change will be made after the coordination and written approval of the NBM. The new nominees will prove that they meet at least the same criteria as the		<i>Mandatory</i>	<i>Mandatory</i>	Full compliance

	persons they will replace. The NBM has the right to submit reasoned requests to replace one or more team members during the contract execution period if his / her performance or behavior is not acceptable.				
g.	The Tenderer must plan the composition of the team, considering this contract as a priority.		<i>Mandatory</i>	<i>Mandatory</i>	Full compliance
19. a.	In order to complement each other in areas of competence and experience, to meet in the best possible way the requirements set out in the Award Documentation, to provide a highly qualified team with a modern set of tools and methodologies, and sometimes, for the purpose of lowering prices, economic operators may associate, with a view to submitting a joint tender, by association agreement, or may nominate subcontractors.	<i>If the Tenderer is represented by an association and / or nominates subcontractors, the joint tender must include both an association agreement (in accordance with Annex no. 9 to the Participation Notice) and a Statement on the list of association members and, where applicable, the subcontractors, and the part (s) of the contract that are performed by them (Annex no. 10 to the Participation Notice) and to complete the relevant information in the Section C, Part II of the ESPD (European Single Procurement Document) form.</i> <i>Each nomination of representation will be confirmed by the submission of letters of attorney</i>	<i>Mandatory</i>	<i>Mandatory</i>	NA

b.	<p>In this case, for each associated member, the activities that it will perform and for which it becomes directly responsible to the Beneficiary will be established. At the same time, the associate members will appoint a leader, who will represent the association in the relationship with the Beneficiary. Once taking over the responsibility, the leader of the association will present to the Beneficiary the ways in which he understands to assume concretely the responsibility of the activity that will be carried out jointly. It will be presented how the joint tender will be made with the contribution of each associate member.</p>	<p><i>signed by the persons with the right of representation and signature from all associated members.</i></p> <p><i>In case of participation in the procurement procedure as an associate member or as a subcontractor, each party will fill in the following forms: ESPD (European Single Procurement Document), Statement on the status of the participant in the procedure (Annex no. 11 to the Participation Notice , including the documents required in the Section C, Part II of the ESPD (European Single Procurement Document) form.</i></p> <p><i>If the tender is submitted by an association, a member must be authorized to submit the tender, and this authorization must be confirmed by submitting the powers of attorney signed by all the representatives with the right of signature of the association members.</i></p> <p><i>In the case of association, the tender will be signed by the persons designated by each associated member.</i></p>			
c.	<p>The leader must ensure the management and implementation of the project in accordance with the provisions of the contract, the legislation of the Republic of</p>				

	<p>Moldova and the instructions issued by the NBM, with maximum professionalism, efficiency and in accordance with best practices in the field. The leader will be responsible in his own name and on behalf of the associated members, to the Beneficiary for the implementation of the project.</p> <p>In addition to the liability set out in point b., the associate members will be jointly and severally responsible to the Beneficiary for the implementation of the project, for the actions, inactions of the leader or of each of the associates. In this regard, all associate members will sign the offer (tender) and the procurement contract.</p>				
III. Criteria and requirements for quality assurance standards:					
1.	The quality of the goods to be delivered and the services to be provided in the procurement must meet the requirements of	<i>The Tenderer will present copies of the respective quality certificates (e.g. ISO 9001, ISO 20000, ISO 27001, ISO 2700X, ITIL, etc.)</i>	<i>Mandatory</i>	<i>Mandatory</i>	Full compliance. Forbis has ISO 9001, ISO 27001 and ISO 20000 certificates. Forbis_ISO certificates.pdf

	the most representative standards in the field.				
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Note: Non-compliance by the Tenderer of at least one of these requirements will result in its disqualification.

Date of filling in : 11/06/2026

Economic operator, Forbis UAB

Miroslav Švabis, CEO