

Water purification system

Adrona Crystal EX Trace/ HPLC/ Bio

INSTALLATION & OPERATION MANUAL

Version 5.1 (2019)



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INTRODUCTION

Using This Manual

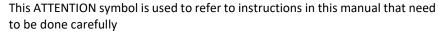
This is a user manual for Adrona Crystal EX Trace, Crystal EX HPLC and Crystal EX Bio water purification systems. We strongly advise you to read this manual before installing and using the water purification system.

Safety Information

WARNING! Read and understand all sections in this guide before installing or operating the system. The symbols used below are internationally accepted symbols that warn of potential hazards with electrical products.

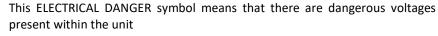


This HAZARD symbol is used to refer to instructions in this manual that need to be done safely and carefully





This ELECTRICAL GROUND symbol is used to refer to a position where an electrical ground connection is made





This DANGER symbol indicates that it is necessary for the user to refer to the owner's manual, read, understand and follow the instructions



This UV RADIATION symbol indicates the ultraviolet radiation (UV) danger. Failure to comply with safety instructions may result in personal injury

Ensure that anyone who operates the water purification system has received instructions in both general safety practices for laboratories and specific safety practices for the instrument.

Contact Adrona

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PRODUCT OVERVIEW

Crystal Ex Water System General Description

Water purification system Crystal EX Trace/ HPLC/ Bio produces pure water that complies with ISO 3696 Grade I and Grade II water requirements.

Pure (ISO 3696 Grade II) water applications include, but are not limited to:

- Feed for laboratory equipment (washing machines, clinical analyzers, humidifiers, autoclaves, hydrogen gas generators);
- Manufacturing of chemical and biochemical reagents;
- Microbiological media preparation;
- Spectrophotometry.
- Buffer preparation;
- Wet chemistry;
- In some cases sensitive analytical techniques (e. g. atomic absorption, ICP-OES).

Ultrapure (ISO 3696 Grade I) water applications include but are not limited to:

- High sensitivity analytical techniques (e. g. ICP-MS).;
- High performance liquid chromatography;
- Molecular biology;
- Cell culture.

"Crystal" system combines several water purification technologies (depending on configuration): reverse osmosis, adsorption, deionization (DI), UV-sterilization, photooxidation. The water storage tank is used for storing Grade II water.

System Overview



Water Specifications

Purified water specification	Crystal EX Trace	Crystal EX HPLC	Crystal EX Bio
Grade II resistivity at 25 °C	>10 MΩ x cm	>10 MΩ x cm	>10 MΩ x cm
Grade II conductivity at 25 °C	<0.1 μS/cm	<0.1 μS/cm	<0.1 µS/cm
Grade I resistivity at 25 °C	18.2 M Ω x cm	18.2 M Ω x cm	18.2 MΩ x cm
Grade I conductivity at 25 °C	0.055 μS/cm	0.055 μS/cm	0.055 μS/cm
TOC level	<10 ppb	<2 ppb	<2 ppb
RNase	N/A	N/A	<0.01 ng/mL
DNase	N/A	N/A	<4 pg/ μL
Bacteria	<0.01 CFU/mL	<0.01 CFU/mL	<0.01 CFU/mL
Endotoxins	<0.15 EU/mL	<0.15 EU/mL	<0.001 EU/mL

Technical Specifications

Dimensions and weight



	Crystal EX Trace	Crystal EX HPLC	Crystal EX Bio
Dimensions (W*D*H)	40*35*55 cm	40*35*55 cm	40*35*55 cm
System weight	17 kg	18 kg	19 kg
Operating weight	24 kg	25 kg	26 kg

Noise level

Water purification system Crystal EX can generate a maximum sound pressure level of 47 dB at 1 m distance from the system.

Electrical requirements

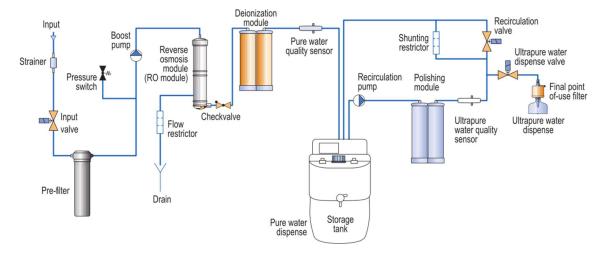
The water purification system is configured for 230 V \pm 5%, 600 mA max.

In areas where the supplied power is subject to voltage fluctuations exceeding 10% of the nominal volume, a power line regulator may be required.

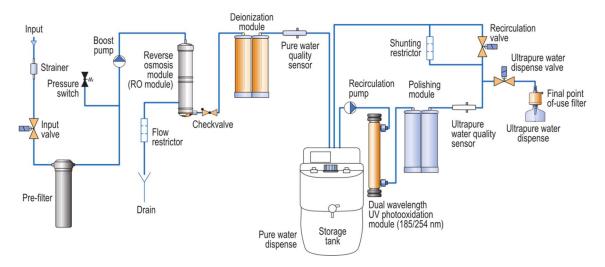
Power supply receptacle should be within 1.5 meters from the installation site.

System Components in Flow Chart

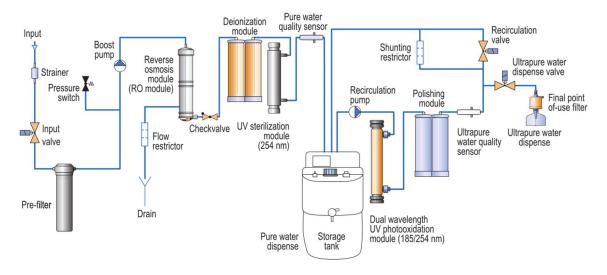
Crystal EX Trace



Crystal EX HPLC



Crystal EX Bio



Principle

The hydraulic diagram of the Crystal water purification system is shown above.

The solenoid valve controls intake of feed water from the tap. The first purification stage consists of pre-filter (part no. 10320) and activated carbon filter intended to remove particles, free chlorine, organics and colloids. A pressure switch controls feed water pressure.

The boost pump is used to maintain pressure at the level necessary for the efficient operation of the reverse osmosis membrane. The feed stream flows to the membrane where it splits into two parts: the permeate, diffused through the membrane, and the concentrate which passes over the membrane, carrying away contaminants to drain. The permeate flows to the tank EX RO or to the third purification step – deionization module (part no. 10310) where the remaining ions are removed.

Before entering the tank, water is sterilized by optional UV lamp (in Bio configuration, part no. 10102); water quality is controlled by water conductivity sensor. The LCD display provides information about the system status.

Purified water is stored in the tank. Water in the tank meets the requirements of ISO 3696 Grade II.

In order to obtain Grade I water, there is a recirculation loop connected to the tank.

For Trace modification this loop includes recirculation pump, polishing module (part no. 10030), Grade I sensor as well as dispense port with microfilter (part no. 10012). HPLC and Bio configuration additionally includes photooxidation module (part no. 10018). Crystal EX Bio system has an ultrafilter (part no. 10120) instead of microfilter.

PRE-INSTALLATION

Make sure the pre-installation requirements are met before installing the system.

Feedwater requirements

Feedwater should be filtered with 1 μ m sediment filter. If the filter is not installed, the input strainer may become clogged thus blocking the water flow.



Check if sediment filter is installed in tap water supply line. There should be at least one sediment filter (pore size 1 μ m). The sediment filter is usually available from a local plumbing store. If you cannot obtain a sediment filter locally, you can order tap water line pre-filter set from Adrona (see picture below). The part number is 10170 (carbonpp/ PP 1 μ m) or 10171 (polyphosphate/carbonpp/1 μ m).

Feedwater properties:

Type of feedwater	Potable
Minimum pressure	≥0.4 bar
Maximum pressure	≤4 bar
Conductivity	<1500 μS/cm
Temperature	5 – 35 °C
рН	4 – 10
Fouling Index	<5
Iron	<0.1 ppm as CaCO ₃
Aluminum	<0.05 ppm as CaCO ₃
Manganese	<0.05 ppm as CaCO ₃
Free Chlorine	<1 ppm
Langelier Saturation Index	<+0.2
TOC	<2000 ppb

Feedwater connection

Feed water hardness does affect produced water quality. Operation of the system with hard feed water may result in pre-mature clogging of reverse osmosis membranes and reduced Grade II water flow.



Therefore, it is strongly recommended to install a water softener or polyphosphate filter if water hardness is above 160 ppm.

Feed water connection port has to be 1/2" NPTF (male) thread. The system is equipped with feed water tube (1/4" OD) and adapter for 1/2" NPTF (female) water supply connection. The feed water tube should be connected to the 1/4" John Guest port of the adapter. Feed water connection port should be equipped with a valve allowing shutting off water supply.



Drain pipe should be lower that the level of the instrument and the level of the "OVERFLOW" port of the tank. The water purification system has 1/4" OD drain pipe. The "OVERFLOW" port of the tank is intended for 3/8" OD pipe with stem elbow 3/8".

Feed water supply connector and drain should be within 3 meters from the installation site.

Site requirements

The system requires up to 400*350*550 mm (W*D*H) space on the bench. If the system is equipped with the tank, allow enough space for the tank. The tank can be placed under the bench.

Environmental requirements

The water purification system is intended for indoor use only, in an environment that has nonconductive pollutants only.

Ensure that the site is maintained under the following conditions:

Condition	Acceptable range
Temperature	15 to 30 °C (59 to 86 °F)
Humidity	20% to 80% relative humidity, noncondensing

Water leakage safety

Make sure that all water connection tubes are kink-free.

Make sure that all water connections are tight.



When installing the tank, connect the fitting marked "OVERFLOW" to the drain. Make sure that the drain level is lower than the "OVERFLOW" fitting level. This will prevent water leakage in case of tank level sensor failure.



A 1 um sediment filter has to be installed in the feedwater supply line. Failure to install the filter may result in clogging of the strainer inside the system and water flow blockage.

Additional equipment

Water purification systems Crystal EX Trace, Crystal EX HPLC and Crystal EX Bio are not equipped with internal tank.

Therefore, you may need to order external tank for purified water storage additionally. See Price list for available options.

UNPACKING

Remove packing materials carefully and retain for them future shipment or storage of the unit. Examine the unit carefully for any damage incurred during transit. The warranty does not cover in-transit damage.



Due to the unit's weight its unpacking and installing is to be carried out by two persons.

When opening the shipping box, we advise to compare received parts with the Packing List included.

Contact Adrona if any part is missing.

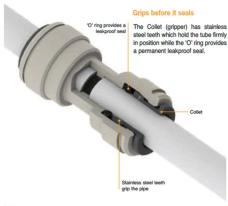
INSTALLATION

Preparation of the System

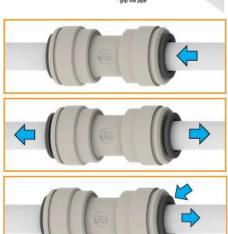
Review "Pre-installation requirements" chapter above. Unpack the water purification system and place it on the laboratory bench. Remove the protective packing materials.

Introduction to John Guest tubing system

Adrona water purification systems are equipped with John Guest push-fit fittings and tubes. We will use abbreviation JG for John Guest parts in further text.



To make a connection, the tube is simply pushed in by hand; the unique patented John Guest collet locking system then holds the tube firmly in place without deforming it or restricting flow



Push the tube into the fitting, to the tube stop

Pull on the tube to check it is secure. Test the system before use

To disconnect, ensure the system is depressurized, push the collet square against the fitting. With the collet held in this position the tube can be removed

Rear and side panel

Look at the rear panel of the Crystal EX water purification system and locate pre-filter and deionization module installation sites as well as inlet and outlet fittings.



Rear panel

- 1 "REC IN" 1/4" connection
- 2 "REC OUT" 1/4" connection
- 3 "DRAIN" 3/8" connection
- 4 "TAP WATER" 3/8" connection



Side panel

- 1 Information about system & location of the serial number
- 2 Electric cable plug
- 3 Power switch
- 4 "TANK LEVEL" connection

Pro tank

The "Pro" 30 I tank with level sensor, base and tap (part no. 13003) is an optimal solution for purified water storage. There are available other tanks with different volume. See price list for further information.

Front view



Top close view



- 1 "TANK LEVEL" connector
- 2 "OVERFLOW" tube output
- 3 A cap
- 4 Air filter
- 5 Water tap

Rear view



Rear close view



- 6 "REC IN" connection to system
- 7 "REC OUT" connection to system

Installation of filter



Remove protective cap from pre-filter (part no. 10320)

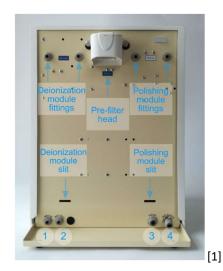


Place pre-filter in the filter holder (i. e. filter head)



Install pre-filter at the rear panel of the water purification system. To install the pre-filter, fit it into the filter holder and turn it one quarter of a turn

Installation of the modules



Locate the installation slots:

- deionization module (part no. 10310)
- polishing module (part no. 10030)



Installation process of the deionization module and the polishing module is **identical**



Locate the modules:

- 1 deionization module (part no. 10310) is marked with BLUE sticker;
- 2 polishing module (part no. 10030) is marked with SILVER sticker



Remove both protective $\frac{1}{4}$ " JG plugs from DI module.

Option 1.

You need to push the little ring down and you will be able to take out the plug (see the principle in chapter "Introduction to John Guest tubing system")



You can use Adrotool for more convenient removal. See Adrotool close view picture on the left



Option 2.

Protective 1/4" JG plug removal from DI module using Adrotool.

You need to push the little ring down with Adrotool and you will be able to take out the plug



Locate connectors for deionization module (JG stem elbow with 1/4" tubes)



Insert connectors in the module fittings. Make sure they are properly attached



Place deionization module in the slit



Place connector tubes in slots.

Make sure that connectors are properly attached



Repeat the same installation process with polishing module.

Rear panel after installation of deionization and polishing module is shown in picture on the left

Dispense filter mounting



Ultrafilter packaging (part no. 10120)



For **Bio** configuration only



 $0.22~\mu m$ dispense filter packaging (part no. 10012)



For **HPLC** and **Trace** configuration only





O-rings:

- 1 yellow for ultrafilter
- $2-\;$ black for 0.22 μm dispense filter



For Bio systems, unpack the ultrafilter and screw it to the holder in front of the system.

Before that, make sure that the yellow O-ring is inside the holder



Ultrafilter connected with the system.



After water dispensing put the bell cap back to the bell



For HPLC and Trace systems, unpack the 0.22 μm dispense filter and screw it to the holder in front of the system.

Before that, make sure that the black O-ring is inside the holder



 $0.22\ \mu\text{m}$ dispense filter connected with system.



After water dispensing put the bell cap back to the bell



The microfilter (or ultrafilter) should be rinsed prior to use! When the tank is full, press the "Dispense" button and rinse the microfilter (or ultrafilter) with at least 10 liters (or 20 liters respectively) of purified water.

Connection of tubing



There are overall four 1/4" JG tubes in the set



[2]



Locate the 1/2" NPT thread adapter:

- Connect one 1/4" JG tube to the 1/2" NPT thread adapter;
- Connect it to the feedwater source

Connect the feed water to the 3/8"-1/4" JG stem elbow connection marked TAP WATER

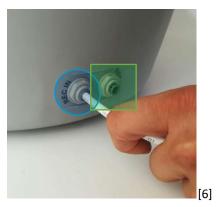


Connect the 3/8"-1/4" JG stem elbow connection marked DRAIN to the local drain using 1/4" JG plastic tube



The next step is tank connection to the system:

- locate REC IN and REC OUT connections on the Crystal EX lower left side of the rear panel [pic. 5];
- locate REC IN and REC OUT connections on the tank's rear panel [pic. 6];







- use two 1/4" JG plastic tubes for connection [pic. 2];
- 4. connect REC IN on Crystal EX system [pic. 5] with REC OUT on the tank [pic.6] (marked with GREEN square);
- connect REC OUT on Crystal EX system
 [pic. 5] with REC IN on the tank [pic. 6]
 (marked with BLUE circle)

Locate 3/8" JG tube with JG elbow adapter

Connect OVERFLOW port of the tank to the drain using the 3/8" JG tube with JG elbow adapter (3/8").



When installing the tank, connect the fitting marked "OVERFLOW" to the drain. Make sure that the drain level is

lower than the "OVERFLOW" fitting level. This will prevent water leakage in case of tank level sensor failure.

Connection to tank cable



Locate the tank cable



Connect the tank cable to the "TANK LEVEL" connector that is located on the top of the tank



Connect the tank cable to the "TANK LEVEL" connector that is located on the side panel of the system



Locate the power cable



The system is connected to the power supply and disconnected from the power supply using the electrical switch, located on the side panel of the unit



Connect the power cable. Make sure the system is properly grounded.



The water purification system is connected to the main supply via electric cable that is supplied with the unit.



In case the supply cord is damaged, it should be replaced with an equivalent cord, in accordance with manufacturer's specifications.

Calibration

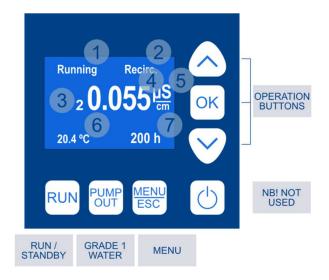
Adrona water purification systems are already calibrated. Additional calibration is not needed.

USING THE SYSTEM

Display

All functions are accessible via control buttons at the front panel.

The LCD screen displays information regarding water quality, operation status, errors and button functions.



Description:

- 1 Operation status/ Error messages
- 2 Recirculation status
- 3 Conductivity sensor
- 4 Water quality
- 5 Measurement unit
- 6 Water temperature
- 7 Filter life

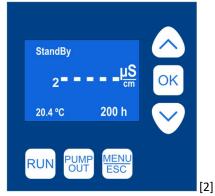
Detailed description of each line can be found in the table below:

No.	Line	Description
1	Operation status	Shows current status.
		Possible messages are:
		- "LowPres" – no feed water pressure;
		 "TnkFull" – tank is full or disconnected;
		- "Running" – the unit is filling the tank
1	Error messages	Errors occurred during operation.
		Possible errors are:
		 "DI Err" – deionization module has to be replaced;
		 "Filter" – pre-filter has to be replaced;
		- "TankS" – tank sensor may have failed
2	Recirculation	Indicates recirculation process with message "Recirc."
3	Conductivity sensor	Shows active water quality sensor
4	Water quality	Displays quality of water filling the tank (Grade II)
6	Water temperature	Displays water temperature.
		Water temperature measurement is necessary for accurate water
		quality measurement
7	Filter life	Shows time left till pre-filter replacement.
		Please note that in case of poor feed water quality, pre-filters may
		be clogged before the counter reaches zero

Obtaining the water



Switch on the system with the power switch. The unit is switched on and off with the main switch at the side panel of the unit



The display indicates the status window after few seconds.

To actuate a button, press and hold it for **2 seconds**



Status window indicates the system status, button functions and temperature. There is also indication of water quality, however, the precise indication can be obtained only when the system is in "Running" mode



To fill the tank with pure Grade II water, press the "Run" button (press and hold the button for 2 seconds)



Now the Crystal system is filling the tank with Grade II water.

As soon as the tank is full, the system shuts down the water supply and shows the "TnkFull" message



To dispense Grade II water from the tank, use the stopcock



To obtain pure Grade I water, press the "Pump out" button (press and hold the button for 2 seconds)



Pure Grade I water is dispensed via microfilter or ultrafilter (Bio configuration) on the front panel

Operating modes

Main menu

Reset filter counter

Options

To enter the Menu, press the "MENU" button. The display will show menu, consisting of a "Reset filter counter" and an "Options" menu.



In case if the pre-filters are replaced, you need to reset the counter by pressing the "Reset Filter Counter"

button

[1]

[2]

[3]

[4]

[5]

[6]

The operations in "Options" menu are described in further text

Main menu

Reset filter counter Options

Options

Measurement units
Recirculation inter.
Recirculation time
Auto-Off (ON)

In the "Options" menu, you can choose the "Measurement units"

Measurement units

μS MOhm You can switch between unit $M\Omega^*cm$ and unit $\mu S/cm$

Options

Measurement units
Recirculation inter.
Recirculation time
Auto-Off (ON)

In the "Options" menu, you can choose the "Recirculation interval"

Recirculation iner.

0:10:00

You can set a suitable recirculation interval

25

Options

Measurement units Recirculation **Recirculation time** Auto-Off (ON)

In the "Options" menu, you can choose the "Recirculation time"

[7]

[8]

[9]

Recirculation time

0:05:00

You can set a suitable recirculation time

Options

Measurement units Recirculation **Recirculation time** Auto-Off (ON)

The option "Auto-Off" currently in not available

0 h

Filter

2 0.055 µS cm

20.4 °C

[10]

The Crystal system calculates time left before the pre-filter (part no. 10320 or part no. 10410 for Double Flow) replacement. The time is shown at the right bottom corner of the display.

If the display indicates "LowPres" message,

check section TROUBLESHOOTING in this manual



for further actions

When the time runs out, the message "Filter" appears in the left top corner

LowPres

₂ 0.055 µS cm

20.4 °C

200 h

[11]

[12]

Running DI err.

₂ 0.055 LS

20.4 °C 200 h If the system indicates "DI Err" message, check section TROUBLESHOOTING in this manual for further actions



If the system indicates "TankS" message, check section TROUBLESHOOTING in this manual for further actions

- If the tank is in filling stage or it is already full, the system will circulate water on periodical basis to prevent growth of microorganisms in the tank;
- During recirculation phase the reading of Grade I water is shown on the display



Crystal EX can operate for an unlimited amount of time, maintaining Grade II water quality, and does not require close observation during operation. However, it is necessary to shut off water supply valve when the system is not under observation.

MAINTENANCE

Maintenance schedule

Only the replacement components that meet the manufacturer's specifications should be used. Components have to be replaced according to the table:

Part number 10320	Description Replacement pre-filter, Crystal EX	Replacement interval When filter life counter is zero or when the filter is clogged	Comments
10310	Replacement deionization module	When "DI Err" error message is shown, or when water conductivity is consistently >0.5 μS/cm	
10030	Replacement polishing module	When water does not meet quality requirements or every 1–2 years	Depends on water consumption amount
10011	Replacement sterilization UV bulb	As required (on average every 2 years)	"Bio" configuration only
10018	Replacement photooxidation UV bulb	2 years on average	"HPLC" and "Bio" configuration only
10012	Replacement 0.22 μm dispense microfilter	Every 6–12 months	"Trace" and "HPLC" configuration only
10120	Replacement ultrafilter	Every 3–6 months	"Bio" configuration only
	Sanitization of the System/ Tank	Every 2–3 months	Only if sanitization module (part no. 10315) is not installed

Replacement of pre-filter

You need to replace the pre-filter (part no. 10320) when filter life counter shows zero or when the filter is clogged.



- 1 Turn off the system;
- 2 Close tap water valve;
- 3 Allow a minute for water pressure to drop in the tubing



Access the rear panel where pre-filter is located

To uninstall it, turn the body of pre-filter one quarter of a turn to the left



Pull the pre-filter down and remove it



Remove protective cap from a new pre-filter and place it in the filter holder (i. e. filter head)



To install the pre-filter, fit it into the pre-filter head and turn it one quarter of a turn



After the pre-filters are replaced, reset the counter by entering the menu and pressing the "Reset Filter Counter" button.

Replacement of deionization or polishing module

The replacement procedure of deionization and polishing module is identical.

You need to replace the deionization module (part no. 10310) when "DI Err" error message is shown, or when water conductivity is consistently $>0.5 \mu S/cm$.

You need to replace the polishing module (part no. 10030) when water quality does not meet the requirements of quality.





- 2 Close tap water valve;
- 3 Allow a minute for water pressure to drop in the tubing



Access the rear panel where the deionization module is located:

- 1 Insert Adrotool in filter connector slot to disconnect Adrona deionization module;
- 2 Pull down the tool.



Now you can remove the deionization module from connector tubes and remove the deionization module from the system



Unpack spare deionization module. Remove both protective ¼" JG plugs from DI module.

Option 1.

You need to push the little ring down and you will be able to take out the plug (see the principle in page 7, section" Introduction to John Guest tubing system")



Option 2.

Protective $\mbox{\em 4}^{\prime\prime}$ JG plug removal from DI module using Adrotool.

You need to push the little ring down with Adrotool and you will be able to take out the plug



Place deionization module in the slit



Place connector tubes in the deionization module

Calibration

Adrona water purification systems are already calibrated. Additional calibration is not needed.

Empty the tank



- 1 Open the water dispense tap;2 Empty the tank



- 3 When the water does not flow anymore, open the "REC OUT" tube;
- 4 Pour out the remaining water

Cleaning and Sanitization of the system

Clean the exterior of the system with soft tissue and water. Do not use any chemicals. The water storage tank should be cleaned and disinfected every 2-3 months.



Prior to cleaning, you need to disconnect the water tank from the system. Place JG plugs in all tube connectors.

Remove storage tank cap and add hydrogen peroxide to the tank. Final solution should be 1% hydrogen peroxide.



30% hydrogen peroxide solution can damage polypropylene components.



Use safety equipment when handling unsafe liquids.

TROUBLESHOOTING

Problem	Solution
No indication on the display, when the unit switched on	s Check the fuse and supply voltage
The unit shows "TnkFull" while the tank is empt	y Check tank connection cable. If no tank is connected, then the tank plug should be in the tank socket
"LowPres" and "Running" messages ar alternating	e Check the input water pressure. If it is <1 bar, messages are alternating. It does not affect the quality of the system operation
"LowPres" and "Running" messages ar alternating	Pre-filter can be clogged. Replace the pre-filter (part no. 10320) or contact Adrona for a solution
"LowPres" and "Running" messages ar alternating	e Strainer can be clogged. Replace the trainer (part no. 430034) or contact Adrona for a solution
"LowPres"	Pre-filter can be clogged. Replace the pre-filter (part no. 10320) or contact Adrona for a solution
"LowPres"	Strainer can be clogged. Replace the trainer (part no. 430034) or contact Adrona for a solution
"LowPres"	Check if pre-filter is installed. Install the pre-filter (part no. 10320)
"LowPres"	Check the input water pressure. If it is <1 bar, messages are alternating. It does not affect the quality of the system operation
"LowPres"	Check if solenoid valve is in order. Install the solenoid valve UV (part no. 430020)
"Filter" message	Pre-filters should be replaced (part no. 10320). After filter replacement reset the filter counter
"TankS" message	Tank level switch may be damaged. Check its operation and replace it if necessary
"TankS" message	The system is filling the 30 I PRO tank more than 4 hours. The cause could be RO module low productivity. If water quality satisfies the user, the message could be ignored
"DI Err" message	Restart the purification system. Make sure, water is flowing out of the OUT pipe. If the message appears again, then the DI module (part no. 10310) should be replaced

SPARE PARTS AND CONSUMABLES

Part number	Description
10320	Combined pre-filter
10310	Deionization module
10030	Polishing module "Polishing+"
10011	UV sterilization bulb
10018	Photooxidation UV bulb
10012	0.22 μm dispense microfilter
10120	Ultrafilter
10102	Sterilization module (optional)
430012	Reverse osmosis membrane
430024	Boost pump
430020	Solenoid valve (input valve)
430027	Pressure switch
430018	Grade I water conductivity sensor
430019	Grade II water conductivity sensor

To obtain the best performance from Adrona systems, company advises regularly scheduled preventive maintenance operation.

WARRANTY AND CLAIMS

The Manufacturer guarantees the compliance of the unit with the Requirements of Specifications, provided the Customer follows the operation, storage and transportation instructions.

Warranty period for the new system is 24 months from installation date but no more than 26 months from the invoice date (excluding UV-lamps and filters).

If any manufacturing defects are discovered by the Customer, an unsatisfactory equipment claim shall be compiled, certified and sent to the local dealer address.

The following information will be required in the event that warranty or post-warranty service comes necessary. Complete and retain for your records.

Model (<u>underline the</u> appropriate system)	Crystal EX Trace / Crystal EX HPLC / Crystal EX Bio
Serial number	
Date of sale	