

# WARRANTY CERTIFICATE



## MANUFACTURER:

### ADDRESS

No. 9 Jin Long Road, Jimei District, Xiamen, Fujian, P.R.China

## VEHICLE TYPE:

12M DIESEL CITY BUS

## WARRANTY TERM:

61 MONTHS

## **1. Warranty Precondition**

King Long Products are required to be operated, carried out the maintenance at all levels as per requirements in the Operation Manual. As one of the warranty preconditions, all related maintenance records shall be kept well.

## **2. Warranty Scope**

The Warranty Scope covers the failure or defects in King Long products' material or workmanship occurring during the warranty period, according to the King Long Overseas Warranty Procedures.

## **3. Warranty period**

3.1 King Long (Complete Bus Unit) Product warranty period is 61 months or 500,000 km whichever comes first from the date of first registration stated on the Vehicle Registration Form, which date shall not be later than the 90th day after King Long Products' arrival at the destination port or place.

3.2 The content of component warranty is stipulated in Annex King Long Overseas Warranty Details.

3.3 Any new parts for substitute are warranted for the unexpired warranty period of those original parts repaired or replaced.

## **4. Warranty Mileage Calculation**

4.1 If odometer runs well, the indication shall be adopted as the mileage for warranty.

4.2 In case that the odometer is defect, the mileage will be calculated by 300km per day based on the previous maintenance record. In case of no previous maintenance record available, the mileage calculation of 300km per day shall start from the effective date of warranty.

## **5. Warranty Exemption**

King Long does not take any legal liability or compensate for the failures due to any of the following reasons:

5.1 Travelling of personnel or towing.

5.2 Any failure caused by modifying or converting King Long Products' electrical system, changing fuse models or specifications and using improper or unqualified fuses without prior King Long's approval in writing.

5.3 Malfunction, accidents or failures caused by conversion, change or modification of the parts or complete vehicle without King Long's permission, replacement with unqualified parts or substitutes of other manufacturer's brand.

5.4 Damage of the engine or the vehicle due to the engine pipe leakage. Sealing of the engine intake and exhaust system shall be examined by the client regularly.

5.5 Any failure caused by the continuing use of defective instruments without eliminating the problem. Instruments indicating engine oil pressure, water temperature, water level and air pressure shall be in normal operation conditions according to the instructions in the Operation Manual and/or Maintenance Manual.

5.6 Any failure caused by the use of fuel, lubricating oil/grease, coolant, braking oil or electrolyte not conforming to the recommended specification in King Long's Operation Manual.

- 5.7 Any failure caused by the continuing use of the defective vehicle without eliminating problems, thus leading to expansion or deterioration of the failures. Please note that vehicles shall not be in operation until the failure is solved.
- 5.8 Any failure caused by improper maintenance not as required at the Operation Manual, or by the incorrect operation such as over speed, overload and off-road driving etc.
- 5.9 Any failure caused by improper or wrong adjustment and fastening not as required at the Maintenance Manual.
- 5.10 Any failure caused by the vehicle operation without proper and necessary maintenance after a long period (over 60 days) of parking.
- 5.11 Any failure caused by incidental or consequential damages.
- 5.12 Any failure caused by force majeure events, casual events including lightning, the act of the third party.
- 5.13 Any failure caused by parts not supplied by King Long or caused by the failure of one or more of these components.

## **6. Jurisdiction**

- 6.1 Final determination on the Warranty Policy and warranty claim issues are subject to the applicable terms and conditions published by King Long from time to time.
- 6.2 Unless otherwise settled through mutual consultation, all disputes or differences which may arise in connection with this Warranty Policy, the arbitration shall take place at Xiamen Arbitration Commission under its rules.

