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ISO 9001:2000 Certified

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To Whom It May Concern:

At PASCO scientific it is our policy to test 100% of the products manufactured by us to ensure they meet our documented standards and specifications. Every product we build must pass our final inspection and test operations before being packaged and shipped.

A Certificate of Compliance is included in the shipment when requested by the customer, and this certificate reads:

**PASCO scientific certifies all equipment in this shipment was manufactured and tested under PASCO scientific's rigorous quality specifications. All products passed final test, inspection and calibration per these standards.**

Customer satisfaction is very important to us at PASCO scientific, and we take pride in providing educators world wide with better ways to teach science.

Sincerely,

A handwritten signature in blue ink, appearing to read "Donald Hagland".

Donald Hagland  
Production / Quality Facilitator