

SPECIFICAȚIA TEHNICĂ COMPLETATĂ

Pentru Lotul 181 Servicii de mentenanță pentru Mașină de spălat instrumentar chirurgical Melatherm 10, Melag, Germania

- 181 Servicii de mentenanță pentru Mașină de spălat instrumentar chirurgical Melatherm 10, Melag, Germania

Specificarea tehnică deplină solicitată de către autoritatea contractantă	Specificația tehnică propusă de operatorul economic
<p>Lucrări necesare de întreținere a dispozitivului conform manualului de service și recomandării producătorului dispozitivului medical.</p> <p>1. Obligatoriu se va prezenta lista lucrărilor de mentenanță și numărul de intervenții planificate de mentenanță de la producător, care urmează să fie desfășurată.</p> <p>2. Prezentarea listei detaliate cu costul fiecărei activități întreprinse.</p> <p>3. Prezentarea listei cu prețul piese de schimb, kit de mentenanță care urmează să fie înlocuite în procesul de mentenanță.,</p> <p>Numărul de intervenții tehnice asupra dispozitivului medical conform recomandării producătorului dar nu mai puțin decât numărul de intervenții solicitate.</p> <p>Agentul economic v-a asigura lucrări de întreținere a dispozitivului medical solicitat și lucrări pentru toate dispozitivele aferente care sunt în legătură directă cu dispozitivul medical, sau accesorii. Înlăturarea tuturor defecțiunilor depistate, tehnice cât și cele de program.</p> <p>Intervenții de urgență Lucrări de diagnosticare, testare, reparație în cazul defecțiunilor minore neprevăzute (erori tehnice, calibrare, resetare). Intervenții de urgență cu reacționarea în maxim 24 ore de la notificarea defecțiunii, problemei, timpul intervenției telefonice maxim 1 oră, soluționarea</p>	<p>DA Lucrări necesare de întreținere a dispozitivului conform manualului de service și recomandării producătorului dispozitivului medical.</p> <p>1. DA Obligatoriu se va prezenta lista lucrărilor de mentenanță și numărul de intervenții planificate de mentenanță de la producător, care urmează să fie desfășurată. – Vezi User Manual Melatherm 10 Vezi Maintenance instruction Melatherm 10</p> <p>2. Prezentarea listei detaliate cu costul fiecărei activități întreprinse. - În Formularul Anexa 23 este indicată pretul pentru vizita care include și serviciu de urgență.</p> <p>3. Prezentarea listei cu prețul piese de schimb, kit de mentenanță care urmează să fie înlocuite în procesul de mentenanță. – NU putem oferta pentru că sînt echipamente care au mai mult de de 3 ani si deja este necesar nu doar kit de mentenanță dar și piese de schimb pentru care au uzure mecanice.</p> <p>DA Numărul de intervenții tehnice asupra dispozitivului medical conform recomandării producătorului dar nu mai puțin decât numărul de intervenții solicitate.</p> <p>DA Agentul economic v-a asigura lucrări de întreținere a dispozitivului medical solicitat și lucrări pentru toate dispozitivele aferente care sunt în legătură directă cu dispozitivul medical, sau accesorii. Înlăturarea tuturor defecțiunilor depistate, tehnice cât și cele de program.</p> <p>DA Intervenții de urgență DA Lucrări de diagnosticare, testare, reparație în cazul defecțiunilor minore neprevăzute (erori tehnice, calibrare, resetare). DA Intervenții de urgență cu reacționarea în maxim 24 ore de la notificarea defecțiunii, problemei, timpul intervenției telefonice maxim 1 ore, soluționarea problemei nu mai mult de 72 ore de la notificare. DA Chemarea inginerului companiei poate fi în formă scrisă cât și telefonică. DA Numărul de intervenții la solicitarea (și cele de urgență) beneficiarului 10 (zece) pe tot parcursul contractului încheiat.</p>

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Numărul de intervenții la solicitarea beneficiarului nelimitate pe tot parcursul contractului încheiat.

Intervenția trebuie să se soldeze cu dispozitivul reparat sau problema soluționată.

Generarea din partea agentului economic a unui raport cu toate acțiunile de reparație, remediere interprinse și indicarea pieselor utilizate.

Controlul prin verificare a dispozitivelor medicale

- Verificare stare aparat (să nu aibă lovituri, crăpături, starea șuruburilor și prinderilor roților, etc.);
- Verificare parametri tensiune de alimentare (tensiune, împământare, verificare întrerupători, etc.);
- Verificarea protecțiilor interne care asigură funcționarea în condiții de siguranță ale aparatului;
- Verificare conectori și cabluri;
- Măsurarea tensiunii din sursa de alimentare și din bateria de back up;
- Măsurarea rezistențelor diferitelor ansamble ale aparatului;
- Verificare și curățare filtre;
- Verificare și curățare ventilatoare de răcire;
- Verificare și calibrare ecran;
- Descărcare fișiere de loguri și erori;
- Verificare parametri de protecție electrică conform EN 60601;
- Evaluarea parametrilor definatorii de performanță, prin examinare și testare;

DA Intervenția trebuie să se soldeze cu dispozitivul reparat (**în cazul că acest lucru poate fi efectuat cu piesele care le detine deja beneficiarul final**) sau problema soluționată sau **recomandarile de piese sau accesorii care necesită a fi schimbate pentru o bună funcționare a dispozitivului medical.**

Dacă însă, defecțiunea prezintă o complexitate avansată, fiind necesar să se înlocuiască eventuale piese, acestea vor face obiectul unei oferte ulterioare. Piese de schimb normale și speciale ale sistemelor nu sunt incluse. Piese de schimb se vor achiziționa separat, iar costurile aferente cad în sarcina Beneficiarului.

DA Generarea din partea agentului economic a unui raport cu toate acțiunile de reparație, remediere interprinse și indicarea pieselor utilizate.

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- **DA** Verificare și curățare ventilatoare de răcire;
- **DA** Verificare și calibrare ecran;
- **DA** Descărcare fișiere de loguri și erori;
- **DA** Verificare parametri de protecție electrică conform EN 60601; - **Doar dacă acest lucru va fi necesar în urma diagnosticului efectuat de către inginerul specializat.**
- **DA** Evaluarea parametrilor definatorii de performanță, prin examinare și testare;
- **DA** Verificarea îndeplinirii setului de criterii de acceptabilitate pentru dispozitivul medical (valori impuse, limite specificate, accesorii etc.).
- **DA** Verificarea și reglarea părților mecanice aflate în mișcare;
- **DA** Eliminarea jocurilor la părțile mecanice;
- **DA** Curățarea și gresarea părților mecanice aflate în mișcare;

<ul style="list-style-type: none"> ▪ Verificarea îndeplinirii setului de criterii de acceptabilitate pentru dispozitivul medical (valori impuse, limite specificate, accesorii etc.). ▪ Verificarea și reglarea părților mecanice aflate în mișcare; ▪ Eliminarea jocurilor la părțile mecanice; ▪ Curățarea și gresarea părților mecanice aflate în mișcare; ▪ Curățarea plăcilor electronice (dacă este cazul), precum și a altor componente; ▪ Verificarea componentelor pneumatice (acolo unde este cazul). 	<ul style="list-style-type: none"> ▪ DA Curățarea plăcilor electronice (dacă este cazul), precum și a altor componente; ▪ DA Verificarea componentelor pneumatice (acolo unde este cazul). <p>DA Vor fi asigurate lucrări de întreținere a dispozitivului medical solicitat și lucrări pentru toate dispozitivele aferente care sunt în legătură directă cu dispozitivul medical, sau accesorii. Înlăturarea tuturor defecțiunilor depistate, tehnice cât și cele de program.</p> <p>- Dacă însă, defecțiunea prezintă o complexitate avansată, fiind necesar să se înlocuiască eventuale piese, acestea vor face obiectul unei oferte ulterioare. Piese de schimb normale și speciale ale sistemelor nu sunt incluse. Piese de schimb se vor achiziționa separat, iar costurile aferente cad în sarcina Beneficiarului.</p>
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User manual

MELAtherm® 10

Washer-Disinfector

from software version 1.313



EN

Dear customer,

We thank you for your confidence demonstrated by the purchase of this MELAG product. As an owner-run and operated family concern founded in 1951, we have a long history of successful specialization in hygiene products for practice-based use. Our focus on innovation, quality and the highest standards of operational reliability has established MELAG as the world's leading manufacturer in the instrument reprocessing and hygiene field.

You, our customer are justified in your demand for the best products, quality and reliability. Providing **“competence in hygiene”** and **“Quality – made in Germany”**, we guarantee that these demands will be met. Our certified quality management system is subject to close monitoring: one instrument to this end is our annual multi-day audit conducted in accordance with EN ISO 13485. This guarantees that all MELAG products are manufactured and tested in accordance with strict quality criteria.

The MELAG management and team.

CE 0197

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1 General guidelines




Please read this user manual carefully before commissioning the device. The manual includes important safety instructions. Make sure that you always have access to digital or printed version of the user manual.

Should the manual no longer be legible, is damaged or has been lost, you can download a new copy from MELAG download centre at www.melag.com.

Symbols used

Symbol	Description
	Indicates a dangerous situation, which if not avoided, could entail slight to life-threatening injuries.
	Draws your attention to a situation, which if not avoided, could result in damage to the instruments, the practice fittings or the device.
	Draws your attention to important information.

Formatting rules

Example	Description
Universal-Program	Words or phrases appearing on the display of the device are marked as display text.
	Prerequisites for the following handling instruction.
	Refer to the glossary or another text section.
	Information for safe handling.

Disposal

MELAG devices are synonymous with high quality and a long life-span. When you eventually need to decommission your MELAG device, the required disposal of the device can take place with MELAG in Berlin. Simply contact your stockist.

Dispose of accessories and consumption media which you no longer require in the appropriate manner. Comply with all relevant disposal specification in terms of possibly contaminated waste.

The packaging protects the device against transport damage. The packaging materials have been selected for their environmentally-friendly disposability and can be recycled. Returning the packaging to the material flow reduces the amount of waste and saves raw materials.

Dispose of waste from process agents in accordance with the specifications in the safety data sheet. Information regarding this topic is provided in the safety data sheets or can be obtained directly from the manufacturer of the process agents.

MELAG draws the operator's attention to the fact that they are responsible for deleting personal data on the device to be disposed of.

MELAG draws the operator's attention to the fact that they may be legally obliged (e.g. in Germany according to ElektroG) to remove used batteries and accumulators non-destructively before handing over the device, provided they are not enclosed in the device.

2 Safety



When operating the device, comply with the following safety instructions as well as those contained in subsequent chapters. Use the device only for the purpose specified in these instructions. Failure to comply with the safety instructions can result in injury and/or damage to the device.

Qualified personnel

- The instrument reprocessing using this washer-disinfector may only be carried out by ▶[competent personnel](#).
- The operator must ensure that the users are regularly trained in the operation and safe handling of the device.

Power cable and power plug

- Comply with all legal requirements and locally-specified connection conditions.
- Never operate the device if the plug or power cable are damaged.
- The power cable or plug should only be replaced by ▶[authorised technicians](#).
- Never damage or alter the power plug or cable.
- Never bend or twist the power cable.
- Never unplug by pulling on the power cable. Always take a grip on the plug.
- Never place any heavy objects on the power cable.
- Ensure that the power cable does not become jammed in.
- Never lead the cable along a source of heat.
- Never fix the power cable with sharp objects.

Opening the housing

- Never open the device housing. Incorrect opening and repair can compromise electrical safety and pose a danger to the user. The device may only be opened by an ▶[authorised technician](#) who must be a ▶[qualified electrician](#).

Notification requirement in the event of serious accidents in the European Economic Area

- Please note that all serious accidents which occur in connection with the medical device (e.g. death or serious deterioration in the state of health of a patient) which were presumably caused by the device, must be reported to the manufacturer (MELAG) and the relevant authority of the member state, in which the user and/or patient resides.

3 Performance specifications

Intended use

The MELAtherm 10 DTA / MELAtherm 10 DTB are intended for use in a medical context such as a clinic or medical and dental practices. ▶EN ISO 15883-1 and -2 defines them as washer-disinfectors intended for the cleaning and disinfection of medical instruments prior to their re-use or a further reprocessing step such as sterilization in a steam sterilizer. You can subject thermostable medical instruments (i. e. instruments which are heat resistant to a temperature of 95 °C) and invasive thermostable instruments to automatic reprocessing as long as they are suitable for this purpose and have been approved for such treatment by their manufacturer. The cleaning is performed using water in combination with a ▶process agent. Subsequent disinfection is thermal disinfection.

The washer-disinfectors are not intended for use on patients or in patient care areas. Typical user groups are doctors, trained personnel and service technicians.

This device is NOT suitable for the reprocessing of:

- Thermo-unstable instruments e.g. flexible endoscopes
- Laboratory waste requiring disposal
- Crockery
- Bedpans

User benefits

Universal use

The device both cleans and disinfects. The disinfection phase is conceived so as to reach an ▶A0 value of at least 3000. This kills vegetative bacteria, fungi and their spores and viruses (incl. HBV, HCV). This means that the ▶effectiveness range AB is reached in accordance with the specifications of the Robert Koch Institute.

Active drying

The device is equipped with active drying. An integrated drying fan dries the instruments from outside and in after cleaning and disinfection. The HEPA filter guarantees drying with contamination and particle-free air. This protects the instruments against corrosion. Manual subsequent drying is usually not necessary. The geometry of some hollow-body instruments mean that they require additional drying.

Automatic sieve recognition

The device recognises automatically before a program start whether the fine sieve has been inserted in the base of the washing chamber. The fine sieve avoids a situation in which instrument components enter the opening of the drain pump or the circulating pump during cleaning, thereby compromising the function of the pumps, rinse arms and the injector rail.

Internal water softening

The device is equipped with an internal water softening unit. The water hardness of the local drinking water is set on the device. The internal water softening unit then automatically adjusts itself to the most suitable performance. This ensures best reprocessing results.

Monitoring the rotation speed of the rinse arms

The rotation speed of the rinse arms is subject to permanent monitoring during a program run. This ensures that the cleaning process proceeds without hindrance and the rinse arms do not become blocked e. g. by protruding instruments in the washing chamber.

Monitoring the rinsing pressure

The rinse pressure is monitored by a pressure sensor during a program run. This ensures an effective cleaning performance. The device aborts a current program if too much foam is generated.

Metering monitoring

The required amounts of cleaning agent and neutraliser are metered using a metering pump. A measuring turbine performs flow monitoring. The rinse aid is metered using a metering pump subject to monitoring for rotation speed.

Drawer for process agents

The drawer for the ▶**process agents** is located in the lower area of the device in which the cleaning agent, neutraliser and rinse aid containers are stored.

Automatic conductivity measurement

If the device is supplied with ▶**DI water** in the final rinse, the DI water fed in is subject to automatic internal conductivity measurement.

Program sequence

The following program steps are indicated on the display during the program run. The program runs will be significantly defined through the process-relevant parameters (VRP) specified in the technical manual.

Pre-cleaning

The water-soluble soiling will be rinsed roughly with cold water and removed from the device. This prevents protein fixing from too high a water temperature; the soiling load of the rinse liquor in the following program steps will be reduced considerably. In **Intensive-Program**, this step is performed twice.

Cleaning

Water is fed into the washing chamber and heated. When the metering temperature has been reached, a mildly-alkaline or alkaline ▶**cleaning agent** will be metered. Once the cleaning temperature has been reached, the holding time begins, which ensures a reproducible cleaning effectiveness.

Neutralisation

The cleaned instruments will be freed from alkali residue during neutralisation. At the same time, this prevents the development of acid-soluble deposits such as limescale and foreign corrosion. To this end, water will be fed into the washing chamber, a citric acid or phosphoric acid-based ▶**neutraliser** will be metered and short circulation will be performed.

Intermediate rinsing

Water is fed into the washing chamber and circulated cold. This rinses off the neutraliser residue. In **Ophthalmology-Program**, this step is performed twice.

Disinfection

The disinfection is the same as the final rinse. The cleaned and rinsed instruments are subject to thermal disinfection. Water, preferably ▶**DI water** is fed into the washing chamber and heated. When the metering temperature is reached, a ▶**rinse aid** is metered in the **Quick-Program**, **Universal-Program** and **Intensive-Program**. Once the disinfection temperature has been reached, the holding time begins, which ensures a reproducible disinfectant effect.

Drying

Active drying is effected by drawing ambient air through a class H13 ▶**HEPA filter** and heating it. The instruments are dried inside and out with hot, filtered air.

Displaying the batch counter

The display shows the batch number of the last program run and the total batch counter after every program end or the end of a program abort.

Process agents

Comply with the following for safe handling:

- Handle all ▶process agents with care. The cleaning agent, neutraliser and rinse aid contain irritants or even caustic substances.
- Comply with the safety instructions in the documentation of the process agents and wear the prescribed protective equipment.
- In the case of damage, every type of liquids (e.g. in the drawer, in the device floor trough or liquid issued from the device) could potentially contain aggressive process agents.
- Only MEtherm process agents are approved by MELAG. Other process agents have not been tested or checked by MELAG and, in the worst case, can lead to damage to the washer-disinfector and the instruments. In such a case, MELAG does not accept any liability.
- MEtherm process agents are optimally adapted for the ▶reprocessing with MELAtherm. The suitability has been proven in comprehensive cleaning effectiveness and material-compatibility tests.
- Please address all queries relating to the compatibility of process agents with the instruments to the instrument manufacturer.
- Every change of a process agent in a validated device necessitates revalidation. Comply with all national regulations.

Pre-set metering concentration

The metering concentrations have been harmonised to MEtherm and are factory-set as follows.

Program	▶Cleaning agent	▶Neutraliser	▶Rinse aid
Universal-Program	6 ml/l	1.5 ml/l	0.3 ml/l
Quick-Program	6 ml/l	1.5 ml/l	0.3 ml/l
Intensive-Program	10 ml/l	1.5 ml/l	0.3 ml/l
Ophthalmo-Program	6 ml/l	1.5 ml/l	--



NOTICE

Only trained and ▶authorised technicians are permitted to change the metering concentration in due consideration of the recommended user concentration.

4 Description of the device

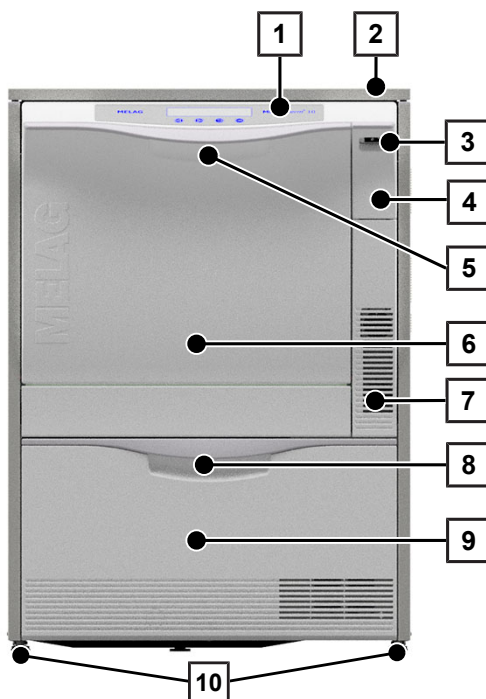
Scope of delivery

Please check the scope of delivery before setting up and connecting the device.

- MELAtherm 10
- User manual
- Technical manual
- Record of installation and setup
- Manufacturer's inspection report and declaration of conformity
- Warranty certificate
- User manual Accessories for MELAtherm
- CF card for documentation
- Filling funnel for the regenerating salt
- Starter package of regenerating salt
- Hose bend for outflow
- Ø 16-27/9 clamp for outlet hose
- Process agent labels
- Magnet pocket for device log book

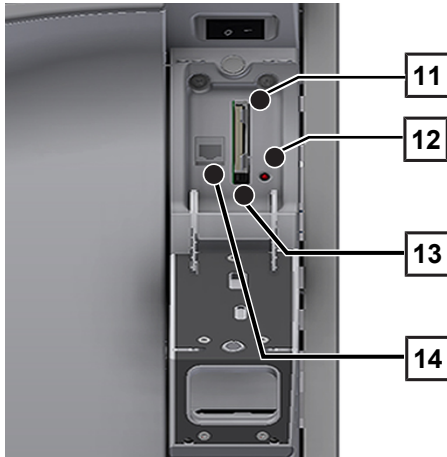
Views of the device

View from front



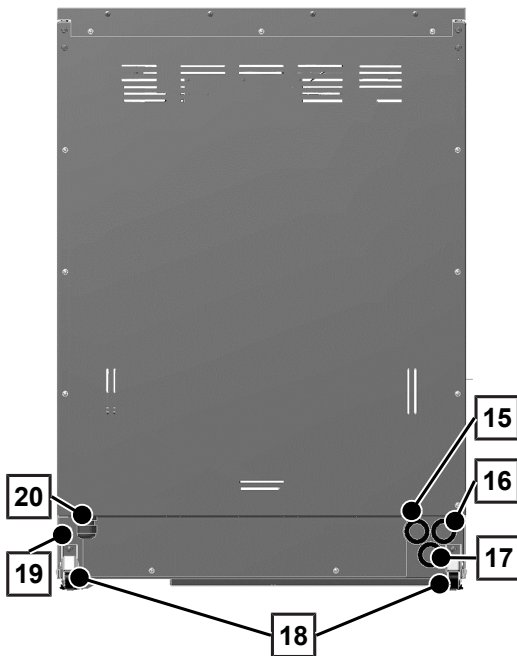
- 1 Operating and display panel
- 2 Cover plate (optional)
- 3 Power switch
- 4 Cover for card slot and Ethernet data interface (for service technician)
- 5 Door handle
- 6 Hinged door, opens forwards
- 7 Ventilation slots for air outlet
- 8 Drawer handle
- 9 Drawer for [process agents](#)
- 10 Device foot

Cover card slot open



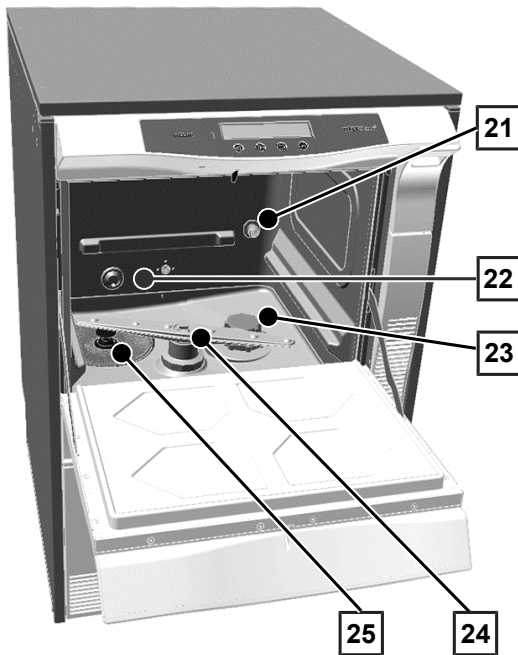
- 11 Card slot
- 12 LED
- 13 Ejection button
- 14 Ethernet data connection

View from rear



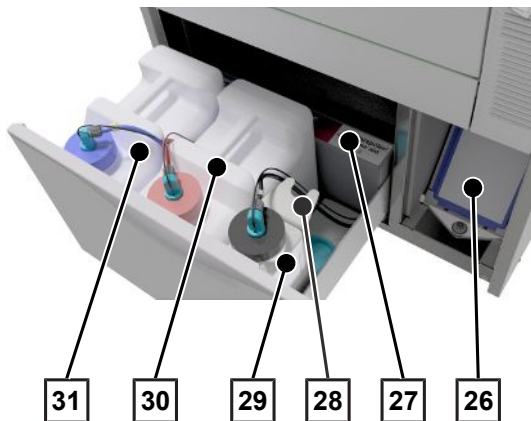
- 15 Connection for de-ionised water ([▶DI water](#))
- 16 Connection for cold water
- 17 Effluent connection
- 18 Transport rollers
- 19 Ethernet data connection for permanent network connection
- 20 Mains cable

View from inside



- 21 Connection tube for injector rails
- 22 Cold water (CW) inflow and deionised water (DI)
- 23 Salt container
- 24 Lower rinse arm
- 25 Coarse and fine sieve

Process agent drawer, open



- 26 Drying fan pre-filter
- 27 Assignment of the process agents
- 28 Suction lance bracket
- 29 Container for rinse aid with suction lance
- 30 Container for neutraliser with suction lance
- 31 Container for cleaning agent with suction lance

Symbols on the device

Type plate



Manufacturer of the product



Date of manufacture of the product



Label as medical device



Article number of the product



Serial number of the product



Observe user manual or electronic user manual



Do not dispose of product in household waste



CE marking



In affixing this CE mark, the manufacturer declares that this medical device fulfils the basic requirements of the Medical Device Directive. The four-digit number confirms that this is monitored by an approved certification agency.



Permissible temperature range of water supply



Permissible pressure of water supply



Electrical connection of the product: Alternating current (AC)

Rear of the device



The WaterMark certificate is a seal of quality for plumbing and drainage products in Australia and New Zealand.

It confirms that a product meets the requirements of the ABCB (Australian Building Codes Board) and is approved for application.

Symbols on the power switch



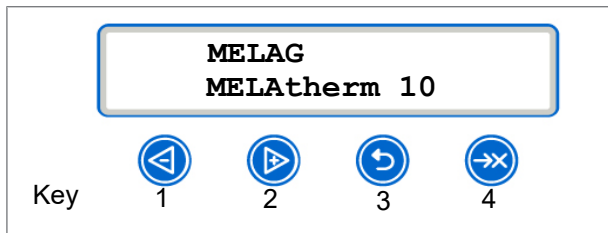
Switching on device



Switching off device

Operating panel and acoustic signals

The operating panel consists of a two-row LED display and four membrane keys.



Key function

Key	Function / Explanation
1...2	Navigation: BACKWARDS, FORWARDS to adjust a value: SMALLER, LARGER
3	Unlock door, BACK, ABORT Leave menu
4	Confirming messages (ENTER, OK, YES, SELECTION). QUIT following warning or malfunction message
2+3	The system status is displayed with information relating to the device e. g. serial number, version of the device software, daily and total batches etc.
1+3	QUIT + DOOR, i.e. to acknowledge the program abort and unlock the door
3...4	Delete all logs located in the internal log memory

Acoustic signals

The device issues acoustic signals for information purposes.

Signal/tone	Meaning
1x	Confirmation, warning or notification
3x	Refill with salt soon; program abort; abort/end reached after drying abort
5x	Program completed successfully
10x	Malfunction

Menu structure

MAIN MENU


- P01 Universal-Program
- P02 Quick-Program
- P03 Intensive-Program
- P04 Ophthamo-Program
- Z01 Rinsing
- Z02 Emptying
- Z03 Conductivity DI
- Z04 Air removal
- Z05 Regeneration
- Z06 Time metering 60s

M01 → DOCU MENU (output of saved logs via the following output media)


Select output medium: automatic, CF card, MELAprint, PC

- 01 Log list
- 02 Last log
- 03 Logs of day
- 04 Logs of week
- 05 Logs of month
- 06 All logs
- 07 Last malf. log
- 08 Malf. logs of day
- 09 Malf. logs of week
- 10 Malf. logs of month
- 11 All malfunction logs
- 12 Caption log
- 13 Status log
- 14 System log
- 15 Format CF card

M02 → SETUP MENU

- 01 DI water
- 02 Autom. logging
- L 
- 03 Date
- 04 Time
- 05 Display contrast
- 06 Language
- 07 Water °dH

08 → DIAGNOSIS+SERVICE

- ACOUT AC outputs
- DCOUT DC outputs
- AIN Analog. inputs
- DINZ count. inputs
- DIN Digital inputs
- SERVICE MENU
- L 
- Maint. Counter Date
- DEMO Mode

Water softening unit

The tap water is processed in the internal water softening unit to produce an optimal cleaning outcome.

- ▶ Use coarse-grain regeneration salt (NaCl) to regenerate the water softening unit.

Water hardness conversion table

°dH	mmol/l	°f	°e		°dH	mmol/l	°f	°e		°dH	mmol/l	°f	°e
1	0.2	2	2		15	2.7	27	19		28	5.0	50	36
2	0.4	4	3		16	2.9	29	20		29	5.2	52	37
3	0.5	5	4		17	3.1	31	22		30	5.4	54	38
4	0.7	7	5		18	3.2	32	23		31	5.6	56	39
5	0.9	9	7		19	3.4	34	24		32	5.8	58	41
6	1.1	11	8		20	3.6	36	25		33	5.9	59	42
7	1.3	13	9		21	3.8	38	27		34	6.1	61	43
8	1.4	14	10		22	4.0	40	28		35	6.3	63	44
9	1.6	16	12		23	4.1	41	29		36	6.5	65	46
10	1.8	18	13		24	4.3	43	31		37	6.7	67	47
11	2.0	20	14		25	4.5	45	32		38	6.8	68	48
12	2.2	22	15		26	4.7	47	33		39	7.0	70	49
13	2.3	23	17		27	4.9	49	34		40	7.2	72	51
14	2.5	25	18										

5 First steps

Setup and installation



PLEASE NOTE

For setup and installation, observe the information in the technical manual. This contains all building-side requirements.

Comply with the following for safe handling:

- Check the device after unpacking for any damage suffered during transport.
- The device should only be setup, installed and commissioned by MELAG authorised persons.
- The connections for electrical provision and water supply and discharge must be setup by trained personnel.
- The disconnection device must be freely accessible after installation so that the device can be taken from the electricity supply at any time.
- DTA device versions are disconnected from the mains via the on-site main switch. DTB device versions disconnect from the mains by pulling the mains plug from the socket.
- Using the optional electronic leak detector (water stop) minimises the risk of water damage.
- The device is not suitable for operation in explosive atmospheres.
- Install and operate the device in a frost-free environment.
- The device is conceived for use outside the patient area. The device should be located a minimum of 1.5 m radius away from the treatment area.
- The documentation media (computer, CF card reader etc.) must be placed in such a way that they cannot come into contact with liquids.

Record of installation and setup

The record of installation is to be completed by the responsible stockist and a copy sent to MELAG as proof of the correct setup, installation and initial commissioning. This is a constituent part of any guarantee claim.

Water supply

The ►reprocessing of medical devices requires the use of potable water in accordance with the Drinking Water Ordinance.

The potable water supply is effected on the input side via the house supply.

The quality of the water used for reprocessing influences the value-retention of the ►load. Silicate or chloride cannot be removed by the internal water softening unit and will result in the development of stains and corrosion. Working in consultation with specialist associations (e.g. in Germany ►AKI, ►DGSV, ►DGKH) MELAG recommends performing a final rinse with demineralised water (DI water).



PLEASE NOTE

The final rinse and the partial cycle Disinfecting are the same in MELAtherm.

During installation, it is determined whether DI water is to be used in the final rinse (partial cycle Disinfecting). In addition, depending on customer-specific requirements, the service technician can parametrise the partial cycles pre-cleaning, cleaning, neutralising and intermediate rinsing to DI water. The DI water supply is effected via a water treatment unit (e.g. MELAdem 53/53 C).

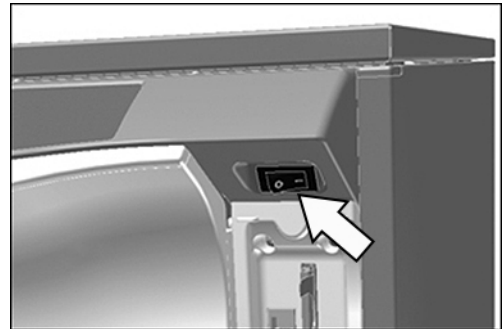
Increased requirements can be placed on the quality of the ►DI water (e.g. a low endotoxin content) for the ►reprocessing of certain medical devices such as ophthalmic instruments.

Comply with the following:

- In such cases, an additional filter system is required for the reprocessing of DI water. Comply with the specifications of the user documentation of your water treatment unit.
- It is possible that the drinking water has been contaminated by the water installation. This includes both the domestic installation and the entire upstream peripherals.
- Arrange for a check of the drinking water quality at the removal point or request a report (e.g. from the building management) before setting up and installing the device.
- Further information is available from the corresponding trade associations and their publications. If in doubt, contact your stockist or the pertinent professional association.

Switching the device on and off

- Switch the device on or off at the power switch.



Opening and closing the door

The door is automatically closed via a motor. For this reason, it is important that the device is connected to the power supply and is switched on. The door unlocks automatically after a successful program run. The door cannot be opened following a power outage. In such a case, activate the [Manual door emergency-opening](#) ► Page 19].




PLEASE NOTE

The door can only be opened during a program run using a program abort.

The door will be unlocked after the program abort has been acknowledged and sufficient cooling has been performed.

Opening the door

1. Switch on the device at the power switch.
2. Press the  key.
 - ➡ The door is unlocked.
3. Open the door forwards.

Closing the door

- Close the door and press it until the motorised lock sets in.

Manual door emergency-opening

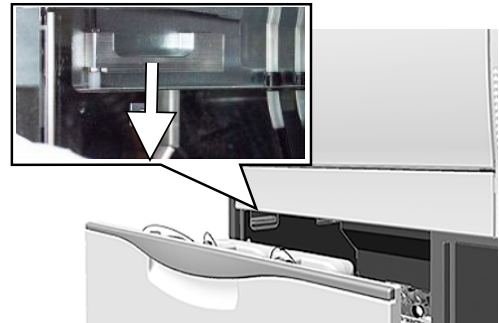
The door can be opened manually via the emergency opening following a power failure or malfunction.

Comply with the following for safe handling:

- Escaping steam brings the danger of scalding.
- Never operate the door emergency-opening mechanism during an active program.
- If a program is aborted by the emergency door opening, this is classed as not having been completed successfully. The instruments must be reprocessed again.
- Wear suitable personal protective equipment (e. g. gloves and goggles).

Operating the door emergency-opening

1. If the device is still switched on, switch it off at the power switch.
2. Pull out the process agent drawer.
 - ➔ An emergency-opening grip for the door is located in the front left-hand side of the device.
3. Pull down on the grip until you hear a clicking sound.

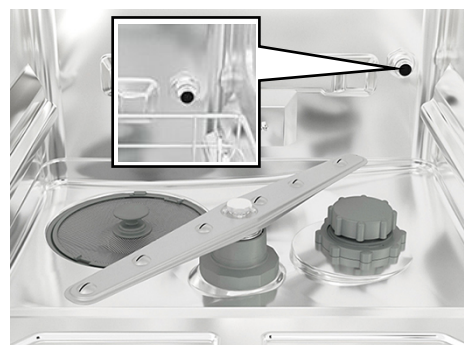


4. Pull the door forwards strongly using the grip.

Inserting the basis basket

A fitting for connecting the injector rail or the blind cap is located on the right-hand rear side of the washing chamber of the washer-disinfector.

- ▶ Slide the basis basket with the injector rail opening or the blind cap leading into the washing chamber until it connects to the fitting.



Filling the regenerating salt



NOTICE

Malfunctions of the water softening unit from unsuitable regenerating salt.

Fine grain regenerating salt can cause device malfunctions. MELAG does not recommend the use of pellets, as the salt dissolves too slowly.

- Use only special, coarse grain regenerating salt (additive-free NaCl), e.g. regenerating salt for MELAtherm.
- Never use cooking salt, table salt, de-icing salt, cattle salt or road salt. These salts usually contain insoluble components.

Filling the regenerating salt for the first time

The first filling of the regenerating salt is to be performed by the ►authorised technician whilst commissioning the device.


Refilling with regenerating salt

Insufficient regenerating salt or its absence will result in the display of the corresponding display message.

- If the display shows the message **Please refill salt soon**, fill the regenerating salt immediately, or upon the display of the next message at the latest.
- If the display shows the message **Salt storage empty. Please refill salt!**, you must fill the regenerating salt immediately. Otherwise you will be unable to start a further program.

You can refill the regenerating salt at any time without the display message previously having been shown.

Proceed as follows to refill the regenerating salt:

1. Acknowledge the display message with the  key.
2. Open the door.
3. Remove the basis basket.
4. Unscrew the screw cap of the salt container anti-clockwise.



5. Place the filling funnel for the regenerating salt on the opening and fill the salt container.



6. Remove the filling funnel and any excess salt residue from the washing chamber.



**NOTICE**

The salt has a corrosive effect on stainless steel. Salt residue must be removed from the washing chamber and the screw cap of the salt container be closed tightly to protect the instruments and the device.

- Salt residue on the sealing ring leads to leaks. Ensure that the sealing ring is clean before screwing on the screw cap.

7. Screw the screw cap of the salt container tight.
8. Insert the basis basket.
9. Start the **Rinsing** program without (instrument) load.

Regenerating the water softening unit

The internal water softening unit regenerates automatically in certain intervals. The program run time is extended by a number of minutes. You can regenerate the water softening unit manually after e.g. having filled it with salt without a warning having previously been issued.

- ▶ Start the **Regeneration** program.

Metering process agents

The concentration of the process agents is set once during the initial device setup performed by the service technician, see the technical manual. During a program run, the preset concentration of the relevant process agents is metered automatically.

Holding process agents ready

**CAUTION**

Danger of acid burns from irritant substances!

Inappropriate handling of the process agents can lead to chemical burns and injury to health.

- Comply with the information from the manufacturer of the process agents.
- In the case of damage, every type of liquids (e. g. in the drawer, in the device floor trough or liquid issued from the device) could potentially contain aggressive process agents.
- Protect your eyes, hands, clothing and all surfaces from contact with the process agents.

Note the following:

- Comply with the usage instructions, see [Process agents](#) [▶ Page 9].
- Before commissioning or after a container exchange, you must bleed the metering system, see [Removing air from the metering system](#) [▶ Page 23].
- The ▶[process agents](#) may not be allowed to mix when changing the product. Place the suction lances in a container with water and start the **Air removal** program.

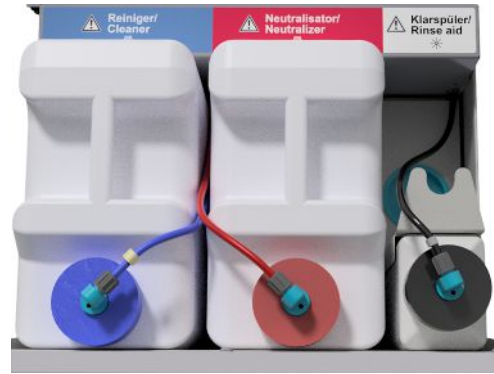
The absence or insufficient filling level of a process agent will trigger the display of the corresponding message. In this case you must replace or refill the process agents container.

Containers for process agents

Every process agent has its own container and a suction lance with screw-on lid:

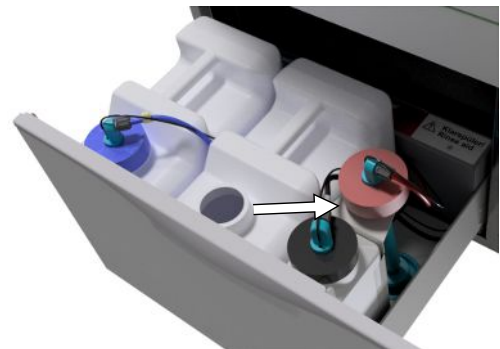
- ▶[Cleaning agent](#): 5 l container with a blue suction lance screw-on lid
- ▶[Neutraliser](#): 5 l container with a red suction lance screw-on lid
- ▶[Rinse aid](#): 1 l container with a black suction lance screw-on lid

1. Place the container in the drawer in accordance with the process agent assignment.
2. Close the container with the correct screw-on lid of the suction lance.

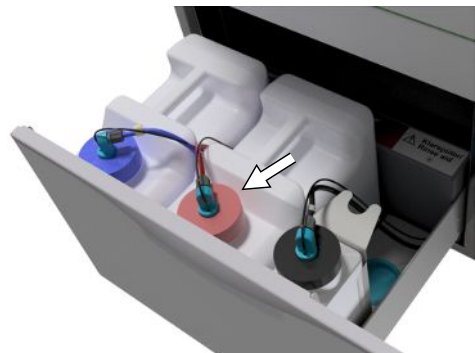


Replacing the container for the cleaning agent and neutraliser

1. Unscrew the suction lance from the container and place it in the suction lance bracket.



2. Place the new container in the process agents drawer and screw on the suction lance.



→ The screw-on lid of the suction lance points forwards.

3. Remove the air from the metering system, see [Removing air from the metering system](#) [► Page 23].

Refilling rinse aid



WARNING

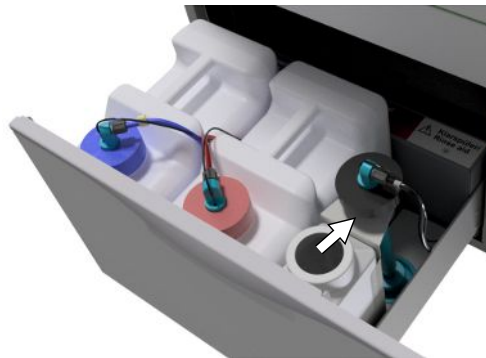
When **reprocessing** ophthalmologic instruments **rinse aid** may not be used, see [Reprocessing ophthalmological instruments](#) [► Page 27].



PLEASE NOTE

A streaky instrument surface could be caused by too much rinse aid.

1. Unscrew the suction lance from the container and mount it in the bracket behind it.



2. Transfer the rinse aid from the original packaging into the MELAG container.
 ↳ Fill the container with rinse aid $\frac{3}{4}$ full, otherwise the rinse aid will overflow during insertion of the suction lance.
3. Screw the suction lance onto the container.
4. Remove the air from the metering system, see [Removing air from the metering system](#) [▶ Page 23].

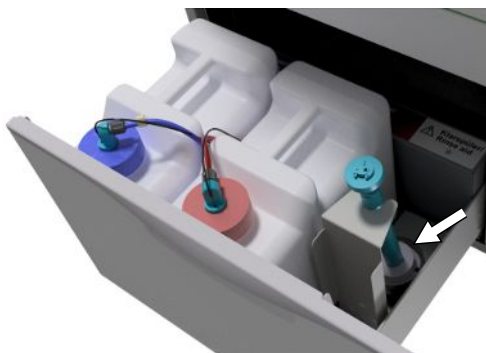
Removing air from the metering system



Air must be removed from the metering system during commissioning or after removal of the suction lances. Air removal completely removes air bubbles from the hoses and ensures proper metering.

The rinse aid suction lance not used for ophthalmic instruments must be inserted head-first in the suction lance bracket during the **Air removal** program run.

The **Air removal** program must be started twice after removing the suction lances or before the first reprocessing program.

1. If necessary, place the suction lance of the unused rinse aid head-first in the suction lance bracket.



2. Press the  key repeatedly to navigate to **Air removal** in the main menu.
3. Start the **Air removal** program by pressing the  key.

6 Cleaning and disinfection

Comply with the following for safe handling:

- Only reprocess instruments designed by their manufacturer for automatic [▶reprocessing](#) in a washer-disinfector. Comply with the instructions issued by the instrument manufacturer in accordance with [▶EN ISO 17664](#). It is especially important to comply with the specifications from the instrument manufacturer regarding cleaning instruments for the first time after purchasing new instruments.
- Use only original MELAG accessories or those from other suppliers authorised for use by MELAG.
- When using non-MELAG accessories for the mounting of instruments (especially hollow-body instruments) comply with the information from the manufacturer of the accessories.
- Comply with the specifications of the national standards and directives pertaining to the reprocessing of instruments, the instrument manufacturer's reprocessing instructions and those from the [▶AKI](#).
- Do not cover the front ventilation slots.
- Never operate the device unattended (e. g. overnight). Unsupervised operation of the device can result in damage to the device or your facility and is performed at your own risk. In such a case, MELAG does not accept any liability.

Type of load

When loading the device, observe the user manual Accessories for MELAtherm. Only use the loading pattern specified and approved within the scope of the validation.

This device can clean and disinfect max. 10 kg of the following type of [▶load](#):

- Massive instruments
- Hollow-body instrument e. g. aspirator tips, which are fixed to injector nozzles or
- transmission instruments e. g. handpieces and contra angles by using the adapter

Further accessories may be required when **reprocessing ophthalmological instruments** (not available from MELAG). The operator is responsible for validating the procedure in combination with special load accessories. It is especially important that feed lines to hollow-body instruments are maintained without kinking and as short as possible.

Wet/dry storage

Note the following:

- Store used instruments in a dry place. Ensure that they are stored protected from light and heat. Keep the storage duration as short as possible, according to AKI maximum 6 hours.
- Instruments which present organic residue (e. g. blood) after patient treatment could benefit from pre-soaking in a suitable treatment solution. Check that the process agent chosen for prior soaking is compatible with the washer-disinfector [▶process agents](#). Otherwise, choose dry storage.
- If you perform pre-soaking, rinse the instruments thoroughly with running water before [▶reprocessing](#) in the washer-disinfector to prevent the solution from entering the device.
- Instruments may not be soaked overnight in water. Soaking in demineralised/distilled water is also associated with damage connected with treatment residue (blood etc.).

Preparation and pre-cleaning

Note the following:

- [▶KRINKO/▶BfArM](#) (2012) recommend that instruments of the risk class "Semi-critical B" and "Critical B" are subjected to precleaning directly after use.
- Remove water-insoluble treatment substances (e.g. dental cement, root canal disinfectants, alginates or silicones) directly after use by manual cleaning. Consult the product data sheets of the treatment substances.
- Other substances can also necessitate manual precleaning. These include ultrasound gels and other auxiliary substances.

- If instruments are to be subject to manual preparation for cleaning, ensure that no media or tools/resources are deployed which could damage their surface. Never use any aggressive cleaning agents, wire or brass wire brushes or metal scourers. Information regarding correct instrument reprocessing is available from your instrument manufacturer.
- Check hollow bodies (transmission instruments, cannulas, etc.) for free passage. Observe the department-specific instructions in this manual.
- Disassemble dismountable instruments for reprocessing according to the manufacturer's instructions.
- Remove corroded or defective instruments. Crusted instruments must be subject to a basic cleaning or repair.
- The complete cleaning and disinfection of surgical aspirators requires manual pre-cleaning of the interior lumen. Subsequent suction (e.g. using the dental unit) of a minimum of 200 ml water through the surgical aspirator immediately or 10 min (at the latest) after treatment will achieve sufficient pre-cleaning. A comparable or more intensive pre-cleaning is permissible.

Arranging the load



NOTICE

Some brands are only authorised for thermal disinfection after a specific year of manufacture.

- Only reprocess instruments designed by their manufacturer for automatic reprocessing in a washer-disinfector.
- Comply with the information from the relevant instrument manufacturer.

In order to arrange the ▶load, the basis basket including insert racks, instrument baskets, wash trays and/or sieve cassettes must be used. The basis basket with an injector rail is available for ▶reprocessing hollow-body instruments.

Further accessories and their user instructions such as insert racks for wash trays, sieve cassettes and instrument baskets etc. are listed in the user manual Accessories for MELAtherm.

Note the following:

- Empty all residual liquids from containers before arranging them in the device. Rinse away any liquids (e.g. disinfectant solutions) thoroughly.
- Never place any individual instruments directly in the basis basket. Use baskets or trays to this end.
- Ensure that instruments do not protrude from the sides of the instrument basket or the basis basket. Protruding instruments can damage the seal and the surface of the door or the side walls of the washing chamber. The instruments can break.
- Place hollow-body instruments in the device in such a way as to ensure safe rinsing. If necessary, use the accessories developed especially for reprocessing hollow-body instruments such as injector nozzles, Luer connections, adapters etc. See user manual Accessories for MELAtherm.
- Avoid blockages of the rinse arm from instruments protruding upwards or downwards. The rinse arms must be able to rotate freely.
- Avoid unwashed areas. A good cleaning outcome depends on the correct arrangement of the instruments.
- Arrange all containers such as kidney dishes etc. with their opening pointing downwards.
- Place components with openings or compressions at an angle, so that the water can run off them.
- Only use thermostable instruments approved by their manufacturer for reprocessing.

Reprocessing hollow-body instruments



WARNING

Danger of contamination from insufficient disinfection

Residue on the hollow-body instruments can hinder water pass through and thus impair their disinfection.

- Check the hollow-body instrument for free passage before reprocessing.



WARNING

Danger of contamination from insufficient disinfection

All openings must be occupied when using multi-way distributors or the injector rail. Only then can a correct function be guaranteed.

- Seal non-used openings.



WARNING

Danger of contamination from insufficient disinfection

Use a filter insert for hollow-body instruments with an inside diameter ≤ 0.8 mm.

- Do not use the metal filter disc or the Cleanfinity filter in the ophthalmic area.
- Instead, use the ceramic filter disc or the plastic central filter.

Note the following:

- Comply with the specifications from the instrument manufacturer.
- Rinse all hollow-body instruments after use with patients or before automatic reprocessing.
- Reprocess only those hollow-body instruments which guarantee sufficient and reproducible rinsing. Remove instruments with a recognisably reduced throughflow.
- Use only MELAG adapters to [reprocess](#) hollow-body instruments on the injector rail. The suitability of a hollow-body instrument for the respective adapters and the sufficient rinsing can only be proven by validation.
- Check the connection between the adapter and the hollow-body instrument for stability both before and after reprocessing. Should the connection work loose after reprocessing, the instruments must be reprocessed again.
- Comply with the cleaning and replacement intervals when using filter inserts. The cleaning and replacement intervals can be found in the user manual Accessories for MELAtherm.
- When reprocessing dental and ophthalmologic transmission instrument, observe and comply with the special reprocessing instructions in [Reprocessing dental transmission instruments](#) [▶ Page 26] and [Reprocessing ophthalmological instruments](#) [▶ Page 27].

Rule for use of filters or filter discs:

Diameter of the inner lumen	Application of a filter
≤ 0.8 mm	Filter required, e. g. triple distributor incl. ceramic filter disc (art. no. ME73903)
> 0.8 mm	No filter required, direct connection of the adapter to the injector rail possible

Reprocessing dental transmission instruments

Note the following:

- Comply with the specifications from the instrument manufacturer.
- The exterior surfaces of the handpieces and contra angles should be free of all water-insoluble residue e. g. dental cement.
- The air and spray channels must be entirely clear.
- Prevent soiling from drying, especially on and in the handpieces and contra angles.
- Use a citric acid based [neutraliser](#) for the [reprocessing](#) of dental transmission instruments.
- Dry the hollow-body instruments after reprocessing using medical compressed air.

Care of the instruments and adapters

Immediately after successful cleaning and disinfection, re-dry the spray, air and water channels using medical compressed air. Carry out maintenance with suitable care products and oils. MELAG recommends the Care Oil Spray.

Check the adapters for transmission instruments at regular intervals for possible soiling. If necessary, rinse the individual parts of the adapters under running water. Rub the silicone inserts of the universal adapters with a damp, non-fuzzing cloth.

Reprocessing ophthalmological instruments

Comply with national recommendations for the cleaning of medical devices under the aspect of decontamination of infectious prion proteins (CJD).



WARNING

Danger of contamination from biological interactions.

Devices used to reprocess ophthalmologic instruments may only be used exclusively for this purpose.

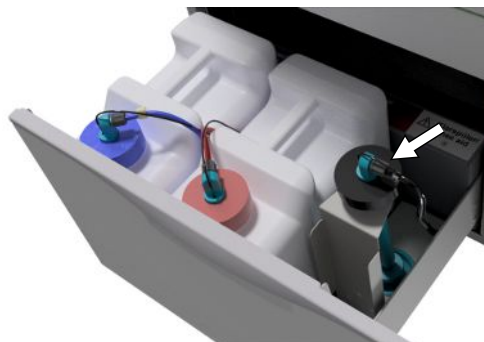
- Do not reprocess any instruments used in retinal surgery (coming into contact with retinal tissue, subretinal fluid and the optical nerve).
- Fit these devices with a suitable filter system e.g. the ceramic filter disc or the plastic central filter.
- Do not use the metal filter disc or the Cleanfinity filter for the reprocessing of ophthalmological instruments.



WARNING

Do not use ▶rinse aid for reprocessing ophthalmic instruments!

1. If present, remove the rinse aid container from the process agents drawer and hang the black suction lance in the suction lance bracket so that the screw-on lid is positioned at the top.



2. The process agent hoses only need to be placed head-first in the suction lance bracket if the metering hoses are to be bled, see [Removing air from the metering system](#) [▶ Page 23].



PLEASE NOTE

Use demineralised water to reprocess ophthalmological instruments.

- To this end, e.g. connect a mixed-bed resin cartridge.

Suitable program

Reprocess ophthalmological instruments in the Ophthalmo-Program. Only this program enables monitoring of the water ▶conductivity during the disinfection phase; this ensures a residual conductivity which is uncritical for applications on both the eye.

Note the following:

- Comply with the specifications from the instrument manufacturer.
- Cleaning should be performed with a mildly-alkaline ▶cleaning agent. Neutralisation should be performed with a citric acid based ▶neutraliser.
- Rinse all hollow-body instruments with ▶DI water after use with patients or before automatic reprocessing.

- Reprocess only those hollow-body instruments which guarantee sufficient and reproducible rinsing. Remove instruments with a recognisably reduced throughflow.
- Connect all hollow bodies properly with the adapters provided.
- Ensure that plugs and/or cables from Phaco handpieces are not able to slip through the basis basket, otherwise the rinse arm can become blocked.
- Try to prevent soiling from drying or encrusting on and in the instruments.
- Dry the ophthalmological instruments after reprocessing using medical compressed air.
- When using rinsing systems, seal individual outlets which are not connected with suitable accessories.

Instrument care

Comply with the manufacturer's instructions regarding the care and maintenance of the instruments / the load accessories.

Routine check

Perform a routine check of the **pH value** after reprocessing of the hollow-body instruments.

1. Blow through the hollow-body instrument with medical compressed air onto indicator paper (e.g. from Macherey-Nagel: PEHANON pH 4.0-9.0). The measurement accuracy must amount to or exceed 0.5.
2. Compare the value displayed on the indicator paper with the pH value of the final rinse water from the previous performance qualification.
3. Should you discover any deviations, contact the customer services.

Overview of programs

- Select the program according to the level of soiling of the load. Comply with the specifications from the validation.
- Use **Universal-Program** predominantly in everyday general cleaning and disinfection. The **Quick-Program** is designed for lightly soiled instruments.

The following table lists the correct program for each load.

Reprocessing program	Nature of the instruments / degree of soiling	Operating time ^{*)} without drying time	
		DTA	DTB
Universal-Program 90 °C, 5 min ¹⁾	▪ For normal to heavily soiled instruments	40 min	59 min
Quick-Program 90 °C, 5 min ¹⁾	▪ For unsoiled or only lightly-soiled instruments	36 min	53 min
Intensive-Program 90 °C, 5 min ¹⁾	▪ For especially heavily soiled instruments ▪ As with Universal-Program , but with more intensive pre-cleaning and a higher amount of cleaning agent metered	51 min	64 min
Ophthalmo-Program 90 °C, 5 min ¹⁾	▪ For ophthalmological instruments ▪ As with Universal-Program , but with double intermediate rinsing and without rinse aid during disinfection/the final rinse	42 min	59 min
*) The specified operating times are average values and apply to the recommended running water pressure at a cold water temperature of 15 °C.			

Additional program	Application	Operating time ^{*)}
Rinsing, 3 min no disinfection, without process agents	<ul style="list-style-type: none"> ▪ For rinsing heavily-soiled instruments (e. g. blood) A reprocessing program must then be started very soon afterwards. ▪ To rinse out the washing chamber after filling salt; without process agents, no disinfection 	3 min

¹⁾ In accordance with the A0 concept from EN ISO 15883-1, thermal disinfection is performed with 90 °C (+ 5 °C, 0 °C) and a disinfection time of 5 min (min. A0-3000).


Additional program	Application	Operating time ^{*)}
Emptying	▪ Pumping out residual water from the washing chamber	1 min
Conductivity DI	▪ For measuring the conductivity of the DI water	2 min
Air removal	▪ After filling / changing the process agents, i. e. product change etc. ▪ With decommissioning and commissioning	5 min
Regeneration	▪ Regenerating the internal water softening unit	8 min
Time metering 60s	▪ Only for service technicians	--
*) The specified operating times are average values and apply to the recommended running water pressure at a cold water temperature of 15 °C.		

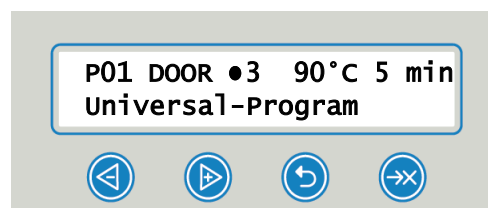
Selecting, starting and monitoring the program


Ensure compliance with the following prerequisites in order to secure the optimal rinsing performance before every program start:

- The process agents containers are sufficiently full.
- The injector rail nozzles / adapters are clean.
- The rinse arms can be turned freely.
- The load is arranged correctly.
- Baskets and inserts are inserted correctly.

Selecting and starting a program

1. Select a program in accordance with the [Overview of programs](#) [▶ Page 28].
2. Navigate to the desired program using . The display shows the program names, the temperature and the holding time.

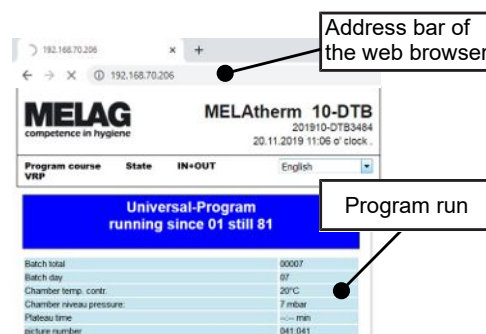


3. Start the selected program with .

Monitoring the program run on the computer

You can follow the current progress of a program run on every computer in the (practice) network. To do so, an IP address must be issued for the device and it must be incorporated in the (practice) network.

1. Open a web browser window in the practice PC (using Mozilla Firefox or Internet Explorer / Microsoft Edge is recommended).
2. Enter the device IP address in the address bar of the web browser, e. g. 192.168.70.206 and confirm with Enter.



- The program run and the device information such as e. g. serial number and device software version will be displayed.

Manual program abort



NOTICE

Aborting a current program by deactivation at the power switch may cause damage at the device.

- Never abort a program by switching off at the power switch.

Aborting the program during drying



WARNING

Nucleation because of poor drying.

If a program is aborted during drying, residual dampness can remain on the instruments.

- Only abort a current program in exceptional reasons.
- Dry the instruments manually.






CAUTION

Danger of burns from hot instruments and surfaces.

The instruments and chamber can remain hot even after the device has been switched off.

- Allow the device to cool before removing the instruments.
- Wear suitable protective gloves.

If a program is aborted during drying, the program is classed as having been ended successfully. Proceed as follows to abort the program during drying:

1. Wait until the display shows the message **CANCEL DRYING ●4**.
2. Press the  key to abort the program and confirm the abort with **YES**.
3. To open the door, press  and .

Aborting the program before the start of drying



WARNING

Danger of contamination through program abort.

Aborting a program before the drying phase begins means that the load is classed as not having been disinfected.



CAUTION

Danger of burns from hot instruments and surfaces.

The instruments and chamber can remain hot even after the device has been switched off.

- Allow the device to cool before removing the instruments.
- Wear suitable protective gloves.

In order to abort the program during drying, press the  key and follow the instructions on the display.

Removing the load after program end



CAUTION

Danger of burns from hot instruments and surfaces.

The instruments and chamber can remain hot even after the device has been switched off.

- Allow the device to cool before removing the instruments.
- Wear suitable protective gloves.




PLEASE NOTE

Open the door immediately after the end of the program to prevent the accretion of condensation.

Do not leave any instruments in the washing chamber overnight.

The display message indicates whether and when a program has been completed successfully. The display shows the last batch number run and the total batch counter after every program end or the end of a program abort.

1. Press the  key and open the door.
2. Remove the load whilst complying with all the hygiene and working safety regulations.
3. Check whether the load has been cleaned successfully.
4. Check the hollow-body instruments for potential blockages, at the latest prior to the next use.

Batch assessment and approval

The batch approval is used to assess and log the outcome of the [▶reprocessing](#) (batch approved/not approved). The [▶batch](#) is assessed by the user on the basis of various criteria (e. g. degree of cleaning and drying, position of the load, etc.).

Assessment criteria for batch approval

- The load is properly cleaned.
- The hollow-body instruments are fixed.
- The hollow-body instruments are accessible.
- The injector rail still sits snugly on the connection tube.
- All adapters on the injector rail are screwed on tight.
- The filtering (e. g. with central filter) of the adapters has been checked.

7 Logging

Batch documentation

The batch documentation serves as proof of the successful conclusion of the program and represents an obligatory part of quality assurance. The device internal log memory saves such data as the program type, ▶[batch](#) and process parameters of all the programs completed.

To obtain the batch documentation, you can output the internal log memory and transfer its data to various output media. This can be performed immediately at the end of every program or at a later point, such as at the end of the day.

As delivered, the CF card is set as the output medium. Setting a different output medium or activating the internal log memory is outlined under [Settings](#) ▶ Page 38].

Capacity of the internal log memory

The device is equipped with an internal log memory. This saves all the data regarding the program automatically. The capacity of the internal log memory is sufficient for 15-20 logs. If the internal log memory is full, the display will show the warning **Internal program log-memory full, not all logs issued**. If this warning is issued, provide the specified output medium (see [Settings](#) ▶ Page 38]) and output the affected log (see [Setting automatic logging](#) ▶ Page 38]). If the program is continued, the logs are deleted automatically; the last ten saved logs remain in the log memory.

MELAG recommends outputting logs immediately.

Output media

You can output the logs of the finished programs via the following output media:

- CF card
- Computer via the (practice) network (LAN)
- MELAprint 42/44 log printer with network adapter

The output media can be combined in any fashion. Thus it is possible both to save logs on the CF card (included in the scope of delivery) and also to print them on the log printer.



PLEASE NOTE

Further information about the log printer (e.g. the duration of the readability of the log printouts) is specified in the appendant user manual.

Using the CF card as an output medium

Inserting the CF card

The card slot for the ▶[CF card](#) is located behind the cover cap on the right, adjacent to the door below the power switch. When inserting the CF card in the slot, ensure that it is aligned correctly.

1. Open the CF card cover cap.
2. Insert the CF card in the slot with the contacts at the front. The MELAG logo on the CF card points towards the LED.



3. Slide the CF card in the card slot until it snaps in. Do not use force. When the CF card has been placed correctly, the red LED will illuminate shortly.
4. Close the cover cap.

Removing the CF card



NOTICE

Premature removal of the CF card from the card slot or its inappropriate handling can result in data loss, damage to the CF card or the device.

- Never remove the CF card from the slot whilst it is being written or read.

1. Open the CF card cover cap.
2. Press the ejection button and remove the CF card.
3. Close the cover cap.

Using the computer as an output medium


You can either connect a computer directly to the device or via a network if the following conditions are fulfilled:

- The computer is fitted with a network card with a RJ45 bushing (LAN).
- An FTP server or an FTP service is installed on the computer (when the log is issued via FTP).
- A suitable program, e. g. MELAtrace is installed (when the log is issued via TCP).

Outputting logs immediately and automatically

As delivered, the CF card is set as an output medium in the **SETUP MENU** and thus the automatic log output at the end of a program (**Immed. issue = YES**) is thus activated. Log output on multiply activated media is performed successively. You can select or add an alternative output medium for automatic log output.

Note the following:

- The text log is issued on the selected output medium after the end of the program run. At the same time, this text log is saved in the internal log memory and marked as output.
- If multiple output media have been activated, all activated output media must be connected to the device. Otherwise, the text logs are saved in the internal memory and are classed as not output.
- If the internal log memory is full, the device will register all the text logs which are classed as not output. The warning message 386 appears after the program start. You can acknowledge this message with the  key in order to continue the program run.
- With warning message 372, you must manually output logs that have not yet been output. Only then is a program start possible. The log memory is deleted automatically after manual issue; the last ten logs remain in the log memory. The manual outputting of logs is outlined under [Subsequent log output](#) ► Page 34].

Text logs

The following requirements must be fulfilled in order to output text logs immediately after the end of a program.

- In **SETUP MENU > Autom. logging**, **Immed. issue** is set to **YES**.
- In **SETUP MENU > Autom. logging**, at least one output medium is selected and **Autom. logging** is set to **ACTIVE**.
- The activated output medium is available (e.g. the MELAprint 42/44 log printer or ►CF card).

Graphic logs (optional)

The following requirements must be fulfilled in order to record graphic logs:

- In **SETUP MENU > Autom. logging > Graphic logs**, at least one output medium is set to **YES**.
- At least one of the output media selected for graphic logs corresponds to an output medium for the text logs. This means that at least the computer or the CF card must be activated as an output medium for both log types.
- The selected output medium has been connected.

**PLEASE NOTE**

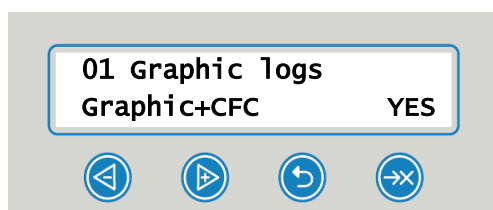
Graphic logs cannot be saved in the internal log memory and cannot be outputted via the log printer MELAprint 42/44.

- Save the graphic log on the CF card or the computer.

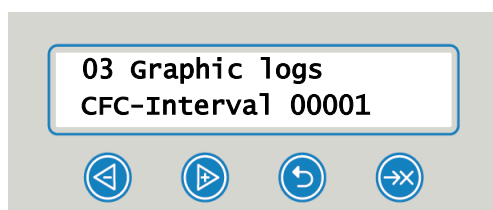
The following settings can be made to record graphic logs:

Graphics & CF card (CFC)

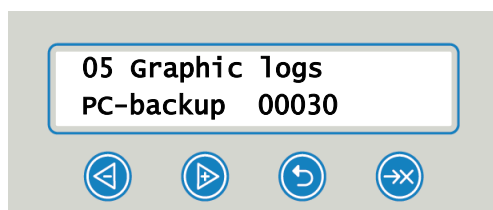
One of the selected output media must conform with the selected output medium for text logs.

**CFC interval**

The CF card interval or PC interval indicates the time intervals at which the program curve is recorded on the CF card or computer. The smaller the time interval, the more exact the curve. In the example, the time interval is set at one second.




**PC backup**

PC backup indicates the time interval in which the graphic logs are to be saved on the computer by the device. In the example, the backup interval is set to 30 seconds.

**Subsequent log output**










The **DOCU MENU** provides the option of issuing logs subsequently and independently of the point of the program end or to delete the logs. Proceed as follows:

1. Press or to navigate to **DOCU MENU**.
2. Press to open **DOCU MENU**.
3. Press repeatedly to select an output medium. Should you wish to accept the settings from **Autom. logging** menu, select the option **automatic**.

4. Press  to navigate to the **Log list** option.
5. Press  to choose between the log types, e.g. **Last log**, **Logs of day** etc.
6. Press  to start log output.

Deleting the saved logs

Save the logs on an output medium before deleting them.

1. Press  or  to navigate to **DOCU MENU**.
2. Press  to open **DOCU MENU**.
3. Press  again.
4. Press  to navigate to option **All logs**.
5. Press  and  shortly. A confirmation prompt is displayed: **All logs - Delete permanently?**
6. Hold  and  depressed to delete all logs.

Determining the format for the program logs

The log format enables you to determine which of the data saved in the log memory is to be outputted. You can choose between format (0001) and format (0002). The log format (0002) is the standard format. Working in **SETUP MENU** you can select the log format for the program logs, see [Logging](#) [► Page 32].

Log types

In addition to logs for successfully completed programs, there are other types of log. These can also be outputted via the selection list in the **DOCU MENU**. You can identify the log type by the ending of its file name.

Ending	Stands for	Explanation
.PRO	Program log	Log of a successfully completed program
.GPD	Graphic log	A log in which the processes are recorded graphically
.STR	Malfunction log	Log of an aborted program
.STB	Malfunction in standby	Log with malfunctions without a program having run
.LOG	System log	List of all the malfunctions and changes to the system in order of time (log book)
.STA	Status log	Summary of all the important settings and system states (counter, measured values etc.) + a list of all process-relevant parameters (VRP)
.LEG	Legend log	Contains all step abbreviations used in the program log
.DEM	Demo log	Log of a program simulated as completed in DEMO mode (only for presentation purposes)
.DES	Demo malfunction	Log of a program simulated as interrupted (presentation)

Example of a program log for a successfully completed program

 10 MELAG MELAtherm 10-DTA

15 Program : Universal-Program
 20 TARGET °C min.
 21 Pre-clean : 22.0 03:30
 23 Cleaning : 55.0 10:00
 28 Disinfect. : 90.0 05:00
 30 Date : 03.01.2018
 35 Batch : Day: 02 Total: 00222
 =====

40 Program successfully ended
 =====

50 ACTUAL °C +/- K min.
 51 Pre-clean: 27.4 +0.3/-0.3 03:30
 53 Cleaning: 57.9 +1.6/-0.4 10:00
 58 Disinfect.: 92.5 +0.2/-0.2 05:00 4293

60 Conduct. : 7.1 (---) µS/cm
 65 Start : 15:12:21
 70 End time : 16:29:03 (76:42 min.)
 =====

80 SN: 201410-DTA1352
 =====

81 Firmware : V1.311 20.09.2017
 82 Parameter: V1.321 20.10.2017
 83 BO : V1.310 18.09.2017

Step Start End Time °C ml mbar

--> Process start

...

--> Pre-cleaning

...

--> Regeneration

...

--> Pre-cleaning

...

--> Cleaning

...

--> Neutralization

...

--> Intermediate rinsing

...

--> Disinfection

...

--> Drying

...

--> Process end

...

 >> Never change the code in the following row <<
 180000ED008A00927949020E050004E300000000
 >> Proof of authenticity batch log <<

Voltage max/min: 226/215
 CW:31.1 DI: 5.0
 0.0 0.0 -0.00 0.0
 --et1---et2---eps---etu-----END-

 10 Log header: Device name

15 Program name
 20 Column heading for 21-28
 21 Nominal value temperature and holding time
 23 Nominal value temperature and holding time
 28 Nominal value temperature and holding time
 30 Date
 35 Batch number of the day and total batch counter
 =====

40 Control message

42 Program abort (appears if program unsuccessful)
 =====

50 Column heading for 51-58

51 Actual value for temperature (range) in °C

53 Holding time of the partial cycles

58 Actual value for temp. conditions of disinfection,
 A0 value

60 DI water conductivity for final rinse in supply line
 (---) Final conductivity in the pump sump (only in the
 Ophthlamo-Program)

65 Time at program start

70 Time at program end
 =====

80 Device serial number
 =====

81 Installed firmware version

82 Installed parameter version

83 Installed graphical user interface

Step = Partial cycle

Start = Time at start of partial cycle

End = Time at end of partial cycle

Time = Time required by a partial cycle

°C = Temperature of the rinse liquor in the washing
 chamber in °C

ml = Quantity of cold water (CW)/DI water and
 respective process agent consumed
 during a partial cycle

mbar = Rinse pressure

92 = Up to five warnings

95 = Event number upon program abort

 Proof of authenticity:

should never be changed; permits inference that the
 data was created on a MELAG device and has not
 been changed.

Sensor measurement values are displayed following
 a malfunction. The values are helpful for the service
 technician.

Finding the logs



PLEASE NOTE

Do not rename the directories, otherwise logs will be stored in both the renamed directory as well as the device directory which the device generates automatically.

All memory media (CF card or computer) contain a directory with the encoded serial number of the device concerned following log output. The directory name consists of five characters identical with the first five characters of every log, e.g. CR0ZH. This directory contains sub-directories with the month of log generation e.g. 01_2020 for January 2020. This contains all logs generated by the device in this month. The device directory is entered in the main directory on the CF card.



The device checks the memory medium after every type of log output (immediate output after a completed cycle or the transfer of multiple logs simultaneously). Should a directory not exist, it automatically creates a directory for the device and the month. If logs are outputted on the same memory medium more than once, a duplicate directory will be created under the device directory in which these logs will be saved only once.






Given direct log transfer to a computer, set the memory location in the program (FCP, FTP) used on your computer.

8 Settings

SETUP MENU

The **SETUP MENU** contains the settings for the date, time and display contrast.







Navigate in the **SETUP MENU** as follows:

1. Press  to navigate to the **SETUP MENU** in the main menu.
2. Press  to open the **SETUP MENU**.
3. Press  to leave the **SETUP MENU**.
4. Press  to save changes or hold  depressed to discard changes.

Setting the water supply

If the device is connected to a DI water supply e.g. MELAdem 53/MELAdem 53 C or another water treatment unit, this must be set on the device. In its delivery state, the water supply has been set to **DI water YES**.

To alter this setting proceed as follows:

1. Press  to open the **SETUP MENU**.
 ↳ The option **DI water YES** is displayed.
2. Press  in order to change the option.
 ↳ The value **YES** flashes.
3. Press  or  to switch between **YES** and **NO**.
4. Press  to accept **YES** or **NO**.
 ↳ The value no longer flashes.
5. Press  to leave the **SETUP MENU**.
 ↳ The selected value is automatically saved upon leaving the **SETUP MENU**.

Setting automatic logging









You can perform log output settings in the **Autom. logging** menu. The settings made here are saved for the respective output medium. The display image shows whether the option for log output is **ACTIVE**. Detailed information regarding logging is provided in chapter [Logging](#) [▶ Page 32].

Determining the output medium

You are able to output the logs of the completed programs on various media. Comply with the specifications of the manufacturer's operating manual of the respective device.

The example shows how to use the CF card as an output medium. Proceed in a similar manner to set a different output medium.

Working in the [SETUP MENU](#) [▶ Page 38] set the output medium as follows:

1. Press  to navigate to **Autom. logging**.
2. Press  to open the **Autom. logging** menu.
 ↳ The selectable output media are displayed consecutively.
3. Press  to navigate to **CF card YES** in the **SETUP MENU**.
 ↳ The value **YES** indicates that the log will be saved on the CF card.
4. Press  if this value is to be changed.
 ↳ The value **YES** flashes.
5. Press  or  to change between **YES** and **NO**.
6. Press  to save the new value.
 ↳ The value no longer flashes.
7. Press  to leave **SETUP MENU > Autom. logging**.
 ↳ The value selected will be saved automatically upon leaving the **SETUP MENU**.

Determining log format

Detailed information regarding the log formats (0001) and (0002) is provided in [Determining the format for the program logs](#) [▶ Page 35].

Setting date and time

Correct batch documentation requires the correct date and time setting on the device.










PLEASE NOTE


The time is not set automatically.

- The time setting to summer or winter time must be performed manually.

Setting the date

Working in the [SETUP MENU](#) [▶ Page 38] set the date as follows:

1. Press  to navigate to **Date**.
2. Press  to change the date.
 ↳ The display switches to **Change date**.
3. Press  to navigate between day, month and year.
4. Press  to activate the selected parameter (day, year).
 ↳ The current value flashes.
5. Press  or  to reduce or increase the value.
6. Press  to accept the new value.
 ↳ The value no longer flashes.

7. Press  to change the month. Proceed in a similar fashion here.

8. Press  to leave the **SETUP MENU**.

→ The value selected will be saved automatically upon leaving the **SETUP MENU**.


Setting the time

Working in the **SETUP MENU** [▶ Page 38] set the time as follows:



1. Press  repeatedly to navigate to **Time**.


2. Press  to change the date.

→ The display switches to **Change time**.


3. Press  to activate the selected parameter.

→ The current value flashes.

4. Press  or  to reduce or increase the value.

5. Press  to accept the new value.


→ The value no longer flashes.


6. Press  to leave the **SETUP MENU**.

→ The value selected will be saved automatically upon leaving the **SETUP MENU**.



Setting the display contrast


Working in the **SETUP MENU** [▶ Page 38] set the display contrast as follows:

1. Press  repeatedly in order to navigate to **Display contrast**.

2. Press  to activate the selected parameter.

→ The current value flashes.

3. Press  or  to reduce or increase the value.

4. Press  to save the new value.

→ The value no longer flashes.


5. Press  to leave the **SETUP MENU**.


→ The selected value is automatically saved upon leaving the **SETUP MENU**.

Selecting the language

You can choose between two languages. Language 0001 is usually the local language.


Working in the **SETUP MENU** [▶ Page 38] set the language as follows:

1. Press  repeatedly to navigate to **Language**.

2. Press  to activate the selected parameter.

→ The current value flashes.

3. Press  to navigate to **Language 0002**.

4. Press  to accept the new value.

→ The value no longer flashes.


5. Press  to leave the **SETUP MENU**.


→ The value selected will be saved automatically upon leaving the **SETUP MENU**.

Other languages can also be installed. To this end, the corresponding language update file must be downloaded on the device from the CF card. Please consult your MELAG customer services or stockist for this.



Setting the water hardness


Working in the **SETUP MENU** [▶ Page 38] set the water hardness as follows:

1. Press  repeatedly to navigate to **Water °dH**.

2. Press  to activate the selected parameter.

→ The current value flashes.

3. Press  or  to reduce or increase the value.

4. Press  to accept the new value.

→ The value no longer flashes.

5. Press  to leave the **SETUP MENU**.

→ The value selected will be saved automatically upon leaving the **SETUP MENU**.

The conversion table for water hardness is provided in [Water softening unit](#) [▶ Page 16].

9 Function checks

Automatic and manual function check

Automatic

The device components are monitored and checked automatically for their functionality and interplay. Should the parameter thresholds be exceeded, the device will issue warning messages or malfunction messages. If necessary, it will abort a program with the relevant notification. The device will also display messages when a program has been completed.

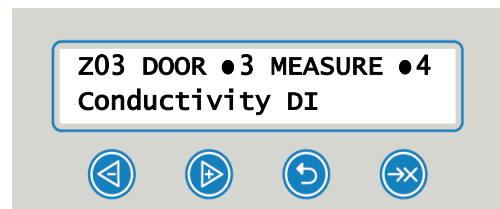
Manual

You can follow the program run on the display and use the log recorded to check the success of a program. Further information is provided in chapter [Logging](#) [▶ Page 32].

Measuring conductivity

You can access the water quality of the ▶DI water on the device display at any time providing, that it is switched on.

- ▶ Press  to start the Conductivity DI program.



10 Maintenance



WARNING

All maintenance work, especially that performed in the washing chamber may only be performed after a successfully completed reprocessing program.

- Wear suitable personal protective equipment (e.g. gloves).

Maintenance intervals

Interval	Measure	Device component
Daily	Check for soiling, deposits or damage	Coarse and fine sieves, rinse arms, door seal
Monthly	Check for passage/blockage	Injector rail nozzles and adapters
	Check for soiling, deposits or damage	Accessories, plastic components
As required	Cleaning	Operating panel, plastic front, washing chamber, pump pit and non-return valve
After 24 months or 1000 cycles	Maintenance by authorised technician	Process agent hoses according to maintenance instructions

Regular checks and cleaning



NOTICE

Incorrect cleaning can damage the surfaces and sealing faces. Scratched or damaged surfaces and leaking sealing faces favour soiling deposits and corrosion in the washing chamber.

- Comply with all information regarding cleaning of the parts affected.



NOTICE

When the coarse and fine sieves are missing, residue may enter the rinsing circuit and impair the device function.

- Ensure that the coarse and fine sieves are always in place before program start.

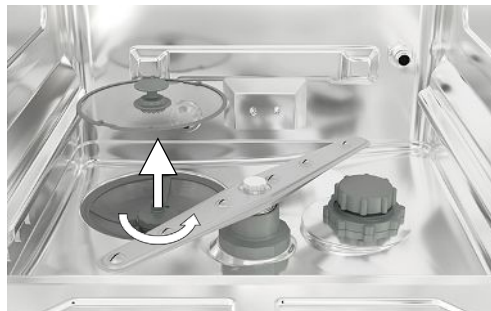
Checking the sieves in the washing chamber

A coarse and a fine sieves are fitted in the washing chamber. The sieves are designed to hold back dirt particles or residue e.g. from the instruments. They can become blocked over time.

1. Inspect the coarse and the fine sieves for small components and soiling which have fallen from the load.
2. Turn the grip of the coarse sieve anti-clockwise to its fullest extent and remove it upwards.



3. Turn the knurled nut on the fine sieve anti-clockwise and remove the fine sieve upwards.

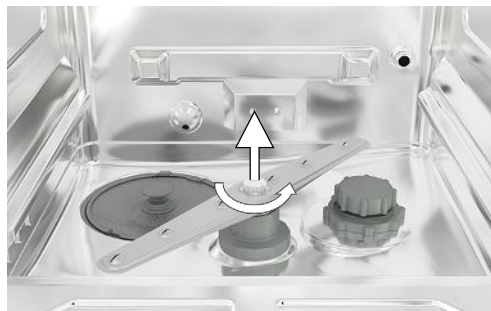


4. Inspect the coarse and the fine sieves for soiling.
5. Rinse the soiled sieves under running water. Do not use any dish-washing detergent. Remove any deposits with a soft brush.

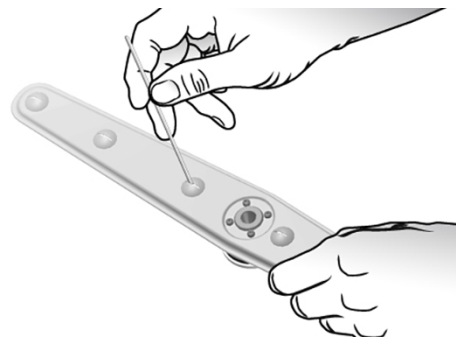
Checking the rinse arms

Dirt particles can block the nozzles of the rinse arms. Check both rinse arms regularly and rinse the nozzles under running water if necessary.

1. Check that the coarse and the fine sieves are installed.
2. Turn the knurled nut on the rinse arm anti-clockwise and remove the rinse arm.



3. Clean blocked nozzles with a thin pointed object.



4. Return the rinse arms and check their easy and free movement.

Checking the door seal

Check the door seal for impurities, deposits or damage on a daily basis. If necessary, clean the door seal with a moist, non-fuzzing cloth and conventionally-available neutral liquid cleaning agent.

Checking the injector rail nozzles and adapters for free passage

MELAG recommends checking the injector rail nozzles and adapters for free passage on a monthly basis.

To test whether the injector rail nozzles and adapters are blocked, hold them upright under running water. If the water flows freely through the nozzles or adapters, they are not blocked.

Checking the accessories

Check the accessories used (especially their plastic components e.g. inserts) for damage, deposits and soiling on a monthly basis, unless the user manual Accessories for MELAtherm indicates otherwise.

Cleaning on demand

Operating unit and plastic front

Note the following:

- Use a soft, non-fuzzing cloth.
- Use a chlorine- and vinegar-free cleaning fluid or a plastics cleaning agent.
- Check the material compatibility before application.
- Never use solvents or benzene.
- Use surface disinfectants which are suitable for plastics. Observe the manufacturer's information on the respective surface disinfectant.

Washing chamber

Note the following:

- The washing chamber is made of high-alloy stainless steel but its surface is easily scratched.
- Clean it with a commercially-available non-abrasive stainless steel cleaning agent (no scouring cream).
- Remove any streaks remaining on the surface after cleaning with a commercially-available stainless steel polishing spray.
- Use a soft, non-fuzzing cloth without abrasive elements (no scouring pad).

Pump sump and non-return valve

If the rinsing water has not been removed entirely after a program, the non-return valve must be cleaned.

1. Remove the coarse and fine sieves and remove the residue and deposits from the pump sump.
2. Remove the non-return valve upwards by pulling on its grip and pull it out of the pump sump.



3. Clean the non-return valve under running water. Do not use any dish-washing detergent.
4. Replace the non-return valve and the fine and coarse sieves in the pump sump.
5. Start the **Rinsing** program.

Avoiding staining

Stains on the instruments or the device can develop from poor water quality. In particular, heavy metals or chloride can result in the development of stains and/or corrosion. To avoid the development of stains and/or corrosion on the instruments or the washing chamber, MELAG recommends a final rinse with demineralised water (DI water). All water-bearing parts of the device consist of non-rusting material. This rules out the development of stains or rust caused by the device. Often, a single instrument which drops rust can suffice to cause the development of rust on other instruments or in the device. Further information is provided in the up-to-date Red Brochure "Instrument Reprocessing - Reprocessing of Instruments to Retain Value" published by the AKI. See chapter "Surface Changes: Deposits, Discoloration, Corrosion, Aging, Swelling and Stress Cracks".

Replacing the filter in the drying fan

Exceeding the permissible level of blockage can result in a worsened drying outcome. For this reason, the device checks the degree of blockage automatically. Exceeding the tolerances results in the issue of the relevant display message.



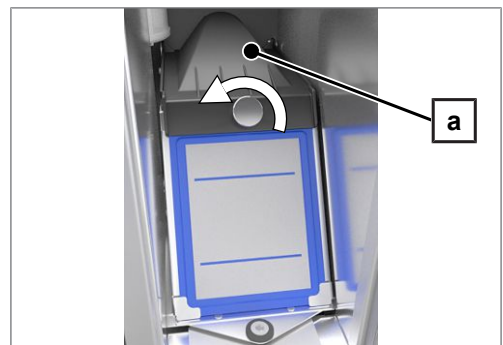
PLEASE NOTE

The pre-filter and the HEPA filter are replaced within the scope of the maintenance on hygienic grounds.

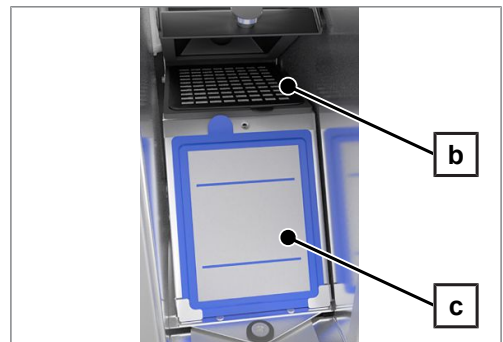
1. Pull the process agent drawer forwards.



2. Undo the screw on the cover cap (pos. a) of the drying fan by hand and lift up the cover cap.



3. Pull out the pre-filter (pos. c) upwards and replace it. Pull out the HEPA filter (pos. b) upwards and replace it.



4. Close the cover cap and turn the screw hand-tight.

Maintenance

Comply with the following for safe handling:

- Maintain the specified maintenance intervals. Continuing operation beyond the maintenance interval can result in malfunctions in the device.
- Have maintenance performed only by trained and authorised technicians using the original MELAG maintenance set.
- If components that are not included in the maintenance set have to be replaced during maintenance, only original spare parts from MELAG may be used for the replacement.

Regular maintenance is vital to ensure reliable operation and value retention of the device. All function and safety-relevant components and electrical units are checked during maintenance and replaced where necessary. A freely-accessible device has a maintenance time of approx. 3-4 h plus test run and any work exceeding the specifications of the regular maintenance plan.

Maintenance is to be performed after every 1000 cycles or 24 months at the latest.

(Process) Validation

A reproducible cleaning and disinfection outcome can only be ensured via correct operation (incl. use of suitable accessories). The practice operator is responsible for ensuring reproducibility through the use of batch checks, routine checks and/or periodic inspections (e.g. validation).

This requirement is made (in Germany) by e.g. the Medical Devices Operating Directive (§ 8 Sec. 2 MPBetreibV); ▶[DGKH](#), ▶[DGSV](#) and ▶[AKI](#) directives and the recommendations from the ▶[Robert Koch Institute](#). This requirement is also made in international regulations. This is based on ▶[EN ISO 15883](#), which is also valid in Germany. Please observe all valid national regulations and specifications. In case of doubt, consult the relevant professional association.

- Only use the loading pattern specified and approved within the scope of the validation. Changing the loading pattern and/or accessories requires revalidation.
- The use of ▶[process agents](#) that are not recommended by MELAG (see [Process agents](#) ▶ Page 9]) may cause an increased effort for validation / performance requalification.
- MELAG cannot provide a guarantee for non-MELAG accessories, even if they are in possession of validation.
- The document "Recommendations for the validation of MELAtherm 10" (doc. ME_006-22) is available for download in the MELAG service portal for the person performing the validation and the technical service.

11 Pause times

Run the **Rinsing** program twice before reprocessing following pause times longer than two days (e. g. after a weekend).

Given an ophthalmic application, run the **Ophthalmo-Program** without load following pause times of more than two days in order to obtain the requisite water quality.

Long operating pauses (longer than two weeks)

Decommission the device if you plan to have an immobilisation time of over two weeks.

Decommissioning

Preparation for transport

Decommissioning in preparation for transport outside the practice should only be undertaken by MELAG-authorized persons.

Following longer operating pauses

When decommissioning the device for a long pause (e.g. due to holiday), proceed as described in the following.

The following must be fulfilled or present:

- ✓ The washing chamber is dry.
- 1. Switch off the device at the power switch.
- 2. Disconnect the power plug from the socket.
- 3. Turn off the water inflow.

Recommissioning



NOTICE

Air must be removed from the metering system twice during commissioning or after removal of the suction lances. Air removal completely removes air bubbles from the hoses and ensures proper metering.

- Before the first reprocessing program, run the **Air removal** program twice.
- Then start your usual reprocessing program without a load.

- Comply with the specifications in chapter [First steps](#) [► Page 17] when performing the recommissioning.

Storage and transport



CAUTION

Danger of injury from incorrect carrying!

Lifting and carrying too heavy a load can result in spinal injury. Failure to comply with these instructions can result in crushing.

- Comply with the safety regulations that apply to you.

Comply with the following for safe handling:

- Avoid frost or extreme heat during the transport and storage. If this cannot be ensured, unpack the device and store it at room temperature for at least two hours before installation and commissioning.
- Avoid strong shocks/vibrations.

Transport within the practice

1. Empty the device entirely.
2. Remove the inserts and the basis basket.
3. Seal the water inlet hoses.
4. Close the door before moving the device.

Recommissioning after relocation

When recommissioning after a move, proceed as with the first commissioning, see [First steps](#) [► Page 17].

12 Malfunctions

Comply with the following for safe handling:

- Should the device issue the same malfunction message repeatedly, turn off the device and if necessary, inform your stockist.
- The device may only be serviced by ►authorised technicians.

Troubleshooting online

All messages with current descriptions can be found in the Troubleshooting portal on the MELAG website (<https://www.melag.com/en/service/troubleshooting>).



Not all notifications on the display are malfunction messages. Messages are issued on the display with an event number. This number is used for identification for assistance on the MELAG website and with the authorised technician.

Warning messages are marked in the display with a **W** and malfunction messages with an **F**. Ensure that you have complied with all instructions relating to a warning message or malfunction message issued by the display of the device.

Notification

A notification is provided for your information and to assist you in operating the device. Malfunction-free operation of the device is still possible.

Warning message

A warning message helps to ensure malfunction-free operation and recognition of undesirable situations. React to a warning message quickly to prevent the resulting malfunction.

Malfunction message

Malfunction messages are issued when it is not possible to ensure safe operation or cleaning and disinfection. These can appear on the display shortly after switching on the device or during a program run. If a malfunction occurs during a program run, the program will be aborted and considered unsuccessful.

Before contacting the technical service

Follow the instructions that appear on the device's display that relate to a warning or malfunction message. The following table contains a summary of the most important events. Should you be unable to find the relevant event, or your efforts do not redress the problem, you can contact your stockist or the MELAG customer service. Have the number of your device, the event number and a detailed description of the malfunction to hand so that we can help you.

Notifications

Event	Possible cause	Remedy
Banging or rattling noise in the washing chamber during a program run	The rinse arm bangs against instruments or containers. The load moves in the washing chamber.	<ol style="list-style-type: none"> 1. Interrupt the program and re-arrange the load. 2. Start the program again.
White layer on the instruments	The internal water softening unit has not been adjusted correctly.	Check the water hardness of the tap water and re-adjust the internal water softening unit if necessary, see Description of the device [► Page 10].
	Water-insoluble, hardened treatment residue (e.g. dental cement or root canal disinfectants) remain on the instruments.	Remove the residue manually immediately after instrument application.
	Residues or precipitates of ultrasound gel may have remained on the instruments.	Avoid cleaning agents and disinfectants based on quaternary ammonium compounds in the manual pre-cleaning of lubricant gel residues. Gels containing thickening agents, especially polyacrylic acid, will precipitate after contact with quaternary ammonium compounds. If a change of gel is preferred, then devices with a cation-compatible thickening system are suitable. Contact the manufacturer of the gel or process agents for more information.
Poor cleaning outcome	The basis basket, insert baskets / insert racks are incorrectly loaded or are too full.	Ensure correct arrangement and avoid overloading.
	Load results in unwashed areas.	Ensure the correct arrangement of the instruments.
	The cleaning agent is unsuitable for this type of soiling.	Use a suitable cleaning agent for automatic cleaning.
	Encrusted soiling on the instruments.	Do not allow soiling to dry on. Rinse off soiling immediately.
	Rinse arm nozzles or injector rail nozzles blocked.	Remove blockages, see Maintenance [► Page 43].
	Sieves in the pump sump are soiled.	Clean the coarse and the fine sieve, see Maintenance [► Page 43].
Empty display	The device is not switched on.	Check that the device is connected to the power supply and is switched on.
	The fuse in domestic installation has tripped. This can be caused by operating a number of electrical devices at the same time.	Check the fuse in the domestic installation (for the minimum fuse protection, see the type plate).
Residual moisture on and/or in the instruments	The basis basket, insert baskets / insert racks are incorrectly loaded or are too full.	Ensure correct arrangement and avoid overloading.
	The interior structure of the instruments is too complex or the interior volume is insufficient.	Dry the instruments with clean (medical) compressed air.
Display message: Salt storage empty. Please refill salt!	The regenerating salt is exhausted.	Fill the salt container with regenerating salt. The signal (a tone) informs the operator that the salt in the salt container has been recognised and that operation can be continued.

Warning messages

Event	Possible cause	Remedy
214	The CF card was removed from the slot during a running program and re-inserted.	Once the program has been completed, select the DOCU MENU in the display and output the current log. Do not remove the CF card during active logging. Logging is active when the red LED illuminates.
215	The CF card is not functioning correctly.	<ol style="list-style-type: none"> 1. Save the logs on an external data carrier. 2. Select DOCU MENU on the display and navigate to Format CF card. Format the CF card in the device, see the technical manual.
216	The system does not recognise a CF card or cannot read it.	
217	The memory of the CF card is too large (max. 4 GB).	
218	An already-existing log has been recognised on the CF card whilst outputting the log via the DOCU MENU .	Acknowledge the message with the key 4. The existing log will not be overwritten.
219	The CF card is not functioning correctly.	<ol style="list-style-type: none"> 1. Save the logs on an external data carrier. 2. Select DOCU MENU on the display and navigate to Format CF card. Format the CF card in the device, see the technical manual.
220	The system does not recognise a CF card or cannot read it.	
	The memory of the CF card is too large (max. 4 GB).	
221	The memory space of the CF card is full. No further logs can be saved.	<ol style="list-style-type: none"> 1. Save the logs on an external data carrier. 2. Select DOCU MENU on the display and navigate to Format CF card. Format the CF card in the device, see the technical manual.
222	The CF card is not functioning correctly.	<ol style="list-style-type: none"> 1. Save the logs on an external data carrier. 2. Select DOCU MENU on the display and navigate to Format CF card. Format the CF card in the device, see the technical manual.
223	The system does not recognise a CF card or cannot read it.	
224	The memory of the CF card is too large (max. 4 GB).	
225		<ol style="list-style-type: none"> 1. Save the logs on an external data carrier. 2. Insert a new CF card (max. 4 GB) in the card slot. During insertion, the MELAG lettering must point to the right. MELAG recommends using original accessories only.
226		
227		
228	The CF card is too slow. Either the CF card is no longer recognised following a reset or it was inserted in the slot under voltage.	
229	The CF card was removed from the slot during a writing action.	Once the program has been completed, select the DOCU MENU in the display and output the current log. Do not remove the CF card during active logging. Logging is active when the red LED illuminates.

Event	Possible cause	Remedy
230	The CF card is not functioning correctly. The system does not recognise a CF card or cannot read it.	1. Save the logs on an external data carrier. 2. Select DOCU MENU on the display and navigate to Format CF card . Format the CF card in the device, see the technical manual.
	The memory of the CF card is too large (max. 4 GB).	Insert a CF card with a memory of up to 4 GB. During insertion, the MELAG lettering must point to the right. MELAG recommends the use of original accessories only.
231	The CF card is not functioning correctly. There is no CF card in the slot.	Insert a CF card with a memory of up to 4 GB. During insertion, the MELAG lettering must point to the right. MELAG recommends using original accessories only.
	The system does not recognise a CF card or cannot read it.	Push the CF card in the card slot until the ejector key triggers.
232	The CF card is not functioning correctly.	Acknowledge the message with the key 4.
233	The CF card is currently being initialised or written.	
234 235 236 237	The CF card is not functioning correctly.	1. Save the logs on an external data carrier. 2. Select DOCU MENU on the display and navigate to Format CF card . Format the CF card in the device, see the technical manual.
	The system does not recognise a CF card or cannot read it.	
	The memory of the CF card is too large (max. 4 GB).	Insert a CF card with a memory of up to 4 GB. During insertion, the MELAG lettering must point to the right. MELAG recommends the use of original accessories only.
238	The CF card is not functioning correctly and cannot be formatted.	Insert a new CF card (max. 4 GB) in the card slot. During insertion, the MELAG lettering must point to the right. MELAG recommends using original accessories only.
239 240	The CF card is not functioning correctly.	1. Save the logs on an external data carrier. 2. Select DOCU MENU on the display and navigate to Format CF card . Format the CF card in the device, see the technical manual.
	The system does not recognise a CF card or cannot read it.	
	The memory of the CF card is too large (max. 4 GB).	Insert a CF card with a memory of up to 4 GB. During insertion, the MELAG lettering must point to the right. MELAG recommends the use of original accessories only.
372	The internal log memory of the device is full. Not all logs have been outputted.	1. Select the DOCU MENU in the display and output the logs of the internal memory. 2. Start the program again. 3. If this message is displayed repeatedly, delete the internal memory.

Event	Possible cause	Remedy
377	The system does not recognise an output medium. The system does not recognise a log printer, even though it is connected.	Check the settings in SETUP MENU > Autom. logging .
	Automatic logging is active in SETUP MENU . However, a log printer is not connected.	<ol style="list-style-type: none"> Working in the display, select DOCU MENU and save the logs on the CF card or the computer. Working in the SETUP MENU, deactivate Autom. logging. The display changes from ACTIVE to INACTIVE.
386	The device's internal log memory contains logs which have yet to be outputted. The memory is almost full.	<p>Acknowledge the message with the key 4. The program starts.</p> <p>As soon as the program has ended, working in the display, select the DOCU MENU and output all logs from the internal memory (CF card or external data carrier).</p>
394	Not all logs from the device's internal log memory have been saved on the CF card.	Acknowledge the message with the key 4. The logs are written and saved on the CF card.
395	Not all logs have been outputted from the device's internal log memory via the EDM printer.	Acknowledge the message with the key 4. The logs are outputted and printed.
396	Not all logs have been loaded onto the FTP server from the internal log memory of the device.	Acknowledge the message with the key 4. The logs are outputted and saved.
397	The system is unable to locate a computer for log output. Even though the device is connected to a computer, it is unable to establish a connection for log output.	<ol style="list-style-type: none"> Check the network connection to the computer/server. Switch on the computer/server. Restart the documentation software.
	The device is not connected to a computer, but in SETUP MENU > Autom. logging the option computer is active.	Working in the display, select SETUP MENU > Autom. logging and deactivate the option computer. The display changes from YES to NO .
414	The rinse aid has been exhausted.	<ol style="list-style-type: none"> Replace the rinse aid container, working in accordance with the working safety regulations. Alternatively, refill. Start the Air removal program. <p>NOTICE! Use only process agents which you have used before.</p>
424	The neutraliser has been exhausted.	<ol style="list-style-type: none"> Replace the neutraliser container, working in accordance with the working safety regulations. Alternatively, refill. Start the Air removal program. <p>NOTICE! Use only process agents which you have used before.</p>
425	The cleaning agent has been exhausted.	<ol style="list-style-type: none"> Replace the cleaning agent container, working in accordance with the working safety regulations. Alternatively, refill. Start the Air removal program. <p>NOTICE! Use only process agents which you have used before.</p>
428	There is almost no regenerating salt left.	Fill regenerating salt, see Filling the regenerating salt ► Page 20].
447	The rinse pressure in the washing chamber is too low. Large containers with the opening pointing upwards may have been sorted into the device. This diverts water from the rinsing process.	Sort the containers in the device with their openings facing downwards.
450	The water inflow is insufficient.	<p>Check the water supply of the device.</p> <p>Open the water inflow tap completely.</p>

Event	Possible cause	Remedy
475	The HEPA filter in the drying fan is soiled.	Replace the HEPA-filter in the drying fan, see Replacing the filter in the drying fan [► Page 46].
477	The requisite pressure for the drying has not been achieved.	Replace the drying fan pre-filter, see Replacing the filter in the drying fan [► Page 46].
	The pre-filter in the drying fan is soiled.	
	The lid of the drying fan has not been locked correctly.	Lock the lid of the drying fan correctly.
478	The HEPA filter and the pre-filter in the drying fan are soiled.	Replace the HEPA-filter and the pre-filter, see Replacing the filter in the drying fan [► Page 46].
500	The display of date and time of the system clock are incorrect.	Working in the display, select the SETUP MENU and set the correct date and time, see Setting date and time [► Page 39].
501	The CF card is not functioning correctly.	Insert a CF card with a memory of up to 4 GB. During insertion, the MELAG lettering must point to the right.
	There is no CF card in the slot.	MELAG recommends using original accessories only.
	The system does not recognise a CF card or cannot read it.	Push the CF card in the card slot until the ejector button triggers.
502	The system is unable to locate a computer for log output.	Check the network connection to the computer/server.
	The network connection has been interrupted.	
	The computer/server is not switched on.	Switch on the computer/server.
	The documentation software has not been started.	Restart the documentation software.
	A computer is not connected, but the option computer is active in SETUP MENU > Autom. logging .	Working in the display, select SETUP MENU > Autom. logging and deactivate the option computer. The display changes from YES to NO .
533	The temperature in the washing chamber is very high. The door is blocked and cannot be unlocked immediately.	CAUTION! The instruments are hot. Press the keys indicated in the display to acknowledge the message. The door can be opened. PLEASE NOTE: Take appropriate safety measures, e.g. keep a safe distance and wear heat-resistant gloves, before opening the device.
534	The temperature in the washing chamber is very high. The door is blocked and cannot be unlocked immediately.	CAUTION! Danger of scalding! The instruments are hot. 1. Wait until the temperature of the washing chamber has cooled. 2. Press the keys indicated in the display.
549	The conductivity of the DI water is insufficient (greater than 15 µS/cm).	Replace the MELAdem 53/53 C cartridge.
	The MELAdem 53/53 C cartridge is exhausted.	
	The DI water supply is of insufficient quality.	Check the DI water supply.
560	The maximum permissible mains voltage (270 V) has been exceeded.	Have the connection conditions checked by a qualified electrician.
561	The minimum permissible mains voltage (190 V) was undercut.	Have the connection conditions checked by a qualified electrician.
562	The maximum permissible mains frequency (63 Hz) was exceeded.	Have the connection conditions checked by a qualified electrician.
563	The minimum permissible mains frequency (45 Hz) was undercut.	Have the connection conditions checked by a qualified electrician.
575	The date and time are invalid.	Check the settings in the SETUP MENU .

Event	Possible cause	Remedy
622	The maximum permissible maintenance interval (24 months) or the maximum permissible number of cycles (1000 cycles) has been reached since commissioning or the last maintenance.	Arrange a maintenance appointment with an authorised technician. You can continue to start the device.
625	The temperature during pre-cleaning is too high. The temperature during the water inflow is higher than 45 °C.	Check the water supply to the device.
671	<p>Insufficient conductivity (> 15 µS/cm and < 25 µS/cm) was measured in the washing chamber during disinfection in the Ophthalmic-Program.</p> <p>This could be caused by carry-over of process agents, regenerating salt or deposits. The program successfully completed despite the warning.</p>	<ol style="list-style-type: none"> 1. Close the screw cap of the salt container correctly. 2. Setup the containers in the device with their openings facing downwards. 3. Check the hollow bodies before reprocessing for their free passage and correct position. 4. Clean the filter screen in the instrument connection equipment. 5. Remove and clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43]. 6. Insert the non-return valve in the pump sump correctly, see Cleaning on demand [► Page 45]. 7. Check for foreign bodies in the non-return valve.

Malfunction messages



WARNING

Danger of contamination through program abort.

Aborting a program before the drying phase begins means that the load is classed as not having been disinfected.

Event	Possible cause	Remedy
137	The cleaning agent metering pump is not functioning correctly. The metering system may be blocked.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
139	The fan of the display is not functioning correctly.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
140	The fan of the diffuser is not functioning correctly.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
141	The neutraliser metering pump is not functioning correctly. The metering system may be blocked.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
142	The rinse aid metering pump is not functioning correctly. The metering system may be blocked.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
143	The solenoid valve for the cold water does not switch.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
144	The solenoid valve for the regeneration does not switch.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
145	The solenoid valve for the steam condenser does not switch.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
146	The solenoid valve of the DI inlet hose does not switch.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
147	The solenoid valve of the cold water inlet hose does not switch.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.

Event	Possible cause	Remedy
154 155	The temperature difference between the two temperature sensors (temperature control and temperature log) in the washing chamber is too high.	1. Switch off the device and wait approx. 30 min with the door open. 2. Switch on the device and restart the program.
156	The temperature sensor for monitoring the drying is not functioning correctly.	1. Switch off the device and wait approx. 30 min with the door open. 2. Switch on the device and restart the program.
159	The collection tank has not been emptied correctly.	1. Switch the device off and then on again. 2. Start the program again.
160	The coarse or fine sieves are soiled.	1. Switch off the device. 2. Clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43]. 3. Switch on the device and restart the program.
161	The washing chamber pressure required for drying has not been reached.	1. Switch the device off and then on again. 2. Start the program again.
162	The requisite rinse pressure has not been reached.	1. Switch the device off and then on again. 2. Start the program again.
163	The cleaning agent metering pump is not functioning correctly. The metering system may be blocked.	1. Switch the device off and then on again. 2. Start the program again.
165	The fan of the display is not functioning correctly.	1. Switch the device off and then on again. 2. Start the program again.
166	The fan of the diffuser is not functioning correctly.	1. Switch the device off and then on again. 2. Start the program again.
167	The neutraliser metering pump is not functioning correctly. The metering system may be blocked.	1. Switch the device off and then on again. 2. Start the program again.
168	The rinse aid metering pump is not functioning correctly. The metering system may be blocked.	1. Switch the device off and then on again. 2. Start the program again.
169	The solenoid valve for the cold water does not switch.	1. Switch the device off and then on again. 2. Start the program again.
170	The solenoid valve for the regeneration does not switch.	1. Switch the device off and then on again. 2. Start the program again.
171	The solenoid valve for the steam condenser does not switch.	1. Switch the device off and then on again. 2. Start the program again.
172	The solenoid valve of the DI inlet hose does not switch.	1. Switch the device off and then on again. 2. Start the program again.
173	The solenoid valve of the cold water inlet hose does not switch.	1. Switch the device off and then on again. 2. Start the program again.
257	The connection to the conductivity sensor has been interrupted. No or an incorrect conductivity measurement is stated.	1. Switch the device off and then on again. 2. Start the program again.
410	The rinse aid has been exhausted.	1. Replace the rinse aid container, working in accordance with the working safety regulations. Alternatively, refill. NOTICE! Use only process agents which you have used before. 2. Start the Air removal program.

Event	Possible cause	Remedy
411	The neutraliser has been exhausted.	<ol style="list-style-type: none"> 1. Replace the neutraliser container, working in accordance with the working safety regulations. Alternatively, refill. NOTICE! Use only process agents which you have used before. 2. Start the Air removal program.
412	The cleaning agent has been exhausted.	<ol style="list-style-type: none"> 1. Replace the cleaning agent container, working in accordance with the working safety regulations. Alternatively, refill. NOTICE! Use only process agents which you have used before. 2. Start the Air removal program.
426	No cleaning agent is being pumped. The cleaning agent container has been exhausted, air may have been transported.	<ol style="list-style-type: none"> 1. Replace the cleaning agent container, working in accordance with the working safety regulations. Alternatively, refill. NOTICE! Use only previously used process agents! 2. Start the Air removal program.
	The hose to the suction lance is kinked.	<ol style="list-style-type: none"> 1. Eliminate any kinks or pinch points on the process agent hoses. 2. Start the Air removal program.
	Air bubbles have developed in the metering system after long standstill times.	Start the Air removal program.
427	No neutraliser is being pumped. The neutraliser container has been exhausted, air may have been transported.	<ol style="list-style-type: none"> 1. Replace the neutraliser container, working in accordance with the working safety regulations. Alternatively, refill. NOTICE! Use only previously used process agents! 2. Start the Air removal program.
	The hose to the suction lance is kinked.	<ol style="list-style-type: none"> 1. Eliminate any kinks or pinch points on the process agent hoses. 2. Start the Air removal program.
	Air bubbles have developed in the metering system after long standstill times.	Start the Air removal program.
431	No cleaning agent is being pumped. The cleaning agent container is empty or almost empty.	<ol style="list-style-type: none"> 1. Replace the cleaning agent container, working in accordance with the working safety regulations. Alternatively, refill. NOTICE! Use only previously used process agents! 2. Start the Air removal program.
	The hose to the suction lance is kinked.	<ol style="list-style-type: none"> 1. Eliminate any kinks or pinch points on the process agent hoses. 2. Start the Air removal program.
	Air bubbles have developed in the metering system after long standstill times.	Start the Air removal program.

Event	Possible cause	Remedy
432	No neutraliser is being pumped. The neutraliser container is empty or almost empty.	1. Replace the neutraliser container, working in accordance with the working safety regulations. Alternatively, refill. NOTICE! Use only previously used process agents! 2. Start the Air removal program.
	The hose to the suction lance is kinked.	1. Eliminate any kinks or pinch points on the process agent hoses. 2. Start the Air removal program.
	Air bubbles have developed in the metering system after long standstill times.	Start the Air removal program.
433	Water is in the pump sump after pumping out. The coarse or fine sieve is soiled.	Clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43].
	The non-return valve in the pump sump is missing or fitted incorrectly.	Insert the non-return valve in the pump sump correctly, see Regular checks and cleaning [► Page 43].
	The non-return valve is blocked by a foreign body.	Check the non-return valve for foreign bodies and remove them if you find any.
434	Water is in the pump sump after pumping out. The coarse or fine sieve is soiled.	Clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43].
	The non-return valve in the pump sump is missing or fitted incorrectly.	Insert the non-return valve in the pump sump correctly, see Regular checks and cleaning [► Page 43].
	The non-return valve is blocked by a foreign body.	Check the non-return valve for foreign bodies and remove them if you find any.
	The outlet hose is kinked.	Check the installation of the outlet hose.
	The siphon or outlet hose is blocked.	Check the siphon and the outlet hose for blockage.
440	The program in progress has ended prematurely. The load is considered not cleaned and disinfected.	WARNING! Danger of contamination 1. Acknowledge the message with key 4. 2. Press the display buttons.
449	The rinse pressure in the washing chamber is too low. Insufficient water inflow.	Check the water inflow of the device. Open the water inflow tap completely.
	The basis basket has been inserted incorrectly or not at all.	Insert the basis basket in the washing chamber correctly, see Inserting the basis basket [► Page 19].
	Too many non-filled apertures on the injector rail.	Seal non-filled apertures on the injector rail with a screw plug.
	The coarse or fine sieves are soiled.	Remove and clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43].
	Large containers with the opening pointing upwards may have been sorted into the device. This diverts water from the rinsing process.	Sort the containers in the device with their openings facing downwards.
	Strong foam generation: The instruments have been pre-cleaned in or placed in a foam-generating solution and have then been subject to insufficient rinsing.	Rinse the instruments thoroughly before reprocessing.
	Strong foam generation: Strong soiling of the filter disc in the universal adapter for transmission instruments.	Remove and replace the soiled filter disc. Clean the reusable filter screen.
	Strong foam generation: Unsuitable process agents (rinse aid or cleaning agent) have been used.	Use only those process agents suitable for the device.
451	The temperature difference between the two temperature sensors in the washing chamber is too great. The temperature sensors were not covered with water sufficiently. The upper rinse arm revolves too slowly.	Clean the upper rinse arm and check its ease of movement.

Event	Possible cause	Remedy
462	The water inflow is insufficient.	Check the water inflow of the device.
464	The water inflow tap has not been opened completely.	Open the water inflow tap completely.
	The sieve in the cold water connection is blocked.	Remove and clean the sieve in the cold water connection.
	The cold water inlet hose is kinked.	Check the installation of the cold water inlet hose.
466	Insufficient DI water inflow.	Check the DI water supply.
	The DI water supply has been interrupted.	Check the DI water system for its correct function.
	The sieve in the DI water connection is blocked.	Remove and clean the sieve in the DI water connection.
	The DI water inlet hose is kinked.	Check the installation of the DI water inlet hose.
467	The water inflow is insufficient.	Check the water inflow of the device.
	The water inflow tap has not been opened completely.	Open the water inflow tap completely.
	The sieve in the cold water connection is blocked.	Remove and clean the sieve in the cold water connection.
	The cold water inlet hose is kinked.	Check the installation of the cold water inlet hose.
468	Insufficient DI water inflow.	Check the DI water supply.
	The DI water supply has been interrupted.	Check the DI water system for its correct function.
	The sieve in the DI water connection is blocked.	Remove and clean the sieve in the DI water connection.
	The DI water inlet hose is kinked.	Check the installation of the DI water inlet hose.
471	The message is triggered by a poor operation sequence in the DIAGNOSIS+SERVICE menu.	Switch the device off and then on again.
474	The HEPA filter is not recognised. A HEPA filter has not been inserted.	Insert the HEPA filter.
	The HEPA filter for the drying fan has not been inserted correctly.	Check whether the HEPA filter for the drying fan has been inserted correctly.
	The cover cap of the drying fan has not been locked correctly.	Close the cover cap of the drying fan correctly.
476	The requisite pressure for the drying has not been reached. The HEPA filter for the drying fan has not been inserted correctly.	Check whether the HEPA filter has been inserted correctly in the drying fan.
	The cover cap on the drying fan has not been locked correctly.	Close the cover cap of the drying fan correctly.

Event	Possible cause	Remedy
484	The rinse pressure in the washing chamber is too low. The water inflow is insufficient.	Check the water inflow of the device. Open the water inflow tap completely.
	The basis basket has been inserted incorrectly or not at all.	Insert the basis basket in the washing chamber correctly. The injector rail should be located on the right-hand side and dock with the blind cap on the fitting of the rear wall, see Inserting the basis basket [► Page 19].
	Too many non-filled apertures on the injector rail.	Seal non-filled apertures on the injector rail with a screw plug.
	The coarse or fine sieves are soiled.	Remove and clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43].
	Large containers with the opening pointing upwards may have been sorted into the device. This diverts water from the rinsing process.	Sort the containers in the device with their openings facing downwards.
	Strong foam generation: the instruments have been pre-cleaned with a foam-generating solution and have then been subject to insufficient rinsing.	Rinse the instruments thoroughly before reprocessing.
	Strong foam generation: strong soiling of the filter disc in the universal adapter for transmission instruments.	Remove and replace the soiled filter disc. Clean the reusable filter screen.
	Strong foam generation: unsuitable process agents (rinse aid or cleaning agent) have been used.	NOTICE! Use only those process agents suitable for this device.
505	The salt storage has been exhausted. No new regeneration can be performed.	Fill regenerating salt, see Filling the regenerating salt [► Page 20]. A program can be started if the salt has dissolved in the water. Do not start the program until the regenerating salt has been filled and the signal tone has sounded.
509	Liquid in the device floor trough.	CAUTION! Avoid contact with liquids in the floor trough; they can contain process agents. 1. Switch off the device. 2. Close the water inflow tap. 3. Please contact the authorised technician.
510	During a program run, the water level in the washing chamber was measured to be too high.	1. Press the keys indicated in the display. 2. Close the door and start the program again.
512	The running program was interrupted by a power failure.	WARNING! Danger of contamination 1. Acknowledge the message with key 4. 2. Start the program again.
524	The door of the device is blocked and cannot be closed correctly.	Check the door area for blockages.
531	The emergency-opening on the door was actuated during a program run.	WARNING! Danger of contamination 1. Acknowledge the message with key 4. 2. Close and lock the door correctly. 3. Start the program again.
535	The fine sieve has been fitted incorrectly.	Insert the fine sieve correctly. The arrow on the fine sieve must point towards the left-hand corner of the washing chamber.

Event	Possible cause	Remedy
536	The upper / lower rinse arm is mechanically blocked.	Check the freedom of motion of the upper / lower rinse arm.
537		
538	The impulse nozzle of the upper / lower rinse arm is blocked.	Remove and clean the upper / lower rinse arm.
539	The basis basket has been inserted in the incorrect position or not at all.	Insert the basis basket correctly. The injector rail must dock on to the connection fitting.
	Fine deposits in the rinse arm bearing or on the sliding disc.	Remove and clean the upper / lower rinse arm. Clean the sliding disc with a cloth.
	The water inflow is not sufficient.	Check the water inflow to the device: <ol style="list-style-type: none"> 1. Remove and clean the sieve in the cold water connection. 2. Check the installation of the inlet hose. 3. Open the water inflow tap completely.
546	The cartridge of the MELAdem 53/53 C was not vented correctly. A sudden flow of water causes incorrect readings for a short time.	<ol style="list-style-type: none"> 1. Remove the air from the cartridge of the MELAdem 53/53 C (see "Commissioning" in the user manual of the water treatment unit). 2. Start the program again.
548	The conductivity of the DI water is insufficient (greater than 60 µS/cm).	Replace the MELAdem 53/53 C cartridge.
	The MELAdem 53/53 C cartridge is exhausted.	
	The DI water supply is of insufficient quality.	Check the DI water supply.
571	The program cannot be started as brine is still in the water softening unit or washing chamber. Only the Regeneration program may be started.	Start the Regeneration program.
583	The water inflow was interrupted during the active program.	<ol style="list-style-type: none"> 1. Open the water inflow tap completely. 2. Start the program again. <p>The water inflow must be ensured during the entire duration of the active program.</p>
620	Strong foam generation in the washing chamber. The instruments are precleaned or placed in a foam-generating solution.	Load the instruments into the MELAtherm without precleaning or rinse them thoroughly after placing in a solution.
	Non-qualified process agents (rinse aid or cleaning agent) have been used.	NOTICE! Use only process agents suitable for this device.
	The metering concentration has been set incorrectly.	Check the settings of the metering concentration and if necessary, arrange for correction by an authorised technician.
	Strong soiling of the filters in the transmission instrument adapter.	Clean or renew the filters at regular intervals.
624	The collection tank is not pumped out.	<ol style="list-style-type: none"> 1. Switch the device off and then on again. 2. Start the program again.
626	The temperature during pre-cleaning is too high.	Check the water supply to the device.
632	The coarse or fine sieves are soiled.	<ol style="list-style-type: none"> 1. Remove and clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43]. 2. Switch the device off and then on again. 3. Start the program again.
653	The water inflow was interrupted during the active program.	<ol style="list-style-type: none"> 1. Open the water inflow tap completely. 2. Start the program again. <p>The water inflow must be secured during the entire duration of the active program.</p>

Event	Possible cause	Remedy
660 661	The power supply for the <u>DTA</u> device version is insufficient.	<ol style="list-style-type: none"> 1. Check whether the power plug has been inserted correctly in the socket. 2. Check the fuses in the sub-distribution.
662	The upper rinse arm is soiled.	Remove the upper rinse arm and clean the nozzles, see Regular checks and cleaning [► Page 43].
669	The coarse or fine sieves are strongly soiled.	<ol style="list-style-type: none"> 1. Remove and clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43]. 2. Switch the device off and then on again. 3. Start the program again.
670	The water inflow was interrupted during the active program.	<ol style="list-style-type: none"> 1. Open the water inflow tap completely. 2. Start the program again. <p>The water inflow must be ensured during the entire duration of the active program.</p>
672	<p>Insufficient conductivity ($\geq 25 \mu\text{S}/\text{cm}$) was measured in the washing chamber during disinfection in the Ophthalmic-Program.</p> <p>This could be caused by carry-over of process agents, regenerating salt or deposits. The program successfully completed despite the warning.</p>	<ol style="list-style-type: none"> 1. Close the screw cap of the salt container correctly. 2. Setup the containers in the device with their openings facing downwards. 3. Check the hollow bodies before reprocessing for their free passage and correct position. 4. Clean the filter screen in the instrument connection equipment. 5. Remove and clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43]. 6. Insert the non-return valve in the pump sump correctly, see Cleaning on demand [► Page 45]. 7. Check for foreign bodies in the non-return valve.
673	The Ophthalmic-Program does not start. A DI connection has not been set in the SETUP MENU .	<ol style="list-style-type: none"> 1. Connect the DI water. 2. Working in the display, select SETUP MENU > DI water and set the parameter to YES.
675	Water is in the pump sump after pumping out. The coarse or fine sieves are soiled.	Remove and clean the coarse and fine sieves, see Regular checks and cleaning [► Page 43].
	The non-return valve in the pump sump is missing or has been fitted incorrectly.	Insert the non-return valve in the pump sump correctly.
	The non-return valve is blocked by foreign bodies.	Check whether foreign bodies are in the non-return valve, see Cleaning on demand [► Page 45].

13 Technical data

Device dimensions MELAtherm 10 DTA/DTB

Device type	Semi-integrated unit	Free standing	Top-frame device
Device dimensions (H x W x D) ²⁾	81.8 x 59.8 x 67.8 cm	83.6 x 59.8 x 67.8 cm	124 x 59.8 x 67.8 cm
Empty weight	79 kg	85 kg	106 kg
Operating weight	113 kg	119 kg	182 kg

Device type	MELAtherm 10 DTA	MELAtherm 10 DTB
Washing chamber (H x W x D)	29 x 45.5 x 42.3 cm	
Volume of the washing chamber	84 l	
Electrical connection		
Power supply	3N AC 380-415 V, 50/60 Hz	AC 220-240 V, 50/60 Hz
Max. voltage range	360-440 V	207-253 V
Electrical power	9.3 kW	3.3 kW
Building fuses	3x 16 A, separate power circuit with 16 A fuses Type B, additional residual current device with 30 mA	1x 16 A, separate power circuit with 16 A fuses Type B, additional residual current device with 30 mA
Overvoltage category	Transient overvoltages up to the values of overvoltage category II	
Length of the power cable	2 m	
Degree of air pollution (in accordance with EN 61010-1)	Category 2	
Ambient conditions		
Installation location	Interior of a building	
Max. noise emission (Drying)	73 dB(A)	
Noise emission median value	68 dB(A)	
Heat emission (with max. solid load)	0.9 kWh (3.2 MJ)	
Ambient temperature	5-40 °C (recommended max. 25 °C)	
Air pressure	750-1060 mbar	
Relative humidity	max. 80 % at temperatures up to 31 °C, max. 50 % at 40 °C (decreasing in a linear fashion)	
Degree of protection (in accordance with IEC 60529)	IP20	
Max. altitude	1500 m (It may be necessary to reduce the disinfection temperature depending on the installation altitude, see the technical manual.)	
Cold water		
Connection cold water / DI water	3/4" internal thread (for the connection to a standard 3/4" connection with external thread)	
Water quality cold water	Drinking water according to Drinking Water Ordinance (TrinkwV) / observe local specifications	
Water quality DI water (max. permissible conductivity)	from 15 µS/cm warning, from 60 µS/cm malfunction, Ophthalmo-Program: from 25 µS/cm malfunction	
Min. flow pressure	1.5 bar at 8 l/min Netherlands: 2 bar at 8 l/min	
Recommended flow pressure	2.5 bar at 8 l/min Netherlands: 3 bar at 8 l/min	
Max. water pressure (static)	10 bar	
Cold water temperature	1-26 °C	

²⁾ Appropriate for a 60 cm deep working surface

Device type	MELAtherm 10 DTA	MELAtherm 10 DTB
Wastewater		
Wastewater connection	DN21	
Max wastewater temperature	93 °C (< 1 min, approx. 5.5 l)	
Amount of wastewater per hour	approx. 29 l (in short intervals)	
Capacity of drain pump	max. 40 l/min (volume in wastewater hose)	
Length of the inlet and outlet hose	each 1.80 m (extension optionally available)	

14 Accessories and spare parts

You can obtain the specified articles together with an overview of further accessories from your stockist. Information regarding the instrument reprocessing accessories can be found in the current MELAG price list.

	Article	Art. no.
Optionally available	Base cabinet/floor unit (H x W x D) 40 x 59.8 x 59.8 cm	ME11021
	Stainless steel cover plate (H x W x D) 1.8 cm x 59.8 cm x 59.8 cm	ME65310
Water treatment	MELAdem 53 C with 2 containers (15 l each)	ME01036
	MELAdem 53 with 2 containers (20 l each)	ME01038
Documentation	CF card	ME01043
	Card reader for CF card	ME01048
	MELAprint 44 log printer	ME01144
	Network adapter for MELAprint	ME40295
Process agents	MEtherm 50 (mildly-alkaline enzymatic cleaning agent)	ME11620
	MEtherm 51 (mildly-alkaline enzymatic cleaning agent)	ME11630
	MEtherm 55 C (citric acid-based neutraliser)	ME11621
	MEtherm 61 (rinse aid)	ME11627
	Rinse aid storage container (1 l)	ME60910
Instrument care	MELAG Care Oil Spray	ME22935
Others	HEPA filter	ME51240
	Pre-filter drying fan	ME68130
	Funnel for salt container	ME68200
	Regenerating salt for MELAtherm	ME80000

Glossary

A0-value

The A0 value represents a standard for the elimination of microorganisms and the deactivation of viruses in the disinfection procedure with damp heat. The A0 value depends on temperature and time.

AKI

AKI is the abbreviation for "Arbeitskreis Instrumenten-aufbereitung" [Instrument Reprocessing Working Group].

Authorised technician

An authorised technician is a person intensively trained and authorised by MELAG who has sufficient specific device and technical knowledge. to perform maintenance and installation work on MELAG devices. Only they may carry out this work.

Batch

The batch is the composition of items which has been subject to the same reprocessing procedure.

BfArM

BfArM is the abbreviation for "Bundesinstitut für Arzneimittel und Medizinprodukte" [Federal Institute for Drugs and Medical Devices] in Germany.

CF card

The CF card is a memory medium for digital data; Compact Flash is an official standard, i.e. these memory cards can be used in every device fitted with the corresponding slot. The CF card can be read by every device that supports the standard and where necessary, written on.

Cleaning agent

A cleaning agent (e.g. MEtherm 50, MEtherm 51) is a substance or mixture of chemical substances that assist in the cleaning of medical devices.

Competent personnel

Trained personnel in accordance with national specifications for the respective area of application (dentistry, medicine, podiatry, veterinary medicine, cosmetics, piercing, tattoo) with the following contents: knowledge of instruments, hygiene and microbiology, risk assessment and classification of medical devices and instrument reprocessing.

Conductivity

Conductivity is the ability of a conductive chemical substance or mixture of substances to conduct or transfer energy or other substances or particles in space.

DGKH

DGKH is the abbreviation for "Deutsche Gesellschaft für Krankenhaushygiene e.V." [German Society for Hospital Hygiene].

DGSV

DGSV is the abbreviation for "Deutsche Gesellschaft für Sterilgutversorgung" [German Society for Sterile Supply]. The training guidelines of the DGSV are listed in DIN 58946, Part 6 as requirements for personnel.

DI water

Demineralised water (DI water) is water (H₂O) without the salts found in normal spring and tap water, which are dissolved as anions and cations.

Effectiveness range

The effectiveness of disinfection measures and agents against pathogens is divided by the Robert Koch Institute into microbiological effect ranges. The effective ranges are identified by the letters A, B, C and D, see RKI.

EN ISO 15883

Standard for "Washer-disinfectors"

EN ISO 17664

Standard for "Processing of health care products – Information to be provided by the medical device manufacturer for the processing of medical devices"

HEPA filter

The HEPA filter is a filter group H filter element (particulate material filter), in accordance with EN 1822-1. This group is sub-divided into two classes, H13 and H14. Filter elements are classified in accordance with their filter capacity. The HEPA filter is used in medical environments to purify the air microbiologically from suspended particles.

KRINKO

KRINKO is the abbreviation for "Kommission für Krankenhaushygiene und Infektionsprävention" [Commission for Hospital Hygiene and Infection Prevention] at the Robert Koch Institute in Germany.

Load

The load refers to all possible instruments such as basins, glassware and other objects which can be reprocessed in a washer-disinfector.

Neutraliser

The neutraliser is a citric acid-based (e.g. MEtherm 55) or phosphoric acid-based (e.g. MEtherm 56) acidic medium which can be added to the subsequent rinse water in automatic reprocessing after an alkaline cleaning in order to neutralise the alkalinity in order to assist in the removal of the cleaning agent.

pH Value

The pH value is a measure of the strength of the acid or alkali effect of a watery solution.

Process agent

A process agent is a composition of chemical compounds for designed for reprocessing purposes e.g. of medical instruments. Process agents used in a washer-disinfector consist of a cleaning agent, neutraliser and rinse aid.

Qualified electrician

The qualified electrician has the suitable technical training, knowledge, and experience to recognise and avoid hazards that can be caused by electricity, see IEC 60050 or for Germany VDE 0105-100.

Reprocessing

Reprocessing is a measure to prepare a new or used healthcare device for its intended purpose. Reprocessing includes cleaning, disinfection, sterilization and similar procedures.

Rinse aid

The rinse aid (e.g. MEtherm 61) is a mixture of chemical substances which can be added to the last subsequent rinse water used in an automatic reprocessing process to achieve better and quicker drying. The active agents contained in the subsequent rinse agent reduce the surface tension of the subsequent rinse water, thereby minimising the adherent residual moisture.

RKI

RKI is the abbreviation for "Robert Koch-Institut" [Robert Koch Institute]. The Robert Koch Institute is the central institution for the detection, prevention, and control of diseases, especially infectious diseases.



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Original instructions

Responsible for content: MELAG Medizintechnik GmbH & Co. KG
We reserve the right to technical alterations

Your stockist

Maintenance instructions

MELAtherm[®] 10

Washer-Disinfector

EN

This device is to be maintained exclusively by a qualified service technician trained by MELAG and working in accordance with the valid directives.

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1 General guidelines

1.1 Symbols used

Symbol	Description
	Indicates a dangerous situation, which if not avoided, could entail slight to life-threatening injuries.
	Draws your attention to a situation, which if not avoided, could result in damage to the instruments, the practice fittings or the device.
	Draws your attention to important information.

1.2 Formatting rules

Example	Description
Log	Words or phrases appearing on the display of the device are marked as display text.
	Prerequisites for the following handling instruction.
	Information for safe handling.

2 Safety instructions



When carrying out maintenance work at the device, comply with the following safety instructions as well as those contained in subsequent chapters. Failure to comply with the safety instructions can result in injury or damage to the device.

- Its maintenance may be performed only by authorised technicians.
- Comply with the relevant safety regulations during operation of an electrical appliance without housing parts. These actions must be performed by a qualified electrician (in accordance with VDE 0105-100 or IEC 60050).
- Determine the absence of voltage at all poles.
- Should it be necessary to remove the housing parts in order to perform maintenance work, take care with any sharp edged sheet metal parts. Comply with the working safety regulations and wear suitable protective gloves.
- Avoid contact between the process agents and skin at all costs. MELAG recommends wearing protective goggles, gloves and a white coat when working on the metering system. If the agents come into contact with the skin, rinse with a lot of water immediately. Remove soiled clothing immediately. Should the process agents come into contact with eyes, rinse with purified water and consult a doctor. If possible, take the safety data sheet of the process agent concerned. The safety data sheets can be found on the MELAG website in the download centre.



PLEASE NOTE

Comply with the sequence prescribed in the maintenance instructions to ensure safe working.

3 Note on complaints

If reasons for complaints are found during maintenance, these must be reported directly and immediately to MELAG.

Reasons for complaints can be:

- repeated occurrence of the same malfunction message despite remedial measures
- unidentifiable performance impairments

Complaints must be reported to MELAG Customer Service by e-mail (hotline@melag.de) or by telephone (+49 (0)30 75 79 110).

4 General information

Maintenance intervals

Maintenance is to be performed after every 1000 cycles or after 24 months at the latest. A freely-accessible device has a maintenance time of approx. three to four hours plus a test run plus any work not foreseen by the maintenance plan.

Tools and resources

- Multi tool rinse arm socket/salt container (art. no. ME72470)
- Current meter (clip-on ammeter)
- Voltage meter
- Electronic scales, load 10 kg (concentration 0.1 g)
- Hand held vacuum cleaner
- Spirit
- Test set for water hardness (art. no. ME71000)
- Measuring beaker/bucket approx. 5 l
- Standard tool set (incl. insulated safety tools)

Contents of the maintenance set (art. no. ME70021 [50 Hz], ME70048 [60 Hz])

Article	Art. no.	Article	Art. no.
Sliding disc for rinse arm socket (2 pcs.)*)	ME21948	Metering pump hose for rinse aid	ME68800
HEPA filter drying fan	ME51240	2x Metering pump hose for cleaning agent/neutraliser	ME68900
O-ring of salt container	ME51266	Set of process agent hoses, 5.3 m	ME75670
O-ring for supply nozzles metering/ washing chamber	ME63610	Brush for process agent inlet fittings	--
Sliding disc for rinse arm socket (2 pcs.)**)	ME64240	Inspection flap seal, 2 mm	--
Prefilter drying fan	ME68130	2x Conductivity sensor seal	--
*) for sliding onto O-ring; newer variant			
**) for screwing on; older version			

Optionally required articles

Article	Art. no.	Article	Art. no.
Installation set "KIWA"	ME09038	Seal for conductivity sensor cell (10 pcs.)	ME68925
Edge protection	ME21677	Pump for condensate/collection tank, 230 V/50 Hz	ME69280
Cover circulation pump	ME21842	Measuring turbine cleaning agent / neutraliser	ME69290
Repair tool receptacles	ME21916	Non-return valve air distributor with seal	ME69340
Knurled screw for rinse arm socket (with O-ring)	ME21947	Seal with clip for pump sump	ME69350
Hose Aquapal for steam condenser nozzle	ME21971	Float flap for steam condenser	ME69360
Hose set exhaust	ME30126	Seals for steam condenser	ME69370
4x Hose clamp, 40-60 mm	ME36131	Nozzle water inlet steam condenser	ME69380
Micro switch door/collection tank/aqua-stop/MELAseal	ME47580	Nozzle for steam condensing	ME69395
Fine sieve with magnet	ME50580	Filter inserts for water hoses	ME69510
Seal for salt container/rinse arm socket	ME51262	Coarse sieve	ME69550
Seal for EN 1717 safety combination	ME54920	Bracket upper rinse arm, with sensor	ME69570
Rubber seal 3/4" for external water supply	ME56950	Bracket lower rinse arm, with sensor	ME69580
Silicone hose 14/10 mm (1 m)	ME58332	Rinse arm bearing bush with screws	ME69590
Non-return valve pump sump	ME61540	Door gasket	ME70700
Float switch floor trough	ME62246	Set for decalcifying vacuum pump and steam condenser	ME72000
Silicone insert for universal adapter green (16 mm)	ME63500	Citric acid E330 (0.5 kg)	ME73000
Silicone insert for universal adapter blue (20 mm)	ME63501	Wastewater collector	ME79575
Silicone insert for universal adapter white (22 mm)	ME63502	Metal filter disc	ME80350
Ceramic filter disc (10 pcs.)	ME64375	Cleanfinity filter	ME84630

Additionally applicable documents

The following maintenance record is a part of these maintenance instructions.

- Maintenance record (doc. WP_10DT_EN - Rev. 7)
- Current software versions (doc. AS_023-20)
- Programming the control electronics (doc. AS_008-17)
- What to consider before setup? (doc. CL_001-09)
- Standard decalcification of the steam condenser (doc. AS_002-20)
- Alternative decalcification of the steam condenser (doc. AS_013-22)
- Replacing components in the process agent drawer (doc. AS_101-11)
- Replacing the upper and lower rinse arm bracket (doc. AS_014-18)
- Replacing the exhaust hoses (doc. AS_006-14)
- Instructions for upgrading the edge guard (doc. AS_013-18)
- Instructions for upgrading the circulation pump cover (doc. AS_004-18)
- (doc. AS_017-18)
- Manufacturer's recommendation for electrical test during initial commissioning, after maintenance or repair (doc. ME_001-16)

- Manufacturer's recommendation for renewed performance qualification after replacing components (doc. ME_004-20)
- Resetting the maintenance counter (doc. AS_025-15)

5 Preparations

Outputting the logs

1. If necessary, switch the device on.
2. Read out all logs incl. status log for diagnosis purposes.
3. Evaluate the logs to detect any maintenance-relevant malfunctions.
4. Attach the logs to the maintenance record for documentation.

Checking the software version



PLEASE NOTE

It may be necessary to revalidate the device after performing a software update.

1. In accordance with a separate set of instructions (doc. AS_023-20) check whether the current device software version requires an update with a MELAG-recommended software update.
2. If necessary, perform a software update in accordance with a separate set of instructions (doc. AS_008-17).

Removing the housing parts of the device

1. There must be sufficient space to perform the maintenance work. If necessary, move the device. Comply with the specifications regarding space requirements for the device as listed in the check list (doc. CL_001-19).



WARNING

In order to perform the following steps, it is necessary to remove the housing parts of the device. The device remains fully operative.

Failure to comply with the following safety information can result in serious injuries and danger to life.

- Comply with the relevant safety regulations when operating an electrical appliance without housing parts.
- Before opening the device, switch it off and remove the power plug.

2. Remove the housing parts.
3. Plug the power plug in the socket and switch on the device.

Rinsing the metering system

1. Remove all process agent containers and tub insert from the drawer.
2. Remove the metering pump covers.
3. Fill a measuring beaker/bucket with approx. 5 l lukewarm water and place it in or next to the drawer. Working carefully, place all suction lances in the measuring beaker/bucket together.
4. Working in the **DIAGNOSIS+SERVICE > DCOUT DC outputs** menu, actuate all metering pumps one after another for 30 s each.

5. Then remove the suction lances from the water and actuate all the metering pumps again for 30 s. This fills the metering system with water and then empties it.
6. Then perform the "Rinsing" programme to remove process agent residues from the washing chamber.

6 Static check / functionality

Water supply

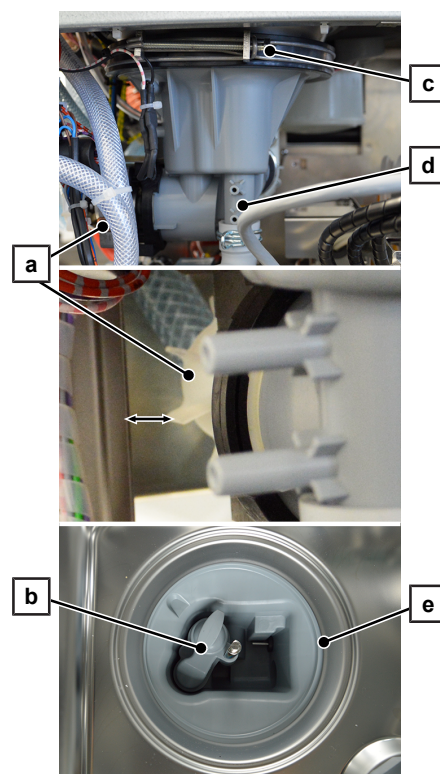
1. When using an optional water treatment unit, check it for leaks and ascertain the current conductivity of the DI water using the **Conductivity DI** program (a warning is issued during the program run from 15 µS/cm).
2. Check the connections for water supply into the device as well as the hoses on the sides visually for leaks.
3. **Applies to the Netherlands only:**
Check the CA backflow preventer for leaks. Replace the CA backflow preventer (art. no. ME09038, not included in the maintenance set) if it drips.
4. The outlet hose must be free of kinks and installed in an arch at a minimum height of 40 cm over the lower edge of the device (without floor unit).
5. The inlet hoses must be installed without kinks. The customer-side water cut-off valves must be fully functional.
6. When using the water stop (art. no. ME01056, not included in the maintenance set), clean the inflow filter and check the aqua stop for its function.
7. Clean the filter sieves in the aqua stop valves of the inlet hoses (art. no. ME69510, not included in the maintenance set) or replace if necessary (including the seals).

Rinse arms

1. Check the conduit screws of the rinse arm sockets for stability (below: rinse arm cap, above: rinse arm flange) and tighten where necessary (using MELAG multi-purpose tool).
2. Check the rinse arms for blockage and soiling and remove if necessary.
3. Check the magnets for correct position in every rinse arm and the rotation speed monitoring DIN 4 and DIN 5.
4. Check the plastic parts of the rinse arm brackets for wear. Pay special attention to the white plastic ring under the (upper / lower) water routing bushing in older devices (before 201710-DTA1749 or 201710-DTB3251). In case of visible wear, replace the rinse arm brackets (art. no. ME69570/ME69580, not included in the maintenance set) in accordance with a separate instructions (doc. AS_014-18).
5. Replace the sliding discs (art. no. ME64240/ME21948) on the knurled screws of the rinse arms.
6. Check the rinse arms for ease of movement.
7. Check the play of the rinse arms.
 - ➡ When (lightly) depressed on one side, the lower rinse arm may not be allowed to collide with the screw cap of the salt container.
 - ➡ When pushed up (lightly) on one side, the upper rinse arm may not be allowed to rub on the washing chamber **NOTICE! Do not use any force.** If necessary, replace the rinse arm bushing (bearing bush, art. no. ME69590, not included in the maintenance set) or the complete rinse arms.

Pump sump, non-return valve and sieves

1. Remove the coarse and fine sieve.
 - ↪ The message "535: Fine filter not recognized" must be displayed. If the message is not displayed, check the sieve monitoring.
2. Check the sieves for damage and replace if necessary.
3. Check the pump sump for correct and firm seating. If necessary, align the pump sump and tighten with the clamping ring (pos. c).
 - ↪ The space between the impeller (pos. a) of the drain pump and the housing sheet plate is good.
 - ↪ The connections of the condensate and collection tank pump (pos. d) face the left side of the device.
 - ↪ The pump sump is centred and even in the washing chamber (pos. e).
4. Remove the non-return valve (pos. b, art. no. ME61540, not included in the maintenance set) from the outflow of the pump sump. Check it for damage and clean or replace it.
5. Check the pump pit for soiling and foreign objects and clean if necessary.



Decalcification

- ▶ Perform the decalcification in accordance with a separate set of instructions (doc. AS_002-20 or AS_013-22).



PLEASE NOTE

Even if the steam condenser only has small visible limescale deposits, these may be present in places that cannot be seen.

If decalcification is not carried out, these limescale deposits can lead to malfunctions.

Door mechanism

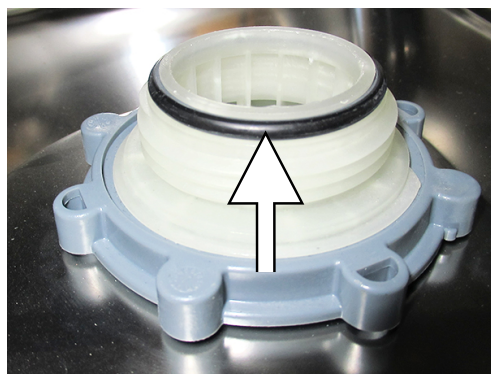
1. Close the door and switch off the device.
2. Check the door emergency release.
3. Check the door locking motor for damage and secure fixing in the bearing bushes.
4. Check the door mechanism for damage.
5. Check the door the for ease of movement.

Cleaning the device interior

1. Check the floor trough for any traces of fluid. Should this be the case, rectify the cause and remove the traces of liquid.
2. Remove dust from the device interior using a hand vacuum cleaner. The fans and the housing cooling slots must remain clean in order to ensure the long-term performance of the device.

Washing chamber

1. Check the washing chamber for discolouration and soiling and clean if necessary.
2. Check the salt container conduit screw connections for stability and tighten where necessary (using MELAG multi tool).
3. Replace the O-ring (art. no. ME51266) of the salt container.



Door gasket and drip tray

1. Check the door gasket (art. no. ME70700, not included in the maintenance set) for damage. If necessary, clean with spirit or replace. To do so, remove the chamber door in order to check the lower sealing area. A leaking door gasket can cause frequent running of the tank pump.
2. The hinge unlocking mechanism must be easy to operate and easy to lock.
3. With the door removed, check the drip tray underneath in front of the door gasket and the two outflows for soiling/clogging and clean if necessary (e.g. heavy soiling).

Plastic components of the accessories

- ▶ Check the plastic components of the accessories (e.g. silicone inserts, hoses and bars and instrument holders) for wear and replace if necessary.

Basis basket

1. Check the plastic basket corners for damage and correct position.
2. Replace the O-ring (art. no. ME63610) on the injector rail coupling.
3. When using a basis basket with injector rail, remove the adapters, check for clogging and damage. Re-fit everything.
4. When using an injector rail with adapters for handpieces and contra angles, check for firm seating of the instruments and replace the silicone inserts if necessary.
5. Check the ceramic filter discs (art. no. ME64375, not included in the maintenance set) and replace if necessary (regular replacement interval 20 cycles or 2 weeks).
6. When using metal filter discs (art. no. ME80350, not included in the maintenance set), check the discs for damage and replace if necessary.
7. When using a Cleanfinity filter (art. no. ME84630, not included in the maintenance set), check the filter for damage and replace it if necessary.
8. Check the stainless steel sealing cap for fixed seating and tighten where necessary.

HEPA and pre-filter

- ▶ Replace the HEPA filter (art. no. ME51240) and the pre-filter (art. no. ME68130).

Circulation pump cover



PLEASE NOTE

The circulation pump cover is installed on the works side from serial number 201810-DTA1798 or 201810-DTB3351.



PLEASE NOTE

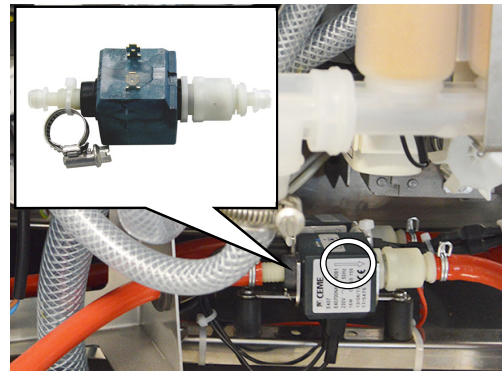
If the cover of the circulation pump cover needs to be retrofitted, the exhaust hoses can also be checked as a part of this procedure and changed if necessary (see [Exhaust hoses](#) [▶ page 12]).

- ▶ Retrofit the circulation pump cover (art. no. ME21842, not included in the maintenance set) in accordance with separate instructions (doc. AS_004-18) if not present.

Condensate pump

If the condensate pump 50 Hz (art. no. ME69280, not included in the maintenance set) does not work properly after decalcification or during the test run, replace the pump.

1. Where required, activate the condensate pump (ACOUT5) in the Diagnosis menu in order to pump out any existing decalcifying solution.
2. Switch off the device and disconnect the power plug.
3. Replace the condensate pump 50 Hz for emptying the steam condenser.
Mind the correct flow direction from the steam condenser to the wastewater collector, see the arrow on the pump (circle marking).



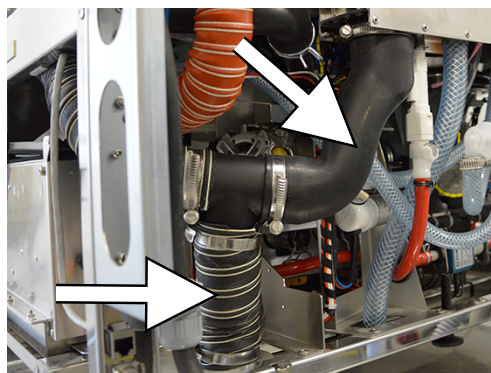
Exhaust hoses



PLEASE NOTE

The hoses are installed on the works side from serial number 201910-DTA1776 and 201910-DTB3417.

1. If the black exhaust hoses (art. no. ME30126, not included in the maintenance set) are already in place, check them for damage and replace if necessary.
2. If the black exhaust hoses are not in place, replace them in accordance with separate instructions (doc. AS_006-14).



3. Devices built up to and including 2014 may be equipped with incompatible hose clamps. If this is the case, replace the 4 hose clamps (art. no. ME36131, not included in the maintenance set).

Electrical connections

1. Check the insulation of the flow heater for stability.
2. Check all fixing elements, cable connections and components for stability, especially those listed in the maintenance record.
3. Check the blade receptacles for stability and if necessary, repair in accordance with a separate set of instructions (doc. AS_017-18) especially those listed in the maintenance record.

Metering system

1. Check the mains cable and the process agent hoses on the side of the drawer for damage and the correct path.
2. Check the metering pumps for visible damage. Traces from leaked process agents must be investigated for their origin and removed after rectifying the cause.
3. Replace the metering pump hoses of the metering pumps (art. no. ME68800, ME68900) in accordance with separate instructions (doc. AS_101-11). Re-fit the cable ties in the metering pumps for the cleaning agent and neutraliser on the left-hand side of the pressure side of the metering pump hose.
4. Replace the process agent hoses installed in the device (art. no. ME75670) in accordance with separate instructions (doc. AS_101-11). **PLEASE NOTE:** Before connecting the hoses to the washing chamber clean the inlet fittings for process agents, see [Process agent inlet fittings](#) [► page 13].
5. Switch the device on.
6. Check the float switches of the suction lances for their correct function: Working in the **DIAGNOSIS +SERVICE > DIN Digital inputs** menu, check the switching function by lifting the suction lances.
7. MEtherm 61 rinse aid can be metered to a maximum of 0.3 ml/l. Thus, the pre-set metering concentration corresponds to the maximum concentration. If the set metering concentration is higher, adapt to the maximum allowed concentration.
8. Re-fit the metering pump covers before the [Test run with ascertainment of the actual quantity supplied](#) [► page 16] in order to reveal any leaks in the metering pump hoses after their re-installation.

Process agent inlet fittings



NOTICE

Do not kink or damage the hoses while loosening and connecting.

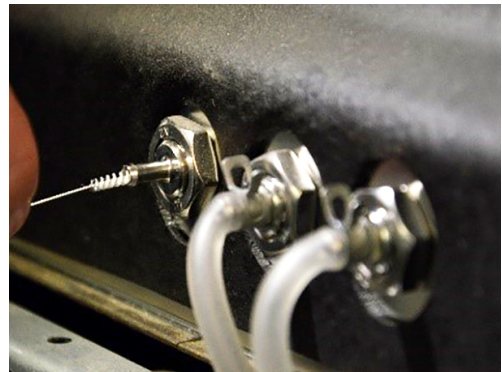
1. Remove the clamp from the cleaning agent inlet fitting and pull the process agent hose off the inlet fitting.



2. The channel of the inlet fitting has a right-angled deflection to the bottom. Bend the front end of the brush lightly. Slide the brush into the channel until the bended end reaches the vertical part of the channel.



3. Clean the channel by sliding the brush with careful pressure through the channel.



4. Fit the process agent hose and the clamp on the inlet fitting again.
5. Repeat step 1 to 4 for the process agent hoses neutraliser and rinse aid.

Optional works

Stainless steel cable ties on the flow heater

- ▶ Check the stainless steel cable ties on the flow heater for stability.

Edge protection set



PLEASE NOTE

The devices are equipped with the edge protection on the works side from the serial number 201810-DTA1568 and 201810-DTB3221.

- ▶ Retrofit the edge protection set (art. no. ME21677, not included in the maintenance set) in accordance with the separate set of instructions (doc. AS_013-18).

Aquapal hose for steam condenser nozzle

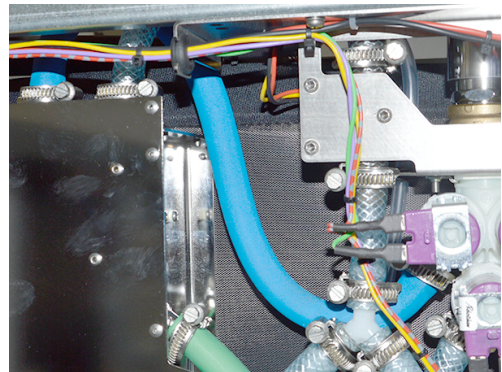


PLEASE NOTE

The hose is installed on the works side from serial number 201910-DTA1274 or 201910-DTB3137.

Deposits can cause leaks on the hose fitting of the condenser nozzle. The better form-stability of the Aquapal hose ensures lasting leak-tightness.

- ▶ In case of leaks, replace the hose between the solenoid valve and the hose fitting of the condenser nozzle on the steam condenser with the blue Aquapal hose (art. no. ME21971, not included in the maintenance set).



7 Function check

Set degree of water hardness

- ▶ Ascertain the current degree of hardness of the cold water connection through titration (e.g. art. no. ME71000) or inquiry at the local water supplier. Correct the set degree of hardness in **SETUP MENU** > **Water °dH** if necessary.

Water supply

1. Check the aqua stop valve for leaks.
Working in the Diagnosis menu, switch the cold water solenoid valve (DCOUT 4) for approx. 2 s (never longer than 2 min). Water must not run into the washing chamber.
2. Check the 3-ways valve for leaks.
Working in the Diagnosis menu, switch the aqua stop cold water solenoid valve (DCOUT 8) for approx. 2 s (never longer than 2 min). Water must not run into the washing chamber.
3. Check the DI water flow.
4. Check the cold water flow.

Filter sieves for suction lance cleaning agent and neutraliser

- ▶ Check the filter sieve for cleaning agent and neutraliser for clogging or soiling and clean if necessary.

Float switch floor trough

1. Check the function of the float switch floor trough by lifting the float disc in the floor trough manually.
→ The message "509: Emergency overflow Stop water supply" must be displayed.
2. Check the float for ease of movement and damage.
3. Check the microswitch for corrosion.

Ascertaining the supply rates / calibrating the pump values with water

1. Place the special accuracy scales in or next to the process agent drawer and place the measuring beaker/bucket (filled with lukewarm water) containing the suction lances on it.
2. Start the "Time metering 60s" additional programme.
→ The programme will stop after the metering system has been de-aerated.
3. Ascertain the total weight of the measuring beaker/bucket or if possible, set the scales to zero using the tare key.
4. Ascertain the delivery volume per minute of the cleaning agent using the 4 key.
Enter the weight change in grammes in the maintenance record.
5. Ascertain the delivery volume per minute of the neutraliser using the 4 key.
Enter the weight change in grammes in the maintenance record.
6. Ascertain the delivery volume per minute of the rinse aid using the 4 key.
Enter the weight change in grammes in the maintenance record.

The use of water means that the weight (in g) corresponds to the actual volume (in ml). The ascertained supply rates can be used 1:1 as ml.

7. Check the supply rates in **SERVICE MENU** > **CALIBRATION** > **CAL Pump values** and correct if necessary.



PLEASE NOTE

The decimal point is not displayed.

Example: the value 740 corresponds to 74.0 ml.

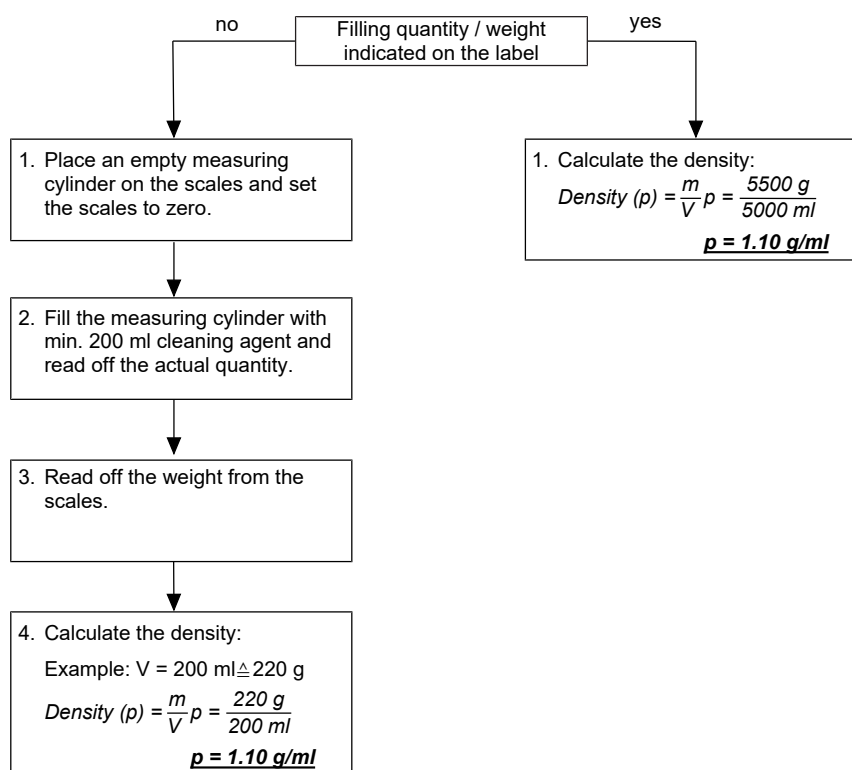
8. Remove the measuring beaker/bucket and fit the suction lances to the corresponding process agent containers.
9. Start the "Air removal" additional programme.

Test run with ascertainment of the actual quantity supplied

Ascertaining the density of the process agents

The density and filling level with the associated weight is directly indicated on the label of the MEtherm process agents. Alternatively the density of the cleaning agent, neutraliser and rinse aid (not for ophthalmology) can be ascertained.

The following scheme shows the ascertainment of the density of a process agent. The procedure for all process agents is done the same fashion.



Ascertaining the metering quantities of the process agents

After ascertaining the density, ascertain the metering quantity in gramme. Ascertain the metering quantity for the cleaning agent, neutraliser and rinse aid during a running program.



PLEASE NOTE

In order to reduce the program run time, the program can be aborted as soon as the drying temperature has been reached.

1. Either place the cleaning agent container on the scales and read off the total weight or reset the scales to zero by pressing the tare key if possible.
2. Loosen the hose clamp of the exhaust hose above the non-return valve "drying" and remove the hose.
3. Start the device with basis basket in the program preferred by the practice (**PLEASE NOTE:** In the ophthalmology the **Ophthalmo-Program**).
4. Check all connections, chamber conduits for leaks during the program run.

5. During the running programme ascertain the voltage and current draw of all coils in the flow heater during the heating process (preferably with a clip-on ammeter) and enter all data in the maintenance record.
 - ➡ As soon as the display shows the Cleaning partial cycle and the metering temperature is reached, the cleaning agent metering pump starts audibly. The metering has stopped once the pump sound has stopped.
6. Note the weight change in grammes after metering the cleaning agent.
7. Remove the cleaning agent container from the scales.
8. Either place the neutraliser container on the scales and read off the total weight or reset the scales to zero by pressing the tare key if possible.
 - ➡ As soon as the displays shows the Neutralisation partial cycle, the neutraliser metering pump will start audibly after a short moment. The metering has stopped once the pump sound has stopped.
9. Note the weight change in grammes after metering the neutraliser.
10. Remove the neutraliser container from the scales.



PLEASE NOTE

The rinse aid must not be used in the Ophthalmo-Program.

11. Either place the rinse aid container on the scales and read off the total weight or reset the scales to zero by pressing the tare key if possible.
 - ➡ As soon as the display shows the Disinfection partial cycle and the metering temperature is reached, the rinse aid metering pump starts audibly. The metering has stopped once the pump sound has stopped.
12. Note the weight change in grammes after metering the rinse aid.



PLEASE NOTE

The exhaust hose must be re-installed before the end of disinfection (5 min holding time) in order to avoid steam and hot air emission.

13. As soon as 90 °C is displayed, check the non-return valve "drying" for leaks. No water or steam egress may be visible. If so, replace the non-return valve once the programme has ended. Return the exhaust hose immediately.

Converting the ascertained metering quantities of the process agents

Based on the ascertained density and the metering quantities in gramme it is possible to convert the metering quantity of the process agents in millilitre.

The following example shows the ascertainment of the metering quantity of a process agent in millilitre. The procedure for all process agents is done the same fashion.

$$\text{Metering quantity [ml]} = \frac{\text{Metering quantity [g]}}{\text{Density [g/ml]}}$$

Example:

For example, the cleaning agent weighed 30.8 g in the Universal-Program. => Metering quantity = 30.8 g
The ascertained density of the cleaning agent is 1.1 g/ml.

$$\text{Metering quantity} = \frac{30.8 \text{ g}}{1.1 \text{ g/ml}} = \underline{\underline{28 \text{ ml}}}$$

- ▶ Enter the determined values in the maintenance record.

Checking the metered quantity actual / target

1. Use the program log to compare the nominal metering values with the ascertained values.
→ A maximum deviation of $\pm 10\%$ is permissible.
2. Should larger deviations occur, adjust the feed rate of the corresponding metering pump.
3. Finally re-check the actual metered quantity in the corresponding partial cycle, see [Ascertaining the metering quantities of the process agents](#) [► page 16].

The following example serves to ascertain the percentage deviation between the nominal and the actual value of the metered quantity of the cleaning agent. Apply the same procedure for other process agents.

$$x = \left(\frac{V(\text{actual})}{V(\text{target})} - 1 \right) \times 100$$

Example:

Calculated metering quantity: $V(\text{actual}) = 28 \text{ ml}$

Metering quantity acc. to log printout: $V(\text{target}) = 27.8 \text{ ml}$

$$\left(\frac{28 \text{ ml}}{27.8 \text{ ml}} - 1 \right) \times 100 \implies \underline{x = 0.7\%}$$

The check of the metering quantity reveals a deviation of 0.7% .

4. Use the program log to compare the nominal value of the cleaning agent with the calculated actual value before calculating the percentage of deviation.
5. Enter the determined values in the maintenance record.

8 Assembly and setup of the device

1. After completing the work, close the device and make it ready for operation.
2. When setting up the device at the place of installation, make sure that the process agent hoses and inlet hoses have been installed correctly.



PLEASE NOTE

To avoid the process agent hoses and the mains cable from becoming trapped, leave the drawer open whilst fitting the housing parts.

9 Electrical test in accordance with EN 50678 (VDE 0701) or national standard

1. After closing the device, perform an electrical test according to EN 50678 (in Germany VDE 0701). Comply with the applicable national specifications.
2. The measuring devices to be used for these tests must be subject to regular checks and calibration in accordance with VDE 0413 or EN 61557.
3. Provide the test protocol to the practice.



PLEASE NOTE

For more information, see "Manufacturer's recommendation for electrical test during initial commissioning, after maintenance or repair".

10 Resetting the maintenance counter

- ▶ After concluding the work, reset the maintenance counter in accordance with the separate set of instructions (doc. AS_025-15).

11 Parameter alterations

- ▶ If parameters are to be changed within the scope of maintenance work, record this in the maintenance record and add a printout of the status log.