

18 March 2021

# sepura

**Sepura Limited**  
9000 Cambridge Research Park,  
Beach Drive, Waterbeach,  
Cambridge, CB25 9TL, UK

**Tel:** +44 (0) 1223 876000  
[sepura.com](http://sepura.com)

To whom it may concern:

**Re: Service point**

SEPURA LTD confirms that it has a full `Service Centre` based on the same site as its headquarters in Building 9000, Cambridge Research Park, Beach Drive, Waterbeach, Cambridge. Cambridgeshire, CB25 9TL, UK.

This Service Centre is Sepura's main global repair centre, capable of providing level 1, 2 and 3 repairs, will provide full warranty repairs as standard and, subject to contract, may also provide out of warranty repairs when economically viable.

Sepura's standard terms, conditions and warranty will apply during any tender procedure through our authorized distributor TELSEC S.R.L.

We hereby certify that TELSEC S.R.L. and its employees can provide level 1 repairs. Any repairs which require a higher level of repair will be returned to Sepura for repairs according to our standard terms and conditions.

For verification of this statement or any other information please contact the undersigned.

Yours sincerely,



Martin Underhill  
Head of Bid  
Sepura PLC

Going further in critical communications



Accredited  
Until 2021

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Tel: +44 (0) 1223 876000 [www.sepura.com](http://www.sepura.com)