



# CERTIFICATE No. ITSMS-64/16

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY  
SERVICE MANAGEMENT SYSTEM OPERATED BY**

**BASS SYSTEMS S.R.L.**

**STR. CONSTITUTIEI NR. 8, AP. 41, CHISINAU, REPUBLICA MOLDOVA.**

IN THE FOLLOWING OPERATIONAL UNITS

**CALEA IESILOR NR. 8, CHISINAU, REPUBLICA MOLDOVA.**

IS IN COMPLIANCE WITH THE STANDARD

**ISO/IEC 20000-1:2011**

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

Valabil pana/la:



08-2017



08-2018



08-2019

EA:33

**FURNIZAREA DE SERVICII SUPT SI INTRETINEREA SISTEMELOR HARDWARE SI APLICATIILOR  
SOFTWARE.**

**PROVISION OF SERVICES FOR THE SUPPORT AND MAINTENANCE OF HARDWARE SYSTEMS AND SOFTWARE  
APPLICATIONS.**

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

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SGQ N° 002 A SSI N° 001 G  
SGA N° 002 D DAP N° 001 H  
PRD N° 002 B PRS N° 066 C  
SCR N° 003 F LAB N° 0832  
SGE N° 008 M ISP N° 069E

Signatory of EA, IAF and ILAC  
Mutual Recognition Agreements