



# C E R T I F I C A T

**SRAC certifică organizația/ certifies the organization**

## **ALFASOFT SRL**

*Str. Alba-Iulia 75, of. 910, Chișinău, Republica Moldova*

**pentru următoarele activități/  
for the following fields of activities**

*Proiectare, dezvoltare, distribuție și implementare de soluții software prin consultanță în domeniul tehnologiei informației și reproiectarea proceselor de afaceri conform catalog servicii D\_AlfaSoft-SC-001 versiunea 001 din 28.06.2025*

*Design, development, distribution and implementation of software solutions through consulting in the field of information technology and business process redesign according to the service catalog D\_AlfaSoft-SC-001 version 001 of 28.06.2025*

că are implementat și menține un  
**sistem de management al serviciilor**  
conform condițiilor din standardul

which has implemented and maintains a  
**service management system**  
which fulfils the requirements of the standard

## **ISO/IEC 20000-1:2018 (SR ISO/IEC 20000-1:2020)**



Valabilitatea certificatului este condiționată de  
efectuarea supravegheților anuale până la data de:



**08-  
2026**

**08-  
2027**

nr. certificat/ certificate registration no. **62**

data inițială a certificării/ initial certification date **04 august 2025**

data recertificării/ recertification date -

data ultimei actualizări/ last update -

valabil până la/ valid until **03 august 2028** (cu condiția vizării anuale)

SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București [www.srac.ro](http://www.srac.ro)

Director General  
**Ing. Mihaela Cristea**

# Certificate

SRAC has issued an IQNET recognized certificate that the organization:

## ALFASOFT SRL

Str. Alba-Iulia 75, of. 910, Chişinău, Republica Moldova

has implemented and maintains a  
**Service Management System**

for the following scope:

**Design, development, distribution and implementation of software solutions through consulting in the field of information technology and business process redesign according to the service catalog D\_AlfaSoft-SC-001 version 001 of 28.06.2025**

which fulfils the requirements of the following standard:

## ISO 20000-1 : 2018

Issued on: 2025 - 08 - 04  
First issued on: 2025 - 08 - 04  
Expires on: 2028 - 08 - 03

**Registration Number: RO – 0062**



**Alex Stoichitoiu**  
President of IQNET



**eng. Mihaela Cristea**  
SRAC General Manager



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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**MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE** México **PCBC** Poland **Quality Austria** Austria **SII** Israel **SIQ** Slovenia **SIRIM**  
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\*The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)