English Only

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Date: 2021.07.23 16:15:47 EEST
Reason: MoldSign Signature
Location: Moldova

Dell Vostro Notebook 14 15 3000

Model 3401 3501

English Only

Reviewer's Guide – September 2020

Product appearance may vary slightly from image shown.

Vostro brand

Built for Small Business

The Vostro family of PCs is built for Small Business. Whether you're balancing the books, ordering inventory or managing payroll, the easy-to-use Vostro family of PCs is dedicated to helping your business thrive. This brand delivers reliable security, essential productivity features, outstanding support and exceptional affordability.

Product appearance may vary slightly from image shown.

Vostro Notebook 3401
Feature Overview

Better Tools for Quicker Results

14 inch laptops that feature an FHD display with a 2-sided narrow border, an ExpressCharge battery and **10th Gen Intel® processors.**

Experience Uninterrupted Productivity

A brilliant FHD panel (up to 220 nits) offers more brightness and vivid color for an enhanced front-of-screen experience, and a **2-sided narrow border** emphasizes your screen while helping minimize distractions.

Take your battery charge from 0% to 80% in as fast as an hour* so you're not tied down to an outlet while working on the go.

Experience seamless wireless integration between your laptop and Android or iOS smartphone with **Dell Mobile Connect**. You can access multiple devices and applications without dividing your attention.**

Store all your important documents for easy access with up to **256GBSSD.**

Tackle your workday with the power of **10th Gen Intel® Core™ processors.**

Design You can Depend On

As light as 1.58kg and 20mm thin, you can travel light take work wherever you want.

These new laptops are equipped with a variety of ports and an **SD card reader** so you can stay connected and remain productive**.**

Built in Security

Hardware TPM 2.0 (not available in China) allows you to easily encrypt your passwords and data by enabling Windows Bitlocker. The TPM chipset enables hardware-based encryption solutions to protect against malware.

Log in quickly and securely without having to use a password with the optional **fingerprint reader** and **Windows 10 Hello** biometric recognition feature.

*ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.

** Dell Mobile Connect is available on all Bluetooth-enabled, Inspiron, Vostro, G-Series, Alienware and Consumer XPS devices with Windows 10, purchased after January 1st, 2018. Not available on Windows 10 in S Mode. Dell Mobile Connect's smartphone Companion App must be downloaded from the App Store f¥or your device, and requires Android 6 (or above) or iOS 11 (or above). For iOS devices, file transfer capabilities are limited to photos and videos.

Vostro Notebook 3501
Feature Overview

Better Tools for Quicker Results

15 inch laptops that feature an FHD display with a 2-sided narrow border, an ExpressCharge battery, a numeric keypad and **10th Gen Intel® processors.**

Experience Uninterrupted Productivity

A brilliant FHD panel (up to 220 nits) offers more brightness and vivid color for an enhanced front-of-screen experience, and a **2-sided narrow border** emphasizes your screen while helping minimize distractions.

Take your battery charge from 0% to 80% in as fast as an hour* so you're not tied down to an outlet while working on the go.

Experience seamless wireless integration between your laptop and Android or iOS smartphone with **Dell Mobile Connect**. You can access multiple devices and applications without dividing your attention.**

Store all your important documents for easy access with up to **1TB HDD or 256GB.**

Tackle your workday with the power of **10th Gen Intel® Core™ processors.**

Utilize the **10-key numeric keypad** to quickly get trough large data sets, payroll, etc.

Design You can Depend On

As light as 1.84kg and 20mm thin, you can travel light take work wherever you want.

These new laptops are equipped with a variety of ports and an **SD card reader** so you can stay connected and remain productive**.**

Built in Security

Hardware TPM 2.0 (not available in China) allows you to easily encrypt your passwords and data by enabling Windows Bitlocker. The TPM chipset enables hardware-based encryption solutions to protect against malware.

Log in quickly and securely without having to use a password with the optional **fingerprint reader** and **Windows 10 Hello** biometric recognition feature.

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Vostro 14 3000 (3401)
Features & Technical Specifications

Feature	Technical Specification
Processor Options	10th Generation Intel® Core™ i3-1005G1 Processor
Operating System*	Windows® 10
Graphics	Intel® UHD Graphics with shared graphics memory
Display	14.0-inch FHD (1920 x 1080) Anti-glare LED Backlight Non-Touch Narrow Border WVA Display
Memory Options*	8GB, 8Gx1, DDR4, 2666MHz
Storage Options*	256GB M.2 PCIe NVMe Solid State Drive
Ports, Slots & Chassis	USB 3.2 Gen 1 (x2), USB2.0 (x1), HDMI 1.4 SD Media Card Reader (SD, SDHC, SDXC), RJ45 - 10/100/1000Mbps GbE
Input	Standard full size spill-resistant keyboard Multi-touch gesture-enabled precision touchpad with integrated scrolling
Optical Drive	No Optical Drive

Feature	Technical Specification
Multimedia	2 tuned speakers with Waves MaxxAudio® Pro 1 combo headphone / microphone jack Integrated widescreen HD (720p) Webcam with Single Digital Microphone
Connectivity Options	802.11ac 1x1 WiFi & BT
Battery Options*	3-Cell 42WHr Battery (Integrated)
AC Adapter	45 Watt AC Adaptor
Dimensions & Weight*	Length: 9.43 inches (239.5mm) Width: 12.94 inches (328.7mm) Height: 0.71 inches – 0.78 inches (18.1mm – 19.9mm) Starting Weight: 3.49 lb (1.58kg)
Color	Accent Black
Security	FingerPrint Reader with Windows Hello (Optional) Wedge-shaped lock slot Hardware based security - TPM 2.0
Software	My Dell Dell Mobile Connect Waves MaxxAudio® Pro Dell Power Manager McAfee McAfee Small Business Security 30 day Trial Support Assist
Regulatory and Environmental Compliance	ENERGY STAR 8.0 EPEAT Bronze. For specific country participation and rating, please see www.epeat.net

NOTES:
Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.
Graphics & System Memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.
Watt Hour (WHr) - The stated Watt Hour (WHr) is not an indication of battery life.
Notebook Weight: Weights vary depending on configuration and manufacturing variability.

Vostro 15 3000 (3501)
Features & Technical Specifications

Feature	Technical Specification
Processor Options	10th Generation Intel® Core™ i3-1005G1 Processor
Operating System*	Windows® 10
Graphics	Intel® UHD Graphics with shared graphics memory
Display	15.6-inch HD (1366 x 768) Anti-glare LED-Backlit Non-touch Narrow Border Display 15.6-inch FHD (1920 x 1080) Anti-glare LED Backlight Non-touch Narrow Border WVA Display
Memory Options*	4GB, 4Gx1, DDR4, 2666MHz 8GB, 8Gx1, DDR4, 2666MHz
Storage Options*	1TB/256GB M.2 PCIe NVMe Solid State Drive
Ports, Slots & Chassis	USB 3.2 Gen 1 (x2), USB2.0 (x1), HDMI 1.4 SD Media Card Reader (SD, SDHC, SDXC), RJ45 - 10/100/1000Mbps GbE
Input	Standard full size spill-resistant keyboard 10-key numeric keypad Multi-touch gesture-enabled precision touchpad with integrated scrolling
Optical Drive	No Optical Drive

Feature	Technical Specification
Multimedia	2 tuned speakers with Waves MaxxAudio® Pro 1 combo headphone / microphone jack Integrated widescreen HD (720p) Webcam with Single Digital Microphone
Connectivity Options	802.11ac 1x1 WiFi & BT
Battery Options*	3-Cell 42WHr Battery (Integrated)
AC Adapter	45 Watt AC Adaptor
Dimensions & Weight*	Length: 9.80 inches (249.0mm) Width: 14.33 inches (363.96mm) Height: 0.71 inches – 0.78 inches (18.0mm – 19.9mm) Starting Weight: 4.06lb (1.84kg)
Color	Accent Black
Security	FingerPrint Reader with Windows Hello (Optional) Wedge-shaped lock slot Hardware based security - TPM 2.0
Software	My Dell Dell Mobile Connect Waves MaxxAudio® Pro Dell Power Manager McAfee McAfee Small Business Security 30 day Trial Support Assist
Regulatory and Environmental Compliance	ENERGY STAR 8.0 EPEAT Bronze. For specific country participation and rating, please see www.epeat.net

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Watt Hour (WHr) - The stated Watt Hour (WHr) is not an indication of battery life.
Notebook Weight: Weights vary depending on configuration and manufacturing variability.

Vostro 14/15 3000 laptop
Battery Life

Vostro 14 3000 Claims (model 3401)

The Vostro 14 3000 has up to **8 hours and 35 minutes*** of Mobile Mark 14 battery life with DPST enabled, when equipped with the Intel® 10th Gen Core™ i3-1005G1 processor, Intel UHD Graphics, 8GB DDR4 system memory, 1TB SATA HD storage, HD anti-glare LED-backlit non-touch display and 3-cell 42 WHr** battery, as tested by Dell labs July 2020.

Vostro 14 3000 Claims (model 3401)

The Vostro 14 3000 has up to **9 hours and 43 minutes*** of Mobile Mark 14 battery life with DPST enabled, when equipped with the Intel® 10th Gen Core™ i3-1005G1 processor, Intel UHD Graphics, 8GB DDR4 system memory, 256GB m.2 PCIe SSD storage, FHD anti-glare LED-backlit WVA non-touch display and 3-cell 42 WHr** battery, as tested by Dell labs July 2020.

Vostro 15 3000 Claims (model 3501)

The Vostro 15 3000 has up to **9 hours and 43 minutes*** of Mobile Mark 14 battery life with DPST enabled, when equipped with the Intel® 10th Gen Core™ i3-1005G1 processor, Intel UHD Graphics, 4GB DDR4 system memory, 256GB m.2 PCIe SSD storage, HD anti-glare LED-backlit non-touch display and 3-cell 42 WHr** battery, as tested by Dell labs July 2020.

Vostro 15 3000 Claims (model 3501)

The Vostro 15 3000 has up to **10 hours and 20 minutes*** of Mobile Mark 14 battery life with DPST enabled, when equipped with the Intel® 10th Gen Core™ i3-1005G1 processor, Intel UHD Graphics, 8GB DDR4 system memory, 256GB m.2 PCIe SSD and 1TB SATA HD storage, FHD anti-glare LED-backlit WVA non-touch display and 3-cell 42 WHr** battery, as tested by Dell labs July 2020.

ExpressCharge™

The Vostro 14/15 3000 (3401, 3501) can charge from 0% up to 80% in as fast as an hour when ExpressCharge™ mode is selected.***

* Battery life is based on Mobile Mark 2014 benchmark test, available at www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

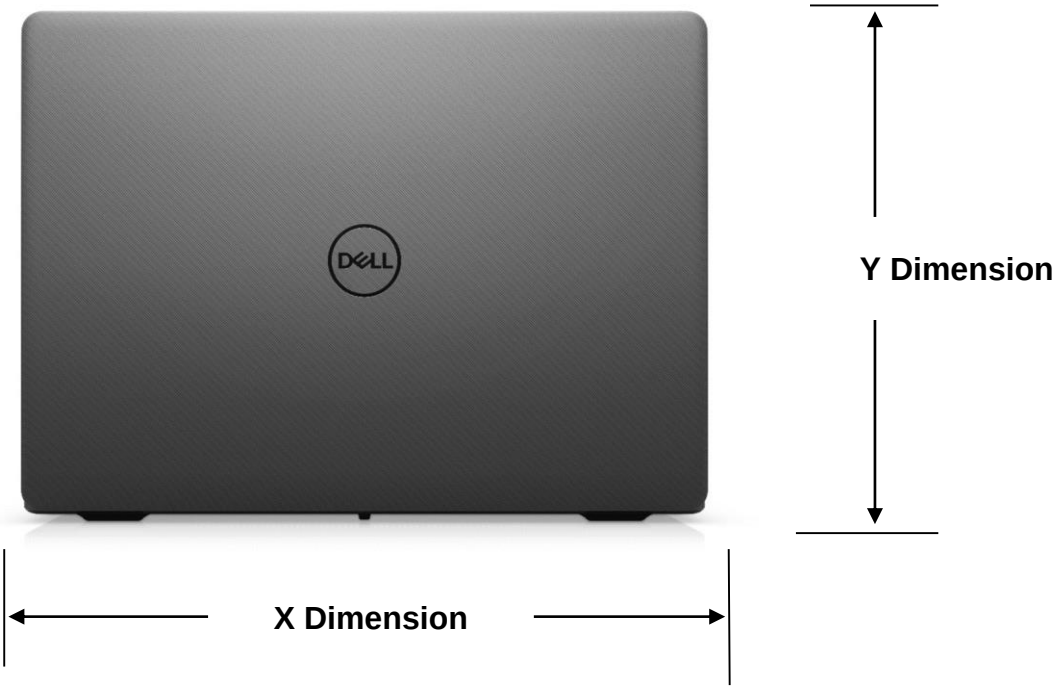
** The stated Watt Hour (WHr) is not an indication of battery life.

*** ExpressCharge must be enabled within Dell Power Manager software. System must be powered off or in hibernation mode for ExpressCharge feature to function. After charging has reached the stated capacity, charging speed will return to normal speed. Recommended for use with the provided Dell power adapter; not recommended with a smaller capacity power adapter. Charging times may vary.

Vostro Notebook 3401, 3501
Product Gallery – Color Options

Accent Black

Vostro Notebook 3401
Product Gallery – Dimensions



3401/3405 Notebooks:
X = Width: 328.7mm (12.94”)
Y = Depth: 229.5mm (9.43”)
Z = Height: 19.9mm (0.78”)
Staring weight: 1.58kg (3.49 lb)

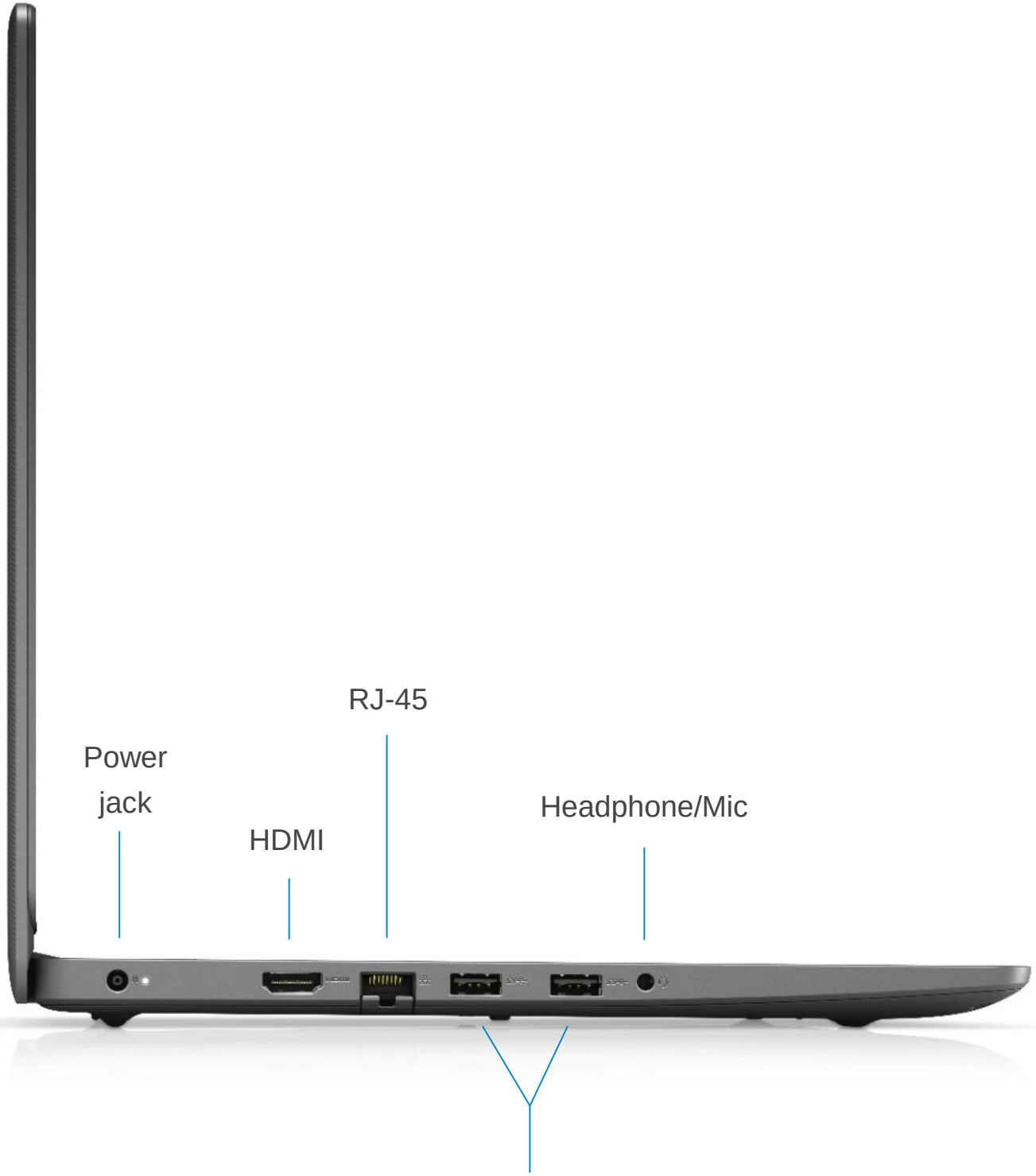
Vostro Notebook 3401
Product Gallery – keyboard view

Power button

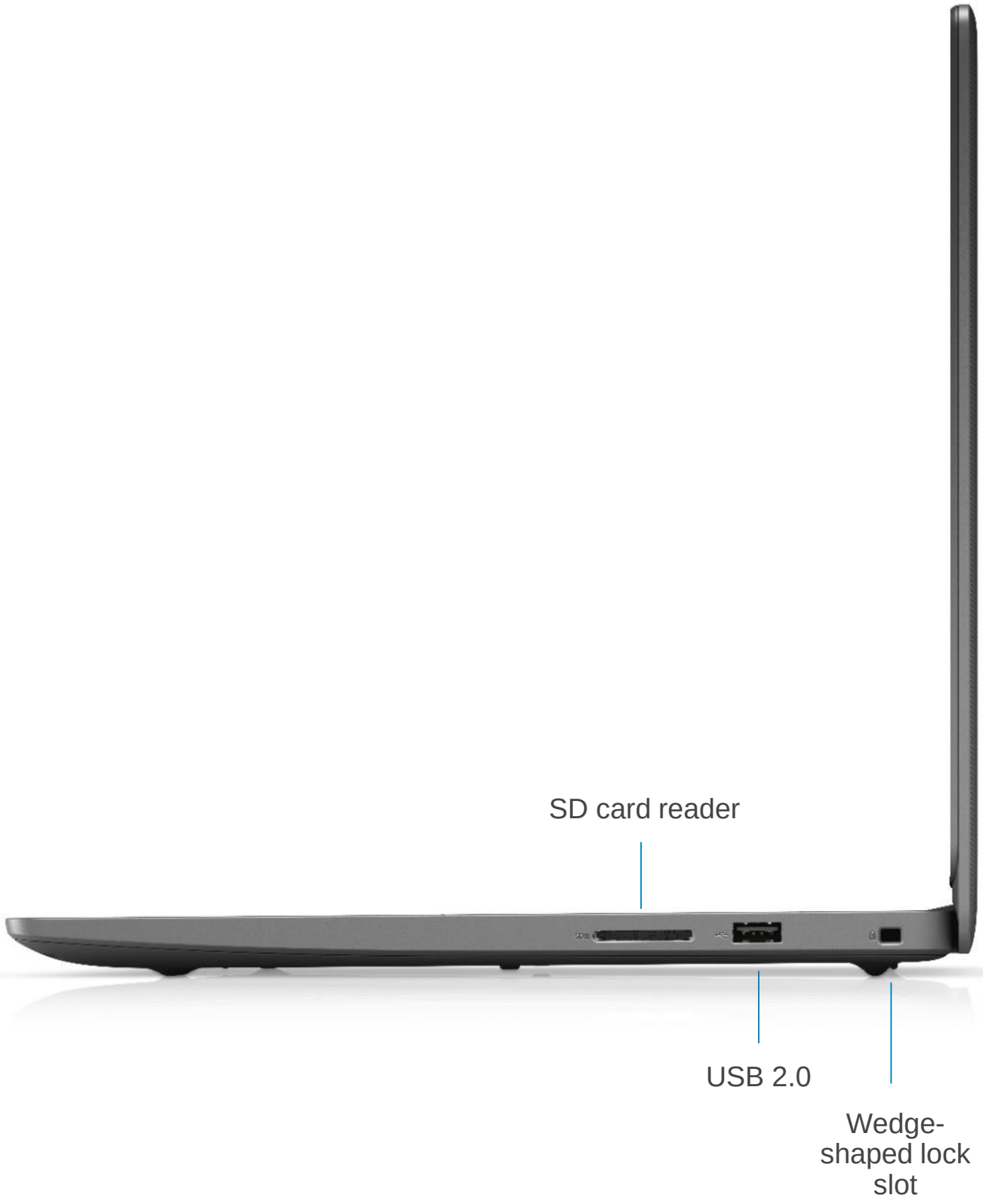
(Optional fingerprint reader)

Precision touchpad

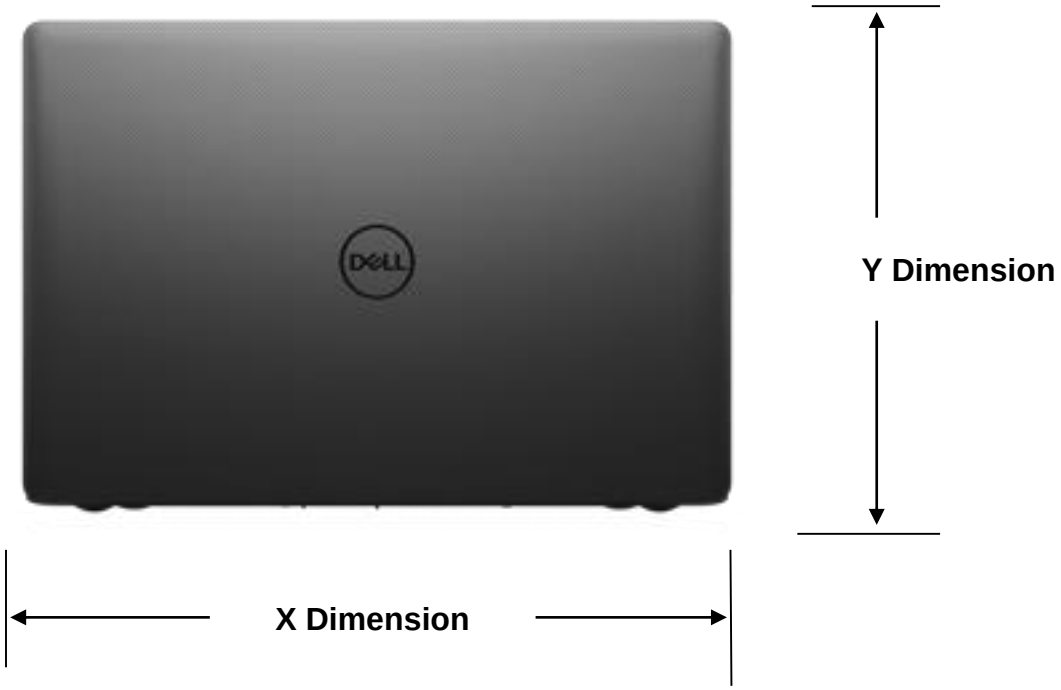
Vostro Notebook 3401
Product Gallery – left side



Vostro Notebook 3401
Product Gallery – right side

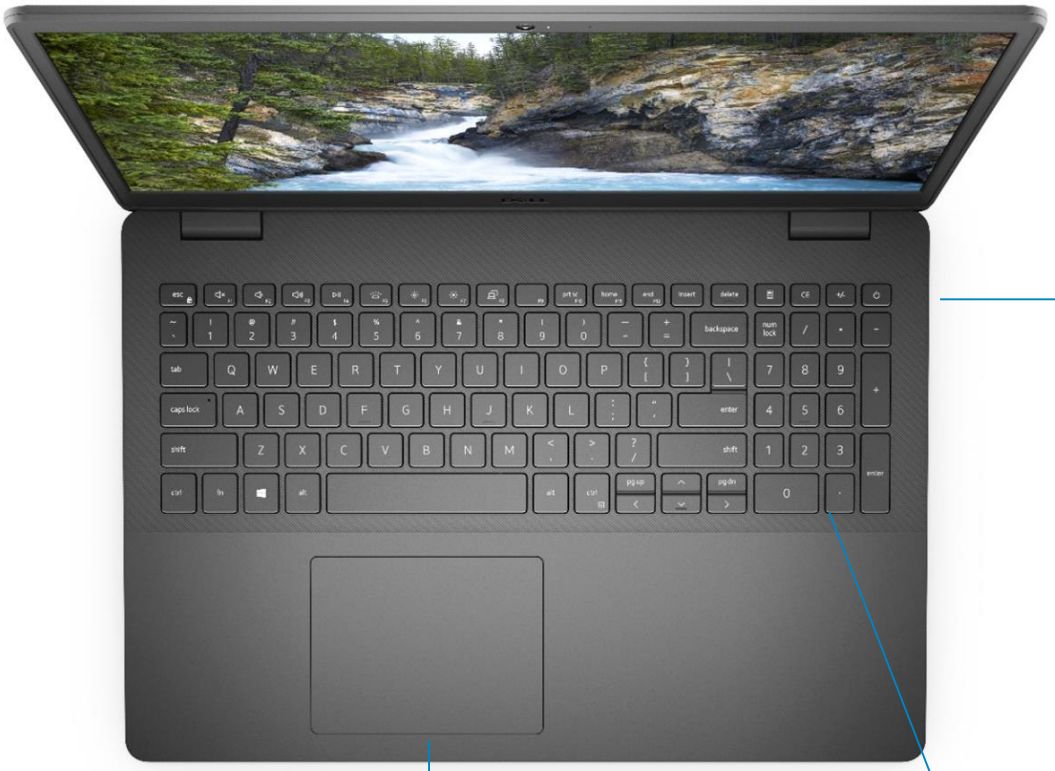


Vostro Notebook 3501
Product Gallery – Dimensions



3501 Notebooks:
X = Width: 36396mm (14.33”)
Y = Depth: 249.0mm (9.80”)
Z = Height: 19.9mm (0.78”)
Staring weight: 1.84kg (4.06 lb)

Vostro Notebook 3501
Product Gallery – keyboard view



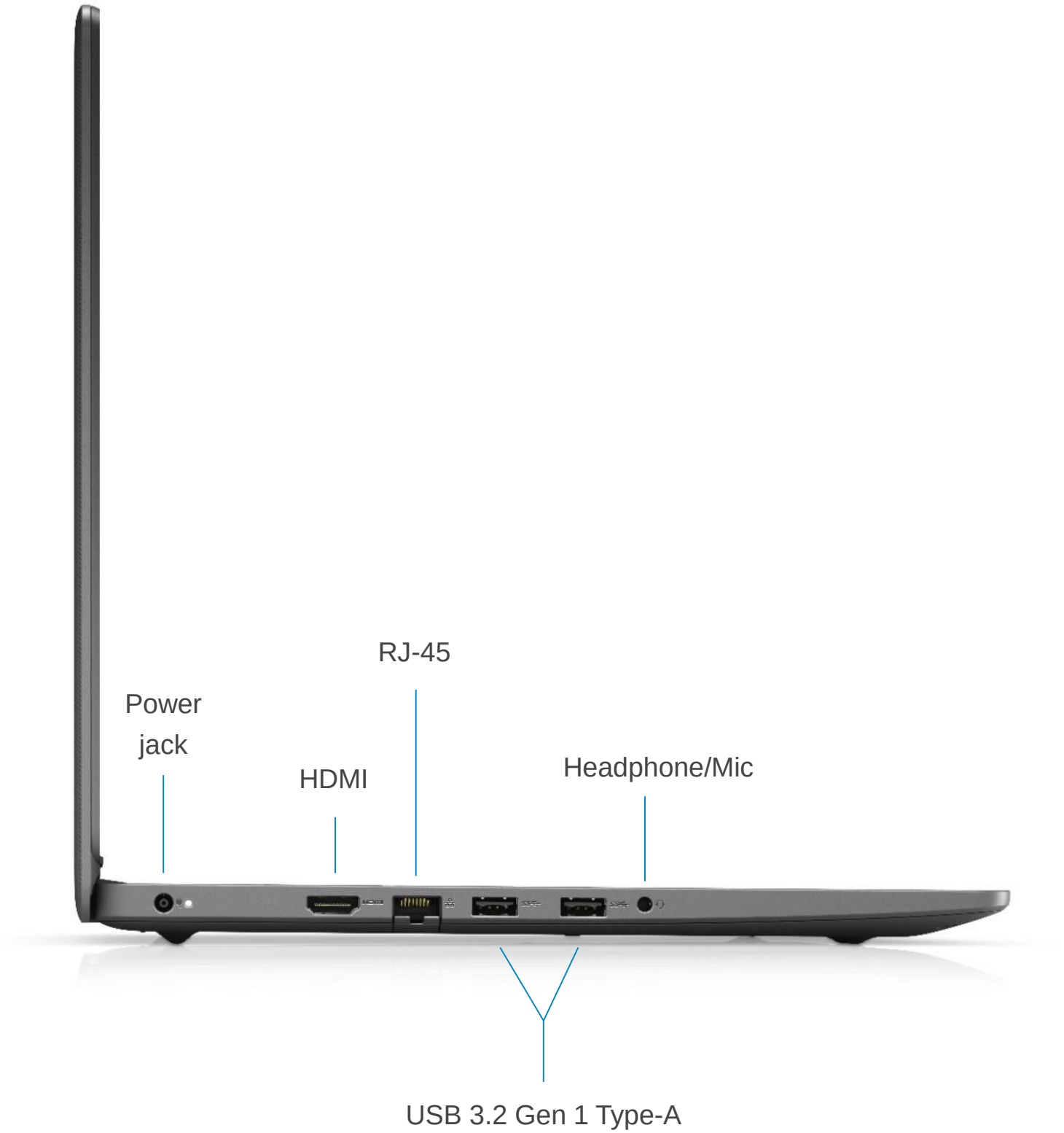
Power button

(Optional fingerprint reader)

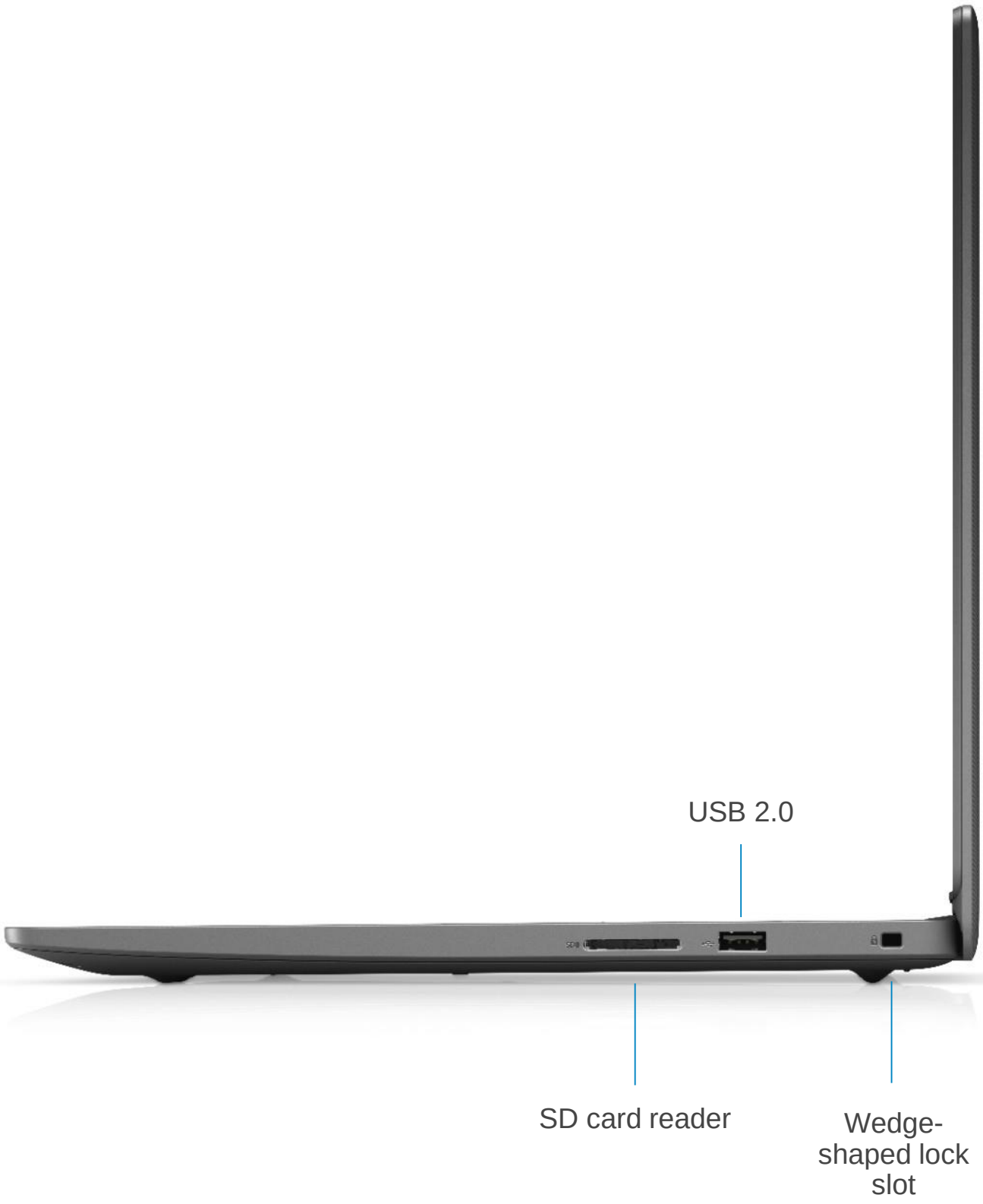
Precision touchpad

Numeric Keypad

Vostro Notebook 3501
Product Gallery – left side



Vostro Notebook 3501
Product Gallery – right side



Vostro 3000 14” 15” Claims

Environmental compliance

- All models (3401, 3501) are ENERGY STAR® 8.0 certified
- All models (3401, 3501) passed EPEAT bronze

Reliability claims

Designed for the real world — because that's where life happens.
Every Vostro is mindfully designed to ensure reliable performance over years of regular use. We’ve rigorously tested our systems to enhance your experience.

1. **Turn up the heat**: From locker rooms to locked cars, we test Vostro laptops for survival in harsh short-term heat conditions of up to 65°C/149°F.

2. **Everything hinges on it**: We test Vostro laptop hinges to ensure they still feel tight, even after opening and closing the lid 20,000 times.

3. **Keys to success:** We test commonly used keys for 10 million keystrokes and touch pad buttons 1 million times with no failure. So go ahead, finish your novel.

4. **Buttoned-up**: No matter what you set your power and multimedia buttons to do, we've tested them all to survive up to 40,000 pushes.

5. **Twist and turn**: Call us excessive, but after twisting an Vostro laptop's base and lid more than 25,000 times, we can assure you the parts inside are well protected

6. **In for the long haul**: Systems undergo at least 10,000 hours of highly accelerated life testing to ensure they’re ready for the real world.

Vostro software

Dell Mobile Connect

Complete and wireless integration between smartphones and PCs - allowing Android and iOS users to make calls, send texts, get notifications, and mirror their phone onto their PC screens to interact with all of their favorite mobile apps with their PC's mouse, keyboard, and touchscreen.

McAfee Small Business Security 30 day trial

Award-winning security for every device; shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs.

SupportAssist

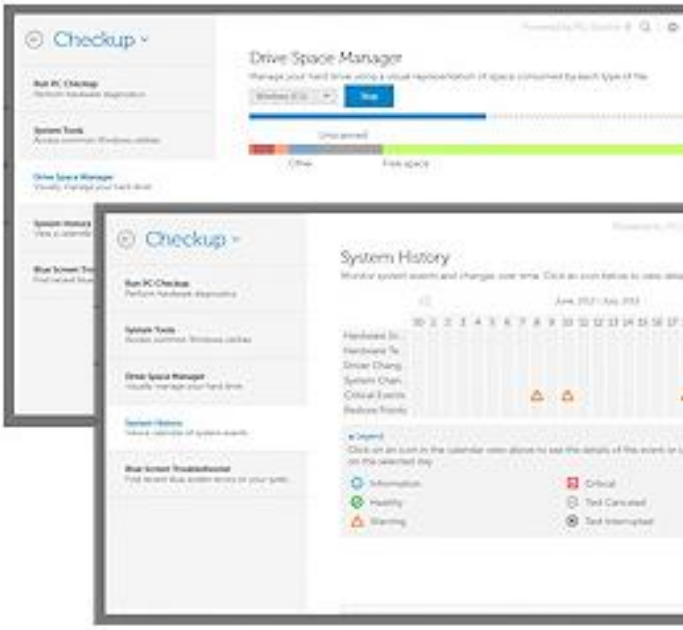
A MS Windows based software program that automates support from Dell by identifying HW & SW issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.

Microsoft Office 365 Trial

Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, and OneNote.

Waves MaxxAudio® Pro

Professional-grade control panel providing audio controls and tuning that adds dimensionality to music and videos.



Services for Vostro

We keep you connected and productive, providing peace of mind so you can focus on what matters most. Support services are available around the globe with coverage in over 160 countries and 55 languages. Our ProSupport engineers are available 24x7 to help with hardware and software issues. In the event of spills, drops or surges, Accidental Damage Service makes repair or replacement easy. Dell strives to ensure our customers always get the most out of their technology investments.

Dell Base Warranty[1]

With Dell's Base Warranty, if your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device. Your system comes with 1 year base warranty with the option to add on-site repair and to extend the warranty for up to 4 years to ensure easy support for the life of your PC.

ProSupport

ProSupport for PCs is designed to provide fast, proactive IT support for businesses of all sizes. ProSupport makes it easy because you get a team of engineers who are always accessible, provide you with a single source for hardware and software[2] issues, and respond quickly to help maximize user uptime. ProSupport also features SupportAssist technology for proactive monitoring and resolution of issues and automatic case creation for faster time to productivity[3]. ProSupport frees your IT team from time-consuming day-to-day user support, allowing them to focus on strategic priorities that move your business forward.

ProSupport Plus for PCs

The only complete support service that combines predictive analysis and protection for PCs to proactively resolve and prevent issues with minimal customer effort. With ProSupport Plus using SupportAssist technology you will be notified about issues before they become problems, virtually eliminating unplanned downtime due to hard drive issues[4]. It ensures PCs are running smoothly so customers can focus on what's important.

ProSupport and ProSupport Plus with SupportAssist significantly reduced time to resolve a failed hard drive[5] with:

- Up to 92% less time to resolution (11x faster than the competition)
- Up to 68% fewer steps in the support process (13 fewer steps to resolution)

Accidental Damage Service[6]

Coverage for accidental drops, spills, surges and breakages. Accidental Damage Service provides peace of mind for hardware systems in high-risk usage environments like schools and mobile professionals. Convenient repair of damaged systems helps minimize downtime and increase productivity. Accidental Damage Service can provide repair of your system for accidents up to 4 years, not otherwise covered by the Limited Hardware Warranty. By providing enhanced coverage at an exceptional value, Accidental Damage Service helps reduce out of pocket expenses and improve cost control.

1 - Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service is provided by Dell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see dell.com/ servicecontracts

2 - For the IoT Edge Gateway, excludes certain software, OS and third party apps.

3 - SupportAssist not available on Linux, Windows 10S, Windows RT, Windows 10 CMIT Government Edition, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sinks, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.

4 - Based on a Principled Technologies test report, "Dell ProSupport Plus with SupportAssist warns you about hardware issues so you can fix them before they cause downtime" dated April 2019. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: http://facts.pt/0xvze8. Hardware issues detected by SupportAssist include hard drives, solid state drives, batteries and fans.

5 - Based on a Principled Technologies test report, "Spend Less Time and Effort Troubleshooting Laptop Hardware Failures" dated April 2018. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: http://facts.pt/L52XKM

6 - This service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customers may be required to return unit to Dell. Limit of 1 qualified incident per contract year. For complete details, visit www.dell.com/servicecontracts.

Important information

Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Graphics & shared memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

Wireless connectivity: Where wireless access is available. Additional access charges apply in some locations.

Weight: Weights vary depending on configuration and manufacturing variability.

Limited hardware warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty.

Dell ProSupport™: Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicedescriptions.

Accidental Damage: Service excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage. Customer may be required to return unit to Dell. For complete details, visit www.dell.com/servicecontracts.

Return for Repair after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware and not resolved remotely, this service offers a 10-14 day mail-in repair option following completion of Remote Diagnosis

Rapid Return for Repair after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue and multiple or extended sessions. If issue is covered by Limited Hardware Warranty (www.dell.com/warranty) and not resolved remotely, shipping instructions will be provided. Next Business Day shipping not available in all areas, which may delay repair and return times. Other conditions apply. For complete details about Rapid Return service, visit www.dell.com/servicecontracts

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Comparative claims are not allowed in all countries. Please see below to learn which countries ban Dell vs. Dell claims, and which countries will allow the claims only if based upon independent third party testing. You may also contact Legal Counsel in the Region where the claim will be made for additional guidance.
3rd party testing required (Do not make claims) in: South Africa, Ukraine, Venezuela.

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