



ANNEX 16

Statement on the List of Main Similar
Provided Services in the Last 7 Years

STATEMENT ON THE LIST OF MAIN SIMILAR PROVIDED SERVICES IN THE LAST 7 YEARS

Economic operator,

JMR Infotech Middle East FZC

I, the undersigned **Naman Jain**, authorized representative of **JMR Infotech Middle East FZC**, declare under sole responsibility, under the sanctions applied to false public documents, that the information presented in the table below is true.

I declare that the information provided is complete and correct in every detail and I understand that the contracting authority has the right to request, for the purpose of verifying and confirming the declarations, statements and documents accompanying the tender, any additional information for the purpose of verifying the data in this declaration.

Hereby, I authorize any institution, trading company, bank or other legal entity to provide information to authorized representatives of the National Bank of Moldova regarding any technical or financial aspect in connection with our activity.

LIST OF MAIN SERVICES RENDERED IN THE LAST 7 YEARS

No.	Number and object of the contract/ Type of services provided	Purposes of providing services	The role in the fulfilment of the contract	Share fulfilled by the Tenderer (%)	Performance indicators of the project (measurable)	Name, headquarter/address of the Beneficiary /Client/ website	Period of contract	Total contract price/value of goods/services/delivered /performed in EUR
0	1	2	3	4	5	6	7	8
1	Core Banking Upgrade – Union Bank, Albania	<ul style="list-style-type: none"> Core Banking Solution upgrade from Oracle FLEXCUBE 11.x to 14.7 Upgrade of Oracle Banking Digital Experience version 22.x 	Sole Contractor	100%		Ferenc Nopčka" Square, no. building 5 Tirana, 1016, Albania	March 2023 – Gone Live	Due to confidentiality obligations with our client, we are unable to disclose the contract value
2	Modernization of the Core Banking System – ZANACO, Zambia	<ul style="list-style-type: none"> Upgrade of Oracle FLEXCUBE 12.0.3 to Oracle FLEXCUBE 14.7 Implementation of Oracle Banking Digital Experience 	Sole Contractor	100%		Zambia National Commercial Bank Plc (ZANACO)	July 2025 – Gone Live	Due to confidentiality obligations with our client, we are unable

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		<p>(OBDX) V21.1</p> <ul style="list-style-type: none"> • Upgrade of Oracle ERP • Oracle Database and WebLogic upgrade/implementation • Implementation of JMR Smart Social Banking 				Stand 2118-2120, Chainda Place, Cairo Road, Lusaka		to disclose the contract value
3	Digital Transformation at Aman Bank, North Africa	<ul style="list-style-type: none"> • Oracle FLEXCUBE Universal Banking Solution (FCUBS) Version 14 (Upgrade from v 12.0.3) (Conventional and Islamic) • Oracle Banking Digital Experience (OBDX) Version 19.x 	Sole Contractor	100%		Gurji Road, Hay Al-Andalus, Tripoli	Dec 2018 – Nov 2019 Gone Live	Due to confidentiality obligations with our client, we are unable to disclose the contract value
4	Core Banking Implementation – Siinkee Bank, Ethiopia	<ul style="list-style-type: none"> • Oracle FLEXCUBE Universal Banking (FC UBS) version 14.5 including Islamic modules • Oracle Banking Digital Experience (OBDX) version 21.1 • JMR Agency Banking version 1.3 	Sole Contractor	100%		Odaa Tower, Kirikos Sub-city, Woreda 8, Kasanchis, Addis Ababa, Ethiopia	Oct 2021 – Sep 2022 Gone Live	Due to confidentiality obligations with our client, we are unable to disclose the contract value
5	Supply, Installation, Implementation and Support of Oracle FLEXCUBE Universal Banking System – Housing Finance, Uganda	<ul style="list-style-type: none"> • Oracle FLEXCUBE Universal Banking Solution (FCUBS) V14.5 • Oracle Financial Services Analytical Application (OFSA) • Fiorano EBS Suite of products 	Sole Contractor	100%		Kampala, Uganda	2023 –2024 Gone Live	Due to confidentiality obligations with our client, we are unable to disclose the contract value

No.	Number and object of the contract/ Type of services provided	Purposes of providing services	The role in the fulfilment of the contract	Share fulfilled by the Tenderer (%)	Performance indicators of the project (measurable)	Name, headquarter/address of the Beneficiary /Client/ website	Period of contract	Total contract price/value of goods/services/delivered /performed in EUR
6	Core and Digital Banking Solution – Multi Countries (8) Rollout – Groupe Cofina, Ivory Coast	<ul style="list-style-type: none"> Implementation of Oracle FLEXCUBE Universal Banking Solution (FC UBS) V14.6 Oracle Banking Digital Experience (OBDX) 21.x 8 Countries Roll Out (Includes Senegal, Guinee, Ivory coast, Congo, Mali) Agency Banking Solution 	Sole Contractor	100%		Cocody Ii Plateaux Blvd Latrille, Abidjan, Ivory Coast	2021 – Ongoing (4 Countries Gone Live)	Due to confidentiality obligations with our client, we are unable to disclose the contract value
7	Core Banking Solution Implementation and Support – Tadhamun Bank (Erstwhile Arab Commercial Bank)	<ul style="list-style-type: none"> Implementation of Oracle FLEXCUBE Universal Banking Solution (FC UBS) V14.5 (Islamic) Oracle Banking Digital Experience (OBDX) V 21.1 Oracle Financial Services Analytical Applications (OFSA) Financial Crime and Compliance Solution V 8.x Oracle Technology Software 	Sole Contractor	100%		Almanshyia Ben-Ashur St. Tripoli	2023 – Gone Live	Due to confidentiality obligations with our client, we are unable to disclose the contract value
8	Implementation and Support of Oracle FLEXCUBE Universal Banking System – National Bank of Egypt, KSA	<ul style="list-style-type: none"> Implementation of Oracle FLEXCUBE (Conventional and Islamic) v14.7 OBDX V22.2 Oracle Financial Services Analytical Application (OFSA) 	Sole Contractor	100%		Prince Turkey Street, Al Yarmouk, Al Khobar 31952, Saudi Arabia	2024 – Ongoing	Due to confidentiality obligations with our client, we are unable to disclose the contract value
9	Core Banking Solution Implementation and	<ul style="list-style-type: none"> Supply and Implementation of Oracle FLEXCUBE Universal Banking Solution (FC UBS) V14.5 (Islamic) 	Sole Contractor	100%		Main Office Tower, Financial Park Labuan, Jalan Merdeka, 87000,	2021 - 2022 – Gone Live	Due to confidentiality obligations with our client, we are unable

No.	Number and object of the contract/ Type of services provided	Purposes of providing services	The role in the fulfilment of the contract	Share fulfilled by the Tenderer (%)	Performance indicators of the project (measurable)	Name, headquarter/address of the Beneficiary /Client/ website	Period of contract	Total contract price/value of goods/services/delivered /performed in EUR
	Support – WAAFI Bank	<ul style="list-style-type: none"> Oracle Banking Digital Experience (OBDX) 				Federal Territory of Labuan, MALAYSIA		to disclose the contract value
10	Core and Digital Banking Solution – St. Kitts Nevis National Bank	<ul style="list-style-type: none"> Implementation of Oracle FLEXCUBE Universal Banking Solution (FC UBS) V14.7 Oracle Banking Digital Experience (OBDX) V22.2 Oracle Financial Services Analytical Application (OFSAA) V8.1.x 	Sole Contractor	100%		Central Street, Basseterre, Saint Kitts and Nevis	2024 – Ongoing	Due to confidentiality obligations with our client, we are unable to disclose the contract value
11	Digital Transformation – Multi Countries (7) – Bank South Pacific (BSP)	<ul style="list-style-type: none"> Supply and Implementation of Oracle FLEXCUBE Universal Banking Solution (FC UBS) V14.6 Oracle Banking Payments v14.7 Oracle Banking Digital Experience OFSAA (Risk and Compliance) JMR Agency Banking 	Sole Contractor	100%		Waigani Head Office, Port Moresby, Papua New Guinea	2023 – Gone Live 2 Countries	Due to confidentiality obligations with our client, we are unable to disclose the contract value
12	Core Banking Solution Implementation – National Bank of Egypt, Sudan	<ul style="list-style-type: none"> Supply and Implementation of Oracle FLEXCUBE (Conventional & Islamic) 14.5 Oracle Banking Digital Experience (OBDX) V 21.1. OBIEE or Oracle Analytics Server 	Sole Contractor	100%		Khartoum, Sudan	2023 – Gone Live	Due to confidentiality obligations with our client, we are unable to disclose the contract value

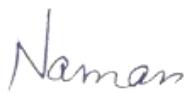
No.	Number and object of the contract/ Type of services provided	Purposes of providing services	The role in the fulfilment of the contract	Share fulfilled by the Tenderer (%)	Performance indicators of the project (measurable)	Name, headquarter/address of the Beneficiary /Client/ website	Period of contract	Total contract price/value of goods/services/delivered /performed in EUR
13	Core Banking Transformation – Poste Finance	<ul style="list-style-type: none"> Implementation of Oracle FLEXCUBE Universal Banking Solution (FCUBS) 14.3 Oracle Banking Digital Experience (OBDX) V 21.1. Oracle Payments solutions 	Sole Contractor	100%		Avenue Peytavin, Dakar, Senegal.	Jan 2021 – Oct 2021 – Gone Live	Due to confidentiality obligations with our client, we are unable to disclose the contract value
14	Core Banking Implementation – Daman Islamic Bank	<ul style="list-style-type: none"> Supply and Implementation of Oracle FLEXCUBE (Islamic) 14.5 OBDX v21.1 OFSA 	Sole Contractor	100%		Tripoli, North Africa	Oct 2024 – Gone Live	Due to confidentiality obligations with our client, we are unable to disclose the contract value

Methods for managing applied knowledge:

Appendices:

Copies of recommendations of the Beneficiary, according to Annex no.11 to the Participation Notice

Date: [17.09.2025]



JMR INFOTECH MIDDLE EAST (FZC)
 LICENSE NO. 02-04-04605
 P.O. BOX 120894
 SAIFZ, SHARJAH - U.A.E

Naman Jain

as legal representative / authorized to submit the tender for and on behalf of JMR Infotech Middle East FZC.

**) To specify the role of the Tenderer in the execution of contract, which may be: a single contractor or contractor leader (leader of the association), associated contractor, subcontractor.*

***) To specify the starting date and the initial (extended) date to finalize the contract.*

****) The EUR value of the contract will be calculated at the average exchange rate communicated by the European Central Bank for the respective year
<http://sdw.ecb.europa.eu/browse.do?node=9691296>*

*****) To specify the main measurable key performance indicators of the project, reflecting its major benefits. These are to be expressed in % or other quantitative indicators. There may be also included qualitative indicators.*

1. Testimony Letter from Bank and Go-Live Sign Off Copy – Union Bank



2. Go Live Sign Off Copy – ZANACO

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Zanaco FLEXCUBE Upgrade Project

Go - Live Sign Off

Client Name	Zambia National Commercial Bank
Project Name	BFSI Banking_Zanaco_FC Upgrade_Implementation - Banking
Product/Module Name	FLEXCUBE 14.6
Sign off Milestone	Completion of UAT4
Sign off date	15-07-2025

This is to sign off on the successful completion of Go-Live Activity for the below FLEXCUBE modules/products for Zambia National Commercial Bank, as per the project scope and business requirement specifications.

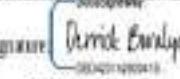
Modules/Products

Oracle FLEXCUBE Universal Banking Base
Oracle FLEXCUBE Universal Banking Current Accounts and Savings Accounts
Oracle FLEXCUBE Universal Banking Term Deposits
Oracle FLEXCUBE Universal Banking Safe Deposit Box
Oracle FLEXCUBE Universal Banking Nostro Reconciliation
Oracle FLEXCUBE Universal Banking Standing Instructions
Oracle FLEXCUBE Universal Banking Inventory Management
Oracle Banking Trade Finance
Oracle Banking Enterprise Limits and Collateral Management
Oracle Banking Payments
Oracle Banking Branch
Oracle FLEXCUBE Onboarding for Accounts and Deposits
Oracle Banking Trade Finance Process Management
Interfaces
Reports
Customizations
Migration

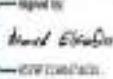
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Zambia National Commercial Bank

Name: Derrick Bwalya
 Designation: Head Enterprise Applications & Business Intelligence
 Information Technology Division
 Signature: 
 Date: 7/20/2025

JMR Infotech India Pvt Ltd

Name: Ahmed Eshafiee
 Designation: Project Manager
 Signature: 
 Date: 7/15/2025

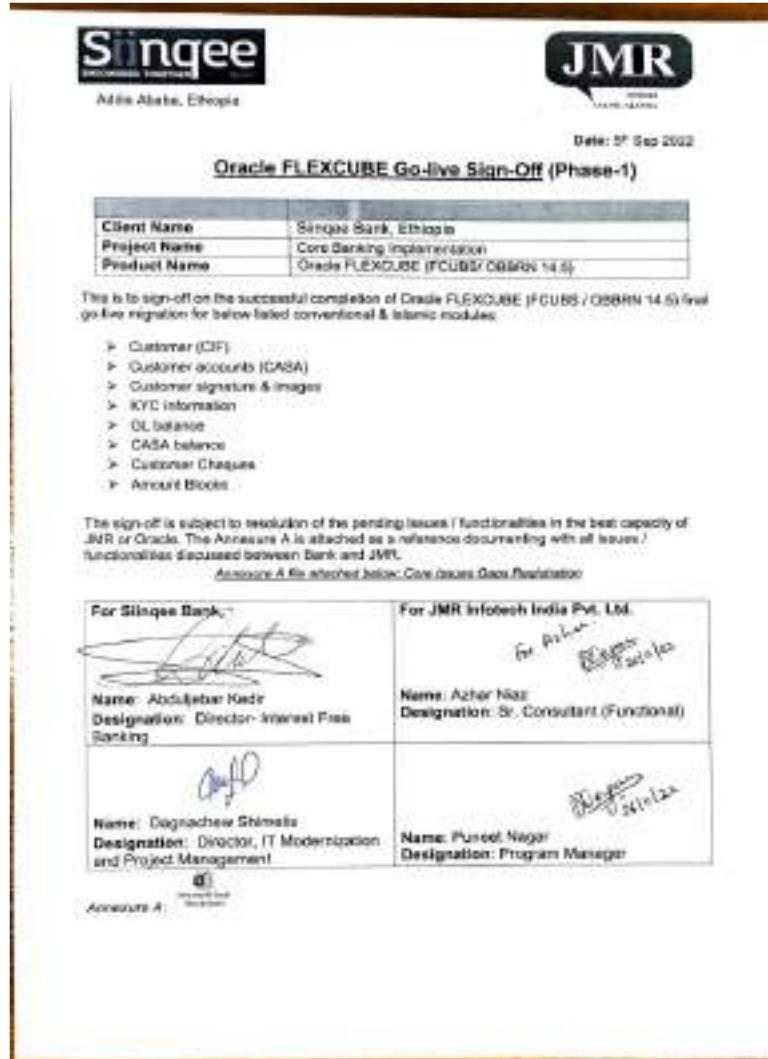
Zambia National Commercial Bank

Name: Muyendekwa Nganda
 Designation: Head Commercial and Corporate Operations
 Operation Division
 Signature: 
 Date: 7/15/2025

3. Go-Live Sign Off Copy – Aman Bank

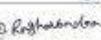
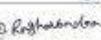
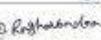
<div style="text-align: center;">   <p>Tripoli, Libya 29-Nov-2019</p> <p>Aman Bank, Libya</p> <p>FCUBS&OBDX Upgrade UAT and Go-live signoff</p> <p></p> <p>This is to sign off successful completion of UAT phase and Go-live on 22nd Nov, 2019 with FCUBS14.1 and OBDX19.1. With successful completion of these activities, FCUBS12.0.3 and FCOBX12.0.3 will no more be used for BAU and however these will exist for reference purpose for next a few months.</p> <p>As part of this project, below are the modules which were upgraded</p> <ul style="list-style-type: none"> ➢ Oracle Banking Digital Experience Base ➢ Oracle Banking Digital Experience Retail Services ➢ Oracle Banking Digital Experience Corporate Services ➢ Oracle Banking Digital Experience Corporate Trade Finance ➢ Oracle Banking Digital Experience Retail Peer-in-Peer Payments ➢ Oracle FLEXCUBE Universal Banking Base ➢ Oracle FLEXCUBE Universal Banking Current Account and Savings Accounts ➢ Oracle FLEXCUBE Universal Banking Term Deposit ➢ Oracle FLEXCUBE Universal Banking Standing Instructions ➢ Oracle FLEXCUBE Universal Banking Branch ➢ Oracle FLEXCUBE Universal Banking ATM Interface <p></p> <p>Reference: 123 B001.LAB1.P0001 – All rights reserved Disclaimer: This document is the intellectual property of JMR Infotech and is confidential. It is intended for the sole use of the intended recipient and is not to be reproduced, distributed, or disclosed to any other person.</p> <p style="text-align: right;">12</p> </div>	<div style="text-align: center;">   <ul style="list-style-type: none"> ➢ Oracle FLEXCUBE Universal Banking Fund Transfer ➢ Oracle FLEXCUBE Universal Banking Electronic Messaging Service ➢ Oracle FLEXCUBE Universal Banking Data & Collection ➢ Oracle FLEXCUBE Universal Banking Letters of Credit ➢ Oracle FLEXCUBE Universal Banking Foreign Exchange ➢ Oracle FLEXCUBE Universal Banking Money Markets ➢ Oracle FLEXCUBE Universal Banking Integration Gateway ➢ Oracle FLEXCUBE Universal Banking Development Workbench ➢ Oracle Banking Payments Cross Border ➢ Oracle Banking Payments Risk Transfer <p></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 5px;"> <p>For Aman Bank, Libya</p> <p>Name: ESHILL</p> <p>Designation: CHAIRMAN</p> <p>Date: 29-NOV-2019</p> </td> <td style="width: 50%; padding: 5px;"> <p>For JMR Infotech India Pvt. Ltd</p> <p>Name: Krishna Kumar Jha</p> <p>Designation: Program Manager</p> <p>Date: 29-NOV-2019</p> </td> </tr> </table> <p>Reference: 123 B001.LAB1.P0001 – All rights reserved Disclaimer: This document is the intellectual property of JMR Infotech and is confidential. It is intended for the sole use of the intended recipient and is not to be reproduced, distributed, or disclosed to any other person.</p> <p style="text-align: right;">12</p> </div>	<p>For Aman Bank, Libya</p> <p>Name: ESHILL</p> <p>Designation: CHAIRMAN</p> <p>Date: 29-NOV-2019</p>	<p>For JMR Infotech India Pvt. Ltd</p> <p>Name: Krishna Kumar Jha</p> <p>Designation: Program Manager</p> <p>Date: 29-NOV-2019</p>
<p>For Aman Bank, Libya</p> <p>Name: ESHILL</p> <p>Designation: CHAIRMAN</p> <p>Date: 29-NOV-2019</p>	<p>For JMR Infotech India Pvt. Ltd</p> <p>Name: Krishna Kumar Jha</p> <p>Designation: Program Manager</p> <p>Date: 29-NOV-2019</p>		

4. Go-Live Sign off Copy – Siinkee Bank



5. Go-Live Sign Off Copy

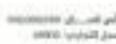
 	
GO-LIVE SIGN OFF	
PROJECT NAME: SUPPORT, INSTALLATION, IMPLEMENTATION AND SUPPORT OF ORACLE FLEXCUBE UNIVERSAL BANKING SYSTEM AND RIBANDO ESB (PROJECT EVOOLVE)	
JMR PROJECT LEADERSHIP: <ul style="list-style-type: none"> 1. Mr. Mugabi Michael - CEO/Project sponsor 2. Mr. Arbuswive Praveen - Executive Director/Alternate Chair Project steering 3. Mr. Opira Michael - Chief Operations officer 4. Mr. Muzshaga Aggrey - Head Change and Digital transformation/Project Owner 	
HFB PROJECT MANAGEMENT OFFICE <ul style="list-style-type: none"> 1. KPMG Advisory services Limited 2. Mr. Nyarumba Jared - Engagement Lead 3. Mr. Kemboi Tito - Engagement Manager 4. Mr. Twinamasiko David - PM Project Evolve 5. Mr. Hazi Mugara - Functional lead 6. Mr. Rukungu George - Project Coordinator 7. Mr. Muzshaga Aggrey - Lead Integrations Lead 	
PROJECT MANAGEMENT CONSULTANT <ul style="list-style-type: none"> 1. Mr. Nyarumba Jared - Engagement Lead 2. Mr. Kemboi Tito - Engagement Manager 3. Mr. Twinamasiko David - PM Project Evolve 4. Mr. Hazi Mugara - Functional lead 5. Mr. Rukungu George - Project Coordinator 6. Mr. Muzshaga Aggrey - Lead Integrations Lead 	
HFB PROJECT EVOOLVE <ul style="list-style-type: none"> 1. Mr. Nyarumba Jared - Engagement Lead 2. Mr. Kemboi Tito - Engagement Manager 3. Mr. Twinamasiko David - PM Project Evolve 4. Mr. Hazi Mugara - Functional lead 5. Mr. Rukungu George - Project Coordinator 6. Mr. Muzshaga Aggrey - Lead Integrations Lead 	
QUALITY ASSURANCE CONSULTANT <ul style="list-style-type: none"> 1. Deloitte (Uganda) Limited 	
PLANNED GO-LIVE DATE	3 rd JUNE 2024
SYSTEMS IN SCOPE	<ul style="list-style-type: none"> 1. Oracle Flexcube Universal Banking system (FUBS) Version 14.5 2. Oracle Financial services analytical application (OFSA) Version 8.1.2 3. Oracle ESB suite of Products Version 3.3
ACTUAL GO-LIVE DATE	17 th JUNE 2024
MODULES Delivered at Go-Live <ul style="list-style-type: none"> 1. Core entities and services 2. Security management system (SMS) 3. General ledger 4. Management information system (MIS) 5. Customer and Accounts 6. Loans 7. Standing Instructions-SI 8. Trade Finance-TF 9. Banking Payment (OBPP) 10. Banking Branch (OBPP) 11. Enterprise Units and Collateral Management 12. Reports 	

 																																																					
xxvii. Chart of account report xxviii. Loan account balance report xxix. Bifurcation of Interest Applied Report per product xxx. Agency collections report xxxi. Account statements for the Agency collection accounts: NSSF, SDMS, PSHS, Namuwongo & NHCC xxxi. Consolidated Branch Trial balance xxxii. Merchant trading real gain or Loss xxxiv. Revaluation summary report xxxv. FDR maturities report xxxvi. Balances report for each GL xxxvii. Regulatory Reports-Not yet Developed <ul style="list-style-type: none"> i. Quarterly Outstanding deposits ii. Capital adequacy 85100A 																																																					
<p>JMR commit to deliver working modules that are not functional at go-live within an agreed timeframe. JMR will share timelines for resolution of open items listed above, issues in Bugzilla and issues logged in MOS for UAT in order of priority as shall be agreed mutually.</p>																																																					
GO-LIVE SIGN OFF																																																					
<table border="1"> <thead> <tr> <th>Name</th> <th>Title</th> <th>Signature</th> <th>Date</th> </tr> </thead> <tbody> <tr> <td colspan="4" style="text-align: center;">HOUSING FINANCE BANK</td> </tr> <tr> <td>Michael K. Mugabi</td> <td>CEO/Project Sponsor</td> <td></td> <td></td> </tr> <tr> <td>Michael Opira</td> <td>Chief Operating Officer</td> <td></td> <td></td> </tr> <tr> <td>Aggrey Muzshaga</td> <td>Head CDT/Project Owner</td> <td></td> <td></td> </tr> <tr> <td>Jared Nyarumba</td> <td>KPMG Engagement Partner</td> <td></td> <td>09 July 2024</td> </tr> <tr> <td>David Twinamasiko</td> <td>PM-Project Evolve</td> <td></td> <td>08th July 2024</td> </tr> <tr> <td>Hazi Mugara</td> <td>Functional Lead -Project Evolve</td> <td></td> <td></td> </tr> <tr> <td>Tito Kemboi</td> <td>KPMG Engagement Manager</td> <td></td> <td>09 July 2024</td> </tr> <tr> <td colspan="4" style="text-align: center;">JMR INFOTECH</td> </tr> <tr> <td>Vijay Raina</td> <td>Chief Operations officer</td> <td></td> <td>8th July 2024</td> </tr> <tr> <td>Krishna Jhs</td> <td>Delivery Manager</td> <td></td> <td>8th July, 2024</td> </tr> <tr> <td>Raghavendra Desai</td> <td>HFB Program Manager</td> <td></td> <td>10 July 2024</td> </tr> </tbody> </table>		Name	Title	Signature	Date	HOUSING FINANCE BANK				Michael K. Mugabi	CEO/Project Sponsor			Michael Opira	Chief Operating Officer			Aggrey Muzshaga	Head CDT/Project Owner			Jared Nyarumba	KPMG Engagement Partner		09 July 2024	David Twinamasiko	PM-Project Evolve		08th July 2024	Hazi Mugara	Functional Lead -Project Evolve			Tito Kemboi	KPMG Engagement Manager		09 July 2024	JMR INFOTECH				Vijay Raina	Chief Operations officer		8th July 2024	Krishna Jhs	Delivery Manager		8th July, 2024	Raghavendra Desai	HFB Program Manager		10 July 2024
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6. Testimony Letter from Bank – Groupe Cofina



7. Testimony Letter and Go-Live Sign off Copy – Tadhamun Bank

 Tadhamun Bank The General Manager General Manager	 Tadhamun Bank The General Manager General Manager	 Tadhamun Bank The General Manager General Manager
Testimonial Letter		
<p>We, undersigned Tadhamun Bank hereby attest that we have contacted JMR Infotech Middle East PZC for out of the box implementation and post Go-Live support of the following Oracle solutions:</p> <ul style="list-style-type: none"> - Oracle FLEXIBLE Universal Banking Solution (UCB) V14.4 upgraded to V14.5.6 - Oracle Banking Digital Experience (OBEX) V211 - Oracle Financial Services Analytical Applications (OFSAA) Financial Crime and Compliance Solution V8.4 - Oracle Technology Software. <p>While the project is still ongoing, Tadhamun and JMR team has successfully achieved all agreed upon milestones to this date with minor issues, adding to our bank's infrastructure a state-of-the-art technology that has the necessary capacity and speed to implement new products.</p> <p>The project team consists of dedicated individuals focused on helping our bank meet the goals set in a time-bound and customer centric solution orientation.</p> <p>We look forward to future projects alongside JMR Infotech for Core, Commercial Lending and Digital requirements.</p> <div style="text-align: right; margin-top: 20px;">  27/10/2023 Osam Alabdullah Tadhamun Bank General Manager </div> <div style="text-align: right; margin-top: 10px;">  </div> <div style="text-align: left; margin-top: 10px;">  General Manager The General Manager Tadhamun Bank General Manager General Manager </div> <div style="text-align: left; margin-top: 10px;">  General Manager The General Manager Tadhamun Bank General Manager General Manager </div>		

j3600 Uqa
Tidhamun

JMR
Infotech

Tidhamun, Libya

Date: 17th July 2011

Project Name	ACB Banking & DFSAA_FOB, OBIX & DFSAA implementation - Banking
Product Number	PROJ/2011/18/2629

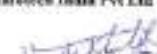
TADHAMUN BANK, LIBYA

Cors Banking Transformation Project

Tidhamun Go-Live phase 1 Completion Signoff

This is to sign-off for the successful completion of Go-Live phase 1 on 17th July 2011 for Libya for the below systems at Tidhamun Bank as a part of the Cors Banking Transformation Project.

- ✓ Oracle FLEXCUBE Universal Banking version 14.5.0.3.0
- ✓ Oracle FLEXCUBE Universal Banking Base
- ✓ Oracle FLEXCUBE Universal Banking Current Accounts and Savings Accounts
- ✓ Oracle Banking Branch 14.5.0.3.0
- ✓ Oracle Banking Branch Teller transactions
- ✓ Oracle Banking Digital Experience 21.0.0.3.0
- ✓ Oracle Analytics Publisher

Tidhamun Bank, Libya  Signature: Name: Asaad Ben Yatib Designation: Project Manager Date: 27/7/11	JMR Infotech India Pvt Ltd  Signature: Name: Fathy Khalil Designation: Project Manager Date: 20/7/11
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8. Work Order Copy – National Bank of Egypt, KSA

WORK ORDER- III (Fixed Cost Contract)
(Ref: Master Service Agreement (MSA) executed between JMR Infotech Middle East FZC ("JMR") and National Bank of Egypt ("Bank"), dated 25/01/2018)

1. Scope of Work
JMR shall assist NBE for the implementation of the following of the Bank:

- Oracle FLEXCUBE Universal Banking Solution (FCUBS) Version 14.7
- Oracle Banking Digital Experience (OBDE) Version 22.2
- Oracle Financial Services Analytical application (OFSA) Version 8.1.2

Please refer Section 3 for Module List.

3.3. Activities in Scope

3.3.1. Core Banking System: Oracle FLEXCUBE Universal Banking Solution

- Install Oracle FLEXCUBE using the installer.
- Product Familiarization/Product Walk Through.
- Parameterization and Configurations of Products and other static parameters.
- User Training for the identified core users of the Bank, using "Train the Trainer" Methodology.
- Enabling Retail Bills module in FLEXCUBE Base.
- Enabling third party integration requirements of the Bank for the following interfaces using Integration Gateways in Oracle FLEXCUBE.
 - SADAD (EDPP)
 - SWIFT
 - SAMA (Central Bank)
 - SARIE (RTGS, ACH, Instant Payment)
 - SINAKH (Credit Bureau)
 - QWIB
 - PCDM
 - Finexsoft
 - CRM
 - Treasury-Front Office
 - FFF (Facco File Filtering system)
- Support for deployment of any patch set as applicable for latest version of FLEXCUBE.
- Deployment of Web Services of Oracle FLEXCUBE and testing (SIT).
- Thorough and effective Testing of base product functionalities during Functional Adequacy Testing.
- System integration testing for all interfaces along with Bank users before the handover of the system for User Acceptance Testing.
- Support for Performance testing.
- UAT Report
 - Guide UAT users with Application Functionality and Execution during the UAT
 - Maintain the incident logs during UAT for Defect Fixes

Private and Confidential

WORK ORDER- III (Fixed Cost Contract)
(Ref: Master Service Agreement (MSA) executed between JMR Infotech Middle East FZC ("JMR") and National Bank of Egypt ("Bank"), dated 25/01/2018)

13. Provide necessary guidance for Preparation activities of Go Live.

14. Go Live of FLEXCUBE.

3.3.2. Digital Banking System – Oracle Banking Digital Experience

- Install OBDE using the installer provided by Oracle.
- Product Familiarization.
- Parameterization and Configurations of Products and other parameters.
- User Training to the Bank's Core users using "Train the Trainer" Methodology.
- Thorough and effective Testing of base product functionalities during Functional Adequacy Testing.
- Workspace Installation setup for android and iOS mobile application in order to generate apks and ipa files to upload on Play store and App Store respectively.
- Integration of the following applications with OBDE
 - FLEXCUBE 14.7
 - SWIFT
 - SADAD (EDPP)
 - SWIB
 - Mail Server
 - DMG
 - SARIE
- System Integration Testing with FLEXCUBE before the handover of the system to the bank for User Acceptance Testing.
- UAT Support
 - Guide UAT users with Application Functionality and Execution during the UAT
 - Maintain the incident logs during UAT for Defect Fixes
 - Report the progress of all incidents (defects) encountered during UAT
- Support for deployment of any patch set as applicable for latest version of OBDE during implementation as per mutual agreement.
- Provide necessary guidance for Preparation activities of Go Live.
- Go Live of OBDE.

3.3.3. OFSA- Oracle Financial Services-Analytical Application

Up to Six initial Pre-live scenarios is in scope.

- Creation of a detailed project plan covering all the activities of the project.
- Installation, Parameterization & Configuration of the OFSA modules in Scope.
- Installation of OFSA, AML, EDM and KYC in all three environments (DEV, UAT, and production HR).
- Conduct a workshop for the Compliance team to help them choose the threshold sets for implementation – a total of up to Six (6) scenarios.
 - High Risk Transactions: High risk Geography.
 - Large Reportable Transactions.
 - Structuring: Avoidance of reporting Thresholds.
 - Rapid Movement of Funds - AM Activity.
 - Change in Behavior: Significant change from previous average activity.

Private and Confidential

WORK ORDER- III (Fixed Cost Contract)
(Ref: Master Service Agreement (MSA) executed between JMR Infotech Middle East FZC ("JMR") and National Bank of Egypt ("Bank"), dated 25/01/2018)

13. Payment Terms and Conditions

- All prices above are NET to JMR, in addition to the fees and charges quoted above, Bank will pay all local taxes and duties as applicable including Value-Added Tax, Service Tax, Advertising Tax, Banking Charges, any other fees and taxes of whatever nature, however levied, in so far as applicable.
- Invoices for the Workorder shall be issued upon signing the contract/leaving the purchase order and shall be settled immediately.
- JMR shall issue subsequent invoices based on the payment plan and is payable within Seven (7) days from the invoice submitted.
- Invoices for one off or project (OOF) expenses would be separately estimated as and when the expenses are incurred and are payable immediately if such expenses are borne by JMR.
- Billing shall be done by JMR Infotech Middle East FZC and payable in USD.

13. Other Terms

This Work Order has effect as and from the last date of signing the Work Order ("Effective Date") and continues till the completion of Services specified in the Work Order, unless terminated in accordance with the terms of the Master Agreement.

By signing this Work Order, the Parties hereto have executed the Work Order under their corporate seals as of the date and year set forth below:

For JMR Infotech Middle East FZC 03/01/18, P.O. Box 120894, SAIFZ, Sharjah, UAE	For National Bank of Egypt - KSA 1485 Tower 1187 Corniche 34th St. Suez, Giza, Egypt
Name _____	Name _____
Designate _____	Designate _____
	
Signature _____	Signature _____
Date 25/01/18	Date _____

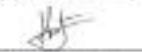
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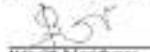
9. Go-Live Sign Off – WAAFI Bank

FCUBS UAT STATUS AS OF 30.6.2022 (GO – No Show Stopper)

Module	Channel	Recommendation (Key)	Target Completion
FCUBS	Point of Sale	1. 1st No Show stopper to go live. 2. Not 2nd no show stopper go live and will be resolved 2023. 3. Not Show stopper 2024. 4. Not Show stopper 2024. To be packed manually using GBO/Journal entry.	1. To be tested and deploy in production post go-live during JMR post go-live support duration. 2. To be tested and WAAFIable until December 2023. 3. Only UK and Italy pending – by 2024. 4. by 2024.

We confirmed, the above system has been fully tested with no show stopper to go live, and all post go-live fixes has been agreed as the above.


Adel Al Ali
Operations Analyst
Waaifi Bank Ltd


Mawathif Soudhara
Project Manager
JMR Infotech


Tolkafeh Fares
Head Technical & Infra
Waaifi Bank Ltd


Raja Ishaq Ali
Program Director
Waaifi Bank Ltd

OBDX UAT STATUS AS OF 30.6.2022 (GO/To run one pilot customer)

Module	Channel	Recommendation (Key)	Target Completion
OBDX	Customer on boarding	1. To not use real customer from 2021. 2. Not a showstopper – code can skip on this if not mandatory.	1. 2021/other pilot run / to use pilot 2. Resolved.
	Mobile App	1. Not a showstopper for U7 - we will go live with android. iOS will be ready during post go-live support. 2. To evaluate 2026.	1. iOS - post go-live during post go-live support/phase 2 2. Considered

We confirmed, the above system has been fully tested with no show stopper to go live, and all post go-live fixes has been agreed as the above.


Atif Arif
OBDX
JMR Infotech


Raja Ishaq Ali
Head Technical & Infra
Waaifi Bank Ltd


Raja Ishaq Ali
Program Director
Waaifi Bank Ltd

10. Work Order Copy – St. Kitts and Nevis Bank (National Bank)

St. Kitts and Nevis Bank (National Bank)

Work Order Copy

Ref: Master Service Agreement (MSA) signed between St. Kitts Nevis National Bank Ltd and JMR Infotech Middle East FZC, UAE

1. General Terms

JMR shall provide the implementation of Oracle FLEXCUBE Universal Banking System (FLEXCUBE) Version 14.7 and Oracle Banking Digital Experience Version 22.2 and OFSAA FCOM version 8.1x.

2. Detailed Scope of Services

2.1 **Scope of Services** (Detailed description of the services to be provided, including training, implementation, and support)

- Install FLEXCUBE using the installer provided by Oracle, as per the modules listed in Section 2.
- Product Familiarization session on FLEXCUBE.
- Parameterization and Configuration of Business Products in the system.
- User Training for the Core users using 'Train the Trainer' Methodology for up to twenty (20) Core Users.
- Support for Testing (including Functional testing, System Integration Testing (SIT) of all core features before the handover of the system to Bank's Team for User Acceptance Testing).
- Enabling integration requirements for the following interfaces using integration gateways with Oracle Banking.

1	ACH-CHIPS	Local ACH-CHIPS platform
2	New Vendor	Check Imaging, Statement Processing
3	Card Processing System	Credit Management, Transaction details for Debit and credit Cards

7. UAT Support.

- Guide UAT users with Application Functionality and Execution during the UAT.
- Monitor the incident logs during UAT for Defect Fixes.
- Report the progress of all incidents (defects) accounted during UAT.

8. Guidance for Preparation activities of Go-Live

9. Go-Live of FLEXCUBE.

10. Post Go-Live Support, for one (1) year from the Go-Live Date.

2.2 Scope of Training Session - Oracle Banking Digital Experience Version 22.2

- Install OBEX using the installer provided by Oracle, as per the modules listed in Section 2.
- Product Familiarization session on OBEX.
- Parameterization and Configuration of Business Products in the system.
- User Training for the Core users using 'Train the Trainer' Methodology for up to twenty (20) Core Users.

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5. Support for Testing (including Functional testing, System Integration Testing (SIT) of all core features before the handover of the system to Bank's Team for User Acceptance Testing).

6. Enabling Integration with Core Banking Oracle FLEXCUBE.

7. UAT Support.

- Guide UAT users with Application Functionality and Execution during the UAT.
- Monitor the incident logs during UAT for Defect Fixes.
- Report the progress of all incidents (defects) accounted during UAT.

8. Guidance for Preparation activities of Go-Live

9. Go-Live of OBEX.

10. Post Go-Live Support for one (1) year from the Go-Live Date.

2.3 Scope of Services (Detailed description of the services to be provided, including training, implementation, and support)

The broad scope of our engagement with the Bank is to carry out an out-of-the-box implementation:

- Installation, Parameterization & Configuration of the modules.
- Initial workshop to identify up to 300K+ (1) Scenarios that are to be implemented along with associated TestData sets.
- The workshop would cover identification of parameters for AML, KYC, CS, TF solutions, architecture requirements and Data requirements.
- Post workshop Data requirements would be shared with OBEX. The bank needs to provide extracted data as per specifications from source systems other than Oracle. Data from MySQL would be sourced by JMR team.
- JMR team would do two rounds of data assessment to check on the quality of data to determine whether the same is in conformity with the Oracle standards.
- Configuration of Scenarios, KYC parameters and Customer Screening solutions.
- Implementation of Customer Screening for real time screening at the time of interacting.
- Handing over KYC risk scores to Core Banking system (post incorporation of early batch runs).
- System Integration Testing (SIT)
- Training: Detailed functional and technical training for the concerned users – up to TWO (2) weeks training is planned for a team size of up to 20.
- Assisting Bank's team in UAT – for up to four (4) weeks of UAT is planned.

11. Guidance for Preparation activities of Go-Live

12. Go-Live of OBEX.

13. Post Go-Live Support for one (1) year from the Go-Live Date.

2.4 Scope of Services

- Any activity not defined in the Scope.
- Procurement and implementation of Licenses, Server hardware, Operating Systems, Storage devices, Backup Software, Load balancer, Tape Library, Networking Switches, SAN Switches, Racks, Firewall, Cabinets & any other hardware's components.
- Any kind of customization that would involve changes to the codes in the "Native Layer" or the development of customizations in the Oracle application and module.
- Guidance/Assistance development of any risk models.
- Product customization which involves changes to product/program codes.
- Resolving product issues/bug. These will be resolved by Oracle.

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2.5 Work Items

1. The Work Order has effect as and from the date of signing ("Effective Date") and continue for a period of one (1) month, unless terminated in accordance with the terms of the Master Agreement.

For JMR Infotech Middle East FZC. **For St. Kitts and Nevis National Bank Limited Ltd**

OB-010, P.O. Box 11888
SAINT, Nevis,
NEVIS

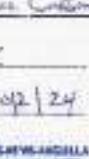
Signature: 
Date: 12-Feb-2024

Group Chief Executive Officer
Designation: **Group Chief Executive Officer**
Name: **John Doe**
Signature: 
Date: 10/02/2024

For St. Kitts and Nevis National Bank Limited Ltd

OB-010, P.O. Box 11888
SAINT, Nevis,
NEVIS

Signature: 
Date: 10/02/2024

Managing Director
Designation: **Managing Director**
Name: **John Doe**
Signature: 
Date: 10/02/2024

Private and Confidential Page 3 of 8

11.Sign-off Copy – Bank South Pacific



Pat Mehta, PMO

Date: 20-Aug-2015

Project Name: COMPASS – BSP Core Banking Transformation
Project Number: PROJ0001100002

BANK SOUTH PACIFIC LIMITED

Core Banking Transformation Project Vanuatu Go-Live Completion Signoff

This is to sign off successful completion of successful Go-Live for Vanuatu, Country for the below systems of Bank South Pacific. Pat Mehta is a part of the Core Banking Transformation Program.

- ✓ Oracle Flexcube Universal Banking Solution (PCUBS)
 - FLEXCUBE Base
 - FLEXCUBE Current Accounts and Savings Accounts
 - FLEXCUBE Retail & SME Loans/Commercial Loans
 - FLEXCUBE Inventory Management
 - FLEXCUBE Retail Loan Origination
 - FLEXCUBE Standing Instructions
 - FLEXCUBE Relationship Pricing
 - FLEXCUBE Term Deposits
 - FLEXCUBE Payments and Collections
 - FLEXCUBE Branch
 - FLEXCUBE ATM Interface
 - FLEXCUBE Collections
 - FLEXCUBE Fund Transfer
 - FLEXCUBE Point of Sale Interface
 - FLEXCUBE Loan Syndication
 - FLEXCUBE Electronic Messaging Service
 - FLEXCUBE Notes Reconciliation
 - FLEXCUBE Bills and Collection
 - FLEXCUBE Letters of Credit
 - FLEXCUBE Foreign Exchange
 - FLEXCUBE Money Markets
 - FLEXCUBE Swaps
 - FLEXCUBE Swaps and Forward Rate Agreements

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- FLEXCUBE Process Framework Base
- FLEXCUBE Cash Management
- FLEXCUBE Account Origination
- FLEXCUBE Credit Lines Origination
- Oracle FLEXCUBE Universal Banking Commercial Loan Origination
- FLEXCUBE Integration Gateway
- FLEXCUBE Development Workbench
- ✓ Oracle Banking Digital Experience (OBDE)
 - OBDE Banking Base
 - OBDE Experience Retail Services
 - OBDE Experience Personal Loan Origination
 - OBDE Experience Corporate Trade Finance
 - OBDE Experience Corporate Banking
 - OBDE Experience Retail Peer-to-Peer Payments
 - OBDE Experience Retail Origination
- ✓ Oracle Financial Services Analytical Application (DFSA)
 - Oracle Financial Services Anti Money Laundering Enterprise Edition
 - Oracle Financial Services Anti Money Laundering and Fraud Analytics
 - Oracle Financial Services Know Your Customer
 - Oracle Financial Services Enterprise Case Management
 - Oracle Financial Services Profile Risk Management
 - Oracle Financial Services Asset Utility Management
 - Oracle Financial Services Funds Transfer Pricing
 - Oracle Financial Services Analytical Applications Infrastructure
 - Oracle Financial Services Data Integration
 - Oracle Financial Services Data Integration Hub Foundation Pack
 - Oracle Financial Services Data Integration Hub Foundation Pack Extension
 - Oracle Watchlist Screening (replaced by Oracle Financial Services Customer Screening)
 - Currency Transaction Reporting (replaced by Oracle Enterprise Data Quality for Oracle Financial Services Analytical Applications)

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- ✓ JMR Agency Banking
- Agent Management
- Customer Management
- Transaction Management
- ✓ OBES Reports
- ✓ OMCC vendor management

For Bank South Pacific
Name: Pat Mehta
Designation: Project Director
Date: 20-Aug-2015

To JMR Infotech
Name: N. V. Rao
Designation: Project Director
Date: 20-Aug-2015

12.Sign Off Copy – Poste Finance

REPUBLICUE DU SENEGAL N°...../POSTFIN/DG/DIX

POSTE FINANCES
DIRECTION GENERALE
DIRECTION DE L'OPERATION
Tél : 22 88 27 47 / 29 99 66 11
Fax : 22 88 28 47

Dokette : 00-001-201

A Monsieur le Directeur Général de NUMHERIT :

Objet : Confirmation de mise en production

Monsieur le Directeur Général,

Nous venons par la présente vous confirmer qu'à la date du 11 Octobre 2011, la mise en production du système d'information bancaire FLEXCUBE a démarré en ce qui concerne les modules suivants :

This is to sign-off on the effective Go-Live on 11th October 2011 for Senegal for the below systems at Poste Finance Bank as a part of the Core Banking Transformation Project:

Oracle FLEXCUBE Universal Banking version 14.0
 Oracle FLEXCUBE Universal Banking Base
 Oracle FLEXCUBE Universal Banking Branch
 Oracle FLEXCUBE Universal Banking Current Accounts and Savings Accounts
 Oracle FLEXCUBE Universal Banking Standing Instructions

Oracle Banking Payments
 Oracle Banking Payments: Domestic Low Value Payments
 Oracle Banking Payments: Domestic High Value Payments
 Oracle Banking Payments: Domestic Cross Border

Imprimé le 01 Octobre 2011 à 10:44:21:00. Par DOKETTE 00-001-201. Réf. M: 39420012010. N: 11000. Imprimé le 01/10/2011 à 10:44:300

Oracle Banking Payments: Domestic Bank Transfer
 Oracle Banking Payments: Domestic Bulk File Handling

OBIEE Reports

Veuillez recevoir, Monsieur le Directeur Général, mes salutations distinguées.

Amicalement

 DEPC/CHIEF DE PROJET

Amelie
 DG POSTFINANCES
 CHEF DG/CHIEF DE PROJET

13. Go-Live Sign off Copy – Daman Islamic Bank

 <div style="text-align: center;"> <p>BFSI/Banking_DIB_FC&OBDX Implementation - Banking Go-Live Sign Off</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%; padding: 5px;">Client Name</td> <td style="padding: 5px;">Daman Islamic Bank, Libya</td> </tr> <tr> <td>Project Name</td> <td style="padding: 5px;">BFSI/Banking_DIB_FC&OBDX Implementation - Banking</td> </tr> <tr> <td>Product/Module Name</td> <td style="padding: 5px;">FLEXCUBE 14.5, OBIBRN 14.5</td> </tr> <tr> <td colspan="2" style="padding: 10px;"> Module List CORE Current and Savings Account (CASA) Customer Information (CIF) General Ledger Term Deposit Standing Instructions ISLAMIC Accounts INVENTORY MANAGEMENT Oracle Banking Trade Finance (LC, BC, Islamic Letter of Credit, Islamic Bills and Collections) Oracle Banking Enterprise Limits and Collateral Management Oracle Banking Payments Oracle Banking Branch </td> </tr> <tr> <td>Sign off Milestone</td> <td style="padding: 5px;">Completion of Production cutover and Go-Live</td> </tr> <tr> <td>Sign off date</td> <td style="padding: 5px;">01-Oct-2024</td> </tr> </table> <p>This is to sign-off on the successful completion of Production Cutover and Go-Live for above supported modules in Oracle FLEXCUBE and OBIBRN applications on upgraded FLEXCUBE patchset version 14.5.0.11.0 for Daman Islamic Bank, Libya, as per the business requirement specifications.</p>  </div>	Client Name	Daman Islamic Bank, Libya	Project Name	BFSI/Banking_DIB_FC&OBDX Implementation - Banking	Product/Module Name	FLEXCUBE 14.5, OBIBRN 14.5	Module List CORE Current and Savings Account (CASA) Customer Information (CIF) General Ledger Term Deposit Standing Instructions ISLAMIC Accounts INVENTORY MANAGEMENT Oracle Banking Trade Finance (LC, BC, Islamic Letter of Credit, Islamic Bills and Collections) Oracle Banking Enterprise Limits and Collateral Management Oracle Banking Payments Oracle Banking Branch		Sign off Milestone	Completion of Production cutover and Go-Live	Sign off date	01-Oct-2024	 <div style="text-align: center;"> <p>Daman Islamic Bank, Libya JMR Infotech India Pvt Ltd</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 5px;"> Signature: Name: Mohammed Saleem Khan Designation: Project Manager Date: 14/10/2024 </td> <td style="width: 50%; padding: 5px;"> Signature: Name: Jayant D V Designation: Senior Principal Lead Date: 14/10/2024 </td> </tr> <tr> <td colspan="2" style="padding: 10px;"> Signature: Name: Ahmad Elsayed Designation: General Manager Date: 14/10/2024 </td> </tr> </table>  </div>	Signature: Name: Mohammed Saleem Khan Designation: Project Manager Date: 14/10/2024	Signature: Name: Jayant D V Designation: Senior Principal Lead Date: 14/10/2024	Signature: Name: Ahmad Elsayed Designation: General Manager Date: 14/10/2024	
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