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## LETTER OF RECOMMENDATION

With this letter we express our gratitude for the professionalism, expertise, dynamism and positive attitude demonstrated by the BTS Pro LTD team in collaboration with FinComBank.

Our recent project with BTS Pro LTD was based on Microsoft 365 services. We are satisfied with the work performed by the BTS Pro team at all stages. Migration, configuration and integration work was performed professionally in accordance with security policies.

BTS Pro LTD consistently met all contractual obligations, delivering and integrating solutions on schedule and in line with agreed-upon specifications.

We highly recommend the collaboration with BTS PRO SRL company, as one of the companies that has expertise and skills in solving complex requirements within Microsoft's cloud solutions.

Head of IT Department  
Bat Aurel

10.01.2024

A handwritten signature in blue ink, consisting of a stylized 'A' followed by a flourish.