

Statement of Work

made on the the 1st of April 2021. by and between:

spotixx GmbH. (as a legal successor of Consortix GmbH a limited liability company, having its registered office at Mainzer Landstraße 158, 60327 Frankfurt am Main, registered in Germany) a limited liability company, having its registered office at same address above, registered in Germany with company registration number HRB113617 - hereinafter referred to as the “**Provider**” -

and

Consortix Kft., a limited liability company, having its registered office at 1036 Budapest, Lajos utca 74-76., Hungary, registered in Hungary under number 01-09-201818, VAT HU 25134847241 - hereinafter referred to as the “**Sub-Contractor**” -

with both the **Sub-Contractor** and the **Provider** being sometimes referred to in this Statement of Work - hereinafter referred to as “**SOW**” - as a “**Party**” or collectively as the “**Parties**”.

1. PREMABLE

- 1.1. WHEREAS Parties record that before signing hereof the **Provider** has entered into a Support and maintenance Agreement with Airplus International, for the support and maintenance of the SAS AML and CDD system.

As Provider has implemented the Packaged configuration on top of the SAS AML and CDD solution, to ensure the continuous and reliable operation of the system, Partner entrusts the Provider with the second-line support.

- 1.2. In order to carry out the above-mentioned obligation of Provider, Parties have concluded a General Services Agreement (hereinafter referred to as “**Agreement**”) on 1/August/2018. Since the parties agreed in the Agreement that each time the Provider and the Sub-Contractor engage with each other to provide and to receive concrete services respectively then they will do so by completing a SOW; the Parties on the undersigned date and place agree as follows. This SOW entered into effect pursuant to the terms of the Agreement, meaning that any services performed under this SOW will be subject to the terms and conditions of the Agreement.

2. SUBJECT OF THE SOW

- 2.1. Within the framework of this SOW the Sub-Contractor undertakes to provide second level system support for the operation and usage of the system, within the framework of which the Sub-Contractor shall:
- a) receive the notifications submitted by the Provider in the Redmine ticketing system,
 - b) analyse the problem, and carry out failure localization and failure detection,
 - c) repair the failures falling within his scope of competence,
 - d) collaborate on behalf of the Provider in the case of failures falling out of its scope of competence
 - in the second level troubleshooting carried out by SAS in case of a system failure,
 - in the own troubleshooting of the Partner in the case of a local environmental failure.

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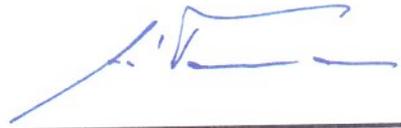
on behalf of **Sub-Contractor**

Tamas Acs

name

managing director

position



signature

Budapest, 2021.04.01.

date

on behalf of **Provider**

Patrick Töniges

name

managing director

position



signature

Frankfurt, 30.03.2022

date

