



## CERTIFICATE No. ITSMS-64/16

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY  
SERVICE MANAGEMENT SYSTEM OPERATED BY**

### **BASS SYSTEMS S.R.L.**

STR. CALEA IESILOR NR. 8, CHISINAU, REPUBLICA MOLDOVA

IN THE FOLLOWING OPERATIONAL UNITS

STR. CALEA IESILOR NR. 8, CHISINAU, REPUBLICA MOLDOVA

IS IN COMPLIANCE WITH THE STANDARD

### **ISO/IEC 20000-1:2011**

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

FURNIZAREA DE SERVICII SUPTOR SI INTRETINEREA SISTEMELOR HARDWARE SI APLICATIILOR  
SOFTWARE.

*PROVISION OF SERVICES FOR THE SUPPORT AND MAINTENANCE OF HARDWARE SYSTEMS AND SOFTWARE  
APPLICATIONS.*

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

Prima Emitere First Issue	<u>22.08.2016</u>
Data actualizării Revision date	<u>28.02.2019</u>
Data scadentă Expiry Date	<u>21.08.2019</u>

Alessandro Romei  
Certification EMEA Region  
Senior Director

**RINA Services S.p.A.**  
Via Corsica 12 - 16128 Genova Italy

Valabil pana la:



IAF:33



ITX N° 002 L

Signatory of EA, IAF and ILAC  
Mutual Recognition Agreements