

## Smart ITWorks

**Smart ITWorks SRL (LLC)** was established in 2017 and specializes in delivering high-quality IT solutions and outsourcing services. The company's core areas of expertise include e-commerce platforms, web and software development, mobile applications, as well as IT consulting, support, and maintenance. Smart ITWorks has substantial experience in implementing technology-driven solutions for both private enterprises and public sector institutions.

### Clients

ITWorks specializes in providing tailored IT solutions for the B2B and B2G markets. The company's portfolio includes successful cooperation with government institutions, including a long-standing partnership with the Public Institution "e-Governance Agency" of the Republic of Moldova. The collaboration involves the development and maintenance of national-level digital systems, emphasizing reliability, data security, and compliance with public sector standards.

### Team

Our team consists of senior software engineers, solution architects, business analysts, DevOps specialists and QA engineers with solid expertise in the development and implementation of complex information systems and digital platforms.

Core technology expertise:

1. Frontend: React, Angular, Blazor, Vue
  2. Backend: .NET / ASP.NET Core, C#, PHP, Node.js
  3. Databases: MS SQL, PostgreSQL, SQL Server
  4. API & Integration: REST / OpenAPI, SOAP, Swagger, message-based exchange
  5. DevOps & Infrastructure: Docker, CI/CD (GitLab CI / Azure DevOps), versioned environments
- Our delivery approach is based on Agile / SCRUM methodologies, combining sprint-based planning, structured task and backlog management, code review practices, and continuous quality assurance. This approach ensures transparency, predictable delivery timelines, effective coordination with stakeholders, and consistency in meeting functional and quality requirements throughout the implementation lifecycle.

### Relevant Experience:

Project	Period	Description
I.P. Agenția de Guvernare Electronică, Moldova Modernization and Development of EVO 2.0 and EVO Web Platform  Contact: Valeriu Poia +373 60 643 288 valeriu.poia@egov.md	2025 - Present	Development and enhancement of the EVO digital government platform, enabling citizen data management, service workflows, and interoperability with national systems to support efficient delivery of social assistance programs.
Agenția de Cooperare Internațională a Germaniei (GIZ)	2025 - Present	Development and maintenance of the EcoVoucher platform, enabling document management, report generation, and data verification for energy efficiency initiatives in Moldova.

<p>I.P.Agenția de guvernare electronică, Republica Moldova</p> <p>Company Role: Main consultant</p> <p>Contact Ion Barbarasa +37322820023 ion.barbarasa@egov.md</p>	<p>2020-2024</p>	<p>Design, development, configuration, and implementation of the new version of the public services portal where visitors can find description of public services, list of required documents, opening times, costs and durations of issue, contact data, and sample application forms.</p> <p><b>Implemented Projects:</b></p> <ul style="list-style-type: none"> <li>- <a href="http://mcabinet.gov.md">mcabinet.gov.md</a></li> <li>- <a href="http://servicii.gov.md">servicii.gov.md</a></li> </ul>
<p>Programul Națiunilor Unite pentru Dezvoltare (PNUD), Moldova</p> <p>UNDP RfQ22/02569</p> <p>Contact Inga PODOROGHIN +37322220045-123 inga.podoroghin@undp.org</p>	<p>2023-2024</p>	<p>Development of a functional extension of the Information System Energy Vulnerability Fund "Electro-appliances Voucher Program"</p>
<p>Programul Națiunilor Unite pentru Dezvoltare (PNUD), Moldova</p> <p>UNDP RfQ23/02569</p> <p>Contact Dorin ROJNEVSCHI +37322220045-123 inga.podoroghin@undp.org</p>	<p>2023-2024</p>	<p>Development of services for the implementation of additional functionalities for the SIVE informational system.</p>
<p>OOO GrandOil</p> <p>Contact Maksat Beysheeva +996 (558) 161-163</p>	<p>2020-Present</p>	<p>Development of the online store, customization, and integration with the client's ERP system.</p>
<p>AUTOMALL SRL</p> <p>Contact Aleksy Vinogradenko +37322815400 aleksey.vinogradenko@automall.group</p>	<p>2017-Present</p>	<p>Extension of the functionality of the existing online store, as well as support and consultancy.</p>
<p>SASupraten</p> <p>Contact Maxim Covali +37369832982 marketing@supraten.md</p>	<p>2019-Present</p>	<p>Development of the online store, customization, and integration with the client's ERP system + Maintenance</p>