

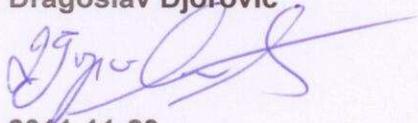


Serbia

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Inspection Report of Factory Production Control

Report Nr. PS291011DDBE-01

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|---------------------------|--|
| Manufacturer: | BEOROL-PLASTIC d.o.o. |
| Location: | Despota Stefana Lazarevića 17, Nova Pazova, Serbia |
| Product(s): | Paint tray, PVC grid, plastic square scraper, plastic bowl, stucco bucket, plastic trowel, tile cross and tile sticks |
| Technical specifications: | EU Directive 2001/95/EC |
| Order no.: | PS291011DDBE |
| Contact person | Nebojša Djokić |
| TÜV office: | TUV SUD Serbia |
| Inspector: | Dragoslav Djorovic |
| Signature of Inspector: |  |
| Inspection Date: | 2011-11-23 |
| Report Date: | 2012-01-16 |

I. GENERAL QUESTIONS

| | Questions that need to be answered | V* |
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| 1 | Which products/line of products was factory production control set up for and which underwent Initial Type Testing of the product? | |
| Comments | List of products: Paint tray, PVC grid, plastic square scraper, plastic bowl, stucco bucket, plastic trowel, tile cross and tile sticks. Initial type testing is not performed. Products are simple. Risk assessment is performed. | P |
| 2 | Was any change carried out to the product and/or technical specifications after the last surveillance of the product/line of products was made? If yes, did the manufacturer document the relevant change? | N/A |
| Comments | | |
| 3 | Does the manufacturer continue to use the same quality control system that includes the products certified by factory production control and is the certification still valid? | N/A |
| Comments | First time FPC. | |
| 4 | Is the maintenance of machine equipment and measuring instruments carried out correctly and regularly as before? Is it documented and is documentation maintained at the current level? | |
| Comments | Simple everyday preventive maintenance is performing, e.g. oiling, cleaning, etc. Curative maintenance is recorded. Record from 2011-11-18 for machine KRUP KR-35 (reparation of ejector sensor). Weight measurement instrument is used. | P |
| 5 | Are manufacturing employees adequately qualified and do they have enough experience working with and conducting maintenance on manufacturing equipment | P |

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| | as before? Have changes occurred in management since the first and latest of ongoing surveillances was conducted? | |
| Comments | The training of new employees is obligatory according to the internal procedure and to the law. This education is performed. Training program is defined in Risk assessment act (OH&S). Training records are present. Records: Training record for employee Mr. Rade Dimitrijević, 2011-03-10 | |
| 6 | Are all manufacturing processes and procedures documented and in regular intervals or continuously (automatically) as before? Have changes occurred in the matter of record-keeping or documentation since the first and latest of ongoing surveillances was conducted? | P |
| Comments | Manufacturer has basic production documentation: Description of technological process for plastic injection and extrusion. This description is without date and verification/release sign. List of materials | |
| 7 | Does the manufacturer have a system for documenting the manufacturing process for the products that should be certified, starting with the purchase/delivery of basic material up to the storage and shipment of the finished products as before? Were checks carried out on the initial material as before and if yes, were any changes carried out in the manner of the checks and/or intervals? Were any provisions made for changes in procuring basic materials and/or suppliers? | |
| Comments | Purchasing of raw materials SMDS and certificates of raw materials are present. Inspection of incoming raw materials based on measuring and identification of purchased goods. Raw material storage Raw material is in dry place near production machines. Storage of raw materials is very small. Just in time purchase is implemented. Record (on raw material): Hipolen P (HipoL Odžaci). Record: Delivery sheet nr. 25/11 dated on 2011-11-08 (Polystirol 400kg). Final product storage Final products are kept in dry place, classified and with identification marks near production facility. There is no written procedure for works in final product warehouse, all products are made for Beorol group. Records: Delivery sheet nr. 0334 dated on 2011-11-22 Production Production use machines controlled by operators. Machines are in operated state. Inspections of machines are performed by external company (O&HS). The receipts/component lists for products are using. Technology of production is defined in description of technology sheet. Records: Working order nr. 067 dated on 2011-09-28 for PVC grid, 8900 pcs. Working order includes information of needed raw materials and dispatch records to warehouse. Packaging of final products, working order nr. 068 dated from 2011-10-26 until 2011-11-22. Production monitoring sheet dated on 2011-10-05. | P |
| 8 | Do the manner, scope and frequency of factory production control still conform to the rules stipulated by the technical specifications? | P |
| Comments | Yes | |
| 9 | Were any changes carried out in the testing methods and/or in testing equipment? If yes, were comparable measurements conducted and documented? | N/A |
| Comments | | |
| 10 | Do the results of these tests still conform with the requirements of the technical specifications for the initial testing of this type or with the testing requirements for the purposes of surveillance of factory production control? | P |
| Comments | Visual inspection of purchased goods and final products. Record: Production monitoring sheet dated on 2011-10-05 with list of complaint and incompliant products. | |
| 11 | Is the testing equipment correctly maintained and calibrated as before to ensure the accuracy of these tests conducted for factory production control and for surveillance? | N/A |

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| Comments | | |
| 12 | Does the manufacturer use the same documentation system as before to ascertain faults and deviations with adequate speed in order to identify those products that do not conform to the technical specifications and so can be removed? | N/A |
| Comments | There is no separate documentation for this purpose. | |
| 13 | Does the manufacturer use the same documentation system for handling complaints for products needing certification and which is incorporated in the factory production control as before? Do the appropriate corrective measures exist for a lack of conformity with the technical specifications in use and are these measures documented? How many complaints have been documented since the last surveillance was conducted? Were complaints by customers sent out by the manufacturer documented to the fullest extent and turned over to the authorities that oversee certification and test laboratories? | P |
| Comments | Cause of customer complaints are mostly for in poor raw material. The complain records are present. Record: "Otpremnica br. Reklamacija 2011-11-18 (plastic trowel)" | |
| 14 | Have products been properly labeled CE? | |
| Comments | Yes.  | P |



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| 15 | Do the values measured during factory production control correspond to those values established by the certified authorities for the products within the framework of the initial testing procedure? | P |
| Comments | Quality control is performed: Visual inspection in production and in storage. | |
| 16 | List of inspection results and determination of corrective measures if necessary | P |
| Comments | In last year corrective measures are not initiated. | |

II. Special questions related to the technical specifications of Directive 2001/95/EC

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| 1 | Is storage of purchased material adequate? | P |
| Comments | Yes | |
| 2 | Is storage of final products adequate? | P |
| Comments | Yes | |

*) Verdict in accordance with (P - pass; F - fail, N/A - not applicable)

End of Report