



CERTIFICATE No. ITSMS-64/16

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY
SERVICE MANAGEMENT SYSTEM OPERATED BY**

BASS SYSTEMS S.R.L.

STR. CONSTITUTIEI NR. 8, AP. 41, CHISINAU, REPUBLICA MOLDOVA.

IN THE FOLLOWING OPERATIONAL UNITS

CALEA IESILOR NR. 8, CHISINAU, REPUBLICA MOLDOVA.

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2011

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

Valabil pana/la:



08-2017



08-2018



08-2019

EA:33

**FURNIZAREA DE SERVICII SUPT SI INTRETINEREA SISTEMELOR HARDWARE SI APLICATIILOR
SOFTWARE.**

**PROVISION OF SERVICES FOR THE SUPPORT AND MAINTENANCE OF HARDWARE SYSTEMS AND SOFTWARE
APPLICATIONS.**

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

First Issue 22.08.2016
Current Issue 22.08.2016
Expiry Date 21.08.2019

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SGQ N° 002 A SSI N° 001 G
SGA N° 002 D DAP N° 001 H
PRD N° 002 B PRS N° 066 C
SCR N° 003 F LAB N° 0832
SGE N° 008 M ISP N° 069E

Signatory of EA, IAF and ILAC
Mutual Recognition Agreements