



Manufacturer's Authorization Form

Date: April 16, 2026

To: Serviciul Tehnologia Informației și Securitate Cibernetică
Moldova, Chișinău, MD-2033, Piața Marii Adunări Naționale 1

Re: ocds-b3wdp1-MD-1775822888593 - Echipament de telecomunicații

This Manufacturer's Authorization Form is issued by the Cisco entity specified below ("**Cisco**"). Further details about Cisco entities can be found here: <https://www.cisco.com/c/en/us/about/legal/terms-sale-software-license-agreement/company-registration-information.html>.

As of the date of this Manufacturer's Authorization Form, Cisco hereby confirms that IT-LAB GRUP SRL, mun. Chisinau, stradela Studentilor 2/4, of. 217, Republica Moldova ("**Partner**") is authorized by Cisco, in the Territory specified below, to resell Cisco offers and services, and to use Cisco offers and services to provide a managed or cloud service offering to Partner's end users.

Partner Profile:

You can check Partner's authorization profile via Cisco's partner locator tool: [https://locatr.cloudapps.cisco.com/WWChannels/LOCATR/pf/index.jsp#/,](https://locatr.cloudapps.cisco.com/WWChannels/LOCATR/pf/index.jsp#/) which specifies Partner's current specializations, portfolio designations, and competencies, among other things. Please note that any references to a "Preferred Partner" portfolio designation solely indicates a partner's achievement of objective criteria related to that portfolio, is not exclusive to any partner, and does not imply any favoritism by Cisco.

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Territory: Republic of Moldova

If the country specified above resides within the Extended EEA (the member states of the European Union, as well as Iceland, Liechtenstein, Norway, Switzerland, Andorra, Monaco, San Marino, Vatican City, and the United Kingdom), Partner's Territory includes the entire Extended EEA.

For information on Cisco **product warranties**, please visit <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

Maintenance/technical support services, where pre-purchased by Partner, are provided by Cisco in accordance with the support contract that Partner has with Cisco. Information about Cisco's Technical Assistance Center and related contact numbers can be found here: http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html.

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For **security, data privacy, and compliance data and documents**, visit Cisco's Trust Center at: <https://www.cisco.com/c/en/us/about/trust-center.html>.

Partner is an independent contractor and has no authority to commit and/or bind Cisco or its affiliates in any way.

This Manufacturer's Authorization Form shall be valid for six (6) weeks from the date specified below, unless Partner's authorization expires or terminates earlier.

Yours sincerely,

Cisco International Limited

Elisabeth De Dobbeleer
SVP, Cisco Partner Programs

A handwritten signature in black ink, appearing to read "Elisabeth De Dobbeleer".