

Genetec Mobile

The mobile interface for Security Center

Interact with your security system on the go! Now you can regroup all of your favorite security functions into one single app making it easier for your security teams to collaborate and handle threats.

Stay connected to your security system from anywhere

Whether you're patrolling the premises of your organization or away for a particular period, some tasks may require you to leave your security workstation. When that happens, it's important to stay connected to your security system to be able to coordinate response from anywhere.

Your security system in the palm of your hands

Genetec Mobile notifies you of alarms and incidents requiring your attention, giving you the ability to activate your team and respond accordingly. With a secure connection between Security Center and your mobile device, operators can interact with their cameras, access control, ALPR, and much more.



Applications:

Video management, access control, ALPR, Mission Control, Citigraf, Intrusion detection, Sipelia

Category:

Operations, Security

Key benefits

Stay connected to your security system from work, home, or anywhere in between

Unified experience with access to Security Center core entities; Omnicast™, Synergis™, and AutoVu™

Easy to deploy and intuitive interface that requires little to no training

Track, manage, and take ownership of incidents no matter where you are

Collaborate and coordinate with your team with Sipelia™ calls, in-app messaging, and other sharing functionalities

Benefit from continuous innovation and new features with smooth upgrades that don't impact operations

Why use Genetec Mobile?



Unification on the go

A mobile application for video, one for access control, and another for threat levels. This is no way to work. Genetec Mobile lets you access different aspects of your security in one place and from anywhere.



More than just security monitoring

Most mobile apps available today allow operators to monitor their assets while away from their desk. Genetec Mobile goes beyond monitoring by allowing guards to take action and ownership of incidents all through their mobile device.



Designed for collaboration

Genetec Mobile breaches the communication gap between officers patrolling the field and officers at the Security Desk. Its collaborative features allow security teams to stay alert and coordinated.



An intuitive interface

While it's nice to browse through an entity tree, it's not intuitive. It requires training and adapting to a particular set of naming conventions. A map-based interface eliminates all of that. Find what you're looking for faster with Genetec Mobile's map-based interface.

Key features and specifications

Operational features

View security entities easily using the map-based interface

Control PTZ cameras, view live and playback video, and add bookmarks

Lock and unlock doors and monitor access points with your smartphone or tablet

Add plates to hotlists and receive license plate reads and hits

Take ownership of active incidents with Mission Control™

Arm and disarm intrusion areas

Keep track of alarms and events with push notifications

Collaborative features

Security Desk operators can track mobile users on the map with geo-localization

Stream and capture live video with your device and share it with other operators

Initiate communications using in-app messaging and Sipelia's calling functionalities

Keep your team alert with hot actions such as manually triggering an incident, threat levels, public announcements, and more

Advanced features

Mobile device management support (VMWare Workspace One, Microsoft Intune, ManageEngine, BlackBerry, etc.)

Support for passive authentication (ADFS, OpenID Connect, SAML2)

Support for biometric authentication

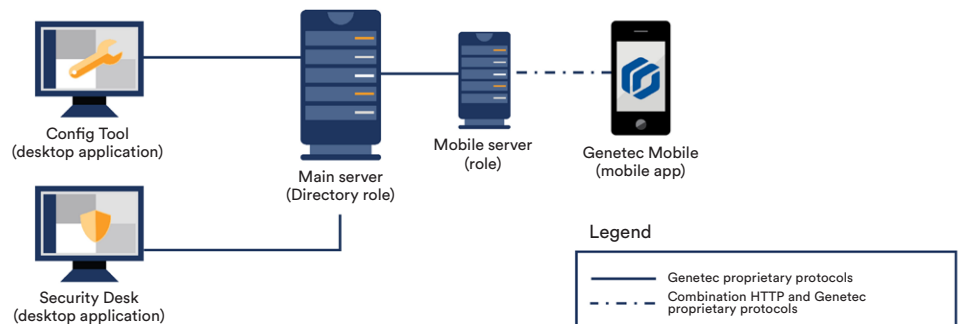
Video overlay (to prevent screen captures)

3rd party Pen test (NCC Group)

Receive security warnings when running unsupported iOS and Android versions

How it works

The Mobile Server role provides Security Center access on mobile devices. If your license supports mobile devices, the role is created by default after installing Security Center. Using Config Tool, you can configure mobile users. What the user can do on the Genetec Mobile app is defined by user privileges and access rights, the same way it does on Security Desk.



Compatibility and part numbers

- Genetec Mobile requires Security Center version 5.8 or greater
- Some features require specific integrations or versions of Security Center
- Genetec Mobile is available free of download on the [Apple App Store](#) or [Google Play Store](#)

Access a free demo of Genetec Mobile

Download the app and access a free demo system from the Genetec Mobile sign-in page.

