

Microsoft Authorization Form

To: Public Institution "e-Governance Agency" 42B, A. Puskin str., Chisinau, MD-2012, Republic of Moldova. Pachete software de comunicații și multimedia

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We confirm that **BTS Pro SRL** located at Chisinau I. Creanga 6v (hereinafter, the "Partner") is one such business entity, and is authorized to supply the Microsoft products listed below and services in **Moldova**.

Microsoft 365 subscriptions

We hereby inform you that Microsoft Lifecycle Policy offers consistent guidelines for the availability of support throughout the life of a product. Details of the Microsoft Lifecycle Policy are available at: https://support.microsoft.com/lifecycle

For hardware products, you may refer to the related hardware warranty terms here: <u>https://support.microsoft.com/en-us/help/4493926/warranties-extended-service-plans-and-terms-conditions-for-your-device</u>

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Refer to **Find a solution provider** to self-serve additional information: <u>https://www.microsoft.com/solution-providers/home</u>. Microsoft Ireland Operations Limited One Microsoft Place South County Business Park Leopardstown Dublin 18 D18 P521



Best regards,

Alexandra Janakova

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Alexandra Janakova

EOC Channel Contracts Team

Mar 3, 2021 Duly authorized,

Microsoft Ireland Operations Limited

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