

Nr. d/o	Întrebarea/Data	Răspuns
1	<p>Data: 24 feb 2026, 17:01</p> <p>Întrebare: Unfortunately, I couldn't find a timetable of this tender process (confirmation of participating, deadline for submission of questions, etc.). Have I overlooked it, respectively are able to provide me with an overview?</p>	<p>Please be informed that the tender documentation does not specify deadlines for the submission of bids or for clarification requests, as these deadlines are automatically set and managed by the electronic procurement platform SIA RSAP „MTender”.</p> <p>Accordingly, the relevant deadlines are available directly within the MTender electronic system - https://achizitii.md/ro/public/tender/21567046/</p> <p>For your convenience, please find the applicable timelines below (be aware that according to the procurement law the deadlines could be prolonged automatically, if some incentives occur – such as clarification questions submitted by the participants in the last day of the clarification period or others):</p> <p>Clarification period: 16 February 2026, 16:48 – 15 April 2026, 10:00</p> <p>Bid submission period: 15 April 2026, 10:00 – 15 May 2026, 10:00</p>
2	<p>Data: 26 feb 2026, 08:19</p> <p>Întrebare: Vă rog să îmi comunicați dacă, în această etapă, este suficientă confirmarea prin acest e-mail sau dacă este necesar să mă înregistrez și pe platforma de licitații?</p>	<p>Cu privire la întrebarea dacă este necesar să vă înregistrați și pe platforma de licitații, răspunsul poate fi consultat la punctul 39. Alte informații relevante, subpct.39.1 din Anunțul de Participare, prin care se menționează:</p> <p>39.1. În vederea participării la procedura de achiziție LD – Servicii de implementare a soluțiilor informatice de operațiuni bancare și de gestionare a resurselor corporative (licențe, servicii de implementare și servicii de garanție) - REPETAT, publicată pe platforma electronică SIA „RSAP” M-tender, https://mtender.gov.md/, Banca Națională a Moldovei vine cu următoarele precizări pentru participanții nerezidenți:</p> <p><i>Pentru depunerea ofertei electronice pe platformele electronice SIA „RSAP” M-tender, achizitii.md, sau mtender.md, operatorii economici nerezidenți trebuie să se înregistreze pe una din platformele sus-menționate, în acest sens pentru detalii aferent procedurii de înregistrare a se contacta echipa de suport a platformelor la următoarele date de contact: tel. (+373) 79 999 801, email: info@achizitii.md / asistenta@ctif.gov.md, (+373) 22 822 038.</i></p> <p><i>Pașii necesari de urmat la înregistrarea pe platformă a se vedea accesând link-ul: https://support.achizitii.md/support-achizitii/1-inregistrarea-pe-platforma-achizitii-md-furnizor/</i></p> <p><i>Dat fiind faptul că platforma https://mtender.gov.md/ acceptă ofertele depuse de către nerezidenți semnate cu semnătura electronică/digitală UE, oferta urmează a fi încărcată pe platforma de achiziții care este necesar a fi semnată cu semnătură electronică calificată recunoscută la nivel european (pentru verificarea semnăturii electronice deținute: https://ec.europa.eu/digital-building-blocks/DSS/webapp-demo/validation).</i></p>

3	<p>Data: 26 feb 2026, 13:08</p> <p>Întrebare: Following review of the tender documentation, we have identified a key point where additional clarification would help us ensure our response is fully aligned with your requirements. Can you please help to provide clarification on the below doubt: It is mentioned as a requirement that user interface should be in Romanian. Can you please confirm if this is a mandatory requirement, or if having the user interface in English would suffice.</p>	<p>Please note that according to the Tender Documentation („The Specifications”), the user interfaces of the IT solution are required to be available in both Romanian and English. As for the other deliverables under the contract, these may be provided either in Romanian or in English.</p>
4	<p>Data: 18 mar 2026, 15:12</p> <p>Întrebare: Can you please help me with a question which was raised with the team and myself regarding the amount of 79 998 333.33 MDL posted on your website. I wanted to double check the meaning of this statement. Would that mean that the allocated budget by Moldova State for this Rfp is the above mentioned amount/budget?</p>	<p>Please note that the amount indicated on the platform 79 998 333,33 MDL represents the estimated value of the procurement for both lots (CBS + ERP) and is exclusive of VAT.</p>
5	<p>Data: 07 april 2026, 11:44</p> <p>Întrebare: Considering the objective labor market situation, we respectfully request that the Procurement Commission of the National Bank of Moldova:</p> <ul style="list-style-type: none"> - Review the indicative budget value for Lot II, applying an adjustment factor of no less than 1.8–2.3x to reflect the actual difference between the IT labor markets of neighboring EU regions and Moldova. - Organize a consultation meeting with potential bidders to discuss a reasonable budget level and ensure that the procurement procedure attracts competent and financially capable participants. - Confirm that the proposed budget level is subject to review prior to the official deadline for submitting proposals, thereby enabling suppliers to prepare technically sound and economically viable proposals. 	<p>With reference to the requests formulated in your letter, and taking into account that the procedure is currently being conducted as an open public procurement tender, we would like to underline that any potential actions or decisions will be analyzed strictly within the framework of the applicable legal provisions governing public procurement in the Republic of Moldova. In this context, we as a Contracting Authority will consider the extent to which any measures may be undertaken in full compliance with the principles of transparency, equal treatment, and legality. Considering legal restrictions of the procedure at this stage for budget adjustment, please note that, in accordance with the provisions of the Law on Public Procurement of the Republic of Moldova No. 131/2015, Article 71, the Contracting Authority may accept tenders exceeding the estimated value by up to 30%, subject to the conditions established by the applicable legal framework.</p>

<p>6. Data: 13 April 2026, 13:29</p> <p>Întrebare: We would kindly request clarification on the following points:</p> <ol style="list-style-type: none"> 1. Interpretation of the 30% provision — Could you please clarify whether the reference to the 30% threshold under Article 71 represents the maximum possible budget adjustment that NBM is considering at this stage, or whether it was provided as a general reference to the applicable legal framework? We would appreciate understanding whether any additional measures or alternative approaches are being evaluated by the Working Group beyond this provision. 2. Consideration of the structural nature of license costs — Given that license costs are determined by the software manufacturer, are subject to limited negotiation leverage by the implementation partner, and represent a substantial, largely non-reducible portion of the total tender value, we would welcome the opportunity to discuss whether the budgetary framework could take into account this structural distinction between license procurement costs and implementation service costs. 	<p>Please consider the following answers to your request for clarification:</p> <ol style="list-style-type: none"> 1) The reference to the 30% provision is stated within the Law on Public Procurement of the Republic of Moldova no.131/2015. In this context, any additional measures or alternative approaches related to this aspect cannot be evaluated by the Working Group. 2) Please consider that the budgetary framework cannot consider any distinction between license procurement costs and implementation service costs, as the estimated value is specified in total value per lot. <p>We would like also to emphasize that we consider this project as a portfolio investment for Economic Operators. NBM team is open to collaborating with the future implementation team especially on customizations aspects, considering also change management and localization requirements as within NBM responsibility.</p>
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