

*To the Standard Documentation  
approved by the Order of the Minister of Finance  
no. 115 as of 15.09.2021*

- *shall be completed by the economic operator.*

**STATEMENT**  
concerning the list of the main deliveries/ services

No.	Subject of the Contract	Name of the beneficiary/ Address	Position of the Supplier/ Provider *)	Contract price/ value of goods/ services delivered/ provided	Delivery/ supply period (months)
1	Supply of personalization equipment for Australian Travel Documents and related Services	The Commonwealth of Australia  ABN 47 065 634 525 John McEwen Crescent Barton Act 2600 Australia	Sole contractor	Contract price is under NDA  / <ul style="list-style-type: none"> <li>▪ 5x ID 6000S</li> <li>▪ 3x PM 1500</li> <li>▪ 10+1x ID 60 NOVUS</li> <li>▪ Production Management System (MB INCAPE)</li> <li>▪ Production Monitoring System (MB PALAMAX)</li> <li>▪ Image Processing Software (MB IMAGE ENHANCEMENT)</li> <li>▪ Initialisation of the project / specification of the required technical capability of Passport Personalisation Solution Facility including equipment</li> <li>▪ Production of the proposed passport personalisation machines</li> <li>▪ Development of customised passport personalisation workflow</li> <li>▪ Delivery of machines and software systems to various locations in Melbourne, and other passport office locations throughout Australia</li> <li>▪ Installation of machines and</li> </ul>	01.12.2020 (date of Purchase Order)  until  19.12.2022 (date of Site Acceptance Test)

				software components in three phases <ul style="list-style-type: none"> <li>▪ Testing of the system for passport personalisation</li> <li>▪ Training of administrator, operator, and maintenance staff</li> <li>▪ Ramp up Support.</li> <li>▪ Preventive maintenance for all machines</li> </ul>	
2	Supply of personalization equipment for Jordan Travel Documents and related Services	E7 Group  0000 Abu Dhabi UAE (Customer)  Civil Status and Passport Department Jordan (end-client)	Sole contractor	Contract price is under NDA  /  <ul style="list-style-type: none"> <li>▪ <b>9x ID 60 NOVUS</b></li> <li>▪ Machine Installation &amp; Commissioning</li> <li>▪ Training</li> <li>▪ Remote Support</li> <li>▪ Preventive Maintenance</li> </ul>	22.07.2024 (date of Purchase Order)  until  15.01.2025 (date of Site Acceptance Test)
3	Supply of personalization equipment for Gambian Travel Documents and related Services	ZETES sa  Da Vinci Science Park Straatsburgstraat Rue de Strasbourg 3 B-1130 Brüssel	Sole contractor	Contract price is under NDA  /  <ul style="list-style-type: none"> <li>▪ <b>2x ID 60 NOVUS</b></li> <li>▪ Machine Installation &amp; Commissioning</li> <li>▪ Remote Support</li> <li>▪ Spare Part Package</li> </ul>	11.04.2024 (Date of Purchase Order)  Until  13.09.2024 (date of Site Acceptance Test)

\*) The position holding which he/ she participated in the fulfillment of the Contract shall be specified. The position can be the following: sole contractor or association leader; associate contractor; subcontractor.

Signed:

Name:

Position within the company:

Company name:

Karl Brandl

Managing Director

Mühlbauer ID Services GmbH



**Mühlbauer**

High Tech International

Mühlbauer ID Services GmbH

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#### Attachments:

- The Commonwealth of Australia (Reference / SAT protocol)
- E7 Group / UAE (SAT protocol)
- ZETES sa / Belgium (SAT protocol)

## The Commonwealth of Australia (Reference / SAT protocol)



Australian Government  
Department of Foreign Affairs and Trade

6 December 2024

File number 14/42458

Mr Ryan Koh  
Regional Sales Manager  
Mühlbauer ID Services GmbH  
Level 11 1 Margaret Street  
SYDNEY NSW 2000

Dear Mr Koh

In December 2020, the Commonwealth of Australia through the Department of Foreign Affairs and Trade (DFAT) entered into contractual agreement with Mühlbauer ID Services GmbH (MB) to provide personalisation equipment for Australian Travel Documents with its new generation passport booklet embedded with polycarbonate data-page.

The scope of the contract included the installation of 11 IDENTIFIER 60 Novus modular desktop systems across multiple passport offices. MB INCAPE Personalization Management System, MB Palamax Factory Monitoring System and Image Processing Software, MB Image Enhancement

It also included

- 5 Passport Personalization ID 6000S
- 3 Passport Mailing PM 1500
- 11 Passport Personalization ID 60 NOVUS
- Production Management System (MB INCAPE)
- Production Monitoring System (MB PALAMAX)
- Image Processing Software (MB IMAGE ENHANCEMENT)
- Initialisation of the project / specification of the required technical capability of Passport Personalisation Solution Facility including equipment
- Production of the proposed passport personalisation machines
- Development of customised passport personalisation workflow
- Delivery of machines and software systems to various locations in Melbourne, and other passport office locations throughout Australia
- Installation of machines and software components in three phases
- Testing of the system for passport personalisation
- Training of administrator, operator, and maintenance staff
- Ramp up Support.
- Preventive maintenance for all machines

Yours sincerely

A handwritten signature in black ink, appearing to be 'VL' or similar, with a horizontal line extending to the right.

Victoria Lamb  
Assistant Secretary  
Passport Strategy and Modernisation Branch

**Site Acceptance for Phase 4 ID60 Novus STO**

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**AUSTRALIAN GOVERNMENT**  
Department of Foreign Affairs and Trade  
R.G. Casey Building,  
John McEwen Crescent,  
Barton, ACT, 2600  
ABN 47 065 634 525  
COMMONWEALTH OF AUSTRALIA

**Department:** Project Management

**Order number:** 400278046 / RFT DFAT 4600002681  
**Date of order:** December 01<sup>st</sup>, 2020  
**Comm. number:** C-003736 / 100278046

**Manufacturer:** Mühlbauer  
**Customer No.:** 2002252

1002 92 039

Machine / Tool type / Upgrade	Serial-No.	STO Location and Hyper Care Period:
IDENTIFIER 60 Novus	10000265389	Sydney 3.11. – 22.11.2022
IDENTIFIER 60 Novus	10000265390	Sydney 3.11. – 22.11.2022
IDENTIFIER 60 Novus	10000265391	Melbourne 3.11. – 24.11.2022
IDENTIFIER 60 Novus	10000265392	Melbourne 3.11. – 24.11.2022
IDENTIFIER 60 Novus	10000265393	Perth 2.12. – 19.12.2022
IDENTIFIER 60 Novus	10000265394	Darwin 25.11. – 16.12.2022
IDENTIFIER 60 Novus	10000265395	Brisbane 11.11. – 29.11.2022
IDENTIFIER 60 Novus	10000265396	Adelaide 25.11. – 13.12.2022
IDENTIFIER 60 Novus	10000265397	Hobart 11.11. – 29.11.2022
IDENTIFIER 60 Novus	10000265398	Adelaide 25.11. – 13.12.2022

The Site Acceptance Test is confirmed:

YES ☒ NO ☐

Date of Site Acceptance Test:

date: December 19<sup>th</sup>, 2022

Place of Site Acceptance Test:

Canberra, Australia

Appendix:

see page 2

Summary:

Installation, Site Acceptance and Hyper Care Support was carried out in 8 different STO locations between November 3<sup>rd</sup> 2022 and December 19<sup>th</sup> 2022

**For DFAT**

**Name:**  
Sue EGAN

Signature

**For Mühlbauer**

**Name:**  
Sebastian HOEPFNER

Signature





**Mühlbauer**  
HighTech International

Mühlbauer ID Services GmbH  
Joest-Mühlbauer-Platz 1 • 93428 Roding • Germany

**Site Acceptance for Phase 4 ID60 Novus STO**

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Machine / Tool type / Upgrade	Serial-No.
IDENTIFIER 60 Novus	10000265389
IDENTIFIER 60 Novus	10000265390
IDENTIFIER 60 Novus	10000265391
IDENTIFIER 60 Novus	10000265392
IDENTIFIER 60 Novus	10000265393
IDENTIFIER 60 Novus	10000265394
IDENTIFIER 60 Novus	10000265395
IDENTIFIER 60 Novus	10000265396
IDENTIFIER 60 Novus	10000265397
IDENTIFIER 60 Novus	10000265398

**APPENDIX**

Open items, if any:	Respons. / Deadline:

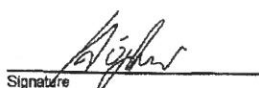
**For DFAT**

Name:  
Sue EGAN

  
Signature

**For Mühlbauer**

Name:  
Sebastian HOEPFNER

  
Signature

## Site Acceptance Test

Customer:  
**E7 Group UAE**

Department: **Project Management**

Order number:  
**100377140**  
Date of order:  
**22.07.2024**  
Comm. number:

Manufacturer: **Mühlbauer**  
Customer No.: 2007682

Machine-/Tool type/upgrade	Serial-No.
IDENTIFIER 60 NOVUS	10000365799
IDENTIFIER 60 NOVUS	10000365800
IDENTIFIER 60 NOVUS	10000365801
IDENTIFIER 60 NOVUS	10000365802
IDENTIFIER 60 NOVUS	10000365803
IDENTIFIER 60 NOVUS	10000365804
IDENTIFIER 60 NOVUS	10000365805
IDENTIFIER 60 NOVUS	10000365806
IDENTIFIER 60 NOVUS	10000365807

The Site Acceptance Test has been passed: YES ☒ NO ☐

The Site Acceptance Test has failed: YES ☐ NO ☒

Date of Site Acceptance Test: 15/1/2025

Place of Site Acceptance Test: Civil Status and Passports Department in Amman.

Appendix: see page 2

The equipment has successfully completed the Site Acceptance Test. The equipment is complete according to the requirements and free of defects.

### For the Customer

Name :

### For Mühlbauer


Name : Samer Raya

APPENDIX

Open items, if any:	responsible:
There is no open points	

For the Customer

Name:

Hassan Mousa   
Signature

For Mühlbauer

Name: Samer Raya

Samer Raya  
Signature



## Site Acceptance Test

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**Customer:** ZETES

**Department:** Project Management

**Address:** Da Vinci Science Park  
Rue de Strasbourg 3  
1130 Brüssel, Belgien

**Order number:** 100369660

**Manufacturer:** Mühlbauer ID  
Services GmbH

**Date of order:** 11.04.2024

**Customer No.:** 1340035

**Machine**

ID60 NOVUS  
ID60 NOVUS

**Serial-No.**

10000359221  
10000359222

The Site Acceptance Test is confirmed:

YES ☒

NO ☐

Date of Site Acceptance Test:

13.09.2024


Place of Site Acceptance Test:

BANJUL, GAMBIA

**For ZETES**

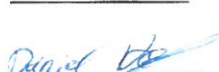
Benjamin Geilenkotten

Name

  
Signature

**For Muehlbauer**

Daniel Hecht

  
Signature

## Site Acceptance Test

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### APPENDIX

Open items, if any:	responsible:
1. Replace parts [2 magazines, 2 heat rollers, 2 side side glass windows, Screen hinges]	MB
2. Improve Sharpness of the MRZ print.	MB
3. Change in Vision Output laminate presence check using another feature.	MB
4. Adjust transport and test again with large volume passport jamming on transport.	MB
5. Additional Volume testing.	ZETES & MB
6. Improve Chip Coding speed.	ZETES
7. Investigate further Coding Output error/rejects.	ZETES
8. Change and test workflow in GI to mark false rejects as good passports.	ZETES
9. Issue with the warning light reported by Musa Sumbunda by mail on 18/09/2024	MB
10. When there is a failed verification, is it possible to have a suspect state instead of reject state, and have a warning mail sent?	MB

#### For ZETES

Benjamin Geilenkotten


Name

  
Signature

#### For Muehlbauer

Daniel Hecht

Name

  
Signature