



# Certificate

**This is to certify that**



**APPROSERVICE –X SRL**

Is Xerox sales and service partner for Republic of Moldova and is authorized to sell, install and provide warranty and post warranty service for Xerox multifunctional printers and solutions as well as supply Xerox original consumables.

A handwritten signature in blue ink, appearing to read "A. Dekiniene", written over a horizontal line.

Asta Dekiniene  
Country Manager Baltics & Moldova  
XEROX Ltd.





Xerox Limited  
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03.01.2019

### Confirmation letter

Xerox Limited Representative Office in Latvia confirms that Aproservice X currently is the only one authorised and official Xerox partner in Moldova and is authorised to consult, sell, install and provide service and warranty support for Xerox office equipment in Moldova.

Sincerely Yours,

**Asta Dekiniene**

Country Manager Baltics and Moldova  
XPPS& Solutions Business Manager  
Xerox Central Eastern Europe Distributor Group

Xerox Ltd. Representative Office in Baltic  
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**To: Whom it May Concern**

Date: 07/06/2018

### **Xerox branded products distribution channel in Moldova**

With this letter we inform that in Moldova market Xerox performs via indirect authorized partner channel. Authorized partners are trained according to the Xerox standards to install printers, MFP, to provide support to customers, escalate service topics into 1<sup>st</sup>, 2<sup>nd</sup> level of support in Xerox, supply equipment, software, consumables to customers in the market and ensure customers satisfaction.

Xerox original products and solutions reach customers via first and second tier authorized channel in Moldova, which covers the following companies:

Aproservice-X SRL, Service Sistem SRL, NeoMATRIX,

Sincerely Yours,

**Asta Dekiniene**   
Country Manager Baltics and Moldova  
XPPS & Solutions Business Manager  
Xerox Central Eastern Europe Distributor Group  
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08/01/2019

**To whom it may concern**

**Confirmation letter**

Xerox Limited Representative Office in Latvia confirms that Aproservice X is an official Xerox partner in Moldova and is authorized to consult, sell, install and provide service and warranty support for Xerox equipment.

Sincerely Yours,

**Asta Dekiniene**

Country Manager Baltics and Moldova  
XPPS & Solutions Business Manager  
Xerox Central Eastern Europe Distributor Group

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**xerox**

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si Sfint, 202  
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From: Kristaps Supols  
*PSG Key Account  
Manager Baltic's &  
Moldova*  
Xerox Limited

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## letter of confirmation

Here by with this letter I confirm that Aproservice-X S.R.L. is authorized by Xerox Limited to sell and service Xerox production devices within Moldova territory.

Aproservice-X S.R.L. has trained and highly skilled personnel who are certified by Xerox Limited to service and maintain Xerox production devices within Moldova territory. Aproservice-X S.R.L. are also official distributor for Xerox parts and consumables in Moldova.

  
Kristaps Supols  
12.08.2019

