QUESTIONNAIRE FOR CUSTOMER (F3.15)

1. Data on the Provider / Supplier (legal entity / individual)

- 1.1 Full name / Name, surname "Tieto Latvia" SIA
- 1.2 Form of legal organization / Limited liability company (SIA in Latvia)
- 1.3 Fiscal Code / IDNO 40003193130
- 1.4 Number and date of state registration / politically exposed (Yes / No)

Unified registration number: 40003193130, Date of registration in Register of Enterprises:

27.04.1994, Date of registration in Commercial Register: 09.12.2004. Politically exposed: NO

1.5 Headquarters and legal address / domicile address

G.Zemgala gatve 76, Jaunā Teika, Office building "Valters"

LV-1039 Riga, Latvia (both legal and domicile)

1.6 Phone number, fax, e-mail: tel. +37167510000, latvia@tietoevry.com

1.7 The person empowered to open and manage the account

- 1.7.1 Name, surname: Valdis Janovs
- 1.7.2 Date and place of birth, IDNP: 04.04.1977, Riga, Latvia, 040477-10105
- 1.7.3 Domicile address: Akas iela 1, Sigulda, LV2150, Latvia
- 1.7.4 Position held: Board Member
- 1.7.5 Phone, fax, e-mail: +37167510000, valdis.janovs@tietoevry.com
- 1.7.6 Politically exposed (Yes / No): NO
- 1.7.7 Name, surname: Evita Ozola
- 1.7.8 Date and place of birth, IDNP: 28.12.1983, Riga, Latvia, 281283-12754
- 1.7.9 Domicile address: Stabu iela 64-12, Rīga, LV-1009, Latvia
- 1.7.10 Position held: Board Member
- 1.7.11 Phone, fax, e-mail: +37167510000, evita.ozola@tietoevry.com
- 1.7.12 Politically exposed (Yes / No): NO

2. Information on the nature of the business relationship with the NBM

- 2.1 Field of activity TietoEVRY doesn't have any current activities in NBM.
- 2.2 Purpose and reason for initiating the business relationship / occasional transactions: No transactions
- 2.3 Planned activities: We want to win IPS tender and implement IPS solution in NBM.

3. Declaration on the beneficial owner

3.1 The beneficial owner is the following person: joint-stock company, TietoEVRY Oyj (owns 100% of Tieto Latvia SIA. TietoEVRY Oyj shares are listed on NASDAQ in Helsinki and Stockholm and the Oslo Stock Exchange. According to the ownership records of the Finnish, Swedish and Norwegian central securities depositories on 31 March major shareholders of TietoEVRY at date 30 April are: Solidium Oy (10.9%) and Apax Guernsey (Holdco) PCC Limited (10.6%), the rest having less than 10%.

There are no Ultimate Beneficial Owners / physical persons who:

- a) either owns, directly or indirectly, more than 25% of the capital or rights of the company;
- b) or, otherwise, exercises, by any other means, power of control over the company.

3.2 Data on the beneficial owner:

- 3.2.1 Name, surname: TietoEVRY Oyj
- 3.2.2 Date and place of birth, IDNP: Entered in the trade register 10.05.1968, Espoo Finland, Business ID: 0101138-5
 - 3.2.3 Domicile address: Keilalahdentie 2-4, P.O.Box 2, FI-02101 Espoo, Finland

3.2.4 Position held: legal entity, joint-stock company

3.2.5 Phone, fax, e-mail: tel. +3582072010, info@tietoevry.com

3.2.6 Politically exposed (Yes / No): NO

Date: 08.06.2021

Valdis Janovs

Evita Ozola

both as Board Members of "Tieto Latvia" SIA, duly authorized to sign the tender for and on behalf of "Tieto Latvia" SIA

beneficial owner - individual who owns or controls in the last resort an individual or legal entity or beneficiary of an investment company or administrator of the investment company, or person in whose name an activity is carried out or a transaction is carried out and / or who holds, directly or indirectly, the right of ownership or control over at least 25% of the shares or the voting right of the legal person or over the assets under fiduciary administration;