

Programmatic Cooperation Framework for
Armenia, Azerbaijan, Georgia, Republic of Moldova, Ukraine and Belarus



To whom it may concern

08 December 2016

Chisinau, Republic of Moldova

Letter of appreciation

Hereby we would like to express our appreciation of the high quality services and efficient support provided by Anodilia SRL – Chisinau (**Berlizzo Group**) in the organisation of the regional seminar “Citizen participation: an essential tool in local democracy” held on 16 – 17 November 2016 in Chisinau, Moldova, by the Congress of Local and Regional Authorities of the Council of Europe.

The seminar, organised within the regional programme “Strengthening institutional frameworks for local governance”, funded by the European Union and the Council of Europe, and implemented by the Council of Europe, through the Programmatic Co-operation Framework for 2015-2017, gathered more than 60 participants from Armenia, Azerbaijan, Georgia, Moldova, Ukraine and Belarus, including international experts and guest speakers.

Thorough understanding of the level of the event, attention to detail, accuracy, responsiveness and timeliness of all services delivered were the basics of our successful cooperation with Berlizzo Group.

The multiple tasks which included not only the selection of multiple venues for the event but also the accommodation, catering, transportation, and printing of various programme documents and visibility items, were carried out in a exclusively professional manner and with a genuine concern for quality.

We appreciate Berlizzo Group professionalism and dedication and express our openness for future cooperation in the future.

With regards and appreciation,

Ion BESCHIERU

Programme Manager

“Strengthening institutional frameworks for local governance”

A handwritten signature in black ink, appearing to be 'Ion Beschieru', written in a cursive style.

*The Council of Europe is the continent's leading human rights organisation.
It comprises 47 member states, 28 of which are members of the European Union.
The Congress of Local and Regional Authorities is an institution of the Council of Europe,
responsible for strengthening local and regional democracy in its 47 member states.
Composed of two chambers – the Chamber of Local Authorities and the Chamber of Regions – and three committees, it brings together
648 elected officials representing more than 200 000 local and regional authorities*

<http://www.coe.int/t/congres>