

Laur Vacarciuc

Senior IT Project & Delivery Manager — Web and Mobile Platforms

Chişinău, Moldova (UTC+3) | Fully remote | English — C1 (TOEFL iBT)

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SUMMARY

Six years running end-to-end delivery of web and mobile software, currently leading product and delivery across a portfolio of parallel client products. I lead cross-functional teams — frontend, backend, QA, UI/UX, DevOps and product — define scope, technical requirements, timelines and release documentation, and track risks, blockers, dependencies and scope changes until they are closed. At maib, a bank with 1M+ customers, I **moved the organisation from vendor-reliant development to a fully in-house model, rolled out Scaled Agile across teams that grew to 60+ people, and rebuilt QA, release tracking, documentation and environment practices**. I come from a computer science background: I read and write code, query databases in SQL, and hold my own in system-design discussions with engineers.

CORE SKILLS

Delivery management: end-to-end delivery of web and mobile features, improvements and integrations; scope and technical requirements definition; timelines and roadmaps; release documentation and release management; tracking status, risks, blockers, delays, dependencies and scope changes

Methodologies: Scrum, Kanban and hybrid approaches, sprint planning, reviews and retrospectives, backlog prioritisation, Scaled Agile across 60+ people, acceptance criteria and release readiness

Technical: SDLC, system architecture, micro-services, API-driven development, frontend and backend (Next.js, Nest.js, React Native), databases and **SQL**, QA workflows and test practice, third-party and payment integrations

Cross-functional leadership: leading Frontend, Backend, QA, UI/UX, DevOps and Product together; distributed remote teams across time zones; vendor and technology-provider coordination; stakeholder and client communication

Tools: Jira, Confluence, Slack, Figma, Google Analytics 4, Mixpanel, Amplitude, Firebase, Sentry

Domains: fintech and payments, mobile and digital banking, telecom, logistics, energy, e-commerce and subscription billing integrations

Languages: English — C1 (TOEFL iBT) | Russian — native | Romanian — bilingual

PROFESSIONAL EXPERIENCE

Head of Product Management & Delivery — Lixium Aligned Teams

November 2023 – Present | Remote

Run delivery across a portfolio of parallel web and mobile products for clients in fintech, telecom, logistics and energy — scope, timelines, release quality and stakeholder communication on each.

- **Lead cross-functional teams end to end** — frontend, backend, QA, UI/UX, DevOps and product — across several products running in parallel, in different markets and time zones.
- Define scope, technical requirements, timelines and release documentation; track risks, blockers, dependencies and scope changes, and escalate early rather than at the deadline.
- Delivered a complete mobile banking product for a bank client (client acquisition, cards, loans, deposits), an embedded wallet and mobile money system now serving **1.2M+ users**, and aisance.io, an AI-based personal finance app with Stripe and RevenueCat billing.
- Delivered integration-heavy web platforms: an EV charging network aggregating 78,000 endpoints across 15+ external provider networks, a platform connecting 5,000+ service partners, a SaaS truck-repair workflow platform with a mobile app for mechanics, and an ERP for a supermarket chain.
- Coordinate external vendors, technology providers and third-party integrations; own API contracts and OpenAPI/Swagger specifications with engineering.
- Implemented AI-assisted delivery processes and testing across the teams, raising production code quality and delivery speed; production code written with AI on Next.js, Nest.js and React Native.

Senior Product Manager, Digital Banking — maib

September 2021 – November 2023 | Chişinău, Moldova

Delivery and product ownership for the mobile banking application of the country's largest bank — 1M+ customers, 75% monthly active users.

- **Moved the bank from vendor-reliant development to a fully in-house model** and rolled out Scaled Agile across dedicated teams that grew to 60+ people — in practice, not just on paper.

- **Rebuilt the delivery foundation:** QA workflows, release tracking, documentation and development environments, so teams shipped faster and with more confidence.
- Led the refactoring of legacy systems into micro-services, increasing application uptime during releases.
- Ran the full lifecycle of digital banking features from requirements through release and post-launch analysis, including digital onboarding with a self-hosted KYC solution and the bank's payments portfolio.
- Set up usage tracking and key-metric monitoring; analysed incidents and controlled defect resolution to keep critical functions available.

Product Manager & UX — Zeroqode

June 2020 – September 2021 | Chişinău, Moldova

- Sole product manager: owned backlog, prioritisation and delivery with Scrum; built a platform from scratch in a micro-services environment with APIs and SDKs.
- Ran the research behind a decision that saved the company \$60k and six months of development time; implemented OKRs and product metrics.

Art Director, Producer & Photographer — EAR MEDIA

May 2018 – June 2020 | Moldova

- Managed commercial productions for Dior, Vogue and international fashion brands with crews of 20+ specialists — schedules, budgets, scope negotiation, briefs and reporting under fixed deadlines.

EDUCATION & CERTIFICATIONS

Certifications: Product Owner | Advanced Product Management: Vision, Strategy & Metrics | English C1 — TOEFL iBT | Complete Web & Mobile Designer — UI/UX, Figma

Computer Science — Centrul de Excelență în Informatică și Tehnologii Informaționale, Moldova