

To Whom it may concern

Antony, 23/03/2021

Object : Maintenance and spare parts provided in Republic of Moldova for the medical devices manufactured by AIR LIQUIDE MEDICAL SYSTEMS, year 2021

Our company is present in Republic of Moldova through our distributor NEOTEC Srl. (37 I.Zaikin str., MD-2005, Chisinau, Moldova), having its own after-sales department, perfectly skilled and equipped, duly habilitated to perform each technical intervention which can be leaded on our devices.

Regarding the high technicity and the specificity of the respiratory assistance devices, we haven't commissioned and haven't planned to commission any other company or biomedical engineers to perform maintenance on our medical devices for evident reasons of safety, responsibility and intellectual property.

Accordingly to the European Norm NF EN 60 601-1, related to the general safety rules, **the manufacturer consider himself as responsible for the devices safety, reliability and specifications of a device only if :**

- Any technical operation of assembling, adding extensions, settings, modifications, care maintenances and corrective maintenances have been performed by a technician habilitated by Air Liquide Medical Systems, and accordingly to the maintenance manual up to date,
- **These technical operations are performed with the accessories and/or spare parts provided by Air Liquide Medical Systems. Using spares non conforms to Air Liquide Medical Systems prescriptions voids the responsibility of the manufacturer.**
- These operations are performed with the required tools and metrology equipments, up to date of their own maintenance, as mentioned in the Air Liquide Medical Systems maintenance manual,
- The electric network to which the device is connected is conform to the device specifications
- The device is used accordingly to the use instructions.

Issued for all legal intents and purposes.

Air Liquide Medical Systems S.A.
Parc de Haute Technologie
6, rue Georges Besse
92182 ANTONY CEDEX - France
Tél : +33 (0)1 40 96 66 00 - Fax +33 (0)1 40 96 67 00
SIRET 348 921 735 00026

Sebastien LAVERNE
Senior Service Cluster Manager
International Business Direction
Air Liquide Medical Systems Head Office