

Nr: 09/01/2018 - BASS

Date: 9th of January 18

Recommendation Letter

Related to the contracts, with a total value expressed in USD of more than 16 million USD, signed between **S.A. MoldTelecom and BASS Systems SRL**, we hereby confirm that **BASS Systems** was selected among other reputable automation system providers through a thorough and detailed procurement process for delivery of a complete project - "**Convergent Billing System**", with the main objective being automation and digitization of our company's business processes, starting from subscriber registration, billing cycle automation, and to the extent of a complete visibility into business process and each user case handling.

BASS Systems dedicated a numerous team for our project in order to fulfill the requirements in a timely manner. Throughout the project delivery services were rendered timely and at the highest quality standards. Due to the impeccable services provided by BASS Systems Project Team, their technical capabilities and well structured ways of functioning, the project was a successful one. In this respect, we would like to recommend and show our recognition:

- **Mrs. Angela Sirbu – Project Manager**
- **Mrs. Tatiana Cius – Product Manager**
- **Mss. Andriana Buta – QA team leader**
- **Mss. Cristina Musteata - QA**
- **Mr. Alexandru Bencheci – R&D Manager for Billing**
- **Mr. Alexandru Raclaru – team leader**
- **Mr. Dumitru Ginu – team leader**
- **Mr. Sergiu Tirsina - developer**
- **Mr. Sergiu Caraus - developer**
- **Mr. Alexandru Sitnic – developer**
- **Mr. Victor Cujba- developer**
- **Mr. Alexandru Birca- developer**

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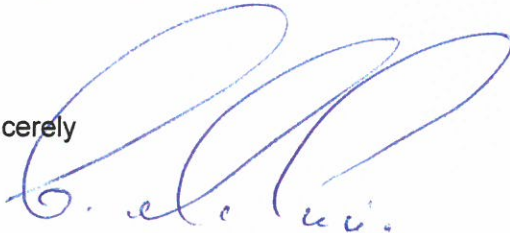
- **Mr. Ruslan Marian – developer**
- **Mrs Viorica Postolachi – developer**
- **Mr. Victor Turcan – developer**
- **Mr. Anatolie Lungu – developer**
- **Mr. Vladimir Dubceac – developer**
- **Mr. Alexandru Nedelcu – developer**
- **Mr. Alexandr Cacearovschi – developer**
- **Mr. Sergiu Cotirsev – operations manager**
- **Mr. Victor Arion – Billing, Technical maintenance team leader -**

as a highly professional development and implementation team, under the lead of Project Manager – Mrs. Angela Sirbu, who represented **BASS Systems SRL** and were assigned within the delivery of the "**Convergent Billing System**" project.

During the projects period, they overcame all the challenges and together with MTC project team found the best solutions that fitted our needs.

BASS Systems SRL proved being a reliable and credible partner in all aspects of the business, and we are confident that they have the skills, resources and relevant experience to manage the implementation of any complex integrated IT & Telecommunications systems, to the highest standards of quality and performance.

Sincerely



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