United Nations Development Programme

May 31st, 2019

To whom it may concern,

This letter is to acknowledge the efficiency and high quality of the software development services provided by Soft Tehnica SRL, in the framework of UNDP Moldova's EDMITE Project.

"Enhancing democracy in Moldova through inclusive and transparent elections" (EDMITE) is a Project that sets the overall goal to achieve an enhanced transparency and inclusiveness of the electoral process in Moldova through a modernized IT system, improved legislation and intensified public participation, addressing the root causes of the current challenges hampering the further development of the democracy and the advancement of the electoral process in the Republic of Moldova.

In the context of the 2019 Parliamentary Elections, the Project has contracted Soft Tehnica SRL to perform the adjustment of the SAISE (State Automated Informational System "Elections") to the mixed electoral system. SAISE represents an IT solution of the Central Electoral Commission aimed at automating electoral business processes and ensuring the IT requirements of all electoral stakeholders.

The main objective of the assignment was to re-engineer the key SAISE IT subsystems to ensure their responsiveness, integrity and operational status in the context of the 2019 Parliamentary Elections. With over 74 new or updated functionalities, Soft Tehnica has contributed to the upscale of the following core SAISE components:

- ✓ SAISE Admin ITSS;
- ✓ State Register of Voters ITSS;
- ✓ Check your name in the SRV ITSS;
- ✓ Voter Turnout ITSS;
- ✓ Preliminary Results ITSS;
- ✓ SAISE Reporting Platform.

The services have been provided by the following Soft Tehnica key experts, amongst others:

- ✓ Eugeniu Lupuşor / CEO
- ✓ Nicolae Badareu / Project Manager
- ✓ Ion Rudi / Business Analyst;
- ✓ Pleşca Cristian / Developer;
- ✓ Donici Alexandr / Developer.

Throughout the collaboration with EDMITE Project, Soft Tehnica team has proven a high level of professionalism, commitment and efficiency, remaining flexible and results-oriented. Consultations provided by the company team and direct interactions with the CEC IT Department and UNDP Strategic IT Experts have been highly praised and resulted in a successful implementation of the assignment and ensure the stable and accurate performance of SAISE during E-Day.

It is worth highlighting the qualitative implementation of the innovative real-time data visualization application for voter turnout and preliminary results, which proved to be of major relevance and interest for the public and media (over 1.7 million views during Election Day).

In conclusion, it is our pleasure to recommend Soft Tehnica as a reliable partner for complex and challenging IT consultancy, software development and re-engineering projects.

Sincerely,

Eva Bounegru / Project Manager / EDMITE Project

UNDP Moldova