



Medica Corporation  
5 Oak Park Drive  
Bedford, Massachusetts 01730  
Tel 781 275 4892  
Fax 781 275 2731  
www.medicacorp.com

March 23, 2021

**LETTER OF AUTHORIZATION**

**To: To Whom it May Concern**

**Re.: Distributor Authorization**

We, Medica Corporation (MEDICA), manufacturer of proprietary Chemistry Analyzers, Reagents, and other Products for the Clinical Diagnostics market, and located at 5 Oak Park Drive, Bedford, MA 01730 USA, hereby authorize the following company:

**GBG-MDL SRL, 65 Tighina Site Office 607, Chisinau MD-2001, Republic of Moldova**

as the **exclusive** distributor to sell and provide installation, warranty, and maintenance service on MEDICA's products including; EasyLyte®, EasyElectroLytes™, EasyBloodGas™ and EasyStat® analyzers together with all associated reagents, consumables, and spare parts in the **Republic of Moldova**. We also authorize **GBG-MDL SRL** to apply for registration with the appropriate government agency or Health Ministry in the Republic of Moldova.

Furthermore, as the only trained and qualified provider of technical support for Medica's products in the Republic of Moldova, we extend our full guarantee and warranty to GBG-MDL SRL and their customers, in accordance with MEDICA's warranty and service policy. We also declare that the use of reagent packs and consumables manufactured by companies other than Medica, or the provision of service by any company other than GBG-MDL SRL voids Medica's warranty.

This Letter of Authorization is valid from the date of issuance up to March 23, 2022 unless revoked earlier in writing by Medica Corporation.

MEDICA CORPORATION

Ricardo L. Alfonso  
VP Sales & Marketing  
Medica Corporation



# MEDICA

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Dear Valued Customer:

We take this opportunity to thank you for choosing Medica Corporation as your supplier of clinical diagnostics equipment and consumables. It is because of customers like you that the Medica brand continues to be globally recognized as the trusted gold standard in ion selective electrodes for electrolyte and blood gas testing.

The reliability and accuracy our customers have come to depend on when using Medica's EasyLyte®, EasyElectrolytes®, EasyBloodGas®, or EasyStat® analyzers are the result of rigorous design and validation processes as well as stringent manufacturing controls. Medica's analyzers, reagent packs, and consumables have been specifically developed and optimized as integrated systems to provide accurate and worry-free performance. When customers use Medica brand reagent packs and consumables, in accordance with the analyzer's operator's manual, they are fully covered under Medica's manufacturer's warranty.

In contrast, using reagents and consumables designed and manufactured by companies other than Medica, invalidates Medica's warranty. It is important to note that the use of third-party reagent packs and consumables have not been evaluated as part of the technical validation of Medica's analyzers. Their use may also be in conflict with the regulatory clearances issued by US FDA and other international regulatory agencies and jeopardizes the analyzer's long-term reliability and performance.

We ask that you kindly refer to the wording in Medica's manufacturer's warranty statement:

***"This warranty is only applicable when the [ Analyzer ] is used under normal operating conditions and maintained in accordance with the instructions in the operator's manual and when not having been subjected to accident, alteration, or misuse."***

Using reagent packs and consumables that are not manufactured and certified by Medica constitutes misuse and voids Medica's warranty. Moreover, Medica Corporation will reject any and all warranty claims that result from using reagent packs or consumables that **are not** manufactured and certified by Medica.

We sincerely value your support of and preference for the Medica brand and look forward to continuing our successful business collaboration for years to come.

If you have any questions or need my assistance, please contact your Medica representative or the Technical Support team at [technicalsupport@medicacorp.com](mailto:technicalsupport@medicacorp.com).

Sincerely,

**Medica Corporation**

