



## Certificate of Registration of Quality Management System to ISO 9001:2015

The National Standards Authority of Ireland certifies that:

**Dell Inc.**  
**One Dell Way**  
**Round Rock, TX 78682**  
**USA**

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

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**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

**Additional sites covered under this multi-site certification are listed on the Annex (File No. 19.5000)**

Approved by:  
Geraldine Larkin Chief  
Executive Officer

Approved by:  
Lisa Greenleaf  
Operations Manager

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Registration Number: 19.5000  
Certification Granted: January 25, 2011  
Effective Date: June 09, 2020  
Expiry Date: January 24, 2023



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National Standards Authority of Ireland, 20 Trafalgar Square, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Central Function, Design,  
Development, Manufacture,  
Procurement, Fulfillment, Delivery,  
Sales, Service, Take-Back &  
Recycling, Refurbishment, Supporting  
Functions

Dell Inc.  
One Dell Way  
Round Rock, TX 78682  
USA  
File No.: 19.5000

Manufacture, Fulfillment, Delivery,  
Refurbishment, Service, Support

Dell Computadores do Brazil Ltda.  
BRH1 Facility  
Av da. Emancipação, 5000  
Hortolândia, SP 13.184-654  
Brazil  
File No.: 19.5000/R1/A

Service, Support, Sales

Dell Computadores do Brazil Ltda.  
Avenida Industrial Belgraf, 400  
(Service and Support,  
Sales/Marketing and CC)  
Bairro Medianeira  
Eldorado do Sul – CEP 92990-000  
Brazil  
File No.: 19.5000/R1/B

Service, Support, Sales

Dell Inc.  
Park Plaza Tower 1  
Javier Barros Sierra 540, 10th Floor  
Santa Fe, Del. Alvaro Obregon  
Mexico City, C.P. 01210  
Mexico  
File No.: 19.5000/R1/C



## **Annex to Certificate Number: 19.5000**

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**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell Inc.  
Area Especial Economica Panama – Pacifico  
Avenida Bryant  
Building No. 255, Arraijan  
Panama City  
Panama  
File No.: 19.5000/R1/D

Design, Development, Delivery,  
Sales, Fulfillment, Service, Support

Dell Inc.  
One Dell Way  
Round Rock, Texas 78682  
USA  
File No.: 19.5000/R1/E

Sales, Service

Dell Inc.  
Federal Systems, L.P.  
One Dell Way  
Round Rock, Texas 78682  
USA  
File No.: 19.5000/R1/F

Fulfillment, Delivery, Sales, Service,  
Support

Dell Inc.  
One Dell Parkway  
Nashville, Tennessee 37217  
USA  
File No.: 19.5000/R1/L



## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell Inc.  
Oklahoma Business Center - A & B  
3501 S.W. 15th Street  
Buildings A, B  
Oklahoma City, Oklahoma 73108  
USA  
File No.: 19.5000/R1/M

Service, Support, Sales, Marketing

Dell Canada  
155 Gordon Baker Road  
Suite 501  
North York, Ontario M2H 3N5  
Canada  
File No.: 19.5000/R1/Q

Design, Development, Support

Dell International Services India, Pvt. Ltd.  
Dell Networking Research and Development  
8th & 9th Floor  
Altius/Fortius Block  
Olympia Tech Park, Plot No:1  
SIDCO Industrial Estate  
Guindy, Chennai  
Tamil Nadu 600032  
India  
File No.: 19.5000/R1/T3

Design, Development, Sales, Support,  
Service

Dell Inc. (Compellent)  
7615 Smetana Lane  
Eden Prairie, MN 55344-3712  
USA  
File No.: 19.5000/R1/Y



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#### **Activity**

#### **Location**

Design, Development, Support

Dell Inc.,  
Dell Digital IT (DDIT)  
401 Dell Way  
Round Rock, TX 78682  
USA  
File No.: 19.5000/R1/Z

Support

Dell, Inc.  
Del Mall Real Cariari  
600 MTS N. Zona Franca America  
Costa Rica S.A.  
File No.: 19.5000/R1/GG

Design, Development, Customer  
Service, Support

Dell Silicon Valley Design Center (SVDC)  
5450 & 5480 Great America Parkway  
Buildings 1 & 2  
Santa Clara, CA 95054  
USA  
File No.: 19.5000/R1/JJ

Design, Development, Deploy, and  
Support Security Software Products

Dell Inc. (Credant)  
1500 N. Greenville Ave.  
Richardson, TX 75081  
USA  
File No.: 19.5000/R1/LL

Design, Servicing, and Customer  
Support for Computer Storage  
Products

Dell Inc.  
176 South Street  
Hopkinton, MA 01748  
USA  
File No.: 19.5000/R1/MM



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**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Manufacture and Supply

Dell EMC  
5800 Technology Drive  
Apex, NC 27539  
USA  
File No.: 19.5000/R1/QQ

Design, Development, Servicing and  
Support of Storage Technology  
Products and Services

Dell Inc.  
505 1st Avenue South  
Seattle, WA 98104  
USA  
File No.: 19.5000/R1/UU

Manufacture and Supply

Dell EMC  
50 Constitution Blvd  
Franklin, MA 02038  
USA  
File No.: 19.5000/R1/VV

Customer Service, Services, Solutions

DELL EMC UTAH  
13197 South Frontrunner Boulevard  
11747 Lone Peak Pkwy #200  
Draper, UT 84020  
USA  
File No.: 19.5000/R1/XX



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#### **Activity**

#### **Location**

Service, Support, Sales, Marketing

Dell N.V.  
Zone 3 Doornveld  
130 B-1731  
Asse-Zellik  
Belgium  
File No.: 19.5000/R2/A

Service, Support, Sales, Marketing

Dell A/S  
Arne Jacobsens Allé 15 -17  
Copenhagen  
Denmark  
DK-2300  
File No.: 19.5000/R2/C

Service, Support, Sales, Marketing

Dell S.A. (France)  
1 Rond Point,  
Benjamin Franklin 34938  
Montpellier 34000  
France  
File No.: 19.5000/R2/E

Service, Support, Sales, Marketing

DELL EMC  
80 Quai Voltaire  
Riverwest Building  
Bezons 95870  
France  
File No.: 19.5000/R2/F

Service, Support, Sales, Marketing

Dell GmbH  
Unterschweinstiege 10  
60549 Frankfurt am Main  
Germany  
File No.: 19.5000/R2/H



# NSAI

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**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

### **Activity**

### **Location**

Service, Support, Sales

Dell Halle GmbH  
Raffineriestraße 28  
06112 Halle (Saale)  
Germany  
File No.: 19.5000/R2/I

Design, Development, Service,  
Support, Sales, Marketing

Dell Products  
The Campus,  
Cherrywood,  
Loughlinstown,  
Dublin 18,  
Ireland  
EIRCODE: D18 XP84  
File No.: 19.5000/R2/J

Service, Support, Sales

Dell Limerick  
Raheen Business Park  
Limerick  
Ireland  
File No.: 19.5000/R2/K

Service, Support, Sales

EMC Computer Systems Italia S.p.A.,  
Division of Dell Inc.  
Dell Italian Services, Dell SpA  
Via Spadolini 5  
Lombardia  
Milano 20141  
Italy  
File No.: 19.5000/R2/L





# NSAI

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**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### Activity

#### Location

Service, Support, Sales

Dell SAS  
Shore12  
Casaneashore Park  
1100 Bd Qods  
Sidi Maarouf  
20270 Casablanca  
Morocco  
File No.: 19.5000/R2/M

Service, Support, Sales

Dell B.V  
Transformatorweg 12  
38-72 1014, AK Amsterdam  
Netherlands  
File No.: 19.5000/R2/N

Service, Support, Sales

Dell AS  
Lilleakerveien 2B, 0283  
Oslo  
NO-0275  
Norway  
File No.: 19.5000/R2/O

Service, Support, Sales

Dell Corporation Ltd  
City Park  
368 Alexandra Parade  
Glasgow  
G31 3AU  
United Kingdom  
File No.: 19.5000/R2/R

Service, Support, Sales

Dell s.r.o.  
Fazulova 7  
811 07  
Bratislava, Slovak Republic  
File No.: 19.5000/R2/S



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#### **Activity**

#### **Location**

Service, Support, Sales

Dell Computers S.A. (South Africa)  
The Campus, Wembley Building, 2<sup>nd</sup> floor  
Cnr Main and Sloan Streets  
Braynston  
2021, Johannesburg  
South Africa  
File No.: 19.5000/R2/T

Service, Support, Sales

Dell AB  
Frösundaleden 2B  
169 26 Solna  
Sweden  
File No.: 19.5000/R2/U

Service, Support, Sales, Marketing

Dell SA  
Route de l'Aéroport 29-31  
Case postale 216  
1215 Genève 15  
Switzerland CH-1215  
File No.: 19.5000/R2/V

Service, Support, Sales

Dell Computer S.A. / EMC Computer Systems  
Spain S.A.U.  
Ribera del Loira 8  
Madrid, 28042  
Spain  
File No.: 19.5000/R2/W

Service, Support, Sales

Dell Corporation Ltd  
Dell House  
The Boulevard, Cain Road  
Bracknell, Berkshire RG12 1LF  
United Kingdom  
File No.: 19.5000/R2/X



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#### **Activity**

#### **Location**

Design, Development

Dell Technology & Solutions Israel Ltd  
7 Hamada Street  
Herzliya 46733  
Israel  
File No.: 19.5000/R2/Z

Sales

Dell International Services S.R.L.  
Bucharest Service Center  
10A Dimitrie Pompei Blvd  
Building C3, 5<sup>th</sup> Floor  
Bucharest 020337  
Romania  
File No.: 19.5000/R2/BB

Manufacture, Fulfillment

Dell Products (Poland) Sp. z.o.o.  
Informatyczna Street  
No 1, 92-410 Lodz  
Poland  
File No.: 19.5000/R2/DD

Manufacture and Supply

Dell EMC  
EMC Information Systems International  
Unit B IDA Industrial Estate  
Ovens  
Co. Cork  
Ireland  
File No.: 19.5000/R2/HH

Customer Support, Deploy Services  
and Sales Operations

Dell Inc.  
El-Swedey Building  
North 90th St Plot No 39  
5th District City Center  
Cairo, Egypt  
Arab Republic of Egypt  
File No.: 19.5000/R2/II



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#### **Activity**

#### **Location**

Design, Development, Customer Service, Support

Dell EMC Ireland COE  
IDA Industrial Estate  
Ovens  
Co, Cork P31 D253  
Ireland  
File No.: 19.5000/R2/JJ

Customer Service, Support, Sales, Customer Care

EMC Computer Systems Italia S.p.A.,  
Division of Dell Inc.  
Dell Italian Services, Dell SpA  
Via Amsterdam, 125  
00144 Roma  
Italy  
File No.: 19.5000/R2/KK

Sales, Customer Service

Dell SA  
EMC Computer Systems AG  
Hardturmstrasse 161  
8005 Zürich  
Switzerland  
File No.: 19.5000/R2/LL

Sales, Customer Service

Dell III –  
Comercio de Computadores, Unipessoal Lda  
Lagos Park Edificio 5B, 3º,  
Andar 2740-298 Porto Salvo  
Lisboa  
Portugal  
File No.: 19.5000/R2/MM



# NSAI

## **Annex to Certificate Number: 19.5000**

### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support, Sales

Dell Australia Pty Limited  
Forestridge Business Park  
Building 3, Level 2  
14 Aquatic Drive, Frenchs Forest  
Sydney, New South Wales  
Australia  
2086  
File No.: 19.5000/R3/A

Design, Development, Support

Dell International Services India, Pvt. Ltd.  
No.65, 2 Bagmane Tech Park  
Byra Sundra, C V Raman Nagar  
Bagmane Parin Katha  
Bangalore South Taluk  
Bangalore 560093  
India  
File No.: 19.5000/R3/B

Service, Support, Sales

Dell International Services India Pvt. Ltd.  
No.12/1,12/2A,13/1A  
Divyasree Greens  
Challaghatta, Varthur Hobli  
Koramangala Inner Ring Road  
Domlur Post  
Bangalore 560071  
India  
File No.: 19.5000/R3/C



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**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Manufacture, Delivery

Dell International Services India, Pvt. Ltd.  
Sriperumbudur Hi-Tech SEZ  
SIPCOT Industrial Park  
Sriperumbudur Phase-II  
Sunguvarchatram Post  
Sirumangadu Village  
Sriperumbudur Taluk  
Kancheepuram  
Tamil Nadu 602106  
India  
File No.: 19.5000/R3/E

Service, Support, Sales

Dell International Services India, Pvt. Ltd.  
Vipul Tech Square, Golf Course Road  
Sector - 43, Gurgaon  
Haryana 122 002  
India  
File No.: 19.5000/R3/F

Service, Support, Sales

Dell International Services India, Pvt. Ltd.  
Plot No. 42  
Hitec City Layout  
Madhapur, Hyderabad  
Telangana 500081  
India  
File No.: 19.5000/R3/G

Service, Support, Sales

Dell Inc.  
Kawasaki  
Solid Square East Tower 20F  
580 Horikawa-cho  
Saiwai-ku, Kawasaki-shi  
Kanagawa  
Japan  
212-8589  
File No.: 19.5000/R3/I



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#### **Activity**

#### **Location**

Service, Support, Sales

Dell Inc.  
Miyazaki  
Carino Miyazaki 5F  
4-8-1 Tachibana-dori-Higashi  
Miyazaki-shi  
Miyazaki, Japan  
880-0805  
File No.: 19.5000/R3/J

Service, Support, Sales

Dell Inc.  
Tokyo 1  
3-5-27 Mita Minato ku  
9th Fl., West Wing, Sumitomo Fudosan  
Mita Twin Bldg  
Tokyo  
Japan  
108-6309  
File No.: 19.5000/R3/K

Service, Support, Sales

Dell Inc.  
Cyberjaya 1  
Global Business Center  
2900 Persiaran APEC  
Floors 1-4  
63000 Cyberjaya  
Selangor Darul Ehsan  
Malaysia  
File No.: 19.5000/R3/L



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#### **Activity**

#### **Location**

Service, Support, Sales

Dell Global Business Center Sdn. Bhd.  
(742481-H)  
Plot P27, Bayan Lepas Industrial Zone  
Phase IV 11900  
Bayan Lepas  
Penang  
Malaysia  
File No.: 19.5000/R3/M

Service, Manufacturing, Fulfillment,  
Delivery

Dell Global Business Center Sdn Bhd (APCC)  
Plot 76, Mukim 11  
Bukit Tengah Industrial Park  
14000 Bukit Mertajam  
Penang  
Malaysia  
File No.: 19.5000/R3/N

Service, Support, Sales

Dell International Services Philippines, Inc.  
17th Floor World Plaza Building  
5th Avenue Bonifacio Global City  
Taguig City, 1634  
Philippines  
File No.: 19.5000/R3/O

Service, Support, Sales

Dell (China) Co., Ltd.  
Beijing Branch  
Unit 507, 5/F, Tower A  
Full Link Plaza No.18  
Chao Yang Menwai Avenue  
Beijing  
China 100020  
File No.: 19.5000/R3/P





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#### **Activity**

#### **Location**

Service, Support, Sales

Dell (China) Co., Ltd.  
Dalian Branch  
11 Floor, IC Building  
No. 56 Huoju Road  
Hi-Tech Industrial Zone  
Dalian  
China 116023  
File No.: 19.5000/R3/Q

Sales, Service, Design,  
Support

Dell Inc.  
Shanghai  
Shanghai Zhaofeng Multimedia Plaza  
999 Changning Road  
Changning District  
Suites 501, 502, 503, 603  
Shanghai  
China 200050  
File No.: 19.5000/R3/R

Manufacture, Fulfillment

Dell (Xiamen) Co. Ltd.  
No. 2366 Jinshang Road  
Information Photo-Electronic Park  
Xiamen Torch Hi-Tech Zone  
Fujian  
China 361011  
File No.: 19.5000/R3/T

Manufacture, Sales, Service, Support

Dell (China) Co. Ltd.  
No. 2388 Jinshang Road  
Information Photo-Electronic Park  
Xiamen Torch Hi-Tech Zone  
Fujian  
China 361011  
File No.: 19.5000/R3/U



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#### **Activity**

#### **Location**

Sales, Service, Support

Dell (China) Co. Ltd (CCC5)  
No. 613 Sishui Road  
Haicang Building #1  
Wuyuan Bay  
Business Operation Center  
Xiamen  
China 361015  
File No.: 19.5000/R3/U2

Design, Development, Service,  
Support

Dell (Taiwan) B.V.  
Taiwan Branch  
No. 216 and No. 218, Sec. 2  
Tun Hua S. Road  
Taipei  
Taiwan, R.O.C.  
File No.: 19.5000/R3/V

Service, Support

Dell International Inc. (Korea)  
Prudential Tower 11th, 12th Floors  
298 Gangnamdaero, Gangnam-Gu  
Seoul, Korea  
135-982  
File No.: 19.5000/R3/Y

Design, Development, Service,  
Support, Sales

Dell Global B.V. (Singapore Branch)  
Singapore Design Center  
2 International Business Park  
The Strategy Tower 2, #01-34  
Singapore 609930  
File No.: 19.5000/R3/Z



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### **Scope of Registration:**

**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

#### **Activity**

#### **Location**

Service, Support

Dell Corporation (Thailand) Co., Ltd.  
22<sup>nd</sup> Floor Empire Tower  
1 South Sathorn Road  
Yannawa, Sathorn  
Bangkok 10120  
Thailand  
File No.: 19.5000/R3/BB

Manufacture, Fulfillment

Dell (Chengdu) Company Limited  
No. 800 Tianqin Road  
Hi-Tech Zone West  
Chengdu  
Sichuan  
China 611731  
File No.: 19.5000/R3/NN

Design and Development of Data  
Protection Software

Dell Inc.  
36/40 Sredny pr. VO  
St-Petersburg 199004  
Russian Federation  
File No.: 19.5000/R3/RR

Software Design, Service Support, HR  
Facilities, Security, IT

EMC Software and Services India Private  
Bagmane Developers Private Limited  
Sez, Marathahalli Outer Ring Road  
Doddanekundi, Bengaluru  
Karnataka, 560037  
India  
File No.: 19.5000/R3/SS



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#### **Activity**

#### **Location**

Software Design, Service Support,  
Facilities, Security, IT

EMC Software and Services India Private  
Limited  
Floor No. 9, Bldg IT-9  
S.No.154/6, M/s. Qubix SEZ  
Rajiv Gandhi Infotech Park  
Hinjewadi, Phase-1, Pune  
Maharashrta, 411057  
India  
File No.: 19.5000/R3/TT

Design

EMC Information Technology  
Research & Development (Beijing) Co., Ltd.  
7-8 & 19/F, Block D, Qidi Science Park, No.1  
Zhongguancun East Road,  
Haidian District,  
Beijing 100084  
China  
File No.: 19.5000/R3/VV

Design

EMC Information Technology  
Research & Development (Chengdu) Co., Ltd.  
7-8/F, Building C12 & 17F,  
Building C11, Tianfu Software Park,  
No.219 Tianhua Second Street, Hi-Tech Zone  
Chengdu 610041  
China  
File No.: 19.5000/R3/YY



**Annex to Certificate Number: 19.5000**

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**The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions**

**Activity**

**Location**

Design and Development of Data Protection Software

EMC Information Technology  
Research & Development (Shanghai) Co., Ltd.  
3-5F, Building #1, KIC Plaza, No.234  
2-3F, Building #2, KIC Plaza, No.252  
2-3F, Building #5, KIC Plaza, No.316  
5-6F, Building #6, KIC Plaza, No.433  
Songhu Road, Yangpu District  
Shanghai, 200433  
China  
File No.: 19.5000/R3/ZZ

**Verified by:  
Operations Manager**