

DECLARAȚIE PRIVIND LISTA PRINCIPALELOR PRESTĂRI DE SERVICII SIMILARE ÎN ULTIMII 5 ANI (F3.5)

Operator economic **Alfasoft srl**

Subsemnatul, reprezentant împuternicit al Oxana Coroban, Chișinău str. V. Lupu 30, of. 60 (denumirea/numele și sediul/adresa candidatului/ofertantului), declar pe propria răspundere, sub sancțiunile aplicabile faptei de fals în acte publice, că datele prezentate în tabelul anexat sunt reale.

Subsemnatul declar că informațiile furnizate sunt complete și corecte în fiecare detaliu și înțeleg că autoritatea contractantă are dreptul de a solicita, în scopul verificării și confirmării declarațiilor, situațiilor și documentelor care însoțesc oferta, orice informații suplimentare în scopul verificării datelor din prezenta declarație.

Subsemnatul autorizez prin prezenta orice instituție, societate comercială, bancă, alte persoane juridice să furnizeze informații reprezentanților autorizați ai IP „Agenția de Guvernare Electronică”, cu privire la orice aspect tehnic și financiar în legătură cu activitatea noastră.

Nr. crt.	Obiectul contractului	Cod CPV	Denumirea beneficii- arului/ clientului, Adresa beneficii- arului, pagina web	Calitatea Ofertantului în care a participat la îndeplinirea contractului (*)	Produsul realizat/ser viciile prestate (Denumire a și o scurtă descriere a acestora)	Prețul total al contractului	Procent îndeplinit de Ofertant (%)	Perioada de derulare a contractului (**)
1	2	3	4	5		6	7	
1	CONTRACT Nr. 222/LP /2021 de achizitionare a Servicii SIA „Sistemul de management al cazurilor”	72200000-7	IP “Centrul de Tehnologii Informaționale în Finanțe”	contractant unic	Servicii de mentenanță corectivă și adaptivă	852 000,00 inclusiv TVA	100%	09 martie 2021 – 09 martie 2022
2	CONTRACT Nr. 226/LP/ 2021 de achizitionare a serviciilor SIA „eFactura”	72200000-7	IP “Centrul de Tehnologii Informaționale în Finanțe”	contractant unic	Servicii de mentenanță corectivă și adaptivă	1 398 000,00 inclusiv TVA	100%	09 martie 2021 – 09 martie 2022
3	CONTRACT Nr. 224/LP/ 2021 de achizitionare a serviciilor SIA “Cadastrul Fiscal”	72200000-7	IP “Centrul de Tehnologii Informaționale în Finanțe”	contractant unic	Servicii de mentenanță corectivă și adaptivă	552 000.00 inclusiv TVA	100%	09 martie 2021 – 09 martie 2022
4	CONTRACT Nr. 225/LP/ 2021 de achizitionare a serviciilor SIA “Declarația electronică persoane fizice”	72200000-7	IP “Centrul de Tehnologii Informaționale în Finanțe”	contractant unic	Servicii de mentenanță corectivă și adaptivă	178 000.00 inclusiv TVA	100%	09 martie 2021 – 09 martie 2022

5	AID-117-TO-17-00001 de prestare servicii în vederea creării și implementării Sistemului de Management Media pentru înregistrării audio a ședințelor de judecată din Republica Moldova	72200000-7	Agencia de Administrare a Instanțelor Judecătorești și compania Millennium DPI Partners, LLC https://aaij.justice.md/	Sub contractant	a lucrărilor de Mentenanță și Suport Tehnic, conform cerințelor descrise în Termenii de Referință	630 000.00 fara TVA	100%	30 Septembrie 2020- 30 Septembrie 2021
6	Achiziții publice CONTRACT nr 28 18.05.2021 serviciilor de mentenanță a Subsistemului Informațional al Biroului Migrație și Azil (SSIBMA)	72200000-7	Biroul Migrație și Azil Ministerul Afacerilor Interne http://bma.gov.md	<i>contractant unic</i>	Servicii de mentenanță corectivă și adaptivă	163 200.00 inclusiv TVA	100%	18.05.2021- 18.05.2022
7	Achiziții publice Contract Nr.36/NFP/2020 Servicii de mentenanță și dezvoltare a SIA "e-Factura"	72200000-7	IP "Centrul de Tehnologii Informaționale în Finanțe"	<i>contractant unic</i>	Servicii de mentenanță corectivă și adaptivă	1,301,684.00 inclusiv TVA	100%	1.03.2020 – 31.12.2020
8	Achiziții publice Contract Nr. 37/NFP/2020 Servicii de mentenanță și dezvoltare a SIA "Cadastru Fiscal"	72200000-7	IP "Centrul de Tehnologii Informaționale în Finanțe"	<i>contractant unic</i>	Servicii de mentenanță corectivă și adaptivă	459,887.00 inclusiv TVA	100%	1.03.2020 – 31.12.2020
9	Achiziții publice Contract Nr. 35/NFP/2020 Servicii de mentenanță și dezvoltare a SIA "Sistem de management al cazurilor"	72200000-7	IP "Centrul de Tehnologii Informaționale în Finanțe"	<i>contractant unic</i>	Servicii de mentenanță corectivă și adaptivă	862,591.00 inclusiv TVA	100%	1.03.2020 – 31.12.2020
10	Achiziții publice CONTRACT nr 26 18.01.2020 serviciilor de mentenanță a Subsistemului Informațional al Biroului Migrație și Azil (SSIBMA)	72200000-7	Biroul Migrație și Azil Ministerul Afacerilor Interne http://bma.gov.md	<i>contractant unic</i>	Servicii de mentenanță corectivă și adaptivă	95,000.00 inclusiv TVA	100%	01.02.2020 – 01.02.2021

Anexe: după caz, recomandări în copie din partea beneficiarului/clientului

*) Se precizează calitatea în care a participat la îndeplinirea contractului, care poate fi de: contractant unic sau contractant conducător (lider de asociație); contractant asociat; subcontractant.

Operator economic,
Oxana Coroban
Director Alfasoftware srl

Msign signatura

Întreprinderea de Stat
„FISCSEVINFORM”

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„18” *iulie* 2018 nr.26/1-01/1509

To Whom It May Concern,

This reference letter is to confirm that S.E. FiscServInform has strong and successful background of collaboration with AlfaSoft srl. AlfaSoft in the period from **2017 to April 2018** successfully provided full range of software engineering services such as architectural design, software development and deployment of **Case Management System (CMS) for Tax**

Authority. CMS includes modules for:

- Tax control for legal persons (Control fiscal - persoane juridice)
- Tax control of individuals (Control fiscal - persoane fizice)
- Tax Appeals - (Modulul „Contestațiile”)
- Enforced execution of the tax obligation (modulul „Executarea silită a obligației fiscale”)

Software solution for the Tax authority for management oversight and tracking of tax inspection, appeal and legal review processes, including generation of statistical reports and means for user-defined analysis. Other functional modules are:

- Case Registration Module,
- Records Management Module,
- Caseflow Module,
- Document Generation Module,
- Module of Statistics and Reporting,
- Audit trail module,

We want to note that projects implemented by AlfaSoft for Main State Tax Inspectorate (S.E. FiscServInform is founded by MSTI) were successfully implemented and currently are fully operable.

All solutions developed and implemented by AlfaSoft are covered by warranty and supplier's high quality technical support (HelpDesk).

Sincerely,

Administrator
State Enterprise “FiscServInform”

Vitalie Cocean

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„18” *ultra* 2018 nr.26/1-01/1508

To Whom It May Concern,

This reference letter is to confirm that S.E. FiscServInform has strong and successful background of collaboration with AlfaSoft srl. During the last 11 years AlfaSoft has successfully implemented several complex and important information systems related to tax administration, namely:

The Integrated Information System for Tax Operations (2007) – integrated system for tax operations including inspection, appeals and VAT refund.

Taxpayer Services Portal (2010) - portal for taxpayers, that provided secure online access to tax services, content management system, document management, RSS news and alerts service, integration with the Tax Service infrastructure.

Collection of Data from Indirect Sources (2013) – platform for control of tax obligations by sources of expenditures.

Moldova Tax Cadastre Information System (2010) - system for management of taxes on real estate. System calculates real estate taxes and generates invoices for payment of taxes.

E-Factura Information System (2013) – system for the Main State Tax Inspectorate, that allows processing of electronic waybills and tax invoices.

Tax Information System “e-Luxury” (Sistemul Impozit pe Avere) (2016)

Solution for tax inspectors of Tax authority to calculate tax and issue invoice for payment to physical persons who possess immovable property worth more than stipulated amount.

Upgrade Income Tax Declaration e-filing for Physical Persons (e-Declaratii Persoane Fizice) (2016-2017) – Nationwide online service for physical persons to submit income tax declarations. Solution allows citizens to create, verify, digitally sign and submit declarations.

We want to note that all projects implemented by AlfaSoft for Main State Tax Inspectorate (S.E. Fiscservinform is founded by MSTI) were successfully implemented and currently are fully operable.

While working on projects described above, AlfaSoft has demonstrated:

- Expertise in requirements analysis, project planning and management, quality control;
- Highly educated, qualified, experienced, disciplined and efficient personnel;
- High quality of project documentation and deliverables (source code, user guides, training materials;
- Efficient knowledge transfer and training of Beneficiary's staff.

All solutions developed and implemented by AlfaSoft are covered by warranty and supplier's high quality technical support (HelpDesk).

AlfaSoft SRL is an exceptional value for the money. That is why we consider this company as professional, responsible and reliable contractor.

Sincerely,

Administrator
State Enterprise "FiscServInform"



Vitalie Cocean



Ministerul Afacerilor Interne al Republicii Moldova
Ministry of Internal Affairs of the Republic of Moldova
Biroul migrație și azil



MD-2022, mun. Chișinău, bd. Ștefan cel Mare 124 tel: 54-46-03, 27-24-87 fax: 27-22-03
e-mail: migratie@mai.gov.md

To Whom It May Concern

We provide this reference letter to confirm that Bureau for Migration and Asylum (BMA) has a long and fruitful collaboration experience with Alfasoft SRL. We have started our collaboration back in 2008 when Alfasoft engaged in developing BMA Information System (SS BMA). They have delivered and implemented SS BMA system that consists of the following main modules:

- Case Management for Immigration process
- Case Management for Repatriation process
- Case Management for Asylum Seekers
- Case Management for Invitation and Visa procedures
- Case Management for Documenting Foreigners in Moldova
- Case Management for Placement Center
- Register of Administrative and Criminal Records, violation of rules of stay
- Register of entries into Republic of Moldova through Transnistrian segment of state border
- Statistics and reports
- Data exchange with other state institutions (CRIS Registru, Consulates, SIS, ANOFM).

During the last nine years, Alfasoft has provided multiple functional updates of the system following the changes in the legal environment, developed new modules and statistical reports upon BMA requests. Additionally, Alfasoft has provided upgrades of WebAssembler.NET core platform that was used for running SS BMA. It is worth to mention that during this period Alfasoft has provided regular support, in some cases without any contract just based on good will.

The system that have been developed by Alfasoft is fully operable and intensively used in BMA production processes.

Over the years, Alfasoft has demonstrated efficiency, flexibility and high professional level of their employees. They are responsive to our needs and provide a qualified and fast solution.

We consider Alfasoft as professional and responsible contractor and we look forward to working with them again in our future projects.

Because of high quality of provided services, we strongly recommend you to consider Alfasoft SRL for any of your projects.

Sincerely,

Olga Poalelungi

Director of BMA

10 ianuarie 2018



**Ministry of Internal Affairs of Republic of Moldova
General Police Inspectorate**



MD 2001, mun. Chișinău, street Tiraspol, 11/1, tel. (373-22) 868-112, tel. (373-22) 868-129, fax. (373-22) 868-116,
email: igp@igp.gov.md, pagina web: www.poliția.md, c/f 1013601000495, Ministerul Finanțelor, Trezoreria de Stat

No.34/57- 2033 iut from 18. 02 2021

REFERENCE LETTER

To Whom It May Concern:

This letter is to confirm that during the period from November 2019 to December 2020, Alfasoft SRL was developing Information System “State Registry of Arms” (hereinafter SRA) for Ministry of Internal Affairs of Moldova. Development of SRA was paid from State Budget of the Ministry of Internal Affairs of the Republic of Moldova. Delivered system SRA includes, but is not limited with following main modules and functionalities:

- Register of Weapons (lethal and non-lethal weapons including cold weapons and special means);
- Module for full lifecycle management of applications for all permits related to weapons and ammunitions (applications from persons and legal entities submitted online and in police office);
- Functionalities of management lost, stolen and found weapons, including military and home-made weapons;
- Module for management weapons that have to be destroyed;
- Module for management of business processes of weapon merchants, producers (import, procurement, storage, sale etc.);
- Management of weapons and ammunitions import / export operations;
- Module for technical and ballistic expertise of weapons;
- Full lifecycle for processes of getting certificates of practical skills and knowledge of legal base for persons who want to get a weapon permit;
- Management of issue and printing all required permits including permits printed on plastic.
- Integration SRA with State Register of Population, State Register of Legal Entities, Register of Crimes and Contraventions, Courts Case Management System, custom and other governmental systems;
- Set of reports that reflect data stored in SRA from various dimensions and points of view;
- Integration through MConnect governmental data exchange bus with other governmental IT systems and services: MSign - digital signature, MPass – state authentication, MPay – governmental payment gateway, MNotify – notification service and MLog – logging service).

- Migration of all historic data.
- Other functionalities required for management weapons, ammunitions and permits.

SRA implementation includes 18-month warranty and technical support under a service level agreement with the Ministry of Internal Affairs of Moldova.

While working on the project, Alfsoft has demonstrated:

- Flexibility and agile approach; constructive and responsive approach regarding project needs;
- Expertise in project planning and management, quality control and business analysis;
- Highly educated, qualified, experienced, disciplined and efficient personnel.

Please do not hesitate to contact us should you have any further questions.

Sincerely,

Arcadie AFTENIUC

Deputy head



✉: Vadim Ardeleanu

✉: vadim.ardeleanu@igp.gov.md

☎: (+373) 78770318



Millennium DPI Partners

Representative Office in Moldova

27, Armeneasca str., 2nd floor, Chisinau, Moldova, MD-2012; tel: (+373) 22 27 01 77

October 2020

To Whom It May Concern:

This letter is to confirm that during the period from **December 2019 to September 2020**, Alfsoft srl development team was subcontracted by Millennium DPI Partners, LLC to develop the application module of **Media Management System** in order to **Improve Audio Recording of Moldovan Court Hearings**. The system was developed under the USAID-funded Open Justice Project in Moldova (Reference: USAID Contract No. AID-117-TO-17-00001) for Agency for Court Administration Ministry of Justice Moldova (ACA/MoJ).

Media Server represents an online information system aiming to provide Moldovan courts with a state-of-the-art media library for storing and retrieving recordings of court hearings, which seamlessly integrates with Integrated Case Management System (ICMS) and e-File module.

The Media Server system provides various functionalities and the key ones are listed below:

- A media converter for converting court hearing recordings from the Court Recording System "SRS Femida" audio formats to mainstream media formats MP3;
- A media library storing all court hearing recordings and integrated with new ICMS for easy listen and retrieval;
- A court recordings player for streaming court hearing media files by ICMS users directly from ICMS interface, including its e-File module, and without the need to download files locally;
- Download court hearing session from 45 court's site servers of Court Network Attached Storage (NAS) to a central Media Server Storage;
- Download court hearing session from portable voice recorders to Media Server Storage;
- Archiving of court recordings for long-term archiving requirements, according to retention policies;

While developing and implementing the e-File system, Alfsoft has demonstrated:

- Flexibility and agile approach, constructive and responsive approach regarding project needs;
- Expertise in project planning and management, quality control and business analysis;
- Highly educated, qualified, experienced, disciplined and efficient personnel.

Due to excellent performance, efficiency and high quality of services, we consider this company as a highly skilled, innovative and reliable IT contractor and confidently recommend Alfsoft for any project that requires software development.

Please do not hesitate to contact us should you have any further questions.

Sincerely,

Mrs. Cristina Malai

Chief of Party

USAID Moldova Open Justice Project

