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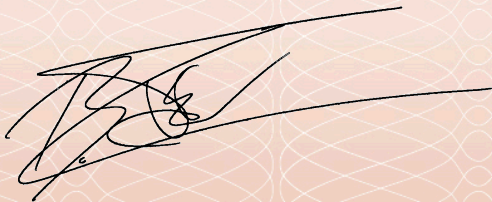
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This is to certify that
Svetlana Tcacenco

Has achieved the
ITIL® Foundation Certificate
in IT Service Management

Effective from
23 December 2014

Registration number
5250137.20354136



drs. Bernd W.E. Taselaar
Chief Executive Officer