



Manufacturer's Declaration Letter

2026-04-15

Subject: Authorization and Support Declaration Issued to **Vipromed Service SRL** for Tender Participation

To Whom It May Concern,

We, **Ray Co., Ltd.**, hereby confirm and declare the following regarding our products:

1. Availability of Spare Parts

We guarantee the availability of spare parts for a minimum period of **ten (10) year** from the date of delivery of the equipment to the end user. During this period, we commit to ensuring the supply of original **spare parts necessary for the proper maintenance and operation of the equipment.**

2. Warranty Coverage for Radiological Systems

We confirm that all X-RAY systems, namely Rayscan Alpha 3D, Rayscan Alpha+ 3D (RCT700), and RAYPreMiere (RCT800), are covered by a **ten (10) year warranty.**

This warranty includes all accessories and critical components, including but not limited to: X-ray tube, inverter board, and detector.

3. Discontinuation Notification Commitment

In the event that we decide to discontinue the manufacturing of a specific model, we undertake to provide a minimum of twelve (12) months' prior written notice to our authorized partners and clients. This notification will include relevant details regarding last-time-buy options, spare parts availability, and recommended alternatives, where applicable.

This declaration is issued in good faith and reflects our commitment to product reliability, long-term support, and customer satisfaction.

Sincerely,


RAY CO., LTD
SANG-CHUL LEE / CEO

Sang-Chul LEE, CEO, Ray Co., Ltd

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