

Addressed To:

Academia "Ștefan cel Mare" a MAI
21 Gh. Asachi str. , Chisinau, Rep. of Moldova

RICOH INTERNATIONAL B.V.
"Nieuw Kronenburg"
Prof. W.H. Keesomlaan 1,
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Confirmation of Authorized Service Center

Subject : **Servicii de intretinerea imprimantelor si reincarcarea cartridgelor**
Reference/Tender :
Amstelveen : 09/02/2026

Dear Sirs,

We, Ricoh International BV, with our headquarters at "Nieuw Kronenburg" Prof. W.H. Keesomlaan 1, 1183 DJ Amstelveen, The Netherlands("RIBV"), a wholly owned subsidiary of Ricoh Europe Holdings Plc, responsible for the sales, marketing and support of of the integrated digital services and print and imaging solutions designed to support digital transformation of workplaces, workspaces and optimise business performance for the European, Middle East and African hereby confirms that:

Service Center Name : X-Service LLC
Service center Address : 45, Ion Creanga str. Chisinau, Rep. of Moldova
Distributor Country : Moldova
Branded Products : Ricoh

Hoping to have informed you sufficiently.

Yours sincerely,

For and on behalf of Ricoh International B.V.



Marieke Bornebroek

Marieke Bornebroek
Channel Marketing Director